

Australia	Sch 20	Indonesia	Rp 7500	Philippines	Php 20
Belgium	Bel 45	Italy	Lit 1500	Portugal	Esc 100
Canada	Cdn 100	Japan	Yen 100	S. Africa	Rand 100
France	FFr 100	South Korea	Won 100	Singapore	S\$ 100
Germany	DM 100	Taiwan	N.T\$ 100	Spain	Pes 100
Greece	Dr 100	Thailand	Bat 100	Sweden	Skr 100
Hong Kong	HK\$ 100	USA	Doll 100	Switzerland	Sfr 100
India	Rs 100	UK	£ 100	Yugoslavia	Din 100

# FINANCIAL TIMES

EUROPE'S BUSINESS NEWSPAPER

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The future  
of work,  
Section III

## World news

## Business summary

### Andrew marries as Duke of York

Prince Andrew, second son of Queen Elizabeth II and fourth in line for the British throne, was married to Sarah Ferguson in London's Westminster Abbey.

The title was last held by the Queen's father before he acceded to the throne as King George VI in 1936. The prince was also given the title Earl of Inverness and Baron of Killleash, the latter named for a seaside village in Northern Ireland.

The wedding was watched by an estimated worldwide television audience of 350m. The new Duke and Duchess of York will spend their honeymoon sailing around the Azores. Picture, Page 6

### Italian accord near

Italian Christian Democratic leader Mr Ciriaco De Mita met Socialist Mr Bettino Craxi to work out what is thought to be a compromise deal to end Italy's government crisis. Page 2

### French tax move

Measures in the French Government's 1987 budget will shift the burden of proof to the authorities from individual taxpayers. The administration will have to justify its claims for payment of back taxes and penalties. Page 2

### Genscher in US

West German Foreign Minister Hans-Dietrich Genscher flew to Washington to brief US Secretary of State George Shultz on the outcome of three days of talks with Soviet leaders. He said the Kremlin recognised the importance of western Europe in East-West negotiations. Page 2

### Gulf war attack

Iraqi aircraft yesterday raided an Iranian army and ammunition factory near Tehran and a steel mill in Isfahan. Seven civilians were injured by a rocket. Page 2

### Bombs in Peru

The offices of Eastern Airlines and those of a Mercedes Benz dealership were slightly damaged in bombings by left-wing guerrillas in Lima yesterday. In Colombia, guerrillas blew up equipment belonging to a West German oil company. Page 2

### Channon drug charge

Detectives in Oxford have charged 23-year-old Count Gottfried von Bismarck, descendant of the German chancellor and friend of dead cabinet minister's daughter Olivia Channon, with two drugs offences. Page 2

### Palme theory

Police hunting the killer of Sweden's Prime Minister Olof Palme believe he may have been assassinated by a member of an extreme sect, the newspaper Aftonbladet reports. Page 2

### Journalist expelled

China expelled New York Times correspondent John Burns on espionage charges but Burns, 41, who had travelled through military restricted zones in central China, denied he was a spy. Page 3

### FT writer dies

James McDonald, shipping correspondent of the Financial Times in the 1950s and 1960s and one of the longest-serving journalists on the paper, died on Tuesday. He was 58. Page 6

### Racing shake-up

A government-appointed commission chaired by Lord Killanin has recommended that the Irish racing industry, worth about £1.1bn (£1.39bn) and in a poor financial state, should be reorganised. Page 2

### Frozen climber

The body of 66-year-old Swiss mountain climber, lost on a glacier for 72 years, has been found locked in ice in the Bernese Oberland. Page 2

### GM and Chrysler profits fall 18%

GENERAL MOTORS, world's biggest motor manufacturer, reported a 18.5 per cent drop in second quarter net profits to \$976m from \$1.15bn in the same period last year. Earnings at Chrysler, third largest US motor manufacturer, were down 18 per cent. Page 13

E. F. HUTTON, the Wall Street brokerage firm which has been plagued by a series of management mishaps in the past few years, has reported a \$4.7m second quarter loss. Page 13

WALL STREET: The Dow Jones industrial average closed up 3.24 at 1,788.37. Page 34

LONDON equities rallied, taking the FT ordinary index up 12.1 to 1,286.8. Page 34

TOKYO shares were sharply higher. The Nikkei market average advanced 220.75 to 17,680.07. Page 34

DOLLAR fell in London to DM 2.1350 (DM 2.1370); FF 6.89 (FF 6.8975); SF 1.7280 (SF 1.7270), but rose to ¥157.30 (¥158.75). On Bank of England figures the dollar's index rose to 113.0 from 112.3. Page 27

STERLING rose in London to \$1.4920 (\$1.4905); ¥234.75 (¥233.50), but was unchanged at DM 3.1850, FF 10.28 and SF 2.5750. The pound's exchange rate rose 0.1 to 72.9. Page 27

GOLD fell \$6 to \$347.75 on the London bullion market. It also fell in Zurich to \$347.20 from \$353.70. In New York, the Comex August settlement was \$349.00. Page 27

ROMANIA, which is seeking a new timetable to repay its Western debt this year and next, plans a radical increase in exports in the recently enacted five-year plan to 1990. Page 2

US consumer prices rose 0.5 per cent in June after a 0.2 per cent gain in May. Higher costs for petrol, electricity and natural gas were largely responsible for the increase. Page 2

VENEZUELA is willing to study any modification that may be proposed in its scheme to repay several billion dollars in private sector foreign debt, the country's planning minister Mr Leopoldo Carnevali said. Page 4

FRENCH Government approved draft legislation to privatise the country's main state-owned industrial, banking and insurance groups and named the chairman of 24 of these concerns. Page 12; Details, Page 2

WANG LABORATORIES, the Massachusetts office equipment group, virtually broke even in its fiscal fourth quarter with net profits of \$800,000 or one cent a share. Page 14

BANKS OF MID-AMERICA, the biggest banking group in the troubled oil producing state of Oklahoma, reported a \$28.9m second quarter loss and warned it might have to stop paying dividends. Page 13

SAFEMART STORES, the big US supermarket chain facing a hostile takeover bid from the Dart Group of Maryland, is exploring alternatives to a takeover. Page 13

HOPMANN-LA ROCHE, the Swiss chemical group, blamed the sharp rise in the Swiss Franc exchange rate for the 14 per cent decline in sales in the first half from the same period last year. Page 13

CREDIT SUISSE, the Zurich bank, has sold Gruppo Italiano Vini, a leading Italian wine producer, to Lega Nazionale Co-operative, the Modena consortium. Page 14

CONSOB, Italy's stock market authority, is to meet members of the International Operations Association in London to discuss ways of eliminating settlement delays experienced by foreign investors on the Milan bourse. Page 14

XEROX, leading US office equipment group, achieved a 12.5 per cent increase in income from continuing operations in the second quarter to \$135m from \$120m in the same period last year. Page 13

## Brazil set to raise \$25bn with tight consumer squeeze

BY IVO DAWNAY IN RIO DE JANEIRO

PRESIDENT Jose Sarney of Brazil has set to announce a major three-year development plan, involving a fiscal package aimed at raising up to Cr 350bn (\$25bn) - largely through a system of compulsory loans from consumers.

The plan, substantially more ambitious than was expected, is intended to rein in Brazil's raging consumer boom, promote badly needed, long-term investment, reduce the debts of state sector companies and finance a wide range of government programmes from social welfare to agriculture and infrastructure investment.

President Sarney was scheduled to announce details of the package - dubbed the "Targets Plan" - on national television and radio last night. But comprehensive leaks have made clear that the scale of the programme is far greater than the simple credit squeeze long anticipated as necessary to adjust the February "Cruzado Plan", which devalued the economy and created a new fixed-exchange rate currency.

According to reports, the money raised for a new national reconstruction fund over the next three years could amount to some Cr 350bn, equivalent to about 10 per cent of annual gross domestic product, or a quarter of Brazil's total foreign debt.

Revenue-raising measures expected to be part of the package centre on the imposition of compulsory loans, whereby consumers would be forced to pay substantially higher prices for cars, petrol and alcohol fuels. Travellers would face a non-refundable 25 per cent surcharge on international air tickets and purchases of dollars.

The reimbursable funds - expected to be 25 per cent on fuel and 30 per cent on cars - should be repaid against tax returns in between three and four years. It remains unclear whether interest will be added. These unusual measures have been employed in Brazil before, and were upheld by the courts in the face of legal challenges.

Other moves reportedly in the package include:

- Ending of all inflation-indexation on savings accounts, to be replaced by a new rate based on central bank bills;
- Compulsory subscription of private insurance schemes in the reconstruction fund for a period of 10 years;
- New taxes on commodities exchanges;

Continued on Page 12

Increased taxes on profits from short-term interest rates aimed at stimulating longer-term lending;

Transfer of funds from the national mortgage fund to the central bank;

Exemption from tax of all foreign investors in Brazilian stocks.

The measures appear to suggest that the Sarney Government intends to carry through its commitment to redistribute wealth from the middle class to the poor.

The programme - particularly the compulsory loan elements - is likely to be highly controversial and will be interpreted by many as a disguised tax-raising, to be used to finance a growing public sector deficit. But the stock markets reacted favourably to the leaks yesterday, closing 3.6 per cent up on the Sao Paulo exchange.

The projections for Brazil's public sector borrowing requirement, originally targeted at 0.5 per cent, have recently been revised upwards to 5 per cent. Some unofficial estimates, denied by the Government, have forecast a year-end figure of some 8.6 per cent or Cr 287bn.

The Government has also long been concerned about the inflation-

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## Western executives foresee rise in jobless

By John Lloyd in London

NEARLY 80 per cent of senior executives in leading Western economies believe that unemployment will get worse, or remain static, up to 1990. They also believe, however, that governments can assist in creating jobs. The most popular method would be by giving tax concessions on new hirings.

These are among the findings in a specially commissioned Gallup poll which accompanies a major report on the future of work published as a third section with today's FT. The report, and the poll, cover the largest advanced industrialised countries, and shed new light on where job gains and losses are likely to be.

While employers are gloomy about overall levels of unemployment, more of them expect their own companies to take on workers over the next few years than to lose them.

The trend is particularly strong in the US, where 51 per cent of companies expect to hire as against 11 per cent expecting to fire - a net growth of 40 per cent. In Japan the net growth is 22 per cent; in UK 17 per cent; in West Germany 15 per cent; and in France 5 per cent.

It will be the small business sector which provides these extra jobs. A net 37 per cent of small businesses expect to take on workers over the next two years, against 20 per cent for all companies and no growth at all in big corporations.

The adoption of new technology will help companies to expand, but not to increase employment. Net job growth in the high technology group of companies is forecast to be 16 per cent, as against 20 per cent for all companies.

Unions are likely to continue to see membership losses, as non-unionised companies grow much faster than unionised ones. A quarter of the companies surveyed had more than half their workforces unionised, but they made up 42 per cent of those forecasting cuts. In the UK, heavily unionised companies make up half the sample but 90 per cent of these forecasting cuts.

Though companies say they would be responsive to government action to boost employment - only 13 per cent say nothing would induce them to take on extra workers - the abolition of minimum wage legislation ranks lowest among their priorities, at 7 per cent.

An average of 20 per cent of all companies think an income policy would help employment - rising to 30 per cent for those forecasting cuts.

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## Volcker: US alone cannot spur growth

BY STEWART FLEMING AND TERRY DODSWORTH IN WASHINGTON

MR Paul Volcker, chairman of the US Federal Reserve Board, told Congress yesterday that only increased international economic policy co-ordination, not faster US growth or a rapid decline in the value of the dollar, offered the prospect of sustained non-inflationary world expansion.

In his most exhaustive analysis yet of the challenges facing the major industrial countries Mr Volcker made it clear that, in his view, the US could no longer seek to grow its way out of its economic problems alone and carry the burden of keeping the world economy moving forward.

His comments will be interpreted as indicating the limits to the Federal Reserve Board's freedom of action to tackle the problems of sluggish US growth and a huge trade deficit through either further cuts in interest rates or a rapid devaluation of the dollar.

"Domestically generated growth in the United States will not reduce the international imbalances. Taken alone it would aggravate our trade deficit, further posing an even more difficult adjustment problem later," Mr Volcker said.

Mr Volcker again repeated his concerns about the risk of an abrupt dollar decline, which he said had been a factor in his efforts to co-ordinate international discount rate cuts. "History demonstrates all too clearly that a kind of self-reinforcing cascading depreciation of a nation's currency, undermining confidence and carrying values below equilibrium levels is not in that nation's interest or that of its trading partners," he said.

He conceded that there was an increased awareness of the need for the industrial countries to co-ordinate more closely but progress in co-ordinating action... has been limited," he said.

Reiterating recent comments which both he and Mr James Baker, US Treasury Secretary, have made urging the US's trading partners to grow faster in order to help reduce their trade imbalances, Mr Volcker pointed out that these countries had been depending too heavily on exports for their expansion and must now redirect their economies to domestic growth.

"What is at issue for some countries is their ability to achieve and maintain vigorous internal growth at a time of high unemployment and ample resources as external stimulus fades away, as it must if international equilibrium is to be restored," he said.

Mr Volcker said far reaching structural changes would be needed

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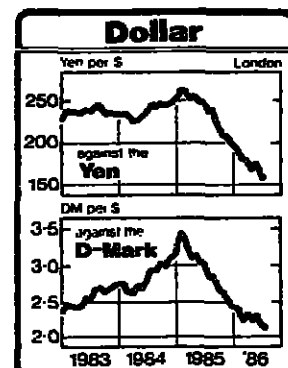
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in the US to shift more resources into exports, reduce dependence on foreign capital inflows and avoid the ever present danger of reigniting inflationary pressures.

He said the key to this transition was the continuation of efforts to reduce the budget deficit, even if that meant taking some of the additional revenues raised in the first year of the new tax system which congress is likely to approve and applying them to deficit reduction.

"The changes of the trade deficit getting better and the chances of the US dealing in that context with financial market problems are not very good unless the budget deficit is reduced more or less in line with the reduction in the trade deficit," Mr Volcker said.

Monetary policy alone could not do the job.

On the outlook for the US economy, Mr Volcker said that the 3-3½ per cent growth rate which the Fed had forecast for 1987 relied heavily on "the potential contribution to that growth of a stronger trade balance."

George Graham adds from London: Mr Volcker's testimony sent the US currency this way and that, with no clear trend emerging. Earlier, strong US economic data had strengthened the dollar, and this rise was reinforced by some of Mr Volcker's comments, interpreted as dampening hopes of another cut in the official discount rate.

Those who expect the dollar to move lower, however, were also able to find ammunition for their views in the Fed chairman's remark that the US discount rate could be cut even without support from Japan and West Germany.

The dollar ended the day in London little changed from its overnight levels. It closed at DM 2.135, down 0.2 pfennig. It gained rather more against the Japanese yen.

Background, Page 4; Currencies, Page 27

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## EUROPEAN NEWS

## Bonn admits it cannot stem refugee flood

BY RUPERT CORNWELL IN BONN

THE WEST GERMAN authorities yesterday effectively conceded defeat in their efforts to bring a speedy end to the flood of asylum-seeking Third World refugees into the country. This is expected to reach 100,000 this year and is fast overwhelming the country's capacity to cope with them.

This bleak picture emerged from a report to the regular weekly cabinet meeting by Mr Friedrich Zimmermann, the Interior Minister, setting out the inadequate options open to the federal Government. The fact was, he concluded, "that West Germany does not have means enough to deal with any increase in the number of those seeking asylum."

The epicentre of the problem is Berlin. An estimated two thirds of all refugees enter the country through that city, taking advantage of West Germany's generous laws of political asylum, and of Berlin's complex four-power status. The situation is exploited by the East German and Soviet authorities in East Berlin to cause maximum embarrassment for a powerless West Germany.

The suspicion is strong that East Germany, with the tacit approval of the Soviet Union is deliberately encouraging the tide of refugees to force the West to tighten border controls in Berlin. This would have the de facto effect of turning what is technically an international border into something closer to a fully-fledged international

frontier, as East Germany looks after the refugees this year would reach DM 2.88bn (£880m), compared with DM 2.5bn in 1985 when 73,832 people entered West Germany seeking asylum. Almost half the total is made up of Lebanese and Palestinians, Iranians and Turks. But there are also large contingents of Poles, Indians, Sri Lankans, Ghanaians, Afghans and Pakistanis.

In the first half of 1986, only 15.9 per cent of asylum applications were approved. But the time taken to process applications, the generous rights of appeal, and the possibility of people being permitted to stay on humanitarian grounds, means that many who left their home countries "for reasons other than political persecution," as Mr Zimmermann put it, stay on

looking after the refugees this year would reach DM 2.88bn (£880m), compared with DM 2.5bn in 1985 when 73,832 people entered West Germany seeking asylum. Almost half the total is made up of Lebanese and Palestinians, Iranians and Turks. But there are also large contingents of Poles, Indians, Sri Lankans, Ghanaians, Afghans and Pakistanis.

The Government plans to install extra staff to speed up the sifting of applications. But the 60,000 cases currently pending mean that it will still take an average two years to process them for the foreseeable future, the minister said. In addition, the ban on applicants seeking work will be extended to five years from the current two.

That might only exacerbate the problem, however. Mr Zimmermann declared that refugees coming through East Germany — notably Lebanese, Palestinians and Turks — were increasingly involved in drug running. Among Ghanaians the crime rate was eight times higher than among other groups of foreigners in West Germany.

## Hospitality gives way to fear and anger

AT FIRST sight it seems impossible. This is West Germany, not Malaysia or the Thai coast which have been reluctant hosts to tens of thousands of Indo-Chinese refugees. But the tent town erected just south of the station in Helmsdorf is for real and so are the 100 or so refugees in it.

Helmsdorf, first stop in the West on the train from Berlin and one of the many refugee routes into West Germany, has been inundated by a stream of Lebanese, Indian, Pakistani, Kurdish and Ghanaians seeking asylum in the past three months.

"We cannot go on like this," warns city manager Lothar Wien. A thousand Third World refugees passed through his town into West Germany in 1984, 5,000 last year, and 7,000 so far this year. He has had to requisition three hotels, two large houses (including one normally used for homeless German men), a school, a pub and a textile factory to house his charges.

"Berlin, with 2m people, has only double the number of refugees that we have, although

our population is only 27,000," says Mr Wien. He has had to station senior council officials, including the town's legal officer and its computer expert, to stand watch over the occupants tents who have been the target of extreme right-wing threats.

"The atmosphere in this town is somersaulted," says Mr Wien. "People are scared and angry." In June, when nearly 2,000 asylum-seekers poured into Helmsdorf station, Germans couldn't get into the town hall, he says. Queues of refugees snaked almost constantly from the station, where they are removed from incoming trains by police to the town's welfare bureau, its health authority and the foreigners' bureau.

All the juggling. All an incoming "refugee" has to do at Helmsdorf station is ask for asylum and the authorities are obliged to take care of him. He route to Helmsdorf is complicated, but it seems that many arrivals are opportunistic.

Tricksters in parts of the Third World have discovered that there is no official border between East and West Berlin. They advertise flights to a new life of plenty in the West — passage through East Berlin. The East German and Soviet airlines have been happy to pick up the business and the governments equally happy to embarrass Bonn.

Peter Bruce visits Helmsdorf, first stop on the train from Berlin, which has been inundated with Third World asylum-seekers entering the country through East Germany.

He is not welcome here. There are just too many," complains a shopper in the town's exclusively preserved 15th century market square. "We have poor people of our own to help, and most of these people are not real refugees anyway. And we pay them DM 1,000 a month. That is wild talk. The refugees in Helmsdorf are given DM 2.7 a day pocket money."

Some of the reaction to their presence here is openly racist. You can forget them, you can gas them. Re-open Bergen-Belsen, screamed one man in the market square. Another who lives next door to a house given over to the refugees, snarls: "They are not people. They are pigs. You might as well throw a bomb in here as a matter of fact, the street thinks so and so does half of Helmsdorf."

Those sentiments are not borne out by the effort that Mr Wien and his colleagues have put into accommodating the stream of asylum-seekers. But the refugees' cause has not been helped by the sight of a few Lebanese waving about DM 500 notes in

the market square. The local newspaper, claims a member of the Helmsdorf Green Party, has "proceedingly played up these incidents and has encouraged resentment."

For the moment, Mr Wien plans to pull down the tents on August 5 when a new building becomes available. It's risky because he never knows how many people are going to arrive at the station, he says, "but the numbers have begun to slacken off. There were nearly 400 people in the tents last week, but now the authorities in West Berlin seem to be making it more difficult for new arrivals there to travel further."

Not that the human stream will stop completely while there is money to be made out of it. The advertising in Pakistan has been so seductive, says one official here, that a gentleman from near Karachi arrived at Helmsdorf Station not so long ago, with his push for asylum, then asked he border police if they could arrange for the rest of his luggage to be collected from Berlin.

## Coalition compromise takes shape in Italy

BY ALAN FRIEDMAN IN ROME

A COMPROMISE which could end the weeks-long government crisis appeared on the cards last night.

The first positive indication emerged after a two-hour meeting yesterday morning between Mr Ciriaco De Mita, leader of the Christian Democrats, and Bettino Craxi, the Socialist party leader who was asked on Monday evening to try to form a new government. Mr Craxi resigned as Prime Minister on June 27 following a parliamentary defeat.

Mr De Mita, who is barely on speaking terms with Mr Craxi, came out of yesterday's talks smiling and said: "It seems to me that there is a reciprocal willingness to find an agreement."

Politicians in Rome said last night that the compromise between the Christian Democrats and Socialists could allow Mr Craxi to continue in

office as Prime Minister until next spring, in exchange for a Socialist promise to support a Christian Democrat as Premier until the end of the present Parliament in June 1988.

In a statement yesterday, Mr De Mita referred to a compromise proposal put forward last week by Mr Giulio Andreotti, the veteran Christian Democrat who gave up his own ten-day bid to form a government early this week.

That proposal, which was being seen in Rome yesterday, would not specify the exact date when Mr Craxi would have to step down as Prime Minister. Instead, he would remain in office until the end of the 1987 budget and until other legislation, including bills designed to reform Italy's judicial system, is approved.

There was no official confirmation last night that the compromise had been agreed, but a mood of cautious optimism was clear from the declarations of leading politicians. Mr Craxi must in any case continue—at least as a matter of form—his round of consultations with all of Italy's political parties.

Any compromise would have to be approved by each of the five parties in the outgoing coalition of Christian Democrats, Socialists, Republicans, Liberals and Social Democrats.

## French tax reform plan announced

By Our Paris Staff

THE FRENCH Government is preparing an overhaul of the tax system designed to shift the burden of proof to the authorities rather than individual taxpayers.

A series of measures to reform the tax system will be announced in the 1987 budget and will be tabled in parliament in the autumn.

The proposed reforms were outlined at a Cabinet meeting yesterday by Mr Edouard Balladur, the Economy Minister, who had commissioned a special study on this sensitive issue. The report criticised current French fiscal laws for putting the burden on individual taxpayers to prove to the authorities that their tax returns were filled out and calculated accurately.

The report said that the new system should put the burden on the Administration to justify its claims for payments of back taxes and penalties. The reforms would limit the current powers of tax and customs inspectors in France. Customs inspectors would have to secure a warrant from a judge before conducting searches of houses or commercial buildings.

The government also plans to reform the system whereby the fiscal authorities can arbitrarily establish the taxable income of individuals on the basis of their living standards or so-called "signes extérieurs de richesse." The employment of servants, ownership of power cars, motorcycles, race horses, yachts, golf club membership, country houses are among the list of the outward signs of wealth on which tax inspectors can base their claims.

The government is also proposing to abolish tax inspectors' powers to tax individuals on the basis of their conspicuous personal spending without the taxpayer being able to defend himself.

Individuals and businesses are also expected to be given greater possibilities to argue their cases before the fiscal authorities.

The French fiscal authorities have traditionally had wide powers to limit the level of tax evasion in the country. However, their power of establishing arbitrarily the tax liabilities of individuals has long been a major grudge

## Bankers bear the brunt of Paris boardroom purge

BY PAUL BETTS IN PARIS

THE FRENCH conservative Government put an end yesterday to the country's biggest guessing game for the past year by appointing chairmen to 24 of the largest state financial institutions and nationalised industrial groups due to be privatised.

Boardrooms of the large state banks and industrial companies had been gripped by uncertainty and suspense well before the March 16 parliamentary elections when it had become obvious that the Right would return to government.

Corporate strategies in many cases were suspended until it was clear whether or not the new Government would carry out a witch hunt in the state sector. Speculation about who would be kept on and who would be fired replaced the usual conversation about domestic help and rents in Paris salons.

The leaking of the list of 24 candidates in the past few days, despite Government efforts to keep it secret until yesterday's Cabinet meeting, has mitigated the suspense. As expected, the Government sought to appear pragmatic and fair in its selection, by replacing exactly half of the 24 chairmen.

Clearly could not avoid giving positions to several candidates who had long been promised jobs; thus Mr Jean-Maxime Leveque, former chairman of Credit Commercial de France (CCF), who fought vigorously against the left's nationalisation programme and subsequently formed his own political movement, was appointed chairman of Credit Lyonnais, the second largest French commercial bank, in place of Mr Jean Deffassieux.

In the same way, Mr Bernard Pache, the respected alumnus of the Pechiney aluminium group, had to make way for Mr Jean Gandois, the former chairman of Rhone-Poulenc.

In an effort to avoid being accused of carrying out a political purge, the Government sought where possible to replace chairmen with candidates from outside their groups. Perhaps the biggest surprise of all was the change at Compagnie Generale d'Electricite (CGE), where Mr Georges Peberreau was replaced by Mr Pierre Suard, vice president of CGE's Alcatel telecommunications subsidiary.

Mr Peberreau had not been expected to be replaced, although the independent and prolific CGE deal maker had made many enemies during his long years at the telecommunications and engineering group. He orchestrated the merger of Thomson and Alcatel's telecommunications assets, acquired the largest stake in the Franco-American nuclear plant group and recently negotiated landmark agreements with AT&T. At the same time as negotiating a separate deal with AT&T, the future of these deals, awaiting approval by the Government, cannot be affected.

Mr Alain Madelin, the Industry Minister, claimed yesterday however that the boardroom movement involved what he called "change in continuity." Mr Peberreau, he said, belonged to a breed of corporate empire builders and such managers were not always the best men to carry out the necessary reorganisations after conquering their territories.

At Paribas, the large commercial bank, Mr Jean-Yves Haberer was replaced by Mr Michel Francois-Poncet, an insider who is also a friend of Mr Chirac. Although Paribas

managers had campaigned for Mr Haberer's reconfirmation, Mr Francois-Poncet is regarded by many as a good choice.

At Suez, the other leading financial institution, Mr Renaud de la Geniere, the former governor of the Banque de France, replaces Mr Jean Peyrelevade, who despite his dynamic efforts to restructure the Suez group, was unable to shake off his Socialist antecedents.

The replacement of Mr Jacques Mayoux, chairman of Societe Generale, the country's third largest commercial bank, was also a surprise. His job will be taken over by the bank's current number two, Mr Marc Vénier.

To back up its claim that new chairmen have been chosen essentially on grounds of competence, the Government has kept on 12 of the existing heads of large banks, insurance companies and industrial groups.

Mr Alain Gomez, chairman of Thomson and one of the most



Madelin: "continuity change"

controversial appointments of the former Socialist administration, has been reconfirmed. Mr Gomez has been credited for returning Thomson to the black and instilling in the large defence and electronics group a modernised, secular-style management approach.

Mr Rene Thomas, chairman of the former Socialist bank, the country's largest bank, was reconfirmed as was Mr Jacques Stern, who has helped the Bull computer group return to profit. Mr Michel Pequeur was also reconfirmed at the top of the Elf-Aquitaine oil group.

Although the Government wanted to show that it would not carry out the radical purge the Left undertook in 1982 in the nationalised sector, some chairmen were nonetheless politically doomed. Mr Leik Le Floch-Prigent, the chairman of Rhone-Poulenc, who is being replaced by Mr Jean-Rene Fourcade, a management consultant, was one such case.

Mr Madelin remarked yesterday that it would not have been decent for Mr Le Floch-Prigent to have been kept on since he had been one of the architects of the Left's nationalisation policies.

But yesterday's nominations, approved with reservations by President Francois Mitterrand, have hardly removed the clouds hanging over the big French industrial and financial groups. If the groups are relieved that the uncertainty over their chairmen is now over, they must now face the complex task of privatisation.

The mechanics, timing and practical execution of the privatisation process have yet to be clearly defined, and so far, no one foreign banker remarked, the Government has carried out only the relatively

## Irish horse racing shake-up proposed

By Hugh Carney in Dublin

THE IRISH horse-racing industry, whose total investment is worth about £10m (£40m) and employing some 25,000 people, is in a poor financial state and should be substantially reorganised, a government-appointed commission recommended yesterday.

The commission, chaired by Lord Killanin, said a new thoroughbred industry board should be set up to replace the racing board as the industry's umbrella organisation charged with all aspects of the development and financing of horse-racing, including the successful breeding business.

It was vital that tax exemption on income from stallion stud services, introduced in 1968, be continued to maintain Ireland's position as a leading contributor to the economy, currently employing 12,000 people, compared, for example, with 5,000 in the growing dairy sector. Removal of the exemption would probably lead to the removal abroad of stallions, 74 per cent of the most valuable of which were now foreign-owned, the Commission said.

It recommended that the tote be computerised to make it more efficient and to enable it to cope with telephone credit betting.

The commission said one fifth of the 10 per cent levy on off-course betting should be ploughed back into racing and the Republic's race courses should receive a cut from on-course betting. At present race course income is derived solely from gambling and betting receipts. Ireland was probably the only country where race courses get nothing from both off- and on-course betting.

The commission said most of the Republic's 26 race courses were in poor condition. Attendance at 237 race meetings last year was below 1m for the first time in several years. Priority should be given to improving certain courses while others would inevitably have to close.

## Eta threat of more violence

By Tom Burns in Madrid

THE BASQUE separatist organisation, Eta, yesterday admitted responsibility for the rocket attack on the Defence Ministry in Madrid on Monday and warned of continued violent strikes against what it termed "the oppressive Spanish state."

A feature of its statement was the inclusion of a veiled threat against France. Eta accused the French Government of "subversive collaboration" with the Spanish authorities and said that the Madrid Government now bore "the historic responsibilities" for placing France alongside the enemies of the Basque people.

This was the organisation's first reference to recent developments in France which have included the handover to the Spanish police of two Eta suspects, the deportation to Togo of Eta reputed leader, and the arrest of Basque separatist, the French Prime Minister, Mr Manuel Fraga, leader of the conservative opposition, said he would be pressing for tighter anti-terrorist legislation. In an interview, he referred to the radical Basque party, Herri Batasuna, which acts as Eta's political front, he said he would be specifically seeking a law penalising and outlawing support for terrorist groups.

Yesterday in Parliament, Mr Manuel Fraga, leader of the conservative opposition, said he would be pressing for tighter anti-terrorist legislation. In an interview, he referred to the radical Basque party, Herri Batasuna, which acts as Eta's political front, he said he would be specifically seeking a law penalising and outlawing support for terrorist groups.

## New town for N-workers

A NEW township is being built south of Chernobyl for 10,000 workers at the nuclear power plant and a massive effort is under way throughout the Ukraine to house evacuees from the nuclear disaster, the Communist daily Pravda said yesterday. Reuter reports from Moscow.

The newspaper's report indicated that most of the 10,000 people evacuated from an 18-mile zone around the Chernobyl plant after the April 26 disaster there will not return home.

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## Romania spells out export aims

By Leslie Collett in Berlin

ROMANIA, which is seeking a new timetable to repay Western debt due this year and next, is aiming to increase exports radically in the five-year plan to 1990. They are to grow by 75 per cent, compared with the previous five-year plan, in order to assure repayment of Romania's debt—\$6.6bn at the end of last year.

Bucharest recently asked its commercial bank creditors to reschedule \$580m in debt, after lagging exports and heavy debt repayments led to a rundown of its reserves. Under the plan total foreign trade is to grow by 52.7 per cent in the five-year period, while hard-currency income from tourism, which has fallen in recent years, is to increase by 66 per cent.

The Deputy Prime Minister, Mr Gheorghe Oprescu, who recently criticised export performance, says low value exports, such as steel, chemicals and building materials, are to be replaced with more profitable ones.

The ambitious export target compares with actual growth of 0.6 per cent in foreign trade last year. Economics officials in Bucharest said Romania has a hard currency trade surplus of \$2bn last year and of \$2.5bn in 1984. The goal, they said earlier this year, was for a \$2bn surplus this year.

National income — equivalent to GNP minus services — is intended to grow at an average annual rate of 9.9-10.6 per cent, compared with an average annual growth of 3.9 per cent achieved over the last plan period. The target for industrial production is 7.5-8.3 per cent, compared with 4 per cent. Agricultural output is to rise 6.1-6.7 per cent annually (6 per cent). Real wages are to increase by only 1.2-1.6 per cent annually and retail sales by 1.8 per cent, an indication of the continued belt-tightening for the population which has led to widespread food shortages.

## Poland hopes joining IMF will open doors to Western loans

BY CHRISTOPHER BOBINSKI IN WARSAW

WESTERN GOVERNMENTS are continuing to offer Poland new loans in only "symbolic" amounts, according to Mr Zbigniew Karz, the country's senior debt negotiator at the Finance Ministry. Last month Britain followed the example of West Germany and France by offering a \$300m official credit, the first time it had done so since the imposition of martial law in 1981.

Poland has recently joined the International Monetary Fund and the World Bank, and Mr Karz is hoping that credits from these institutions will help improve relations with Western banks and governments.

An IMF delegation is at present in Warsaw working on the Fund's annual review of the economy, and a World Bank team has only recently departed.

The visits coincide with a government review of the 1986-1990 draft economic plan which Parliament will approve in the autumn. Government aims of boosting exports and improving efficiency throughout the economy by cutting subsidies

and balancing supply and demand are broadly in accord with IMF thinking. "But we may have to discuss the pace at which these aims are to be reached," Mr Karz said, commenting on the prospects of agreeing the plan with the IMF.

In the first six months of this year Poland had a \$300m foreign trade surplus, with hard currency exports growing by 9 per cent and imports by 10 per cent. The target for 1986 was likely to be exceeded, said Mr Karz, but he expected overall hard currency earnings to fall short of the target by \$200m.

Poland is aiming for a hard currency surplus this year of \$20m. Painful cuts are being made in imports, mainly hitting purchases of equipment and machinery and thus threatening future development prospects, in order to minimise damage to the debt payments plan.

More than \$700m worth of debt service payments were made in the first six months, while guaranteed credits raised abroad amounted to \$240m.

Last year Poland raised \$220m worth of credit support. Mr Polish trade union leader Alfred Miodowicz has defended himself against complaints from workers that he has become too closely identified with the authorities after accepting top official posts. Reuter reports, quoting newspapers.

The Warsaw daily Zycie Warszawy said Mr Miodowicz was criticised when he met workers at a car factory in the capital because of his election to the Communist party politburo.

Mr Miodowicz heads the OFZZ federation of legally-sanctioned trade unions which have replaced the Solidarity movement since it was suppressed under martial law.

The authorities have been careful to allow Mr Miodowicz and the OFZZ unions a wide margin for manoeuvre in order to establish their credibility with workers. Politicians said, however, that Mr Miodowicz's election to the politburo looked like a return to the discredited pre-Solidarity trade union structure whose head was traditionally an automatic politburo member.

## Austrian state companies told they must make profits

BY PATRICK BLUM IN VIENNA

AUSTRIA's state-owned industries must run efficiently and profitably or face privatisation, Mr Ferdinand Lacina, the country's new Finance Minister, warned yesterday. There had to be an end to subsidising loss-making nationalised industry even if that meant selling part of them to the private sector, he said in an interview on Austrian radio.

Mr Ferdinand Lacina (left), the new Finance Minister, is threatening to sell off loss-making companies

Mr Lacina's comments are the strongest to date on this issue by a member of the Socialist-led coalition Government. They reflect his increasing exasperation with the state-owned companies, OIAG, of the way it is run. Until last month's government reshuffle, he was the minister responsible for the nationalised industries but had been kept largely in the dark about the state of some of the companies.

His comments yesterday were in direct response to suggestions made the day before at

OIAG's annual news conference, that it would need at least another Sch 30bn (£1.3bn) in government subsidies in the next few years to cover losses and restructuring costs. OIAG made record losses of Sch 12.5bn last year and is expected to lose at least Sch 4bn this year.

The companies for which it is responsible had received substantial government help in recent years, said Mr Lacina, and the next package of subsidies to be decided upon this summer would be the last. He

also suggested that the figure of Sch 30bn was far in excess of what the Government could or would be prepared to extend.

Mr Oskar Gruenwald, the OIAG board chairman, had tentatively admitted the previous day that Voest-Alpine, the steel and engineering group and largest of the OIAG companies, could alone need as much as Sch 20bn in subsidies. According to various estimates several other companies would also need at least Sch 10bn, including Sch 5.4bn for Vereinigte

Edelstahlwerke (VEW) Voest's special steel subsidiary, Sch 2.5bn for Chemie Linz, the chemicals group, and about Sch 1bn for Elin-Union, the electrical equipment and engineering concern.

Finance Ministry officials said yesterday that the Government would make more money available to the nationalised industry for the period 1986-1990 but only on the basis of clearly defined restructuring plans. OIAG companies were expected to return to profit before 1990, one official said.





## OVERSEAS NEWS

## S Africa welcomes Reagan opposition to sanctions

By Bernard Simon in Johannesburg

THE South African government yesterday welcomed President Ronald Reagan's opposition to sanctions without giving any indication that it is willing to implement the six-point peace plan for South Africa outlined by the US President in his major policy speech on Tuesday night.

In a statement issued hours before his first meeting in Pretoria with Britain's Foreign Secretary, Sir Geoffrey Howe, South Africa's Foreign Minister, Mr P. W. Botha said it was "encouraging" that Mr Reagan had acknowledged Pretoria's race reforms.

He also specifically welcomed Mr Reagan's view that the Pretoria Government is not obliged to negotiate with any group seeking to create a Communist state by using violence to achieve its aims.

In this respect, Mr Reagan's position closely reflects that of the South Africans, who have refused to release imprisoned black leader Mr Nelson Mandela, or to start negotiations with the African National Congress (ANC) unless they renounce violence.

The South African authorities often portray the ANC as a Communist-dominated organisation.

Mr Botha repeated the Government's recent hard line towards foreign pressure, saying that "if foreign intervention and threats continue, South Africa will be obliged to withdraw into the laager, as this will be the only way to maintain the values which the West claims to uphold."

The United Democratic Front, a multiracial umbrella body for civic associations, trade unions and other groups, accused Mr Reagan of "buying time" for the Botha Government.

Two leading anti-apartheid churchmen, Bishop Desmond Tutu and Dr Allan Boesak, both said they found the US President's remarks "nauseating". According to Dr Boesak, President P. W. Botha will never negotiate directly with black leaders "as long as he knows the US will always bail him out when the world wants to put pressure on him."

On the other hand, white businessmen generally supported Mr Reagan's views, saying that both his opposition to sanctions and his plea for faster and more fundamental political

South Africa's black National Union of Mineworkers (NUM) yesterday threatened to take "massive industrial action" if coal mines sack workers in response to a reduction in exports caused by sanctions, Reuters reports.

The Chamber of Mines, which groups the major mining companies, said the coal mines were preparing plans to lay off workers.

South Africa's chamber of mines threatened to retrench thousands of coal miners because of the sanctions campaign, it is an irresponsible action, Mr Cyril Ramaphosa, NUM general secretary, said.

The NUM "once again warns the chamber and the Pretoria régime that, should retrenchments take place in the mining industry, massive industrial action will be embarked on."

change in South Africa. Mr P. W. Botha said Mr Reagan underestimated the costs to black countries in Southern Africa of imposing punitive sanctions against Pretoria.

There was also a critical response to President Reagan's speech from African countries meeting in Addis Ababa to prepare for next week's meeting of the Organisation of African Unity (OAU).

Prof. Bolaji Akinyemi, Nigeria's foreign minister, said his government was "shocked and dismayed".

Gen. Joseph Garba, chairman of the United Nations Anti-Apartheid Committee, said President Reagan's speech could have been written by President Botha. "I condemn it unreservedly," he added.

In Lusaka, Zambia, where South Africa's banned African National Congress has its headquarters, a spokesman said President Reagan's speech was "not surprising. We were not expecting anything new from him."

Victims of apartheid in South Africa are to receive \$5m (£3.2m) from the EPC, the European Commission, announced in Brussels yesterday.

The aid will go to non-violent organisations, such as churches and trade unions, the Commission was careful to add, noting that the money is intended to help with education and training programmes.

## Foodgrain fall hits Indian economy

By K. K. Sharma in New Delhi

THE INDIAN economy did not perform as well in 1985-86 as the Government had forecast, mainly because a monsoon in year affected foodgrain production.

Output is now estimated at 148m tonnes, substantially lower than the target of 159m tonnes for the year.

Since foodgrain production is just over the level of 146.2m tonnes recorded in 1984-85, the growth of the economy in 1985-86 depended almost entirely on industrial production. Latest estimates are that industrial production increased by less than 6 per cent in the year.

This means the expected overall growth rate of 5 per cent in 1985-86 over the previous year will not materialise. Growth is now expected to be less than 4 per cent.

The virtual stagnation in foodgrain production will lead to shortages as Government stocks are at a record level of 23m tonnes, mainly because of high levels of grain production in previous years and a highly successful marketing programme by Government agencies.

## Newsman expelled

CHINA yesterday expelled New York Times correspondent John Burns for alleged spying arising from his recent trip to central China, Foreign State writes. Mr Burns, whom the Chinese said had entered a military restricted zone and taken "numerous photographs of classified objects," denied the charges on his arrival in Hong Kong.

## British businessman detained in Iraq

By Simon Henderson in Baghdad

A BRITISH businessman has been arrested in Iraq in connection with alleged corruption. Mr Ian Richter, local manager of the British water engineers Paterson Candy International, was detained as he was leaving Baghdad airport.

Mr T. J. Clark, the British Ambassador, was told by the Iraqi Foreign Ministry that there was "alleged evidence of dealing in commissions," and that Mr Richter would be held until investigations were finished.

Paterson Candy International has won a series of contracts in Iraq since the early 1980s, including part of the work on the first stage of the \$1bn (£600m) Karth water scheme on the south bank of the River Tigris

as it passes through Baghdad. Since his arrest on June 17, Mr Richter has only been seen once by a British consular official. At the five-minute meeting, held in the Foreign Ministry on July 10, Mr Richter was not allowed to speak.

A senior official at the Iraqi Ministry of Information was not prepared to comment on the arrest of Mr Richter.

Diplomats in Baghdad are speculating that there is a connection with the dismissal from office on June 22 of the mayor of Baghdad, Mr Abdel-Wahab Mohammed Latif Al-Mufti, for, in the words of a presidential decree, unfaithfulness in his responsibility in preserving the Government's money.

## Peres holds third round of talks in Morocco

By Our Middle East Staff

MR SHIMON PERES, Israel's Prime Minister, held a third round of talks in Morocco yesterday prior to his expected departure for Tel Aviv.

The visit, understood to have concentrated on exploring avenues for a Middle East peace settlement, was only the second by an Israeli head of government to an Arab country. King Hassan of Morocco was scheduled to make a televised address to the nation following Mr Peres's departure.

Most Arab countries have declined to comment on the talks, apart from Syria which broke relations with Morocco, and Egypt which considered the meetings to be a positive step.

Mr Peres's trip received a generally sympathetic response in the Israeli press which discerned a further split in Arab ranks and a strengthening of the moderate centre favourable to a negotiated settlement of the Palestinian issue.

In particular, Israeli newspapers suggested that King Hassan and Mr Peres had discussed the possibility of drawing prominent Palestinians into negotiations who were not wedded to the headline attitudes of the Palestine Liberation Organisation.

This is also an objective of King Hussein of Jordan.

## Stephanie Gray, recently in Auckland, charts rising discontent of an indigenous minority Maoris attack New Zealand's equality 'myth'

FOR ALMOST three generations, New Zealanders have genuinely believed that race relations in their country were an example to the rest of the world.

The white majority cherished the image of the genial Maori strumming his guitar in the local pub and widespread intermarriage (few, if any, Maoris are without a European ancestor) reinforced the myth.

That myth has, over the past 10 years, been exposed in the wake of an extraordinary renaissance of a culture that Trollope, among others, confidently predicted was close to extinction more than 100 years ago.

Maori demands have escalated from those concerning language, education and land to the more extreme calls from the Ahika Maori nationalist movement for the removal of all whites from their country who are not prepared to follow Maori tenets.

Ahika's separatist tendencies have been greeted with alarm by both moderate Maoris and most Europeans.

Various explanations are offered on the roots of a revival whose strength has largely overwhelmed ancient and bitter tribal rivalries and united extremist youth and conservative, authoritarian elders.

One is that it was a local extension of liberation movements elsewhere in the world—an idea generally pooh-poohed by most white New Zealanders who find it difficult to see that

the Maori has been subjected to any sort of injustice. Another is that influential elders had finally to grapple with the reality of disproportionately high school failure rates and prison populations.

The most likely, however, is the emergence of an articulate class of Maori bureaucrats. They are the children of parents who were beaten for speaking their language in school and for whom survival in the affluent European, or Pakeha, world was paramount.

Having gained their credentials, this new elite of "assimilated" Maori has felt aggrieved at the expense of the exercise—the loss of their language and the spiritual wealth of their sophisticated and complex cultural heritage, or Maoritanga.

The background to these developments are statistics that show incomes of Maoris—who make up about 13 per cent of the 3.2m population—at about half those of non-Maoris. They are badly under-represented in the professional, technical, managerial and sales sectors, making up 64 per cent of the non-skilled workforce.

A report prepared by a former race relations conciliator, entitled "Race Against Time," showed that just over 67 per cent of Maoris leave school with no qualifications, compared with 28.7 per cent of Pakehas. Maoris make up more than 50 per cent of the prison population, mainly for disorder



A Maori girl... looking for a renaissance

offences—drunkenness, indecent, riotous or offensive conduct.

Lack of success in European terms has been more marked since the urban drift of the 1950s and 1960s and, rightly or wrongly, there is a view that Maoris are not falling within the system but the system is falling Maoris.

With 75 per cent of the in-

igenous population under 25 years of age and increasing incidence of glue sniffing among "street kids"—the successors of the gang phenomenon—efforts to reverse the trend have become imperative.

The most successful of these moves has been the introduction in the last couple of years of the Kohanga Reo, or language nests. Four hundred of these institutions have been set up in two years to teach preschool children the Maori language—the most crucial element in the survival of the culture.

The Kohanga Reo system was instigated and has been implemented by Maori people from all walks of life and has had little official backing. The hope is that thousands of Maori-speaking children coming into state primary schools will force the Education Department to continue the process.

There is criticism that this has not happened and Maoris have started setting up their own private schools to ensure that the language gains are not lost. A Maori university, so far unrecognised by the authorities, has also been established.

What has happened in the state schools is the introduction of *taha Maori*, the Maori dimension. It is a loosely structured session during which pupils may learn Maori chants, customs or history.

To the growing number of Maori radicals, *taha Maori* is dismissed as another example of the superficial cultural icing on the white cake—just like the Maori carvings in New Zealand embassies.

To a growing number of Pakeha parents, it is something of a threat and has led to what Mr Walter Hirsch, the present race relations conciliator, calls "white flight" from many of the schools with a high concentration of Maori and Polynesian Island children where *taha Maori* is taken rather more seriously.

Mr Hirsch describes "white flight" as a blatant expression of racism and prejudice and he is probably partially right. Certainly, as the indigenous culture becomes more assertive racism on both sides of the colour divide has become more apparent.

There are moves in the Government to give the Maori language official status and to give the Waitangi Tribunal, a hitherto toothless panel, the scope to examine land and other grievances dating back to 1840.

Whether these will be enough to staunch Maori discontent remains to be seen. In the meantime, as one eminent Maori put it, there are bound to be "a few sharp edges" in relations between the majority culture and that of the proud, indigenous minority.

The white backlash to the renaissance is only just beginning to emerge. With any luck, the coming conflicts will not get out of hand.

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## AMERICAN NEWS

## US and UK 'provided intelligence to S Africa'

By Reginald Dale, US Editor, in Washington

US AND British intelligence agencies have provided South Africa with secret information about the banned African National Congress (ANC) in return for intelligence on Soviet and Cuban activity in Africa, the New York Times reported yesterday.

While one senior official denied the report, current and former US officials told the New York Times that both political intelligence and specific warnings about planned ANC attacks were given to South Africa by the US under President Ronald Reagan at least into the mid-1980s. Mr Larry Speakes, the White House spokesman, said yesterday that the report was "not true."

A British Foreign Office official said last night it was not government policy to comment on reports relating to security matters.

The New York Times said it could not determine whether the US was still providing information on the ANC, nor whether South Africa had used the information to prevent ANC attacks or prepare retaliatory raids on ANC bases in other Southern African countries.

The report, however, included a detailed account of a meeting between high-level US, British and South African intelligence agents at the UK Government communications centre at Cheltenham in the mid-1980s.

In an exchange of "tasking requirements," the South Africans reportedly asked the US and Britain to supply an extensive array of political, military, diplomatic and economic data on Africa, including intercepted information concerning the governments of Angola, Mozambique, Zambia and Botswana. The South Africans also wanted information on the movements of Mr Oliver Tambo, the ANC president.

South Africa, with no intelligence satellites, had depended on US and British communications intelligence for information on black nations beyond the range of its own interception equipment, the New York Times said. In return, the US and Britain were given information on Soviet shipping and submarine activity around South Africa, and on Soviet and Cuban involvement in neighbouring African countries such as Angola.

Meanwhile, Mr George Shultz, the US Secretary of State, carried Mr Reagan's latest campaign against sanctions to Capitol Hill.

Mr Shultz told the Senate Foreign Relations Committee that in trying to promote dialogue the US planned to step up its contacts with the black opposition in South Africa, including the ANC. Despite serious concerns over the ANC's links with communism and its use of violence, the US recognised that it had become "an important part of the South African political equation," Mr Shultz said.

## Volcker urges international action on growth

MR PAUL VOLCKER, chairman of the US Federal Reserve Board, focused the main emphasis of his half-yearly statement to the Senate banking committee yesterday on the need for co-ordinated international action to maintain stable growth at home and overseas, writes Terry Dodsworth in Washington. It was "of concern," he said, that the domestic markets of the US's major industrial competitors had remained so sluggish. The following are excerpts from his testimony.

"Some obvious imbalances have developed in the economies of the industrialised world. That is evident most of all in the enormous deficit in our external trade and current accounts, and in the counterpart surpluses of a few other countries. Unless dealt with effectively and constructively, growth rates in major European economies and Japan were about three-quarters per cent less than the reduced growth path of the US during 1985 and the first quarter of 1986. However, the more disturbing contrast lies in the source of that growth."

"In the US, the rate of growth in domestic demand, while slowing in the third year of expansion, continued to average about 3½ per cent through that period. Domestic demand growth in the industrialised countries of Europe and Japan was significantly less—about 2½ per cent. In the early part of this year, when their exports slackened, those countries grew not at all."

"Today, the imbalances and strains are clearly showing. The forward momentum of our economy has been sustained almost entirely by consumer spending and housing construction, both of which have been accompanied by unsustainably heavy borrowing. For more than a year, industrial production in

the US has not grown appreciably, and there has been some decline in 1986. The pace of business investment has slackened.

"A large part of the difficulty stems from the continuing imbalances in the world economy. On the average, growth rates in major European economies and Japan were

factured goods has slowed little. The decline in the dollar is both relatively recent and from a very high level, so the absence of a stronger response in trade is not entirely surprising. What is of concern is that the domestic markets of our major industrial competitors have remained so sluggish, raising a question as

vigorous internal growth at a time of high unemployment and ample resources as external stimulus fades away, as it must if international equilibrium is to be restored.

"The appreciation of their currencies and the strong deflationary influences of low oil and other commodity prices would appear to offer a prime

## US ECONOMIC PROJECTIONS

	1986 (per cent)	1987 (per cent)
Nominal GNP growth	Range 3.75-4.5 Central tendency 4.25-5.75	Range 4.25-5.75 Central tendency 5.25-6.75
Real GNP growth	Range 2.25-3.5 Central tendency 2.75-4.25	Range 2.75-4.25 Central tendency 3.25-4.75
Average unemployment rate	6.9-7.2	7

Source: Federal Open Market Committee members and other Federal Reserve Bank presidents

to the buoyancy of the markets for our exports and of their own growth prospects.

"Quite clearly, it is in no one's interest—not the US or other countries—that we seek better balance in our external accounts by deliberately restraining further our own growth rate. But it is also true that, as things now stand, stronger domestically generated growth in the US will not reduce the international imbalances. Taken alone, it would aggravate our trade deficit further, posing an even more difficult problem later."

"In a few foreign countries, such as Germany, some signs of stronger internal growth have appeared in recent months."

"With rising currencies and falling oil prices, some of those countries after years of effort have now successfully achieved virtual stability in consumer prices... what is at issue for some countries is their ability to achieve and maintain

opportunity for reconciling those goals of domestic growth and stability."

"The International Debt Problem. Collectively, the heavily indebted countries of Latin America and elsewhere have made an enormous effort to adjust their external accounts. In fact, in 1984 and 1985 they were in rough current account balance, in contrast to an aggregate deficit of about \$50bn in 1982."

"Many of those countries are again growing, in some cases with vigour, as is the case with the largest single debtor, Brazil. In the midst of this progress, the sharp decline in oil prices over the past six months has had an enormous adverse impact on the oil exporting heavily indebted countries—Venezuela, Nigeria, Ecuador and Mexico."

"I must also emphasise one essential ingredient for success (in solving the Latin American debt problem) beyond the capacity of the indebted countries

## Venezuela may alter repayment plan to quell bankers' worries

By JO MANN IN CARACAS

THE VENEZUELAN Government is willing to study "any modification" that may be proposed in its scheme for repaying several billion dollars in private sector foreign debt, Mr Leopoldo Carnevali, Venezuela's Planning Minister said yesterday.

His comments represented the first public effort to modify international banks, many of which are angry about recent government measures affecting approximately \$7bn (\$4.7bn) in foreign debt held by private sector companies.

These measures, bankers say, will force many Venezuelan companies into insolvency and will have a serious impact on the earnings of banks with any significant exposure in Venezuela. In protest, some large banks have withdrawn trade lines for Venezuelan customers, and others are studying the possibility of suing the Venezuelan central bank.

A senior government official said the Government would consider proposals to change the private debt plan, but these would have to come from the Congress. This indicates that

the Government is aware it must alter some of the terms of its private debt programme but must move cautiously, since foreign debt is a highly-charged domestic political issue.

Earlier this month the Venezuelan legislature approved a law authorising the Government to issue dollar-denominated bonds to be used in paying off the debt. The bonds are to mature in no less than 15 years and carry no more than 5 per cent a year interest.

Last week President Jaime Lusinchi announced a partial devaluation of the country's currency, the Bolivar. The devaluation raised the local currency costs of paying off foreign debt under a government subsidiary programme by over 74 per cent.

A series of decrees and other government decisions made public over the last few days clarified some confusing points on the private debt. The Government will still provide foreign currency at the old, subsidised rate (bolivars 4.30 to the dollar) in a limited number of cases. These include Paris Club debts, foreign debts of up to \$500,000, principal pay-

ments on "eligible" foreign debts during the first two quarters of 1986, CDs denominated in foreign currency not held by financial institutions and others.

The Venezuelan government owes foreign banks about \$25bn, while total private sector foreign debt is estimated to be around \$13-\$15bn. Of the latter, about \$7bn is covered by a government programme which provides foreign currency at subsidised exchange rates for payment of interest and principal.

Bankers have been discussing foreign debt problems with Venezuelan officials and businessmen since February 1985, when exchange controls were imposed and a major devaluation occurred. Foreign banks have been particularly frustrated by Venezuela.

The country has a high level of foreign reserves (over \$12bn in central bank reserves in early July) but has been slow to normalise its foreign debt problems. Venezuela was moving to complete work on a government debt restructuring programme when the private debt issue blew up.

## Cuba urges people to work harder

CUBA'S RULING Communist Party has published a grim assessment of the country's economic performance during the first half of 1986 and called on people to work harder with less expectation of material reward, Reuters reports from Havana.

The 146-member Central Committee met for three days last week to consider the economic situation. Echoing recent criticism by President Fidel Castro, it spoke of overmanaging, bureaucratic attitudes in management, shoddy workmanship, lack of motivation in the work force and "growing disruption and inefficiency in the whole productive apparatus of the country."

The party body also adopted Castro's view that many such problems were caused by widespread use of material incentives to regulate Cuba's state-controlled economy in recent years.

Over the last three months, the Government has launched a campaign against speculative gains, hoarding and what it considers to be excessive earnings.

## US warned about growing dependence on foreign oil

By WILLIAM HALL IN NEW YORK

US OIL imports in June were 36 per cent higher than a year ago at 6.5m barrels a day and domestic US production is expected to drop by 10 per cent, from its 1985 level, over the next twelve months. The figures come from the American Petroleum Institute (API), which yesterday warned that the US's dependence on foreign oil was growing significantly.

Mr Charles DiBona, president of the API, said yesterday that US consumption of oil, which began rising slowly two years ago, had picked up speed this year and was rising at 2 per cent a year. Meanwhile, exploration activity—measured by the number of active drilling rigs—had slumped from 2,600 at the end of last year to 663, its lowest recorded level.

These numbers provide a already observed production compelling indication that the already observed production slump was accelerating, said DiBona, who forecast that at an oil price of \$15 a barrel, the current Opec surplus would be used up within three and a half years.

"Such a development would set the stage for a replay of the price explosions of the 1970s, and this would happen when the US was more dependent than

ever before on imported oil," said Mr DiBona, who was presenting details of an API study reviewing the effects of this year's dramatic drop in world oil prices.

According to the study, "Two Energy Choices Today for the 1990s" if oil prices were to stabilise at \$15 a barrel between now and 1991, US oil production would fall from a 1985 level of 8.5m barrels a day to 6.5m barrels a day. About 300,000 jobs—almost 20 per cent of the total—would be lost.

As a result, US imports of oil could double last year's level of 5m barrels a day to 10m barrels a day, where it would account for well over 50 per cent of US consumption.

The API study identifies a number of official policy measures which could significantly reduce the country's future growth in dependence on insecure foreign sources of oil.

Among the measures the API is lobbying for are greater access to government land for oil and gas exploration; repeal of the windfall profits tax; full decontrol of natural gas controls and a continuing expansion of the strategic petroleum reserve.

## US retail prices up by 0.5% in June

By Nancy Dunne in Washington

THE US Commerce Department yesterday released a mixed bag of statistics for June, offering some hope that the weakening dollar is a last providing some boost to the manufacturing sector.

Orders to US factories for durable goods—items expected to last three or more years—rose 4.1 per cent in June, the first gain since January and the biggest advance since December. The rise followed a revised 1.1 per cent decline in May and a revised 0.9 per cent fall in April.

On the negative side, the Department also reported an increase in retail prices of 0.5 per cent in June, the steepest rise since last November. Prices for consumers still finished the first half 0.2 per cent lower than at the end of 1985, and by the end of last month petrol prices, which had risen since last November, had already begun to come down. Increased capital goods orders were reported both for the volatile defence sector as well as for non-defence goods. Orders for non-defence goods declined 3.1 per cent in May.

Mr Malcolm Baldrige, the Commerce Secretary, welcomed the gain in durable goods orders but acknowledged that "it is too soon to call this a new trend towards better growth."

However, he said, lower interest rates have boosted housing and the full benefits of declines in oil prices and the value of the dollar are still ahead.

Personal income also rose last month by 0.5 per cent after declining by 0.5 per cent in May.

## Argentine pilots end strike after mediation

By Tim Cooney in Buenos Aires

TWO INDUSTRIAL disputes that have seriously affected the Argentine economy have ended. Pilots of the state airline, Aerolineas Argentinas, are to call off their strike and employees of the Foreign Trade and Industry ministry are to return to work.

The 22-day airline dispute had paralysed the country's 15 international flights a week to Europe and the US, disrupted domestic services, and induced losses on the company conservatively estimated at about \$12m (\$8m). The recently appointed Minister of Public Works and Services, Mr Pedro Trucchi, mediated in the dispute over salaries, persuading the 561 pilots to end the strike.

The government has also agreed to bring Foreign Trade and Industry Ministry workers' salaries into line with those of Economy Ministry employees. This ends the 49 day strike and will ease the difficulties facing manufacturers from delays in processing paper work.

## WORLD TRADE NEWS

## COMMISSION PLANS 5% RISE IN THIRD WORLD SHIPMENTS

## Easier access to EEC proposed

By PAUL CHEESERIGHT IN BRUSSELS

DEVELOPING countries should be offered slightly easier access to the European Community for their manufactured goods, the European Commission in Brussels recommended yesterday.

The Commission has published its proposals for the 1987 general scheme of preferences (GSP) for consideration by the political leaders of the Twelve. The GSP is not subject to negotiation with other countries—rather it is a unilateral Community offer of tariff-free entry, up to certain limits, for developing country manufactured products. But the scheme is riddled with exceptions, so that a list of so-called

sensitive products is subject to quotas after shipments have reached a certain level.

In its proposals this year, the Commission is running into trouble with the Twelve, if the experience of talks last year is any guide.

It has returned to the notion of taking out countries and their products from the scheme, if a country reaches a level of competitiveness in its sales. The Commission said yesterday that this differentiation between suppliers could apply to products like petrochemicals, alarm clocks and tyres. Concessions withdrawn from competitive suppliers

could be redistributed among others, it suggested.

In more general terms the Commission has sought to limit the number of products on the sensitive list, thus opening up the way to more developing country imports. But it is not proposing any immediate changes in the textile trade because of the running negotiations on the Multi-Fibre Arrangement.

Overall, detailed changes in the existing GSP would allow, if accepted by the Twelve, an increase of some 5 per cent in the value of developing country shipments, the Commission said.

This would mean the GSP covering shipments worth around Ecu 19bn (\$18.8bn) from the developing countries over 1987, on which the selling countries would realise an economy of Ecu 900m from the customs concessions.

The Community's GSP applies to developing countries with which it does not already have special agreements—that is to say, generally, those outside the Lome Convention (an accord with 66 countries), and a range of preferential agreements with Mediterranean countries. The US and Japan also have GSP arrangements.

## Backing sought for UK deals with Indonesia

By Christian Tyler in London

SIX insurance policies were taken out by British companies on new investments in Indonesia in the last financial year under a scheme run by the UK Government.

The annual report of the scheme, which is run by the Export Credits Guarantee Department, suggests increasing investor interest in Indonesia; but the scheme's coverage is too small to justify firm conclusions.

In no other country was comparable interest recorded. For example, there were no new insured investments in Nigeria, by far the biggest nation in EOGD portfolio with 33 current agreements, probably due to the country's severe economic problems.

In the year to the end of March, the scheme increased its cumulative surplus from £1.5m to £2.4m (£3.6m).

## Egypt gives priority to Zafarana power plant

By TONY WALKER IN CAIRO

EGYPT is drawing up specifications for a big new power station and coal transport port on the Red Sea. The project will be offered for international tender, possibly by the end of the year, according to Mr Mohamed-Ishar Abaza, the minister responsible for electricity.

The project at Zafarana, several hundred kilometres south-east of Cairo, is being accorded the highest priority of the four major power generation schemes, Egypt hopes to initiate in the next 10 years, the minister said.

Mr Abaza added that, under Egyptian regulations, the Government is obliged to offer the Zafarana project for tender, even though it has had detailed discussions with an Australian-led consortium which contributed the original idea for the scheme.

As Australian resource management company, in partnership with Japanese, American and West Ger-

man contractors is proposing a 2,500 MW power station and transport port that could handle between 12m-15m tonnes of coal a year for distribution in Egypt and surrounding countries.

Australia's interest in the \$2bn scheme, is to secure long-term contracts for its coal. In return, it is willing to participate in providing financial and technical assistance. Terms, details of which have not been made public, are said to be attractive to cash-strapped Egypt.

Other priority conventional power generating projects mentioned by Mr Abaza are planned for Ayun Musa on the Gulf of Suez coast, at Kuraikat, south of Cairo, and at Sidi Kreir on the Mediterranean coast, west of Alexandria.

Egypt's plans for a nuclear power plant are in abeyance pending an International Atomic Energy Agency report on the Chernobyl disaster.

## Dassault seeks partners for Rafale plan

By Paul Betts in Paris

DASSAULT-BREQUET, the French aircraft manufacturer, is actively seeking European and other foreign partners to collaborate in its Rafale advanced combat fighter aircraft programme.

Mr Serge Dassault, son of the founder of the French group, said yesterday that the company remained "open to all co-operations" for the development and production of the Rafale.

Dassault is already in advanced talks with Belgium and also in possible collaboration on its new fighter, company officials revealed yesterday. With the exception of the UK, West Germany and Italy, which are collaborating in the Eurofighter project, Dassault officials yesterday suggested that a number of other countries were expected to be interested in the smaller French aircraft.

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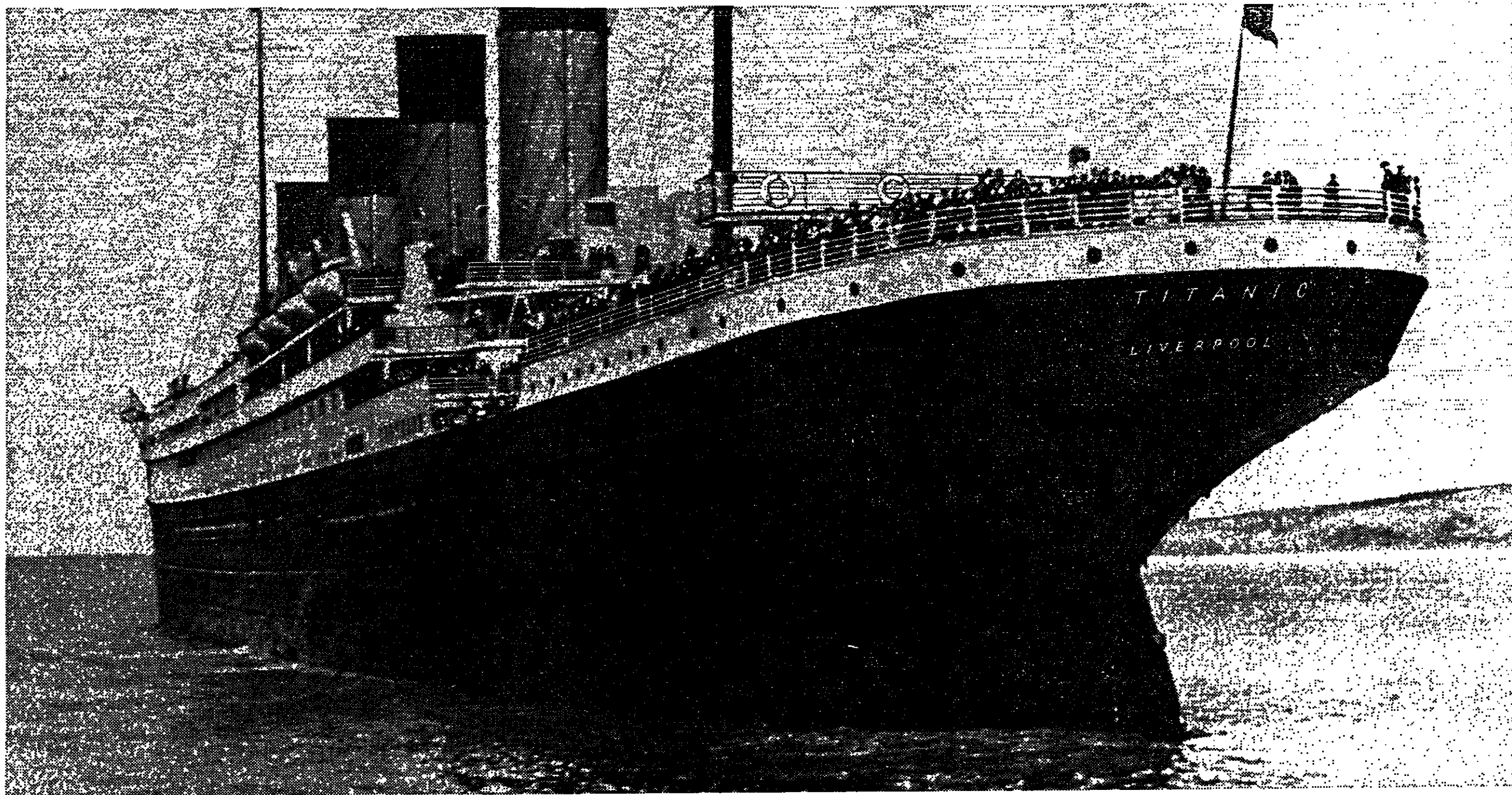
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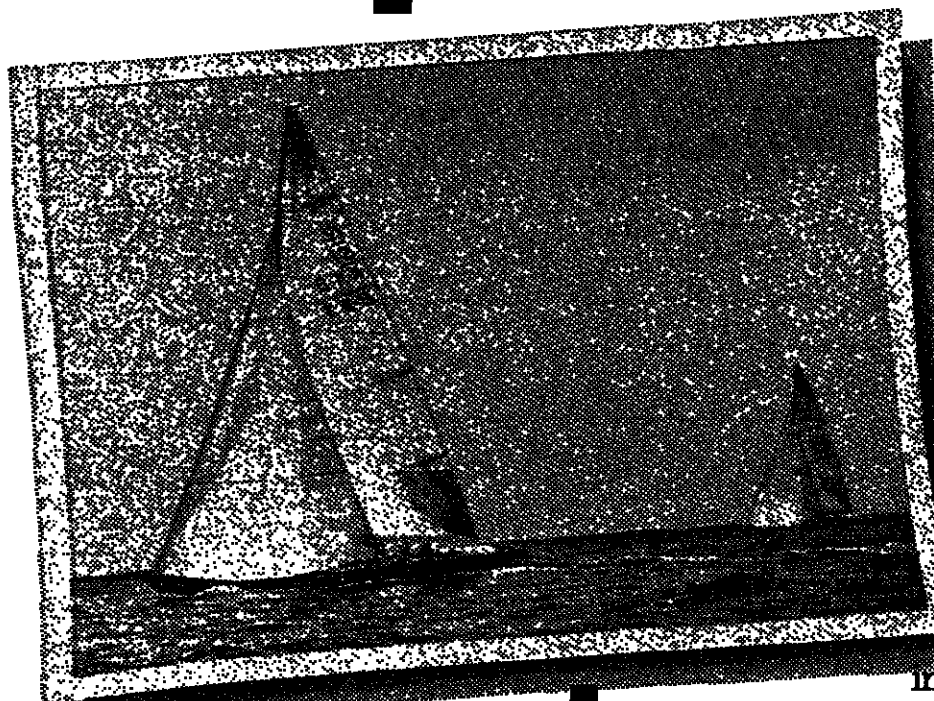
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Another 'first' achieved by our crews was to penetrate the Bank of England and to film 'The Old Lady'—a highly revealing documentary.

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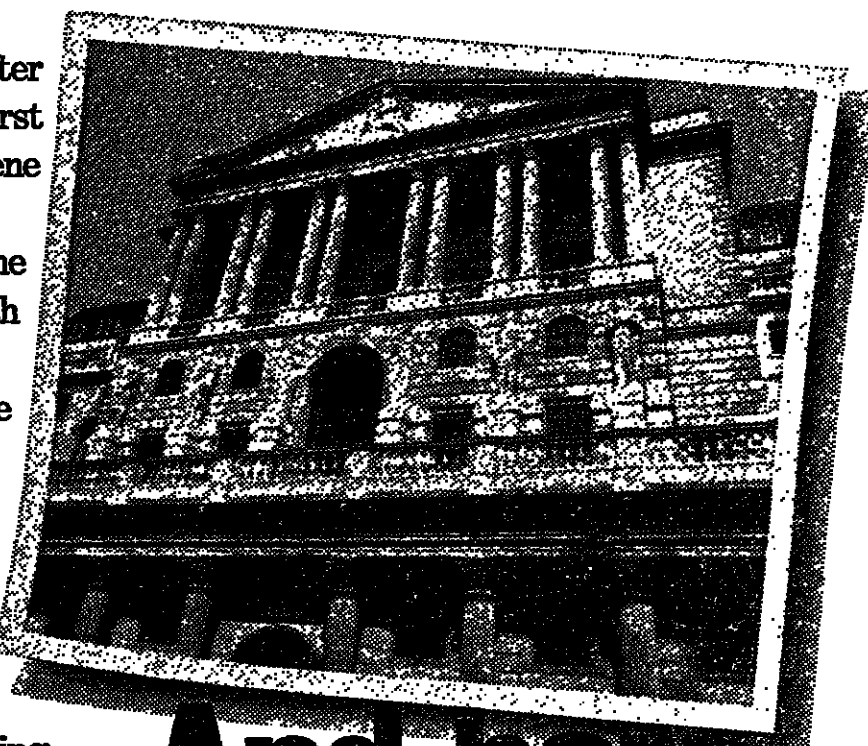
Next, our intrepid crews journeyed back in time to uncover the unofficial manhunt organised after the war by the SAS for the SS officers who murdered their comrades. Their story is told for the first time in 'The Secret Hunters'.

Finally, we examine Princess Anne's involvement with the Save the Children Fund, and her concern for child poverty in Britain.

All five of these fine documentaries will be shown nationally over the next few months.

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**And here.**



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## UK NEWS

## 'No firm evidence' in leukaemia inquiry

By David Fishlock

RADIATION CANNOT be excluded as a cause of the "cluster" of leukaemias in children living in Seascale, close to the biggest factory of British Nuclear Fuels at Sellafield, in north-west England, but there is no firm evidence, the Government's medical advisers say.

Four possible explanations for the Seascale cluster are advanced by the Committee on Medical Aspects of Radiation in the Environment (Comare), in its first report. They are: chance, environmental radiation, high sensitivity to leukaemia in Seascale residents and a still-undetected agent such as a chemical or virus.

It is quite likely that the cluster was caused by some combination of two or more of the four factors, its report says. It admits, however, that it has no evidence for the idea of a high sensitivity in the Seascale population and thinks this factor unlikely.

Comare was appointed by Sir Donald Acheson, chief medical officer to the Department of Health, to follow up the initial report of Sir Douglas Black on the Seascale cluster last year.

It has investigated new data, which has come to light since the Black report, of substantial releases of radiation from Sellafield in the early 1950s. They include the release of 20 kilograms of uranium oxide into the atmosphere starting in 1954-55, when the factory belonged to the Ministry of Supply. Comare is critical of the way this data came to light.

It concludes that monitoring of radiation and record-keeping in the 1950s raises questions whether all radiation releases have yet been taken into account. But the extra radiation does not alter the estimates of the Black report, for the total still lies far below the amount of radiation people receive from natural background sources and from nuclear weapon testing.

Because of the possibility that large releases of radiation were not reported, Comare says it is not possible "to exclude environmental radiation or indeed any other factor, as a contributory cause of the cases of leukaemia observed at Seascale, although we stress that there is no firm evidence for the existence of any causal relationship between environmental radiation and these leukaemias."

## OBITUARY

### Jim McDonald: former specialist writer on shipping industry

JAMES McDONALD, shipping correspondent of the Financial Times in the 1950s and 1960s and one of the longest-serving journalists on the paper, died on Tuesday. He was 58.

Jim McDonald joined the staff in 1944 and was for many years part of a small team of reporters in the news room which provided the bulk of the paper's coverage of industrial news. While he specialised in shipping and shipbuilding, where he established a considerable reputation as an acute and thoroughly reliable observer of the industry, he also covered a wide range of other financial and commercial stories.

Mr Geoffrey Owen, editor of the FT, said yesterday: "As one of the

## Thatcher leads drive to regenerate inner cities

BY PETER RIDDELL, POLITICAL EDITOR

BETWEEN SIX and 10 urban development corporations may eventually be set up to help regenerate derelict inner city areas after agreement in principle by Cabinet committee chaired by Mrs Margaret Thatcher, the Prime Minister.

The Government-appointed and funded corporations will assume responsibility for sizable rundown areas of big cities and towns and take control away from local authorities. Their aim will be to use public money in a pump-priming way to attract private-sector investment, as has occurred on a substantial scale with the existing urban development corporation in London docklands and two places in the West Midlands.

No decisions have yet been taken on the identity of the sites or about how much money will be available for the corporation. The two existing ones cost £30m a year in direct grants from the Treasury and the Department of the Environment is pressing for an initial commitment of more than £100m leading, it

hopes, to private-sector investment of a much larger amount.

The Treasury is still resisting a blanket commitment and is arguing that each new corporation should be judged on its merits. Its view is that the experience so far is not a good guide since the London docklands one was almost bound to be a success in view of its proximity to the City of London while the one of Merseyside was bound to be held back by the problems of Liverpool.

Nevertheless, after a lengthy discussion earlier this week, the committee decided to back the idea in principle. Likely sites are Trafford Park, Manchester, the Teesside docks and two places in the West Midlands.

The initiative has been urged by Mr John Patten, the Minister for Housing, Urban Affairs and Construction, and has been eagerly taken up by Mr Nicholas Ridley after he took over as Environment Secretary from Mr Kenneth Baker.

Mrs Thatcher has become a supporter, along with Lord Young, the Employment Secretary, on the

ground that the corporations offer a way of taking quick decisions and attracting private-sector capital without the inhibiting influence of generally Labour-controlled local authorities.

Ironically, these corporations were first introduced on the initiative of Mr Michael Heseltine, the former Defence Secretary, who has also recently been prominent in urging their extension in several British cities.

The opposition of some local authorities to what they consider undemocratic interference may affect the speed of implementation. The Department of the Environment might want to focus on sparsely populated derelict areas without strong local pressure groups and may, as a first stage, appeal to local authorities to suggest areas where such corporations might be established.

The new corporations do not require legislation and can be set up, as were the ones in Merseyside and London docklands, under a law passed in 1980.

## TUC backs idea of legal minimum wage

BY DAVID BRINDLE

A JOINT Trades Union Congress (TUC)-Labour Party document yesterday committed the labour movement for the first time to establishing a national minimum wage with statutory backing.

It recognises, however, that the effectiveness of the strategy in helping the low-paid would be dependent on other workers not pressing for comparable or higher percentage pay increases unless justified on grounds of productivity.

In a clear warning of the danger of unleashing inflationary wage pressures, the statement says: "Unions will be expected to undertake not to quote in claims for higher-paid workers that element of general percentage increases in earnings specifically related to the general move to attain the national minimum wage."

The policy envisages a Labour Government enacting quickly to legislate on a national minimum. The precise level is not set out in the document.

In a consultation exercise mounted by the TUC, most unions have favoured a weekly minimum of £80 - equivalent to about half average male earnings - which would apply to an estimated 3m workers.

The document emphasises two issues which have caused unease among unions opposed to the idea of a statutory minimum: the role of collective bargaining, and the enforcement of minimum rates.

On the first, it emphasises that collective bargaining would continue to have a primary role in pay determination. It says the strategy would depend on bargaining power and on improved organisation by unions among small companies and low-pay areas.

On the second, it proposes an expanded wages inspectorate, unilateral recourse to the central arbitration committee over claims of non-observance of the minimum and, generally, "a high degree of union control" and minimal recourse to the courts.

## 'Chinese walls' survive Big Bang doubts

By Ivor Owen

FAITH in the efficacy of the so-called "Chinese walls," which organisations in the City of London handling both the management and investment of clients' funds are erecting to prevent conflicts of interest, was declared last night by peers in the House of Lords.

The House rejected by a majority of 36 (116-80) a Labour amendment to the Financial Services Bill designed to establish the principle that merchant banks and similar bodies should be obliged to accord priority to the interests of those with whose money they have been entrusted.

Speaking from the non-party cross benches, Lord Tyrone, who is chairman of an investment management company, gave a warning that if the amendment were carried, the "Big Bang" due to take place in October would be made to look "a very small squib indeed."

Lord Williams of Elvel, who moved the amendment from the Opposition front bench, said the fundamental principle it was designed to assert was that the duties of those who set themselves up to manage other people's money were towards the people whose money they managed and not to anybody else.

Emphasising the inevitable conflict of interest which arose when those responsible for managing clients' funds were part of the same organisation dealing in investment, he maintained that the whole concept of Chinese walls required serious examination.

Without impugning the honesty and honour of those working in the City of London, he said it had to be recognised that a number of people did not believe that Chinese walls would work in reality.

Lord Lucas of Chilworth, Under Secretary for Trade and Industry, assured the House that Clause 45 of the Bill, which empowers the Secretary of State to make rules regulating the conduct of investment business, would introduce the appropriate regulatory provision to prevent conflicts of interest.

The rules would require that information obtained from an authorised person in the course of one part of investment business to be withheld from persons in other parts of the business. Breach of the rule would result in disciplinary action.



Prince Andrew and his bride, Sarah Ferguson, on their way to Buckingham Palace yesterday in the 1982 State Landau after their wedding in Westminster Abbey, London. The prince, fourth in line for the British throne, was created Duke of York on the

morning of the wedding and Miss Ferguson became his duchess. Television viewers around the world had a unique view of the couple during the wedding, through the eye of a small robot-controlled camera behind the high altar.

## Observer reviews print plans

By Our Labour Staff

THE OBSERVER newspaper is considering contracting out its printing requirements which would mean substantial redundancies among its print workers.

The Observer is the only Fleet Street newspaper not to have carried out or announced substantial changes to its printing and staffing arrangements this year.

In the past, The Observer, a Sunday newspaper, had hoped to persuade other newspapers to contract out some of their printing requirements to its under-utilised central London printing plant.

However, that possibility has now disappeared because of the new printing arrangements made by most Fleet Street papers. The Observer board this week gave authority for a number of options to be investigated.

A strong possibility is that the board will decide to contract out its printing requirements, with the loss of many printers' jobs. It has not yet been decided whether to keep the journalists at The Observer's present central London site, but the paper's management is looking at other sites, including one in Battersea, south London.

Final decisions are expected soon. Chapels (office branches) of the print unions NGA and Sogat at The Observer will meet on Saturday to consider the position.

## Bedford pulls out of electric van project

BY KENNETH GOODING, MOTOR INDUSTRY CORRESPONDENT

BRITAIN'S high-powered electric vehicle development programme has been dealt a severe blow by Bedford, the General Motors subsidiary, which has decided to stop producing the CF electric van.

Bedford so far has been the most enthusiastic supporter of the electric vehicles project and since 1984 has made 300 - half the total produced since the UK programme started five years ago.

However, the company said yesterday that although it believed the electric van concept had a good future, "with reluctance" it would give up making the CF electric van as a cost-cutting measure.

Bedford last month reported a £7.3m net loss for 1985 after a loss of £52.4m the previous year and called for another 1,700 voluntary redundancies - 23 per cent of its remaining workforce.

The company's decision will have a profound effect on Lucas-Chrome EV Systems (LCEV), the joint venture between Lucas and Chrome which, backed with about £5m of UK Government money, has developed the drive system which powers the CF van and other UK electric vehicles.

LCEV said yesterday it was greatly disappointed by Bedford's decision, but "it does not change our commitment to high-performance electric vehicles. It gives us more resolve to explore other opportunities."

Other UK-based manufacturers to use the LCEV power system on a limited basis include Freight Rover, the Rover Group's Sherpa van sub-

sidary, Renault Truck Industries in Dodge 50 vans; and Leyland Trucks in the Roadrunner light truck.

Their efforts were completely overshadowed by Bedford's previous commitment, however. Bedford had intended in October this year to put the electric CF into regular production at its Luton, Bedfordshire, van plant at a rate of 500 a year.

Evaluation of the electric CF's potential was not confined to the UK - where the Duke of Edinburgh is one notable customer and uses a luxury version in London. Trials are going on worldwide, including some by Chubu Denrokkyu, a major electricity supplier in Japan.

Nearly 40 CFs, rebadged as GM Griffons, are undergoing trials with public utilities in the US under a programme being co-ordinated by the US Electric Vehicle Development Corporation.

The electric CFs accelerate as well as petrol or diesel vans and have a top speed of 30mph. But their range is only 30 to 60 miles between charges, using the latest lead acid traction battery. There has been some scepticism about the electric van's ability to compete because its true price of about £14,000 is nearly triple that for a conventional van, with the battery pack and charger accounting for about half the cost.

The price situation could be transformed, however, if trials to take place early next year with a new "super-battery," developed by Chrome and which uses sodium and sulphur, are successful.

## Further setback for Volvo importer

BY KENNETH GOODING, MOTOR INDUSTRY CORRESPONDENT

VOLVO CONCESSIONAIRES, the Lex Service subsidiary that imports Volvo cars to the UK, suffered its second successive annual setback in pre-tax profit last year and once again blames the extremely competitive market conditions.

The 1985 concessions, just filed, show that while turnover rose 11.4 per cent from £222.054m in 1984 to £238.899m, concessionaires' taxable profit slipped by 2 per cent from £23.5m to £23.08m. This follows the 15 per cent drop from £27.75m between 1984 and 1985.

One indication of the severity of conditions that Concessionaires faced in the UK new-car market is that the cost of sales, which includes marketing expenditure, last year jumped by nearly 18 per cent from £283.3m to £339.8m.

Mr Peter Turnbull, joint chair-

man and chief executive, whose earnings rose by 11 per cent from £71,000 in 1984 to £78,000 last year, said yesterday that although Concessionaires could not be drawn into the heavy discounting war being waged in the UK, it would always make sure that Volvo car dealers were in the position to compete effectively.

Concessionaires cut the dividend paid to its parent from £13m for 1984 to £4m last year. Mr Turnbull said this had nothing to do with Concessionaires' financial position. The dividend payment was simply a way for the Lex Service holding company to obtain cash.

Lex Service reported pre-tax profits about halved in 1985 to £23.6m on a £1,046m turnover compared with £46.8m on sales of £1,196m in 1984. Last year's setback

was caused by losses on electronic component distribution.

Concessionaires paid less tax last year - £3.7m against £11.4m - so its net profit increased by 1.67 per cent from £13.1m to £13.3m.

Last year Concessionaires, one of the major car importers in the UK, sold 59,549 Volvo cars from Sweden and the Netherlands for a 3.25 per cent market share, compared with 59,072 cars and a 3.38 per cent share in 1984. The dealer network remained stable at 281.

Mr Turnbull said the franchise now had the strongest model range in its history. In a total market expected to remain at about 1.8m, Concessionaires' car sales are forecast to rise to a record £1,500 this year and its market share to 3.42 per cent.

Richard Evans counts the cost of Edinburgh's sporting turmoil

## Games stagger towards the starting line

A SPECTACULAR "routine" ending with the Scottish flag of St. Andrew formed from the capes of hundreds of schoolchildren will launch the 13th Commonwealth Games in Edinburgh today.

It will be a colourful display beneath the craggy splendour of Arthur's Seat involving 6,500 children, kilted bands, parachutists and decorated floats representing the competing nations.

The Duke of Edinburgh will read a message from the Queen and Mr Robert Maxwell, publisher of Mirror Group Newspapers, and joint organiser of the Games, will wave and smile with relief. The Games will be on, although it has been a close-run thing.

The organisers are still punch-drunk from the series of blows that have reduced the competing nations to 27, with 31 having joined the boycott in protest at Britain's failure to support sanctions against South Africa.

It came as light relief yesterday when members of the local Women's Royal Voluntary Service, who provide an emergency mending and

sewing service for competitors, threatened to walk out unless they were provided with a television set to watch the royal wedding. The organisers capitulated. Enough was enough.

There is a determination to put on a brave face and to assume that once the competitions start the political battering will be forgotten.

Any good news has been grasped and overplayed. The decision of the Lesotho contingent to come to Edinburgh after previously withdrawing through lack of cash was greeted with rapture.

The routine raising of flags in the Games village became a moving ceremony of gratitude as contingents registered from the Falkland Islands, Bermuda, Fiji, Gibraltar and Western Samoa.

There is no doubt, however, that the whole character of the Games has been changed by the boycott. Its value as a sporting spectacle has been reduced. The absence of nations like Kenya and Jamaica in athletics and Ghana and Nigeria in boxing have inevitably devalued the medals currency.

The boycott has also led to immense practical problems for the organisers. There are now too few competitors in some events, particularly boxing, wrestling and weightlifting.

On the track it will not be easy to avoid awkward gaps because fewer teams will be needed. This is particularly relevant to the 200m, which plans to continue its saturation coverage of over 100 hours television to the UK, Australia, New Zealand and Canada.

What strikes the visitor to Edinburgh is the apparent lack of interest away from the Games village, Meadowbank Stadium and other games venues. The city simply does not seem to care.

It had been a fraught task for the hapless organisers to raise sufficient cash even before the boycott was mounted. The local evening paper recently conducted a survey of all 82 prosperous stores on Princes Street. Only two have come up with any sponsorship money.

One explanation is that Edinburgh simply did not want the competition so soon after the highly

successful 1970 Commonwealth Games. A bid was put in mainly to place a marker for the future, but it was the only bid, the Games were Edinburgh's.

There was subsequently a change of control on Edinburgh City Council. The previous Tory administration had pledged backing of £8m but the current Labour majority preferred to spend money in other ways.

Municipal support has been limited to a £4m improvement scheme for Meadowbank and other Games venues, and no money has come from the Government. These are the first commercial Commonwealth Games.

When Mr Maxwell stepped in last month the Games were heading for the ignominy of bankruptcy. There was a potential deficit of over £4m and it is by no means certain that this gap will be bridged.

Mr Maxwell has raised extra cash by a combination of persuasion, cajoling and bullying, but he has been obliged to threaten to bill the absent nations for £2m, the estimated cost of the boycott.

## GEC to join radar work on Eurofighter

GEC AVIONICS, part of the GEC group of Britain, and Hughes Aircraft Company of the US, are joining forces with AEG of West Germany to develop the advanced performance radar for the forthcoming Eurofighter (formerly the EFA), Michael Donne writes.

The Eurofighter is nearing the end of its project definition phase in the Aerospace Industries of the UK, West Germany, Italy and Spain, and a formal approval for full-scale development is expected before the end of this year.

Eventually, it is expected that more than 800 Eurofighters will be built, worth an estimated £20bn or more for research, design, development and initial in-service support.

The Eurofighter is intended for both high-level air-superiority over the battlefield and low-level support for ground forces. It will be the most advanced combat aircraft developed in Western Europe. It will also carry the technology in the previous biggest programme, the multinational Tornado, further forward.

The radar now planned will be a development of the Hughes APG-85 radar at present in service on US F-15 fighters. Work will be shared between GEC Avionics, Hughes and AEG, and radar companies in Italy and Spain.

Mr Derek Jackson, chief executive of GEC Avionics' Airborne Radar Systems Division at Borehamwood, north of London, said: "The combination of proven hardware and software plus advanced technologies and production capabilities which this radar team offers will result in a cost effective, operationally superior radar solution for the Eurofighter."

London stockbroker firm James Capel is to merge its operations with the UK investment banking subsidiary of its parent company, the Hongkong and Shanghai Banking Corporation. A new company, James Capel Holdings, will own the James Capel stockbroker, money broker and gilt-edged market-making firms and Hongkong Bank, which is to change its name to James Capel Bankers.

LAWYERS representing victims of last August's Manchester Airport disaster and their families have signed a compensation deal which could be worth £10m, one of the largest pay-outs of its kind. Fifty-five people died when a Boeing 737 caught fire on the runway and 124 people made claims against British Airways, Boeing and engine manufacturer Pratt and Whitney.

POLICE reinforcements were called to the News International plant at Wapping, east London, to patrol a mass demonstration timed to coincide with the wedding of Prince Andrew and Miss Sarah Ferguson. About 12,000 demonstrators marched from Tower Hill to the plant in support of dismissed print workers.

DOG licences are to be abolished, Environment Secretary Mr Nicholas Ridley announced. The licence in England and Wales has remained fixed at 57p for more than a century and the £3.5m cost of collecting the fees far exceeds the sum raised in revenue.

COOPERS Animal Health, the veterinary drug company jointly owned by ICI and Wellcome, is to reduce its UK workforce by about 12 per cent. About 70 jobs will go, mainly in the research, and development department.

CRANE MAKER Davy Morris, part of Davy Corporation, is based in Loughborough, not Lincoln, as stated in the survey on East Anglia published in the Financial Times on Monday, July 21. We have also been asked to point out that the firm which "head-hunted" Sir Ian MacGregor for the chairmanship of British Steel in 1980 was Russell Reynolds Associates, and not Norman Broadbent International, as reported on July 10.

## NOTICE OF REDEMPTION THE LIMITED, INC.

U.S. \$50,000,000

6% Convertible Subordinated Bonds due August 15, 2000

REDEMPTION DATE: AUGUST 19, 1986

CONVERSION PRIVILEGE EXPIRES: AUGUST 15, 1986

NOTICE IS HEREBY GIVEN to the holders of all outstanding 6% Convertible Subordinated Bonds due August 15, 2000 (the "Bonds") of The Limited, Inc. ("the Company"), that, in accordance with Section 1.14 of the Indenture dated as of August 14, 1985 between the Company and the Trust Company of New York, Inc. ("the Trust Company"), the Bonds are redeemable on or after August 19, 1986 at the option of the Company. The Bonds are convertible at any time prior to the close of business on August 15, 1986 into shares of Common Stock of the Company as described below.

The election of the Company to redeem all of the outstanding Bonds, has been made pursuant to paragraph 4.1 of the Indenture. The Bonds are redeemable at the option of the Company on or after August 19, 1986 at the conversion price of \$23.125 per share, which is the last reported sale price of Common Stock of the Company on the New York Stock Exchange on August 15, 1986. The conversion price of \$23.125 per share is subject to adjustment in the event of certain corporate events. The Bonds are convertible at any time prior to the close of business on August 15, 1986 into shares of Common Stock of the Company as described below.

In accordance with paragraph 4.1 of the Indenture, the right of conversion of any Bond into Common Stock of the Company at the conversion price of \$23.125 per share shall be irrevocable at the election of the Company on or after August 19, 1986. The original principal price of \$23.125 per share shall be adjusted in the event of certain corporate events. The Bonds are convertible at any time prior to the close of business on August 15, 1986 into shares of Common Stock of the Company as described below.

The first Coupon is due for payment on August 15, 1986 upon presentation to any of the offices of the Paying Agents specified below. The Coupon should be detached and presented for payment in the usual manner.

Payment of the Redemption Price, together with interest accrued on the Bonds to the Redemption Date, will be made on or after the Redemption Date at the option of the Company. The Bonds are redeemable at the option of the Company on or after August 19, 1986 at the conversion price of \$23.125 per share, which is the last reported sale price of Common Stock of the Company on the New York Stock Exchange on August 15, 1986. The conversion price of \$23.125 per share is subject to adjustment in the event of certain corporate events. The Bonds are convertible at any time prior to the close of business on August 15, 1986 into shares of Common Stock of the Company as described below.

## FACTORS TO BE CONSIDERED

Bonds are convertible until the close of business on August 15, 1986, at a conversion price of \$23.125 per share, into approximately 46,471 shares of Common Stock of the Company. The conversion price of \$23.125 per share is subject to adjustment in the event of certain corporate events. The Bonds are convertible at any time prior to the close of business on August 15, 1986 into shares of Common Stock of the Company as described below.

Markets value of Common Stock (including fractional shares) into which each \$1,000 principal amount of Bonds is convertible is shown on the last reported sale price of the Common Stock on the New York Stock Exchange on July 23, 1986, of \$21.125 per share. The conversion price of \$23.125 per share is subject to adjustment in the event of certain corporate events. The Bonds are convertible at any time prior to the close of business on August 15, 1986 into shares of Common Stock of the Company as described below.

## PRINCIPAL PAYING AND CONVERSION AGENT

Swiss Bank Corporation, Aeschenvorstadt 1, 4002 Zurich, Switzerland

## PAYING AND CONVERSION AGENTS

Manufacturers Hanover Bank, Belgium S.A., Rue de Ligne 13, B-1000 Brussels, Belgium

Manufacturers Hanover Bank Luxembourg S.A., P.O. Box 807, 2010 Luxembourg, Grand Duché de Luxembourg

Manufacturers Hanover Bank, Deutsche Treuhand-Gesellschaft AG, Postfach 10 15 50, D-5000 Frankfurt, Main, West Germany

Manufacturers Hanover Bank, 7 Prince Street, London EC2R 2LL, England

Swiss Bank Corporation (Canada), 307 Queen's Quay West, Suite 2000, Toronto, Ontario M5G 1A7, Canada

## THE LIMITED, INC.

By: Manufacturers Hanover Trust Company,

a Trustee

Dated July 16, 1986

مكتبة الناصر



Peter Marsh on how small bakeries are making the most of cheap computers to compete against the giants of the industry

## Key to greater efficiency and a good night's sleep

SMALL bakeries are fighting the advances of the giant breadmaking concerns which dominate the industry by turning to computers to increase flexibility, cut paperwork and reduce costs.

With the machines, these small businesses find they can satisfy a wider range of customers, keep better control over ingredients ranging from chemical additives to baking powder and, perhaps most importantly, gain more sleep.

Bakers have to work a very long day typically receiving orders in the afternoon, producing bread at night and delivering the next morning before the process starts again. The cheap computer has reduced the masses of paperwork generated by this rapid production cycle, dealing with which can often keep bakers up to the small hours.

The rise of computers in the dough trade is particularly marked in Britain and the US. In both countries, a few large companies (such as Allied Bakeries and British Bakeries in the UK and Continental Baking in the US) account for the lion's share of the market for bread, rolls and cakes, leaving several thousand small concerns to battle it out for the crumbs.

The trend towards electronics is less established in countries such as France, which rely for bread on a much larger number

of tiny bakeries, often no more than the back rooms of shops.

In France, about 90 per cent of bread is produced by such bakeries. As a result of reduced competition from the big companies, these concerns have not generally seen the need for computers (and anyway they may be unable to afford them).

In Britain, a few big companies account for some 70 per cent of the annual market for bread and rolls, estimated at about £1.6bn. Roughly 5,000 small enterprises, most of them with annual sales of less than £1m, make up the rest of the industry.

While the big corporations can gain economies of scale by turning out their products in giant plants, the smaller bakeries often struggle to keep down costs—which explains the demise of many such businesses in the past few decades.

Helping the little companies are, however, the moves in recent years by consumers away from mass-produced loaves and more diverse products that are baked in short production runs.

In both the US and Britain small bakeries have bought cheap personal computers which they use to match orders from customers with the ingredients needed to turn out specific types of baked items.

Computers are also becoming necessary to store details about the weights of the ingredients

in bread and cakes, information that is increasingly required under government regulations.

Mr Gary Skrdiant, controller of the Kansas-based American Institute of Baking, says that small companies in the US industry may be ahead of the larger ones in applications of computers. He says that "probably about 50 per cent" of the several thousand small bakeries in the US use computers to plan production.

According to Mr Redfern, who runs a 21-employee family bakery in Tamworth, England, turned to electronics two years ago, spending £5,000 on a computer made by Apricot, a UK company. Since then, with little change in staff, he has doubled annual sales to £500,000, increasing the number of retail and wholesale outlets (shops, public houses and so on) from three to about 100.

Behind the advent of electronics in this part of the food industry are the unusual work practices of bakers. Besides coping with long hours and short production cycles, people in this trade have to be highly flexible. They have to be capable of switching easily between

recipes and keep employee records. Dugdale and Adams, in London, is another small bakery which uses a computer. Mr Jeremy Ward, an accountant at the company, says that with the machine another Apricot, he can monitor on a daily basis the stock of ingredients to ensure the company is not over-stretched financially. Without the machine, to do this would have meant hours of effort ploughing through written accounts.

In Britain, says Mr Brian Flint, director of the National Association of Master Bakers, people in the baking trade have taken to computers as part of the trend in which the industry has become "less based on artisan principles" and more on sound business practices. Serious use of computers among small bakers started no more than about two years ago, says Mr Flint, and has spread rapidly.

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## Driving force behind British research into expert systems

THERE ARE those who see the controversial 1973 report of Sir James Lighthill on funds for artificial intelligence as the turning point from which has evolved a healthy research base today, with Britain well placed in this new science. Computers can be made to think, reason and make human-like judgments. Others, however, believe the Lighthill report put the brakes on progress at a critical time, to the lasting loss of Britain in particular.

Among this group is Austin Tait, an intense young Yorkshireman who was a research student at Edinburgh University in the early-1970s, when the dons were demanding a big boost in research grants for artificial intelligence (AI) otherwise known as expert systems technology. Tait is a man with a mission to bring AI to the market in Britain as swiftly as the science allows.

He is director of a novel experiment in technology transfer called the Artificial Intelligence Applications Institute (AIAI), the new laboratories of which in Edinburgh were officially opened last month. The institute, co-located with what Tait claims to be the world's second-highest university department of AI—after MIT in Boston, Massachusetts—is charged with feeding industry with the latest ideas on AI and related information technology, not merely from Edinburgh but from the whole UK academic scene.

That mission carries the blessing of Edinburgh University itself, where the department of artificial intelligence headed by Prof Jim Howe has nearly 150 researchers. Prof Howe is the institute's chairman, and reports directly to the university court.

Still more significantly, perhaps, the institute has Whitehall's blessing to act on behalf of academe in managing the transfer of front-line information technology into commerce and industry.

For example, the Department of Industry, the Science and Engineering Research Council and, in particular, the Alvey Directorate, which backs research in science and technology, are all supporting KRSTL (pronounced "crystal"). The knowledge representation system trials laboratory, near investment in some of the most

advanced AI tools. Here, would-be users learn what such tools as ART (Ferranti) and KEE (Intelliparc/Sperry) can offer management, especially in planning. Typically, a prospective user will take three months at the institute learning how to live with AI, Dr Tait says.

As a vehicle for technology transfer, AIAI draws on several sources of inspiration. One is a former Wolfson Institute at Edinburgh, now a private venture in microelectronics. Another is the Stanford Research Institute in California, also a pioneer in AI.

A third source is the affiliate programmes of Carnegie Mellon University in Pittsburgh, where other organisations are encouraged to enter into an enduring relationship. The institute has

several affiliates, each engaged in a long-term investigation of the possibilities of AI, in areas that extend from oil drilling to defence. They include British Telecom, the Admiralty Research Establishment, and several small high-technology companies.

Dr Tait sees AIAI's task as "looking just over the horizon for our clients." It already has an income of about £850,000. As he sees the subject, it has taken two decades of research to arrive at the first prototypes of AI systems such as ART and KEE. Over the next five to ten years these prototypes will begin to find applications in three broad areas.

One will be what he calls "pathological tasks"—those with which society finds genuine difficulty. Such tasks are already having the beneficial effect of drawing AI from laboratory into the real world, as the kind of knowledge-based demonstrations funded by the Alvey programme.

Another is the "expert system shell", tools mostly suited to diagnosis and classification but in one or two cases also applicable to planning. In a presentation at the Sperry International Management Centre near Nice last week Tait asserted that AI is emerg-

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ing from earlier concepts of a rigid shell to find many new applications in planning. He himself, as its most expensive consultant, still finds time for his own research.

The third area of application he foresees for AI is as one part of an enlarged repertoire of tools for the computer system designer. This one is being driven by the fact that the innovative computer makers have now identified realistic applications, and by the national and international fifth-generation computer programmes such as Alvey. He counsels care in choosing targets, however, lest a catastrophic commercial failure should rebound to the disadvantage of the whole of AI.

Around the end of the year Edinburgh expects to take delivery of a prototype fifth-generation computer called Alice, developed at Imperial College, London, under the Flagship project of the Alvey programme. The first Alice is being commissioned at Imperial College, and another will remain with the maker, ICL.

Edinburgh's Alice is destined for AIAI, for its new national parallel architectures laboratory. Here Tait and his colleagues, including industrialists and bankers, as well as academics, into the possibilities of the supercomputer, as the vehicle for forays into AI, both to test new software and to train users.

"AI represents human knowledge in a formal framework so that it can go into the computer," explains David Thomas, enthusiastic patron of both Alice and AIAI, as the director responsible for Alvey's knowledge-based systems. Alice is a graph reduction computer based on the transputer, a new micro-processor invented by Imatec (now part of Thorn-EMI). Flagship, in which Imperial College and Manchester University are collaborating with ICL and Plessey, is a £15m Alvey project—its highest—to harness the power of ten-20 supercomputers like Alice.

As Austin Tait, keenly aware of the need to keep ahead of the commercial software companies, sees it, Alice is a crucial investment in the continuity of AIAI and effective technology transfer. "No one will come to us in ten years' time unless we're ahead in the technology."

## A giant step for bricklayers

BY PETER MARSH

LUNAR BRICKS could aid the exploitation of the solar system after the turn of the century, say US engineers.

In experiments with lunar soil returned from the Apollo Moon landings some 15 years ago, the Construction Technology Laboratory in Skokie, Illinois, found it could make a concrete product of strength greater than that produced with terrestrial materials.

As a result of this finding, planetary scientists think that

lunar bricks could become useful items in erecting buildings on the Moon and possibly other bodies in the solar system—although it is highly unlikely that shipping the lunar bricks back to the Earth for terrestrial construction projects would ever be economically worthwhile.

The lunar material was made available to the concrete laboratory—a non-profit facility sponsored by the Portland Cement Association—by the US National Aeronautics and Space Admini-

stration, which stores about 850 pounds of Moon soil returned by six manned lunar missions. The strength of the lunar concrete was put at 10,800 pounds/square inch, 5 per cent stronger than equivalent concrete made on Earth. According to Dr Wendell Mendell, a planetary scientist with NASA, the results indicate that some day engineers may be able to construct buildings on the Moon using lunar materials, a less expensive option than obtaining the materials from Earth.

The Finnish design, which has been adopted by the US National Weather Service, estimates cloud height by

## Hitting the heights on a cloudy day in Finland

BY ELAINE WILLIAMS

TO AID weather forecasting in Finland, a leading Finnish measuring instrument company, has developed a laser device for gauging the height of clouds. Till now such measurement has been done by systems developed in the 1960s.

The Finnish design, which has been adopted by the US National Weather Service, estimates cloud height by

measuring the round-trip time of a series of short laser pulses to the cloud base and back. The time taken between the transmission of the laser pulse and the reception of the return signal, as it bounces off the water droplets in the cloud, gives the cloud's height.

The device, called a ceilometer, measures cloud bases up to 12,000 feet.

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We also support Business in the Community. This develops enterprises which offer new



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enterprising young individuals set up in business on their own.

And Esso involvement in new technologies provides new opportunities for supplier companies to grow today and continue growing in the future.

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# MANAGEMENT: Marketing and Advertising

EDITED BY CHRISTOPHER LORENZ

## Telecommunications

### Quality that hears a pin drop

Paul Taylor explains why US Sprint, America's latest telephone company, is not selling just on price

US SPRINT Communications, the fledgling US long distance telephone carrier born out of the July 1 merger of GTE and United Telecommunications' long distance units, has set itself an awesome marketing challenge.

The new joint venture company inherits a 3.6m-strong customer base and 4 per cent of total market revenues from its parents, ranking it a distant third behind industry giant American Telephone & Telegraph (AT & T) and the firmly established upstart MCI Communications in the fiercely competitive US long distance telephone business.

US Sprint wants not only to unseat feisty MCI from its number two slot with around an 8 per cent market share, but also to go head on on quality with AT & T. It will be armed with what it boasts will be the biggest fibre-optic network in the US, stretching 23,000 miles and costing \$2.7bn by the end of next year.

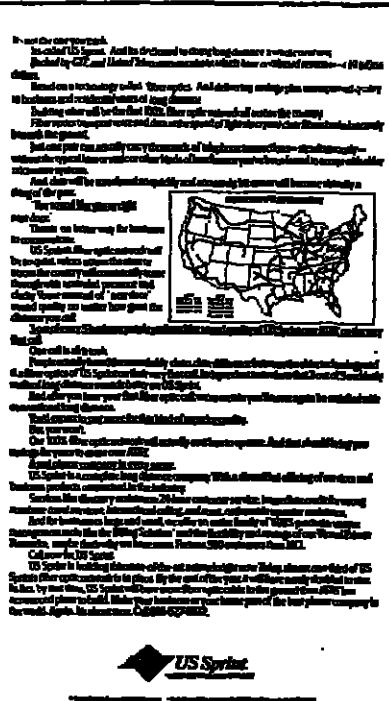
The challenge facing US Sprint is made all the more daunting by the radical restructuring of the industry which is already in full swing. By September 1 most of the 86m individual telephone subscribers in the US will have been banded and asked to pick the long distance carrier of their choice.

US Sprint is entering a marketing and advertising war—believed to have consumed about \$500m in advertising dollars last year including about \$400m spent by AT & T alone—near the end of the first, and some argue, deciding battle. Over the past 18 months telephone customers have been blitzed with direct mail campaigns, TV, radio, print ads and lavish promotions staged by the big three contenders. The scale of the campaign ranks along with the cola, beer and beefburger "wars" of recent years.

US Sprint is also leaning heavily on the "comparison" ad concept popularised by the packaged goods industry, particularly detergent manufacturers. For example some of the print ads show the oscilloscope "noise" patterns generated by competitors' more traditional satellite and microwave telephone lines while others boast "three out of every five people preferred the sound quality of US Sprint over AT & T on the first call."

Whether US Sprint's new

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TO HAVE  
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PHONE  
COMPANY  
IN THE WORLD.  
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marketing assault will succeed in generating the new residential and business customers it desperately needs is still an open question. An earlier J. Walter Thompson campaign for GTE's Sprint unit was admired for its technical quality but its rapid-fire images were criticised by others as being confusing to customers.

Coming late into the marketing fray, US Sprint has set out to sell its service on the basis of its fibre-optic technology, stressing both the cost advantage and reputed quality. Even its new high-tech logo, dreamed up by Landor Associates, an international design consultancy based in San Francisco, is designed to convey "the speed, quality and simplicity of fibre-optic technology."

The company's senior marketing executives—mostly recruited from rival MCI—have recognised, however, that selling technology is not easy. This is especially so when most telephone customers probably have not got a clue what a fibre-optic cable is and really don't care that one pair of the hair-thin optic fibres can transmit 3,000 telephone calls simul-

aneously. What US Sprint's marketing men, led by Charles Skibo, a 45-year-old ex-MCI senior manager and joint president of the new venture, and Edward Carter, the 48-year-old senior vice president in charge of sales for the company, have also recognised, is that to battle-fatigued customers "price is not a strategy on its own."

While Carter, a former senior MCI marketing man, says US Sprint's service will continue to be competitively priced, the company's aggressive "no-holds-barred" multi-million dollar marketing campaign which has just kicked off is emphasising above all else, quality.

As Carter, an ebullient southerner who also once ran

while on the telephone. Another clever theme exploited by J. Walter Thompson is the idea of hearing the sound of a pin drop over a fibre-optic telephone line—according to Carter, 94 per cent of a 1,400 sampling said they could hear the pin drop over US Sprint's lines and 90 per cent reported hearing nothing when indeed no pin was dropped.

But Carter at least is confident. "Our new advertising campaign aggressively introduces US Sprint and boldly tells our fibre-optic story," he says. "We have a top quality product with superior technology that delivers the finest in voice and data transmission. Our advertising campaign will show Americans the tremendous advantages the new US Sprint has over competitors who must rely on outdated transmission equipment well into the future."

When the current round of marketing and advertising campaigns is over analysts believe AT&T will emerge retaining the lion's share of the market. It will have been helped in part by some extremely skillful marketing which stresses quality, reliability and the

image of Ma Bell—the nickname of AT&T's telephone system prior to the company's break-up—pumped out over the TV airwaves by Cliff Robertson, the 60-year-old veteran actor.

MCI, US Sprint and the estimated 400 other small long distance carriers—most of whom lease lines for resale—will be left to scuffle over the remainder. Analysts also believe that after telephone customers have made their initial long distance carrier choices it will be much harder to win market share.

The risks, and potential rewards, are enormous. The US long distance telephone market is worth about \$45bn in annual revenues and growing at around 7.5 per cent a year. But analysts estimate that national operators need to capture at least 7 per cent of the market to justify the enormous capital costs of building their networks and to remain viable competitors in the long term.

US Sprint's huge planned all-digital fibre-optic system is both a liability and benefit in the fight for market share. It is a liability, even to US Sprint (whose parents have deep pockets and have pledged their willingness to carry start up losses), because of its cost of construction and the potential threat of fibre-optic overcapacity if all the announced 60m miles of lightweight cabling is eventually built (US Sprint's own network will be capable of carrying half the total long distance calls currently made in the US).

On the other hand US Sprint has a head start in building its fibre-optic network—it already has over 6,200 miles in the ground, more than AT & T and almost three times MCI's total. US Sprint is making bold claims for the reliability, low operating costs and superior quality of its network and analysts agree that the efficiency of competing networks could prove a key factor in the long term health, even survival, of the major industry players.

What is certain is that US Sprint faces a long hard uphill struggle to get its message across because neither AT & T nor MCI will stand idly by while US Sprint tries to grab market share. But it is a challenge the new company must win.



The late Raymond Loewy's designs included the Greyhound bus and the Shell logo

## The pulling power of design

Christopher Lorenz examines the impact of designers on industry

AFTER reading the paeans of praise for Raymond Loewy over the past week, can anyone still doubt the power of design to bolster the fortunes of industry and commerce, often quite dramatically? By the same token, can anyone fail to see why designers are still so often seen as arrogant dilettantes?

Just 10 days ago, most people outside the United States had never heard of the French-born American immigrant who, in the wake of the 1929 Great Crash, helped found the profession of industrial design.

Yet since his death on July 15, at the age of 92, millions of readers all over the world have been flooded with photographs of a mass of familiar products, and with long articles extolling the personal genius which lay behind their creation.

The list is well-nigh endless: the ubiquitous Greyhound bus; the famous logo of Shell, TWA, US Mail, Canada Dry, and Carling Black Label; the modern generation of refrigerators, pioneered by Loewy for Sears, Roebuck in 1935; Studebaker cars; a bevy of toothpaste tubes and cigarette packs; tractors, helicopters, and the interior of a US presidential jet; even the "habitability factors" (including a neat port-hole) inside NASA's Skylab spacecraft.

Virtually everyone in the industrialised world will have bought, used or seen several major Loewy products at one time or another. For many people they remain an exciting or reassuring part of their everyday lives—not the space-lab, perhaps, but certainly the Shell sign. Such is the power of design to mould the lives of Joe and Josephine Soap, as well as to fatten the purses of the

companies which supply these ardent consumers.

Today a handful of top designers in every country has a similarly pervasive influence to Loewy's, albeit on a smaller scale: Kenneth Grange in Britain, Dieter Rams and Hartmut Esslinger in Germany, Mario Bellini, Ettore Sottsass and countless others in Italy, Kenji Ekuan in Japan. But, with the exception of Italy, they are seldom household names. Nor, in some countries, notably Britain and, oddly, the US, are their virtues sufficiently recognised in the boardroom.

**Stunning**

It was to this low social and corporate status of design, rather than to his own character, that Raymond Loewy owed his relative anonymity outside the US. An egotistical self-promoter of unrivalled magnitude, he wrote to the *London Times* in 1945, for example, openly touting for business under the guise of extolling the potential benefits to the UK economy of using industrial design.

As late as 1980, he was still trying, in his inimitable way, to get the British to take design (and himself) seriously. His address to the faculty of Royal Designers for Industry that year was full of the first-person, ranging from his recollection of how, in the 1920s, "the stunning, chic Californian fashion editor of *Harper's* became my girl friend," to his claim to have invented the term "industrial design" (he didn't), and—more seriously—to his appeal for designers to become much more professional in their work for industry.

Such arch-egotism and individualism may have been attractive to the swashbuckling

corporate barons of Loewy's heyday, but to today's generation of chief executives it only reinforces the business world's traditional image of the designer as corporate misfit—a description which is the antithesis of reality in the cases of Grange, Esslinger, Bellini and many of today's other top designers.

But Loewy's address, just republished in a timely collection of speeches by various royal designers, also has a strongly positive relevance for companies which have at last heard the "design message," and are stumbling towards making better use of it in order to improve their competitive edge in the marketplace.

As Loewy argued, "the consumer is getting smarter; he has been abused too long, wasting his hard-earned money to buy junk fraudulently disguised as quality merchandise." Industrial design should instead be used as "design-in-depth." Loewy argued. It should deal not only with appearance, but also with improved function, reduction of the product to essentials, and quality control. Loewy did not always practise what he preached. But this does not detract from the relevance of his message to American and European companies struggling against Japanese rivals equipped with carefully differentiated strategies of "design-in-depth" to satisfy cleverly segmented categories of consumer.

Loewy not only put his very personal stamp of flair, colour and flowing line on several generations of products, and on America's way of life, he established beyond all doubt what might crudely be called "the pulling power of design."

*"Royal Designers On Design."* Published by Design Council. Price £9.95.

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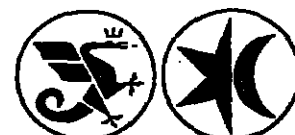
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Thursday July 24 1986

## The future of work

THE SPECIAL report on work published by the Financial Times today illuminates the main trends in employment but does not tell us what to do about the lack of it. That depends not on observable movements or extrapolations but on political will—and it is the theme of many who comment on work's future in our report that will should now be stronger, especially in west Europe, than it presently seems to be.

No one expects a rapid or short-term diminution of the mass unemployment with which most west European states have learnt to live over the past decade: the necessary adoption of advanced production technologies and the drive for greater efficiency in management and employment (usually) diminish it, and it is unreasonable to expect such movements to do so.

## Major alterations

High unemployment has already, in most advanced countries, assisted in the weakening of organised labour; involved corporations in the provision of community support where previously such action had been monopolised by the state; toughened management and made them deeply reluctant to hire people after the trauma of firing them; identified entrepreneurs and small businesses as the main source of future jobs; and helped throw established political thinking, especially on the left, into melting pots. It has made vivid the need for rapid and continual upgrading of human capabilities by the cruel device of putting out of work many millions of men and women whose training and dexterity were all they had been led to expect they would need to keep a "steady job."

From this, some measures commend themselves, and are commanding some degree of consensus. The adoption of new technologies and of management strategies efficient in the use of all inputs is a continuing necessity; the opening up of corporations to what had been solely a US-style of firmness in community matters is a recognition that they should address the consequences of their own redundancy programmes; the acknowledgement, especially on the left, that poli-

cies developed for a full employment economy driven by big manufacturing companies can not be fitted without major alterations to high unemployment economies, increasingly service driven, is inevitable and welcome.

A lesson particularly hard learnt is of the need for much more extensive preparation for the world of work than is presently available in any advanced country. It is a concern evident everywhere, and those countries where the (company led) training programmes are most advanced, as West Germany and Japan, are best able to respond to new requirements.

Hard learnt, too, is the need for continuing trade union reform. The special poll on work which accompanies our report shows that unions can expect continued decline as their best organised areas continue to shed labour: the report also reveals that they remain strongest where they have shouldered some of the responsibilities of management.

A further area of grudging consensus is pay: left and right, in different accents, agree that control of pay, either through labour market clearing mechanisms or through incomes policies of some kind, is necessary for employment growth. There is agreement, too, that simple stimulation of demand is likely to cause, at some point not too far out, inflation.

**Acute problem**

In the US and the UK, much importance is bestowed on linking pay to profitability (the idea is getting a hearing in the People's Republic of China, too). At the same time Prof Richard Layard of the London School of Economics proposes (in our report) a directing of jobs provision on the long-term unemployed who are already so far outside the labour market that they act as no brake on wage rises and their numbers do not fall as vacancies increase.

The long-term unemployed—around 40 per cent of the totals in countries such as Britain and France—deserve most help. It will be expensive, but the problem is acute and the waste of purposeful life very high. It is time to move those who have suffered most from, and are least able to cope with, change sharply up the policy agenda.

## Breakthrough for Mexico

THE FINANCIAL rescue package agreed this week between the International Monetary Fund and Mexico looks like a bold and positive new departure—for Mexico, for the developing country debtors and for the world economy as a whole. It could well vindicate some of the optimism on Third World debt generated last October when Mr James Baker, the US Treasury Secretary, put forward his plan for "growth-oriented adjustment."

As Mr Gustavo Petridoli, the new Finance Minister, underlined on Tuesday when he took the unusual step of inviting the Press to witness him handing his country's letter of intent to the IMF's managing director, Mexico's tougher new approach has succeeded in shifting the balance of power between the fund and the debtor nations. In the negotiations for this agreement, the framework was set by the demands of Mexico for faster growth as much as by the IMF's general principles of financial orthodoxy.

Thus Mexico has won unprecedented commitment to additional financing if its domestic growth should fall to recover or if oil prices should fall below \$9 a barrel. It has avoided being tied to any very stringent fiscal targets and it has been promised a package of new money far larger than most bankers were prepared to contemplate a few weeks ago.

## Hardest hit

At first sight, these breakthroughs by Mexico might look like setbacks for the orthodox approach to developing country debt which has so far succeeded in averting a full-blown crisis of international finance. And in the short term, there could indeed be serious financial ructions as a result of difficulties in persuading commercial banks to back the massive loan syndication envisaged in Tuesday's agreement. In the longer term, however, the new flexibility displayed by the IMF and Mexico's success in negotiating a package which it believes to be compatible with its domestic political requirements should point to healthier and more secure development of the international financial system and the world economy.

prices were bound to opt for more expansionary domestic policies, even if this meant achieving smaller trade surpluses and therefore undercutting their debt servicing ability. The choice facing the IMF and the US authorities, which had a crucial influence on the negotiations—was whether to offer Mexico an agreed framework within which cautiously expansionary policies could be attempted or simply to cast Mexico off on its own and lose any influence over its policies and possibly even its political direction.

## Further sacrifices

But there were also more positive reasons for choosing the co-operative approach. More expansionary macroeconomic policies in Third World countries, especially if they are centrally planned, could bring significant benefits to the industrialised countries and the international trading system. The collapse of exports to developing countries has been a major factor behind the economic disappointments seen in the last few years not only in the US but also in Europe and Japan.

If all goes well, the agreement between Mexico and the IMF could become one of the first concrete manifestations of Mr Baker's ideas. Of course, to make the deal work will require further hard work and sacrifices from all parties. The Mexicans will have to show evidence that they are capable of abiding by economic targets of their own choosing better than they have followed those imposed by the IMF in the past. The commercial banks will have to succumb to political arm-twisting from their own governments on a scale unprecedented even in the last few years. And, good luck, the Mexican agreement could prove to be the biggest step yet taken towards the permanent resolution of the Third World debt crisis.

THE annualised growth rate of the US economy in the last three-quarters has been about 2 per cent, disappointingly slow, although faster than in the other main industrial economies. Earlier hopes that the oil price collapse would stimulate the world economy have been disappointed; and it is now difficult to find people who admitted believing it in the first place.

Sluggish economic performance is not being greeted in the US with either the stoicism of the Japanese, or the cynicism of the Germans, or the partisan frivolity of the British, but by a mood which can be called either hysteria or justified alarm according to taste, as I found on a visit a few days ago.

In the New York financial community, there is much talk of deflation and recession. This emphasises:

● The continuing fall in commodity prices and in wholesale prices despite the drop in the dollar (emphasised by Larry Kudlow of Bear Stearns).

● The fall in non-residential investment in contrast to normal behaviour in the late stages of an upturn (Alan Greenspan, former economic adviser to President Ford).

● Short-term interest rates have not fallen fully in line with inflationary expectations, despite the Fed's relaxation of monetary guidelines.

Official growth forecasts, however, have been trimmed, not put into reverse. The Fed's new forecast is still 2.8 to 3 per cent growth for 1986, improving to 3 to 3.5 per cent in 1987. Nevertheless, fears of slow growth are causing as much anxiety in Washington as recession fears in New York. Among the reasons for worry are:

● The "divided nation": agricultural and oil states are depressed while the seaboard areas prosper.

● The Congressional elections in November.

● The effects of growth arithmetic on Budget deficit projections.

● The effects of slow world growth on the international debt problem, which is largely Latin American, are felt acutely in the US, which is becoming increasingly hemispherical in orientation.

The Mexican debt agreement, which is a personal triumph for IMF director, Jacques de la Rosiere, and achieved against high odds, is a near-revolutionary breakthrough. Apart from its growth orientation, the involvement of the World Bank and the large sums of "new money," the agreement contains two novel safety valves. Multilateral funding will vary inversely with the price of oil, and the price of oil has increased at the expense of the Budget deficit if there is a growth recession.

Here is the first sign of the Baker plan for US debt. Of course, the problem is acute and the waste of purposeful life very high. It is time to move those who have suffered most from, and are least able to cope with, change sharply up the policy agenda.

The Mexican debt settlement, even if ratified, will not remove America's growth worries. But the striking contrast to a British visitor is how the popularity of Ronald Reagan—unlike that of Mrs Thatcher—is unaffected by these baneful problems.

The retreat from technical monetarism has also been conducted with much less anguish. Paul Volcker's attitude to the monetary aggregates was always tentative and volatile. He has switched, not his doctrines, but his anxieties, from inflation to stagnation.

Volatility of moods is nothing



Baker

## Economic Viewpoint

## Washington gets tired of excuses

The Americans are angry that the Japanese and Germans have not backed their efforts to stimulate global economic activity, writes Samuel Brittan



Volcker

Canada. With the threat of protectionist legislation in Congress, I would expect these countries to heed US warnings.

One surprising finding is the way in which Administration members speak of the May Tokyo Summit declaration as if it were a hard agreement, rather than just a vague commitment to worthy objectives, as it is considered in Europe; Treasury Secretary James Baker still believes in unpublicised target exchange rate zones. But it is far from clear that the Summit countries would agree where such zones should be.

The farthest wording in the Summit Communiqué commits the seven Finance Ministers to examine at least once a year the compatibility of their economic objectives with the help of 10 "indicators."

The IMF sees the first stage as obtaining an internally consistent picture from each country.

agreed with the Fund staff. The second stage is to set out inconsistencies between the goals of different countries. This might involve publishing from 1987 onwards a less "sanitised" IMF Economic Outlook, which would not seek to paper over conflicts and inconsistencies.

The third and more visionary stage seen by the Fund is a joint effort not merely to remove inconsistencies, but to make further adjustments to secure better results for the world economy—or "optimisation" as the misleading jargon puts it.

One does not have to be an econometric genius to envisage how the first and second stages might work at present. The US objectives would be to stimulate growth and reduce the current payments deficit, which serves as a red rag to domestic protectionist sentiments.

Germany and Japan, might

emphasise non-inflationary growth and near-balanced budgets. It is doubtful if there is any law of economics which states that as the US budget deficit falls, the German and Japanese ones must rise. But a consistency exercise might establish that if the Germans and Japanese do not want to "reflate" they would have to accept further appreciation of their currencies; a prospect which, for the record at least, Baker finds more tolerable than Volcker.

Recently financial diplomacy has been largely left to the Fed, as most of James Baker's own time has been devoted to the Tax Bill, which is now being considered by a joint Senate-House Conference. The Senate version, preferred by the President, provides for two personal tax brackets of 15 per cent and 27 per cent to replace the present range of 11 to 30 per cent. Both Senate and House versions pay for tax reduction by removing exemptions, privileges and deductions.

British enthusiasts for the reform do not, however, realise that it is financed in part by a shift of the tax burden to corporations, which would lose their investment tax credits. The hard-core relicts for home mortgages or pensions are not touched in the US any more than the UK. The Senate wants to strike out relief for individual retirement accounts, but these are likely to be restored in Conference.

Why does the Administration have to be so involved at this

stage instead of leaving the Bill to Congress?

● It wants to make sure that President Reagan and not just Congress obtains the credit.

● It wants to prevent the House and Senate from renegeing their differences by putting further burdens on business.

● It is also worried that the compromise may be made by transforming tax reform into tax reduction, thus aggravating the deficit problem.

This worry is put last as the Administration believes that the Budget deficit is a problem to be tackled after the November Congressional elections.

The official deficit estimate for the fiscal year ending October 31 1986 has now been raised towards \$200bn because of the lower-than-expected growth. The estimate for 1987 is critically dependent on the Administration's growth forecast due in August. The Congressional Budget Office originally projected a \$172bn deficit for 1987, but this is likely to be raised in August.

The Gramm-Rudman Act, which provides for automatic year-by-year Budget cuts has not been declared unconstitutional in toto, but only the rule of the Comptroller General in triggering sequestrations. Congress has the option of amending legislation to make, for instance, Budget Director James Miller responsible. This would overcome the constitutional objections. Alternatively it can pass a resolution that which would enforce the Gramm-Rudman cuts across the board.

Gramm-Rudman provides for a Budget deficit ceiling of \$144bn in 1987, with a definitional change raise to \$154bn. Any excess above this in the combined averaged forecast of the Budget Director and the Congressional Budget Office would be divided into two equal sums which would be lopped off military and civilian spending respectively.

The President might veto a Gramm-Rudman resolution on defence grounds. Even if he does not, there is a feeling that Congress will in the end back off. "We're going to have a \$190bn deficit, which is what we need in a poor growth period," remarked a Republican Congressional aide.

The process of deficit reduction must be a little easier if cyclically adjusted or high employment deficits came back into fashion, having been previously abused by fiscal expansionists. Gramm-Rudman allows for recession, but only after the event.

Despite all these reservations, the Budget outlook has been dramatically transformed over the past couple of years. Even without Gramm-Rudman, the Congressional Budget Office now sees the nominal deficit halving in the course of the decade and falling even more as a proportion of GDP, largely because of the levelling-off in military spending.

This is, of course, too slow to help with immediate monetary management. The problem is how to accommodate a gradual slide in the dollar, without the "self-reinforcing" cascading "depreciation" against which Volcker warned yesterday. Such a free fall could push up long-term interest rates and force the Fed to reverse its policy on short-term ones. Other central banks can help avoid such a disaster by following the Fed downwards, which is what they are likely to do after delaying too long for reasons of amour-propre.

## Grimstone goes private

Much of the success of the government privatisation programme, until recent lurches began to intrude, was due to Gerry Grimstone, the Treasury official who is now about to leave the civil service for a job in the private sector. He will not say where he is going.

John Moore, promoted to transport secretary in the last reshuffle from Treasury minister in charge of privatisation, and Grimstone, are said to have made a superb team.

Besides making a name for himself in the city where he drove a hard bargain on fees for brokering, Grimstone was credited with having made privatisation more accessible to the public by promoting small shareholders and employees as the new ownership structure.

His job brought him into daily contact with the private sector—making it almost inevitable that eventually he would join the growing list of civil servants who have left Whitehall for pastures new.

He also made a point of being available to the press, which he saw as an asset in getting support for privatisation.

## That's life

After a short and often hectic life, the Marketing of Investments Board Organising Committee (better known to you and me as Miboc) holds its last meeting today before being absorbed by the Securities and Investments Board.

Miboc was set up 18 months ago under the chairmanship of Mark Weinberg, the life assurance entrepreneur.

However, his flair did not rub off on Miboc which has struggled to achieve often conflicting objectives within the terms of the Financial Services Bill. The proposals that have emerged at regular intervals have often

## Men and Matters

appeared to be more concerned with the protection of life companies and salesmen than the protection of the consumer. The skills of Miboc have been more apparent in fighting off the proposals of members of the Parliamentary Standing Committee that would have forced life companies to make charges, and commissions.

Today's meeting will present small opportunity for nostalgia. Miboc has still to produce its rules for marketing and advertising. And it remains to be seen whether these will receive greater approval than some of its other offerings.

Weinberg is one of the two deputy chairmen of the SIB. Two other Miboc members from outside the insurance industry, Rachel Waterhouse and Eddie Ray, are also SIB members.

## Ad-lib

With opportunities to air one's political views in public becoming increasingly rare in South Africa, the country's biggest daily newspaper has opened its classified advertisement section to readers with a message for the government.

The Johannesburg Star published its first 41 "people's initiative" ads yesterday as Sir Geoffrey Howe was meeting President F. W. Botha in Pretoria.

Appearing next to the lost and found column, the most prominent ad in the new section was one reminding white readers that Rhodes' visit may be our last chance to negotiate with the international community. Remember Rhodesia. Another urged the Government to charge or release all state



"Now the game's gone I suppose you'll want the Whips abolished next."

## Healthy task

Probably the most difficult job on the Whitehall public relations circuit—director of information at the Department of Health and Social Security—will be filled shortly by Ronald Christenson, currently head of information at the energy department.

Her priority between now and the election will be to convince the public through what Whitehall regards as a largely unsympathetic media, that the government is actually strengthening the National Health Service, rather than cutting it as some critics suggest.

Now that some of the damage done during the teachers' dispute is being remedied by Kenneth Baker, the Education Secretary, the NHS sticks out as the major area where Mrs Thatcher is faced with an immense public relations task.

Christenson, aged 47, earned his spurs in some Whitehall hot spots—the Northern Ireland office, the energy department during the miners' strike, and as deputy to the irascible, Barbara Ingham, press chief at 10 Downing Street.

Meanwhile, the person who will have the task of pulling together the NHS internally has yet to be found. Nearly two months after the sudden resignation of Victor Paine, first head of the NHS, approaches are now being made to potential successors. They include Len Peach, who was head of personnel at the NHS on secondment from IBM, and who is said to be making a considerable impression as Paine's temporary successor.

## Better half-day

Excerpt from a biography of Hajime Tamura, new Japanese minister of international trade and industry, published in a Japanese English-language newspaper—"He is well known for his devotion to his wife and he still spends most Saturday afternoons with her."

Observer

THE FAMOUS GROUSE  
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BESET BY a series of widely publicised mishaps over the last few months, the Department of Trade and Industry (DTI) must now rank as one of Whitehall's unhappiest departments.

Today it is thrust into the limelight again, with the publication of the Commons Defence Committee's report on the Westland affair, by far the most damaging of the department's recent difficulties. Close on the heels of Westland came the DTI's ill-fated attempt to arrange the sale of British Leyland's commercial vehicles subsidiary to General Motors, and its controversial handling of the recent tin crisis.

As the Government department which, nominally at least, has primary responsibility for British industry, it has had little to offer by way of sparkle. Manufacturing in Britain—with a few notable exceptions—remains stubbornly uncompetitive, the country's trade deficit in manufactured goods grows, and the economic imbalance in the regions gets worse. Under Mrs Thatcher, the department's mission has been, in theory at least, to disengage and to privatise the privatisable.

Information technology is one of the few sectors where the government has adopted an interventionist policy, but even here Britain struggles to make its mark internationally.

In computer-aided design and manufacture, the opportunity to build a fledgling industry into something more substantial seems to have been missed. Key industries like machine tools have been crippled by imports.

Part of the department's problem revolves around the inevitable anomaly of a division set up with an interventionist aim, now operating uncomfortably under a government which believes in limiting its role to providing a framework within which industry is free to make its own decisions without undue government interference.

The Department of Industry, which merged with Trade in 1983, grew out of the Ministry of Technology created by Harold Wilson in the 1960s. It became the DTI, including energy, under the Heath government, when it was intended to be a powerful economics ministry balancing the Treasury, then a separate department again.

In fact, the old DoI was to have been one of the first to feel the impact of Mrs Thatcher's 1979 election pledge to roll back the frontiers of the State. Her first Industry Secretary, Sir Keith Joseph, went to the DoI prepared to wind it up.

In the event, he concentrated on using the DTI's procurement policy to strengthen the supply side of industry.

## Seamless robe looks a little threadbare

Hazel Duffy on Britain's Department of Trade & Industry

But the DoI bureaucracy proved slow to adapt to the new direction and Sir Keith was preoccupied by the need to secure extra funding to bail out crisis-ridden state industries. After the 1983 election, Mrs Thatcher merged Industry with Trade, which lost aviation and maritime responsibility to the strengthened Department of Transport. A reluctant tinkerer with Government machinery, her reasons for putting the two under the same roof probably had more to do with efficiency (there was duplication in some areas, like export promotion) than with creating a more powerful department.

It also made sense administratively—policy is agreed now within the DTI whereas serious differences were referred previously to a Cabinet committee, or even to the Cabinet for resolution. Cecil Parkinson, the first DTI Secretary, said at the time: "I see industry and trade as the same seamless robe."

Today, the department's emphasis is on regulation—of the City, through the Financial Services Bill; of business, through the competition and merger regulations (now under review); of companies, through the companies and insolvency laws; and of television, through the Broadcasting Act. The department's public watchdog function is carried out through the application of consumer law.

The changes are reflected in the staff breakdown at the DTI. Over 5,000, out of a total 12,500 work in the regulatory field,

primarily an administrative area. This field was swollen recently by the transfer of regulation of radio from the Home Office. The DTI is also a relatively big employer of specialists—there are 678 inspectors, for example, in the 1983-84 financial year (1984-85 in 1979), although the largest single category of specialists comprises scientists and engineers. Most of them work in the industrial research establishments.

The growth of the DTI's regulatory activities has its origins mainly in the former Trade Department, and gives rise to the conclusion among Whitehall watchers that trade has become the dominant partner in the merger, making industry look like an increasingly alien culture. Trade's long pedigree (the Board of Trade is 200 years old this year) is steeped in principle of self-regulation and the promotion of free trade. The marriage with industry has thus involved some clash of culture.

When separate, the two departments had shared common services, like economists and statisticians. But there were substantial differences in outlook, although DTI officials now play down as oversimplified a picture of the department of protection at one end of Victoria Street (Industry) and the department of liberalisation (Trade) at the other. Today, many of the posts in which an aspiring DTI civil servant can make his mark are in the former Trade area.

The impression now is pre-

dominantly of a ministry whose rationale lies in the maintenance of an international and domestic framework within which business can compete fairly. The department's Permanent Secretary, Sir Brian Hayes, now sounds every inch a non-interventionist.

"The Department's broad policy for industry, laid down for us by successive secretaries of state, is perfectly clear," he says. "It is to make good deficiencies in the market mechanisms, notably by encouraging innovation, and to help markets to work better."

That, at least, is the picture as seen within Whitehall. Politically, the DTI has a very different image. Politicians and the public tend not to get very excited about the impending preparation for a new Gatt round. But they were certainly gripped by the embarrassments which exploded through the normally untroubled waters of Whitehall to become crises in the shape of Westland and BL.

According to critics, the DTI is fundamentally muddled. Mr John Smith, Labour spokesman on trade and industry, whose party will commit itself this autumn to a much stronger DTI, makes the point in relation to regional policy. "Ministers go around asking for credit for what they are spending in the regions. But in the next breath, they want to be congratulated because the government is spending much less in the regions."

Nevertheless, the DTI still spends quite a lot of money,

£1.96bn last year, mostly on the industry side. In the regions, the emphasis has switched to selective assistance towards investment which will create jobs. As a result, regional development grant is falling from £208m to £123m in 1988-89 while selective assistance will increase from £39m to £97m.

Support for industry, including research and development, where the DTI is a considerable force, is running at around \$400m annually, but support for aerospace will drop substantially over the next three years as receipts from earlier shared contracts increase. Steel no longer receives general subsidies (in line with EEC policy), nor does BL.

The emphasis in research and development is increasingly on collaborative projects like those funded under the Alvey programme (information technology) and European projects identified by Esprit and Euraka. Alvey in particular—headed by an industry seconded, Mr Brian Oakley—has earned praise from industry, although small companies believe it to be biased towards larger firms.

In Japan, by contrast, there is a long history of partnership between government and industry which allows MITI—one of the most powerful Japanese ministries—to identify and deliver what industry needs. When a senior civil servant retires from MITI at 55, he will likely go to one of the big manufacturing corporations.

There is widespread agree-

ment, even within Tory ranks, that the DTI at the very least needs a clearer focus. Under Norman Tebbit, there was the appearance of strong purpose: civil servants and businessmen both say that he understood their difficulties. But while Mr Tebbit preached non-intervention, his junior minister, Mr Baker, zealously disbursed government funds.

Since those days, the DTI's leadership has been weak. The fiasco over BL led to the complete overturn of the department's policy in Cabinet.

The DTI has also had other spectacular mishaps: Mr Parkinson forced to resign after only a few months following a personal scandal; Mr Tebbit away from the department for a long time after the Brighton bombing; Mr Brittan's resignation over Westland; Mr Channon bowled over by BL only a week after taking office.

Perhaps it was significant that when Mr Channon—hardly a prolific spokesman—went to Cambridge recently to address a meeting of top industrialists, he told them mostly about what other departments were doing for industry. The "climate for enterprise," he mentioned, is a key goal of Treasury's policy; then he talked about education and training, where the DTI has only a subsidiary role. "He hasn't anything new to say," said one industrialist afterwards. "We might be over the worst, but we still feel there is a lack of overall strategy in government policy on industry."

## DTI

STAFF BREAKDOWN  
1 April '86

Regulation	5,165
Industrial Research Establishments	2,200
Regional organisation (including 7 regional & 1 sub office)	1,080
Overseas trade policy (including British Overseas Trade Board)	820
Industry	565
Others	2,740
<b>Total staff</b>	<b>12,500</b>

## Lombard The high cost of takeovers

By Clive Wolman

A powerful coalition has been building up against takeover bids which has forced Mr Paul Channon, Trade and Industry Secretary, to announce a comprehensive review of competition policy.

The coalition includes not only the usual critics—Labour politicians and industrialists worried about their jobs—but Bank of England officials and even investment managers. By failing to give sufficient support to the two most recent mega-bids, for Woolworth and Standard Chartered, and letting their share prices collapse in the aftermath, the investors have lost their pension fund clients substantial sums of money.

The main weakness of the critics' case against takeovers is their failure to come up with an alternative mechanism for getting rid of an inefficient or incompetent top management team. Indeed the main effect of the Labour Party's policy would be to entrench existing oligarchies, regardless of their performance.

A more constructive proposal was made last week by Mr John Kay, director of the Institute for Fiscal Studies, that institutional shareholders and non-executive directors should do more to discipline ineffective managers.

Fund managers disagree: they say they lack the time, skill or experience to get involved in boardroom coups. Their particular talent, if any, lies in evaluating the profits potential of a company and buying or selling its shares accordingly. If their actions drive down a company's share price sufficiently to persuade a rival company to make a bid with the aim of achieving a higher return on the assets, they say that represents an efficient division of labour.

Moreover, a policy of promoting boardroom coups would inevitably lead to an upsurge in organisational politics, to shifting alliances, back-scratching, mutual suspicion, and a lack of accountability to shareholders or any other outside interests. The internal manoeuvrings would probably be just as time-consuming and diverting as a takeover battle and more corrosive of an organ-

isation's culture and values. The attraction of a takeover battle is that it is to be fought in the open and decided on the basis of reasonably objective criteria.

There are three main criticisms of takeover bids. One is that they are driven by the empire-building ambitions of the predatory managers who end up with unwieldy and inefficient conglomerates. But a growing feature of recent years has been the bid to break up an existing conglomerate and sell off its businesses separately. In any case, if shareholders object to the management's ambitions, they can always sell the shares and drive down the share price—as they did, for example, to block the merger of Allied Hambro with Charterhouse J. Rothschild.

A more telling response is a study just published by Professor Julian Franks of the London Business School of 1,800 UK corporate acquisitions over the last 30 years. His conclusion is that they have added to the wealth of the shareholders in both the target company and acquiring company.

A second criticism is that the threat of a takeover forces managers to abandon long-term research and development plans and focus on boosting short-term earnings. The argument is unconvincing. Shareholders rightly prefer a poorly-managed company to stop investing in ill-conceived projects and instead to pay out all its earnings in dividends, so that they can be reinvested more profitably elsewhere. But as the well-managed pharmaceutical companies have demonstrated, a high and rising research and development budget can boost a company's share price.

A more valid criticism of takeover bids is that they are inordinately expensive. The most objectionable feature is not the advertising campaigns, which at least helped to raise public awareness and have now been stopped by the Takeover Panel. Rather, the largest costs are incurred in financing a bid, in particular the underwriting of an equity issue. In this area, there remains substantial scope for greater price competition.

## Unemployment and retirement

From Professor R. Layard

Sir—Michael Prowse (June 25) thinks we should encourage early retirement as a way of reducing unemployment. Unfortunately it would not have this effect, except in the very short run. Instead it would just reduce national output.

If more people retire early, what happens is this. Stage 1: those who retire are replaced by unemployed people, and unemployment falls. Stage 2: this generates greater wage pressure than otherwise, because the excess supply of labour has been reduced. Stage 3: the Government acts to offset the extra wage pressure by allowing unemployment to revert to its original level. Result: Lower national output and no reduction in unemployment.

The key point is that early retirement does nothing to alter the trade-off between unemployment and inflation. In consequence, given the preferences of whatever Government is in power, it does nothing to reduce unemployment.

These remarks are based on hard evidence on wage behaviour in 19 Organisation for Economic Co-operation and Development countries. This shows clearly that if the labour force is lower (and employment the same) wage inflation rises. In fact the evidence shows that when the labour force falls as much as employment rises. What affects inflation is unemployment.

So except in the very short run we cannot cut unemployment by cutting the labour force. Instead we should pursue policies which do alter the trade-off between unemployment and inflation—above all, a job guarantee for the long-term unemployed and a tax-based incomes policy.

And let us not be tempted either by reductions in hours per worker. They too have no effect on the trade-off between inflation and employment, and merely impoverish us all.

For Richard Layard, Centre for Labour Economics, London School of Economics, Houghton Street, WC2.

## Milk for cheese at a price

From Mr J. Chapman

Sir—The article by the pseudonymous Andrew Murray (July 21) paints a wholly misleading picture of the Milk Marketing Board's role in relation to cheese-making.

Any farmer wishing to make cheese from his own milk is at liberty to do so. Many such farms already exist, and there is no question of their being forced to close down, either by the

## Letters to the Editor

Board or by the EEC.

Contrary to the impression given in the article, the MMB is most anxious to increase the availability of milk for cheese-making; but, as a farmer-owned co-operative, it has a responsibility to obtain the highest price it can for the milk it sells on behalf of its producers. That is why we have been negotiating with the dairy trade for some time—and have finally asked Mr John Silkin to arbitrate on the question of the price to be paid for milk for Cheddar cheese.

"Mr Murray" will be pleased to know that our objective is to ensure that anyone willing to pay the appropriate price will be assured that the milk they want is available.

John Chapman, Milk Marketing Board, Thames Ditton, Surrey.

## South African situation

From Brigadier A. Cowgill

Sir—The rather hysterical Uganda and Commander Innes-Hamilton (July 17) is a sad indication of how well-meaning but naive people can be totally hoodwinked as to the realities of the situation in South Africa by what is a very calculated and deliberate campaign to create a black one-party dictatorship.

For the Commander to talk about the effect of the present regime being as evil as Hitler's and "doubly monstrous" is rubbish. If this were so why are millions of blacks from neighbouring countries working in South Africa and more would come over if they were permitted? The blacks in South Africa in general are far better off economically and live in more peace than say those in Uganda and other black dictatorships. There is no relation between the current elected South African government and Hitler's dictatorship—the only kind of connection with events in South Africa are the ANC instigating blacks who do not agree with them through their petrol necklaces.

Incidentally, I do not know what he means about "the tremendous progress of Zimbabwe since independence." If Zimbabwe does not mend its ways and for example, stops wasting money on unnecessary prestige projects it may well be bankrupt in the not too distant future, like most African states. Before independence, these states were generally prosperous, well-run peaceful countries—without the

current starvation, suffering and violence and what, in many cases, are very nasty regimes indeed.

The trouble with people like Commander Hamilton is that they have swallowed whole the arguments of those who wish to see a communist takeover in South Africa and who very carefully compare the South African situation with Western Europe, rather than with the remainder of Africa, which is the true comparison. This comparison of like with like is also disregarded by supposedly non-political organisations.

The Prime Minister is correct—as is Chief Buthe, leader of the Zulus—in saying that people who live comfortably in this country should be very wary of promoting actions for self-indulgent reasons which will cause immense suffering to vast numbers of people in other lands for whom they have no responsibility whatsoever.

South Africa has a very difficult problem to solve in being at the juncture of Western civilisation and Third World backwardness and needs all the support we can give to progress peacefully in the interests of all the races. (Brigadier) Anthony Cowgill, Highfield, Longridge, Sheepscombe, Stroud, Gloucester.

## Human rights compliance

From Mr J. Sharpe

Sir—While it is not for me to comment on the substance of the article "Europe's role in UK law," which appeared on July 11 following the judgment of the European Court of Human Rights in the case of Ledegow and Others, I hope you will allow me to draw attention to the following point.

It is true that, under Article 46 of the European Convention on Human Rights, recognition of the court's jurisdiction is voluntary. States, however, which, like the United Kingdom, have accepted that jurisdiction are bound by the terms of Articles 52, 53 and 54 which provide that the judgment of the court shall be final, that the contracting parties undertake to abide by the decision of the court in any case to which they are parties and that the judgment of the court shall be transmitted to the committee of Ministers of the Council of Europe which shall supervise its execution. Accordingly, as a matter of international law and irrespective of the status of the

convention in United Kingdom domestic law, it is not strictly correct to say, as does the article in question, that "compliance with the Strasbourg Court of Human Rights remains voluntary."

Jonathan L. Sharpe, European Court of Human Rights, BP 431, R-67 006 Strasbourg.

## Too noisy travels

From Mr R. Street

Sir—I see Mr Ledingham (July 18) states that I am "somewhat intolerant" when I wish to see in-flight films and canned music banned on airlines.

It seems that in view of Mr Ledingham's presumption that some airlines play canned music to tranquillise the passengers prior to take-off, he would then not object to being hit over the head by a stewardess to further tranquillise him if he became a little bit restive. By his tenets he would then have no rights whatsoever to object to this and would presumably class himself as being intolerant if he did object.

What Mr Ledingham fails to appreciate is the sheer overall arrogance of airlines and others in imposing their wills. We already get plastic food. Seemingly we also have to tolerate their in-flight "entertainment." To make matters worse one is made to feel a social pariah if one doesn't want this and keeps the blind up and curtain un-drawn.

If Mr Ledingham is that tolerant, presumably he would not mind transistor radios being played outside his home all day, car doors being banged outside his front door late at night and aircraft flying low over his property at all hours.

I don't think Mr Ledingham understands the principle of my argument—and that is that we are increasingly becoming victims of public and semi-public bodies of all sorts which make it their business to subject us to all sorts of pollution.

Another example is the Post Office which displays screened adverts with sound to people captive in counter queues.

There are many others. What is needed is an anti-pollution law, which would make it a criminal offence to impose noise on others, whether by transistor radios, piped music, late night parties or high decibel motorbikes. It should also include as criminals, people who pour oil in ponds and down drains, let or do nothing to prevent their pets wandering and excreting over all properties but their own and the droppers of litter in our parks, towns and countryside. Amongst others.

Robert T. Street, 109 Oak Tree Road, Wokingham, Wokingham, Surrey.

## Good news for Ferguson fans

	1986 £000	1985 £000	Increase %
Sales	150,587	141,498	6%
Trading Profit	9,301	7,585	23%
Profit before taxation	7,510	6,460	16%
Earnings per share	16.9p	14.6p	16%
Dividend per share	7.9p	7.15p	10%

The Chairman, Denis Vernon, reports:-

■ The continued growth in the 3 P's—Printing, Packaging and Plastics, was such that final results for the year were a record.

■ We remain committed to the support and expansion of our companies which have excelled in the quality of their products and their services to customers.

■ To stay among the market leaders we have intensified our search for suitable acquisitions.

■ Pre-tax profits for the new trading year are already well in excess of those of last year.

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# SECTION II - COMPANIES AND MARKETS

## FINANCIAL TIMES

Thursday July 24 1986

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### CHRYSLER EARNINGS DECLINE

## General Motors' profits fall 18%

By ADRIAN DICKS IN NEW YORK

GENERAL MOTORS, the world's biggest motor manufacturer which enjoyed just under 60 per cent of the US market in 1985, reported a 18.5 per cent drop in second-quarter net profits to \$776m from \$1.15bn earned in the same period last year.

Sales during the quarter rose 10 per cent to \$27.6bn from \$25.1bn, while earnings attributable to common stock fell to \$2.81 a share from \$3.38.

Earnings on the two special classes of GM stock created to help fund the company's acquisitions of electronic data systems (class E) and Hughes Aircraft (class H), and based on the two subsidiaries' earnings, both did considerably better. Earnings per class E share rose to 51 cents from 35 cents a year earlier and those per class H share to 76 cents from a pro forma 46 cents.

GM shares were marked down by around \$1 in early dealings on the strength of newspaper reports that the company was privately predicting a third-quarter loss. They traded at about \$73.4, down over \$1 from yesterday's close, on publications of the second-quarter figures, which had been broadly anticipated by analysts.

Mr Roger Smith, GM chairman, said that although factory sales of vehicles worldwide had been held to within 2 per cent of 1985 levels, the implementation of new manufacturing technology, extensive

GM HUGHES Electronics, the company in which General Motors last year combined its newly acquired Hughes Aircraft with its Delco Electronics interests, has reported a brisk gain in second-quarter sales and earnings compared to pro forma figures prepared for 1985.

GMHE earned \$154m on revenues of \$2.8bn compared with pro forma profits of \$92m on revenues of \$2.4bn. Earnings per share attributable to GM Class H stock (the special category created to help fund the acquisition of Hughes and based on GMHE's earnings) were 76 cents for the quarter against a pro forma 46 cents last year.

marketing campaigns in the US and lower interest income had all hit earnings.

For the first six months, GM earned \$2.04bn (\$5.92 per common share) on sales of \$54.4bn, against \$2.23bn (\$6.80) on sales of \$49.2bn in the first half of 1985. Unit sales of vehicles in the US and Canada declined to 3.67m in the first half from 3.8m a year earlier, though there was a slight increase to 1.0m from 1.02m in those made by GM elsewhere.

Partially offsetting factors were improved manufacturing efficiency,

GMHE said the increase in sales occurred across the range of the company's activities, reflecting the continued strength of its military electronics business as well as the increasing electronic content of GM motor vehicles.

The 1986 improvement also reflected in part the absence of special factors which weighed on 1985 second-quarter performance, notably cost overruns on Hughes' Advanced Medium Range Air-to-Air Missile programme, commercial satellite development expenditures and outlay on better quality control at manufacturing plants.

General Motors Acceptance Corporation, also announced lower sales and earnings for the second quarter. Net earnings for the period were \$486.2m, down 18 per cent from the previous year's \$596.4m, while net earnings per share slipped to \$3.29 from \$3.35. Sales in the period declined 4.8 per

cent to \$5.7bn from \$5.97bn.

Mr Lee Iacocca, the chairman, nonetheless described the second-quarter performance in glowing terms. Although pre-tax operating earnings included a \$144.3m gain from the company's sale of its equity interest in Peugeot, Mr Iacocca argued that the 1986 second quarter was the third best in the company's history.

Chrysler shares eased back by 8% to \$37 in early trading on the New York Stock Exchange after the results were published.

For the first six months, Chrysler's net earnings were \$945m (\$3.64 a share) on sales of \$11.49bn, against earnings of \$1.1bn (\$6.13 a share) on sales of \$11.39bn in the first half of 1985.

Mr Iacocca said the results "underscored the sustained earnings power Chrysler has put in place. This year has seen a new onslaught of imports, yet we have held on to our car market share gains in the US."

Sales of the Omni and Horizon models had risen especially strongly, helping Chrysler to a 12.7 per cent share of the sub-compact market in the second quarter - double its comparable position a year earlier.

Chrysler's overall car market share was 11.5 per cent in the quarter.

## Hutton in red after trading upset

By Our New York Staff

E. F. HUTTON, the Wall Street brokerage firm the performance of which has been marred by a series of management mishaps in the last couple of years, yesterday reported a \$4.7m second-quarter loss following heavy trading losses in May.

At the same time, Salomon Inc's earnings fell by 17.8 per cent to \$117m mainly because it also suffered from heavy bond trading losses in May.

Reports that Salomon Brothers, a leading trader in the US financial markets, had barely made any money in May have been circulating on Wall Street for some weeks and analysts had already downgraded their earnings forecasts.

Consequently, yesterday's news that Salomon, the parent company, had earned 78 cents a share in the second quarter compared with 90 cents a share a year ago came as little surprise. Salomon's shares slipped by \$4 to \$44 in early trading yesterday.

Mr John Gutfreund, Salomon's chief executive, said yesterday the group had earned \$307m or \$2.05 per share in the first half of 1986 compared with \$266m or \$1.95 per share in the same period of last year, which was a record period. For the six months, Salomon Brothers, the investment banking operation, increased its pre-tax earnings by 14 per cent to \$436m, while the profits of Pibiro Energy fell by \$33m to \$13m.

While Salomon's second-quarter earnings decline did not surprise analysts, Hutton's latest loss of 15 cents a share sent its shares 5% lower to \$33. In the same period last year it earned \$25.1m or 94 cents a share.

Hutton's net income in the first half of 1986 totalled \$35.4m, or \$1.12 per share, compared with \$49.2m, or \$1.84 per share, last year. Revenues rose by \$0.2bn to \$1.7bn during the period.

## Higher margins ease Exxon's second-quarter 6% profits fall

By OUR FINANCIAL STAFF

EXXON, the world's largest oil company, yesterday reported a 6 per cent decline in second-quarter profits before special items, reflecting lower oil prices - cushioned by a slower decline in product and chemical prices.

Operating net income declined from \$1.27bn or \$1.67 a share to \$1.14bn or \$1.57, while revenues dropped from \$22.9bn to \$18.1bn. The latest profits figure excludes special charges of \$22m, while the 1985 period excludes a \$45m provision for the adverse court ruling related to Hawkins field pricing.

Final net earnings, therefore, emerged at \$1.11bn or \$1.55 a share compared with \$745m or 98 cents a year ago. For the first six months, operating net earnings were \$3.07bn or \$4.24 a share compared with \$2.55bn or \$3.32 a share. Revenues fell from \$46.2bn to \$40.2bn.

The company said lower crude oil prices reduced exploration and production earnings, especially in the US, although the impact abroad was blunted by the declining value of the US dollar.

Crude prices in the latest quarter averaged about 40 per cent lower than in the first quarter and 55 per cent below the second quarter of last year.

However, the company noted: "Petroleum product and chemicals prices have fallen less rapidly than crude costs. This fact, combined with the weakening of the dollar, has had a significant positive impact on margins in refining, marketing and chemicals."

Exxon said the improved margins had cushioned the negative earnings impact of lower crude oil prices. Compared to the first quarter, however, second-quarter margins trended downward, reflecting the weak fundamentals of the current petroleum marketplace.

Second-quarter capital and exploration spending totalled \$1.91bn, down 22 per cent from the year earlier quarter and 13 per cent from the first three months of 1986. This reflected "management actions in respect to the changed petroleum business."

Lower oil prices and declining petroleum products returns bit sharply into first-half earnings of Imperial Oil (Exxon), and a 21 per cent increase in crude oil production was only a partial offset, writes Robert Gibbins in Montreal.

First-half net was C\$189m (US\$157m) or C\$1.18 a share, down from C\$282m or C\$1.75 a year earlier, on revenues of C\$3.71bn against C\$4.41bn.

The latest period excludes C\$155m in special charges covering staff reductions and restructuring. Resources operations earned C\$110m against C\$203m. Capital spending in the first half was C\$332m and for the year will be about C\$700m.

Diamond Shamrock, the diversified US energy group, reported second-quarter operating earnings of \$25.5m, or 17 cents a share, against an operating loss last time of \$859.4m. Revenues decreased from \$834.8m to \$644.3m.

This reduced the first-half loss from continuing operations to \$6m from \$622.4m. Revenues fell to \$1.39bn from \$1.6bn.

Ashtand Oil, the biggest independent refiner in the US, raised profits

in the second quarter to \$80m, or \$2.38, from \$60m or \$1.79 last time. Revenues, however, eased to \$1.6bn from \$2.1bn.

The increase took profits for the first half to \$168m, or \$4.93, against \$100m, or \$2.74, for the 1985 first-half. Revenues slipped to \$5.6bn from \$6bn.

TransCanada Pipelines, the gas and oil group, suffered a setback in the second quarter. Net profits retreated to \$30.8m, or 31 cents, from \$59.7m, or 62 cents. Revenues were \$989.1m, against \$1.13bn.

At the six-month stage profits were \$71m, or 72 cents, down sharply from \$122m, or \$1.27 last time. Revenues were flat at \$2.27bn, against \$2.4bn.

The company said that because of the continuing deterioration of oil prices, a write-down of its oil and gas properties as at December 31 1986, would be required. The amount would be subject to several variables, including oil and gas prices, the determination of reserves, the assessment of values assigned to unproved properties and the amount of interest-bearing obligations related to oil and gas activities.

## Oklahoma bank warns on payout after loss

By OUR NEW YORK STAFF

BANKS OF Mid-America, the biggest banking group in the troubled oil producing state of Oklahoma, reported a \$28.9m second-quarter loss and warned that it might be forced to stop paying dividends on its preferred shares if there is no significant improvement in its operating earnings.

The loss is the latest sign of the serious problems facing banks in one of the states which has been hardest hit by the slump in world oil prices.

Earlier this month, the First National Bank and Trust Company of

Oklahoma City closed, marking the second biggest bank failure in US history. Last week BancOklahoma Corporation, the second biggest bank in the state, reported a \$50.8m loss and said that it was having talks with US bank regulators because its capital ratios had dropped below the regulatory minima.

Banks of Mid-America, the parent of Liberty National Bank & Trust Company of Oklahoma City and the First National Bank and Trust Company of Tulsa, suspended payment of cash dividends on its ordinary shares earlier this year.

## Safeway exploring takeover alternatives

By Louise Kehoe in San Francisco

SAFeway Stores, the big US supermarket chain facing a hostile takeover bid from the Dart Group of Maryland, is exploring alternatives to a takeover and has, at the same time, authorised its board to hold discussions with Dart.

Safeway's non-executive directors rejected Dart's first bid of \$58 per share late on Tuesday as "inadequate." However, they added they needed more time to evaluate the latest bid of \$64 per share. Unlike the first offer, Dart's \$64 per share bid is contingent upon the approval of Safeway's board.

The board said it had already had a meeting with an unnamed third party to discuss a leveraged management buy-out.

It was also considering selling certain assets and repurchasing about 30 per cent of the company's stock, leaving Safeway a smaller but still independent public company.

Industry analysts said, however, that the \$64 per share bid, which valued Safeway at \$3.9bn, was significantly higher than expected, and that it might be difficult for Safeway to justify either of its alternative plans. Even if Safeway's board did approve the \$64 bid, the company would be forced to sell substantial assets in order to service the huge debt.

Both Dart Group bids are contingent upon Dart obtaining financing and Safeway rescinding its "poison pill" rights, which, following a takeover, would let Safeway shareholders buy shares at half-price.

## Wang Laboratories near break-even

By Our Financial Staff

WANG LABORATORIES, the Massachusetts office equipment group, virtually broke even in its fiscal fourth quarter with net profits of \$800,000 or 1 cent a share. However, the result included gains of \$18m from an accounting change and \$14m from property sales, offset by a \$10m provision for redundancy costs.

The result compared with a loss of \$108m a year earlier, and took the year profits total to \$50.9m of 35 cents a share compared with \$15.5m or 11 cents. Sales rose from \$2.35bn to \$2.84bn.

## Pechiney may cut Quebec stake

By PAUL BETTS IN PARIS

PECHINEY, the French state-owned aluminium and metals group due to be privatised, is considering reducing its stake in the US \$1bn Becancour aluminium plant in Quebec as part of its efforts to concentrate more on high value added metals production and less on basic aluminium production.

The move, disclosed by the pro-Communist CGT union, would see Pechiney half its stake in Becancour from 50.1 per cent to about 25 per cent. If the French group decided to go ahead with the sale of part of its stake in the Canadian facility, it would mark a significant shift in the company's North American strategy.

Although no agreement has yet been reached, industry sources have confirmed that Pechiney has been envisaging reducing its Becancour stake.

Pechiney decided to invest in the Canadian facility two years ago as part of a major redeployment of its aluminium operations in North America. After selling its US aluminium production activities, it negotiated with the Province of Quebec the construction of the Becancour plant with a capacity of 230,000

tonnes of aluminium a year.

Pechiney's partners at Becancour, which came on stream this year and is due to be officially opened in September, are the Quebec Société Générale de Finance (SGF) and Aluma. Both have a 24.95 per cent stake.

The French group now appears keen to reduce even more its upstream aluminium production activities for more profitable metal transformation businesses. This month it announced plans to close two of its French aluminium plants, reducing its French aluminium capacity by 140,000 tonnes.

Pechiney launched the first wave of aluminium plant closures in France three years ago as part of a strategy to concentrate aluminium production on low cost facilities abroad. However, the group, the world's third largest aluminium producer after Alcoa and Alcan, has since concentrated more and more on developing new high value added metals transformation and processing businesses.

Pechiney's strategy and the negotiations over the possible sale of part of its Becancour stake could be modified with the appointment yesterday of a new group chairman.

He is Mr Jean Gandois, a former chairman of the Rhône-Poulenc chemicals group who recently conducted a study of the French steel industry for the French Government. Appointed by the government, he replaces Mr Bernard Pache.

The French cabinet yesterday nominated the heads of 24 of the country's leading state financial and industrial groups soon to be privatised.

The replacement of Mr Pache was a big surprise since he was popular inside the group and regarded as an apolitical and competent manager. He appears to have been sacrificed to make way for Mr Gandois, who had been widely tipped for a top industry job after the right wing won the parliamentary elections last March.

Under the stewardship of Mr Georges Besse, chairman of the state-owned Renault car group, and then Mr Pache, Pechiney saw its financial fortunes improve significantly. It reported earnings of FF750m (\$110m) last year and profits of FF750m the year before after a string of heavy deficits.

## Operating income at Xerox shows advance

By OUR NEW YORK STAFF

XEROX, the leading US office equipment group, achieved a 12.5 per cent increase in income from continuing operations in the second quarter to \$135m from \$120m in the same period last year, but Mr David Kearns, chairman, stressed that the improvement resulted from financial services operations, at a time when the market for the company's traditional product groups has been softening.

Net income, however, showed a sharp fall, largely because of extraordinary gains in the year earlier period. Financial services, consisting principally of Crum & Foster, the property and casualty insurer, contributed \$62m to the group's earnings compared to \$19m a year earlier.

By contrast, Mr Kearns said that weak demand for reprographic and information systems equipment were partly responsible for the decline in income in this area to \$73m from \$101m in the second quarter of 1985, although there was a \$15m extraordinary gain in the earlier period.

Xerox's operating revenues in the second quarter from its office

equipment business were up 8 per cent to \$2.3bn from \$2.23bn, while non-consolidated revenues from financial services were \$855m, up 17 per cent from last year's \$728m.

Net income for the second quarter, including a \$12m charge for discontinued operations, was \$122m (\$1.13 a share), compared with \$220m (\$2.17 a share) in first quarter 1985, when there was a \$95m extraordinary gain from discontinued operations.

Pitney-Bowes, another leading manufacturer of office equipment and the world's biggest producer of mailing machinery and postage meters, announced net income of \$38m (96 cents a share) on sales of \$500.8m, up 7 per cent from \$35.6m (90 cents a share) on sales of \$391.3m a year earlier.

Leaving aside an extraordinary gain of \$8.5m a year ago, income from continuing operations was up by 31 per cent, and Mr George Harvey, chairman and president, said there had been a gain in sales and earnings in all main operating groups.

The group has been investing heavily in electronic versions of its traditional lines of equipment.

## Exchange rate rise hits sales at Hoffmann La Roche

By John Wicks in Zurich

THE SHARP rise in the Swiss-Franc exchange rate hit sales of the Swiss chemical group Hoffmann-La Roche, which fell to Sfr 4.06bn (\$2.36bn) in the first half, or 14 per cent below the figure for the corresponding 1985 period.

In local currency terms, however, turnover rose by the same percentage - or 11 per cent, excluding the effects of sales in high-inflation countries. Local currency sales were up in all product groups except the instruments division, where "electronics business suffered as a result of the general stagnation in this sector."

In the pharmaceuticals division, the drop in sales of the important product Valium after expiry of its patent in the US was made up for by growth in new products. Swiss-Franc turnover of this division dropped 18 per cent to Sfr 1.63bn but local-currency sales were up 16 per cent over the first half of last year.

Elsewhere, the relatively poor sales volume of the first quarter in the vitamins and fine chemicals division were made up for in the second quarter and "budgetary expectations satisfied" although, Swiss-Franc turnover was down by 15 per cent to Sfr 1.07bn. Generally good results in terms of local currencies were also booked for other divisions.

In a statement by the Basel-based parent company, Roche says it expects a "satisfactory year". The group also believes that its earnings will increase as a share of turnover. Last year, record group profits of Sfr 451.6m represented an increased return on sales of 5.1 per cent.

## Building products 'still competitive'

By Robert Gibbins in Montreal

NEWSPRINT and building products markets remain highly competitive, said Abitibi-Price, but the second half should get some benefit from stronger pulp and newsprint prices.

The big Canadian pulp and paper group earned C\$24.6m (US\$18.5m) or 33 cents a share in the second quarter, up from C\$22.5m or 29 cents a year earlier on sales of C\$701m against C\$682m.

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Arab Banking Corporation  
Barclays Bank PLC  
Continental Illinois Capital Markets Group  
State Bank of New South Wales

Banco di Napoli  
CIC-Union Europeenne, International et Cie.  
Kreditbank International Group  
The Taiyok Bank Limited  
New York Branch

Managers

Australia and New Zealand Banking Group Limited  
Credit Commercial de France  
Kansallis Banking Group  
The Tokai Bank, Limited

Swingline Agent

**Barclays Bank PLC, New York**

Tender Panel Members

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Barclays Bank PLC  
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Fuji International Finance Limited  
Kansallis Banking Group  
Kreditbank S.A. Luxembourg  
Manufacturers Hanover Limited  
The National Bank of Kuwait S.A.K.  
State Bank of New South Wales

July 1986



These Debentures having been sold, this announcement appears as a matter of record only.

### New Issue



## Canada Trustco Mortgage Company

(A loan company subject to the Loan Companies Act (Canada))

# Can \$50,000,000

## 10% Debentures due 1991

Issue Price 101 1/2%

### McLeod Young Weir International Limited

Banque Bruxelles Lambert S.A.

Banque Internationale à Luxembourg S.A.

CIBC Limited

Citicorp Investment Bank Limited

Goldman Sachs International Corp.

Hambros Bank Limited

Morgan Guaranty Ltd

Nomura International Limited

Orion Royal Bank Limited

Shearson Lehman Brothers International

Société Générale

Swiss Bank Corporation International Limited

Toronto Dominion International Limited

Union Bank of Switzerland (Securities) Limited

Westdeutsche Landesbank Girozentrale

Wood Gundy Inc.

July, 1986

## INTL. COMPANIES & FINANCE

### N. AMERICAN QUARTERLIES

BOHE-WANNER  
Vehicle parts, chemicals, plastics

	1986	1985
Second quarter	\$ 100	\$ 100
Revenue	525.4m	495.1m
Net profit	51m	16.1m
Net per share	0.58	0.29
Six months		
Revenue	1,030m	1,030m
Net profit	100.4m	62.7m
Net per share	1.14	0.70

SUNSHINE NORTHWEST  
Railroad

	1986	1985
Second quarter	\$ 100	\$ 100
Revenue	1,000m	2,700m
Net profit	170.5m	127.5m
Net per share	1.73	1.53
Six months		
Revenue	3,600m	4,400m
Net profit	714.2m	294.2m
Net per share	7.14	2.94

CELANESE  
Chemicals

	1986	1985
Second quarter	\$ 100	\$ 100
Revenue	740m	780m
Net profit	50m	40m
Net per share	4.00	3.20
Six months		
Revenue	1,400m	1,500m
Net profit	100m	80m
Net per share	8.72	6.40

CHAMPION SPARK PLUG  
Vehicle parts

	1986	1985
Second quarter	\$ 100	\$ 100
Revenue	208.2m	192m
Net profit	14m	3m
Net per share	14.75	0.08
Six months		
Revenue	434.2m	412.2m
Net profit	71.2m	12.2m
Net per share	70.50	0.32

CROSS & TRECKER  
Tractor parts

	1986-85	1984-85
Third quarter	\$ 100	\$ 100
Revenue	108.2m	106.4m
Net profit	11.1m	2.0m
Net per share	10.80	0.21
Six months		
Revenue	208.2m	202m
Net profit	44.0m	7.2m
Net per share	43.40	0.64

HERSHEY FOODS  
Confectionery

	1986	1985
Second quarter	\$ 100	\$ 100
Revenue	450.2m	451.1m
Net profit	34.6m	32.1m
Net per share	0.75	0.70
Six months		
Revenue	908.2m	907.2m
Net profit	51.6m	44.2m
Net per share	1.00	0.88

INVERSOIL-RAND  
Air compressors, industrial equipment

	1986	1985
Second quarter	\$ 100	\$ 100
Revenue	720m	675.1m
Net profit	16.1m	18.7m
Net per share	0.85	0.75
Six months		
Revenue	1,400m	1,300m
Net profit	30m	30.8m
Net per share	1.50	1.54

KEMBLEY-CLARK  
Paper products

	1986	1985
Second quarter	\$ 100	\$ 100
Revenue	1,100m	1,100m
Net profit	85.0m	76.0m
Net per share	1.50	1.72
Six months		
Revenue	2,100m	2,100m
Net profit	162.1m	152.0m
Net per share	3.70	3.31

Continued on Page 31

## Austrian banks lift half-year earnings

BY PATRICK BLUM IN VIENNA

AUSTRIA'S TWO largest banks yesterday reported increased profit and business volumes for the first six months and said they expected "positive results" for 1986.

Creditanstalt Bankverein, reported a partial operating profit of Sch 682m (962m) up 9 per cent on the Sch 622m for the same period last year. Dr Hannes Androsch, Creditanstalt managing board chairman said that full operating profits were 23 per cent up compared to the same period last year but did not disclose the amount.

The Creditanstalt group balance sheet, rose to Sch 440bn at the end of June from Sch 432.4bn at the end of 1985. The parent bank's balance sheet rose to Sch 366.02bn at the end of June from Sch 348.2bn at the end of December.

The Girozentrale Bank reported operating profit of Sch 683m for the first six months of this year, up 7 per cent on the same period last year. The bank's net income from interest and commission rose from Sch 1.18m in the first six months of 1985 to Sch 1.26m in the first half of this year.

The bank's balance sheet rose to Sch 262.7bn at the end of June, from Sch 250.6bn at the end of December.

Dr Karl Pale, Girozentrale managing board chairman, said that he was satisfied with the results.

All big Austrian banks have benefited from the sharp rise of activity on the Vienna bourse where they hold a near monopoly. Turnover on the bourse in the first six months of this year was Sch 4.5bn - almost double the amount in the same period last year.

## Consob to discuss Milan delays

By Alan Friedman in Rome

AN UNUSUAL meeting is to be convened in London this evening between officials of Italy's Consob stock market authority and some 150 members of the International Operations Association, a London group of back office securities agents from British and international banks and stockbrokers.

The meeting, to be at the Barbican Centre, has been called to discuss ways of eliminating the serious settlement delays experienced in recent months by foreign investors active on the Milan bourse.

Mr Giuseppe Zadra, a senior Consob official, will explain steps taken by Italian authorities to improve the situation. Among these has been the approval of legislation in Rome designed to introduce the Monte Titoli electronic share registry.

He will also outline the need for foreign investors to guarantee 100 per cent of the value of share transactions in Italy, and will clarify the role of both Italian custodian banks and the clearing system operated by the Milan branch of the Bank of Italy.

## Credit Suisse sells wine maker

BY JOHN WICKS IN ZURICH

CREDIT SUISSE, the Zurich bank, has sold Gruppo Italiano Vini (Giv), a leading Italian wine producer, to Lega Nazionale Co-operative, the Modena-based consortium.

The sale, the price of which has not been disclosed, marked the divestment of a big remaining part of the Winetec Group.

Giv, whose turnover reached L97.5m (\$870,000) in the past financial year, is the producer of wine labels such as Melini, Negri and Folonari.

estment of a big remaining part of the Winetec Group.

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## Gelco Corporation

has sold its European trailer rental and leasing subsidiaries to

### Boxmain Ltd

a corporation formed by a group of investors including the management of the European subsidiaries

The undersigned acted as financial advisor to Gelco Corporation in this transaction.

## Dillon, Read Limited

July 24, 1986

## Republic National Bank of New York

A subsidiary of REPUBLIC NEW YORK CORPORATION  
Consolidated Statements of Condition  
(In Thousands)

	June 30, 1986		June 30, 1985	
<b>Assets</b>	1986	1985	1986	1985
Cash and demand accounts	\$ 206,830	\$ 148,382		
Interest bearing deposits with banks	6,885,974	5,534,281		
Precious metals	123,388	109,483		
Investment securities	2,896,757	1,550,704		
Trading account assets	58,138	59,667		
Federal funds sold and securities purchased under agreements to resell	19,279	280,000		
Loans, net of unearned income	3,431,118	2,571,210		
Allowance for possible loan losses	(87,420)	(64,869)		
Loans (net)	3,343,698	2,506,342		
Customers' liability under acceptances	1,892,517	1,006,583		
Premises and equipment	274,390	199,181		
Accrued interest receivable	225,716	212,520		
Other assets	277,653	333,472		
<b>Total assets</b>	<b>\$16,205,340</b>	<b>\$12,310,625</b>		
The portion of the investment in precious metals not hedged by forward sales was \$6.8 million and \$2.3 million in 1986 and 1985, respectively.				
<b>Liabilities and Stockholder's Equity</b>	June 30, 1986		June 30, 1985	
Non-interest bearing deposits:				
In domestic offices	\$ 475,396	\$ 393,561		
In foreign offices	71,828	-		
Interest bearing deposits:				
In domestic offices	2,997,801	2,487,209		
In foreign offices	7,179,338	5,759,494		
Total deposits	10,724,463	8,640,264		
Short-term borrowings	1,116,168	785,197		
Acceptances outstanding	1,894,048	1,012,535		
Accrued interest payable	202,440	261,248		
Other liabilities	299,372	294,921		
Long-term debt	434,248	-		
Stockholder's Equity:				
Common stock, \$100 par value; 4,800,000 shares authorized; 3,550,000 shares outstanding	355,000	355,000		
Surplus	845,000	705,000		
Retained earnings	334,601	256,182		
Total stockholder's equity	1,534,601	1,316,182		
Total liabilities and stockholder's equity	\$16,205,340	\$12,310,625		
Letters of credit outstanding	\$ 713,422	\$ 255,396		

### REPUBLIC NEW YORK CORPORATION Summary of Results (In Thousands Except Per Share Data)

	Six Months Ended June 30, 1986		Three Months Ended June 30, 1986	
	1986	1985	1986	1985
Income before extraordinary item	\$75,128	\$50,280	\$43,464	\$29,981
Net income	\$63,196	\$59,280	\$30,532	\$29,981
Cash dividends declared on common stock	\$15,523	\$14,135	\$ 7,819	\$ 7,083
Per common share:				
Income before extraordinary item	\$ 2.54	\$ 1.92	\$ 1.44	\$ .97
Net income	\$ 2.05	\$ 1.92	\$ .97	\$ .97
Cash dividends declared	\$ .56	\$ .54	\$ .28	\$ .27 1/2
Average common shares outstanding	27,053	25,611	27,743	25,621

50th Avenue at 40th Street, New York, New York 10018  
Offices in Manhattan, Bronx, Brooklyn & Queens County  
Member Federal Reserve System/Member Federal Deposit Insurance Corporation  
Beverly Hills • Buenos Aires • Caracas • Cayman Islands • Channel Islands • Hong Kong  
London • Los Angeles • Luxembourg • Mexico City • Miami • Milan • Monte Carlo • Minneapolis • Montreal • New York • Nassau  
Panama City • Paris • Punta Del Este • Rio de Janeiro • Santiago • Sao Paulo • Singapore • Tokyo

## Canadian Imperial Bank of Commerce

(A Canadian Chartered Bank)

# U.S. \$300,000,000

## Floating Rate Debenture Notes Due 2084

Notice is hereby given that for the six months interest period from July 24, 1986 to January 26, 1987 the Debenture Notes will carry an interest rate of 6 1/2% per annum. The interest payable on the relevant interest payment date, January 26, 1987 against Coupon no. 3 will be U.S.\$351.98 and U.S.\$8,799.50 respectively for Debenture Notes in denominations of U.S.\$10,000 and U.S.\$250,000.

By: The Chase Manhattan Bank, N.A., London, Agent Bank

July 24, 1986

CHASE

# U.S. \$100,000,000

## Fortune Federal Savings and Loan Association

## Collateralized Floating Rate Notes Due 1992

Interest Rate	6 1/2% per annum
Interest Period	24th July 1986 24th October 1986
Interest Amount per U.S.\$100,000 Note due 24th October 1986	U.S.\$1,709.03

Credit Suisse First Boston Limited  
Agent Bank

Nomura International Limited

IBJ International Limited

Chemical Bank International Group

The Nikko Securities Co., (Europe) Ltd.

Sumitomo Trust International Limited

Algemene Bank Nederland N.V.

Bank of Tokyo International Limited

Bankers Trust International Limited

Banque Paribas Capital Markets Limited

Berliner Handels- und Frankfurter Bank

Commerzbank

Credit Suisse First Boston Limited

Daiwa Europe Limited

LTCB International Limited

Mitsubishi Trust International Limited

New Japan Securities Europe Limited

Nippon Credit International Limited

Nippon Kangyo Kakumaru (Europe) Limited

Société Générale

Yamaichi International (Europe) Limited



## INTL. COMPANIES and FINANCE

Chris Sherwell in Bangkok examines a fragile finance sector

## Troubled times for Thai bankers

TWO BANK rescues, and continuing problems for finance companies in Thailand have raised embarrassing questions about supervision by the country's central bank and undermined the need for structural reforms to strengthen its fragile financial sector.

The controversy, in building up further over recent weeks, has caught public attention at an awkward moment. Thai voters go to the polls this Sunday, and the parties in General Prem Tinsulanonda's coalition would prefer to be defending a better government track record in economic matters.

In the latest developments, the Bank of Thailand, the central bank, has this month bailed out First Bangkok City Bank, the 10th largest local bank, and decided to give still more assistance to Sayam Bank, following its rescue in 1984. It has also joined the Hong Kong authorities in helping International Trust and Finance, a local finance company linked to the colony's troubled Overseas Trust Bank.

Other commercial banks are reporting sharply reduced profits. Bangkok Bank, the largest, showed a 39 per cent drop in pre-tax earnings in the first half of this year.

Behind most of the troubles are congenital problems of Thai banking—unsound lending and unprofessional management by many banks and finance companies, and insufficiently determined monitoring and supervision by the authorities. Despite this, the central bank has seemed committed to rescuing troubled institutions.

For the Bank of Thailand, this is not the first time it has stood unhelpfully in the public eye. Mr Somchai Hoontrakul, the tough-minded Finance Minister, unceremoniously sacked its governor in November 1984 and installed his own man, Mr Kancharon Santikul, —a change which, in light of events, now seems to have worked unsatisfactorily.

Likewise it is not the first time reforms in the Thai financial system have looked necessary. In 1983 the World Bank, in a major study, recommended that the banking system

be opened up to foreign and local banks to allow more competition, and that weaker performers be allowed to shut down. The advice was spurned. Thailand's commercial banking system, with its 15 private banks and one state-owned bank, has thus seen little change in more than 20 years. Three—Bangkok Bank, Thai Farmers Bank and Krung Thai Bank—



Somchai Hoontrakul: Economic track record under fire

have well over half the market. Another 14 foreign banks, though long established, still have less than 5 per cent.

It was the concomitant expansion of Thailand's finance companies in the 1970s which exposed the weaknesses in the system. Rapid and unregulated growth brought the crash of a finance company in 1979. The fall of two housing finance companies in 1983 should have sounded louder warnings. When three more companies crashed in October 1983, a panic began. Close to 30 companies stopped business in ensuing weeks, and another 25 agreed to a partial state takeover under a lifeboat scheme set up by the Government which was finally launched in April 1984. They have since received around 5bn baht (\$191m) in the form of soft loans and capital injections.

A similar sum has also been

committed to Sayam Bank, formerly known as the Asia Trust Bank, which the authorities decided to rescue in August 1984. This affair has been embarrassing because it allegedly involved fraud, and the authorities failed to pin charges against the bank's senior official before he fled to Taiwan. The latest financial assistance has been necessary

to prop up the bank. The more recent case of First Bangkok City Bank shows that the troubles persist. The bank was hit by bad loans and foreign exchange losses, and the authorities, having ordered a reduction in the value of its shares, are injecting fresh capital, providing a soft loan and trying to persuade new investors to come in.

On the finance company front, the help offered to International Trust and Finance has irritated companies already in the lifeboat because it smacks of favoured treatment. The central bank says the case is different because it involves co-operation with Hong Kong, which is also injecting funds.

It seems likely that some of the existing companies in the lifeboat will be privatised in the next few years, while others may be merged. But the future

of the worst affected is still to be decided.

In one particular case there has been an intriguing departure in policy. In April, Australian Guarantee Corporation, controlled by Westpac, Australia's biggest bank, was allowed to take over 80 per cent of First Siam Financial Corporation, part of the PSA group of companies in Thailand. The controlling foreign stake is believed to be the first of its kind.

Financing the central bank's rescue strategy is its new Rehabilitation and Development Fund, to which banks and finance companies have to contribute. But it has prompted intense bitterness, because it unfairly penalises those who do not run into trouble.

In an open letter to the central bank, Mr John van der Linden, head of Multi-Credit Corporation of Thailand, recently declared that the bank was setting dangerous precedents by supporting depositors who had taken big risks and by taking over the management and equity of failed groups. His scheme would "keep alive and patients" and involve the Government in matters best left to private business, he said.

The bank also stands accused of failing to use its powers to intervene earlier. A set of royal decrees issued last year has given it the means to act when necessary. These have still to be ratified by Parliament, however, and this will be a priority for the new government to be formed after Sunday's election.

Beyond this there is a clear need for more rigorous accounting requirements and for a deposit insurance scheme to protect small depositors. Proposals for such a scheme have been put up before, but Mr Somchai, inescapably, has not pushed one through.

This underscores another complication in the current climate: the unpopular Mr Somchai may not return to his position in the new government. On the assumption that Gen Prem heads a new coalition, the Finance Ministry is once again likely to be occupied by a technocrat. But it is far from clear whether he will have the will to act firmly.

## BANCO DE SANTANDER, SA

Established 1857

## Consolidated Financial Highlights

(US dollars\* in millions)

	Six months ended 30 June 1986	1985	Increase %
Total assets	18,131.5	15,960.6	13.6
Customers' deposits	11,412.2	10,634.9	7.3
Loans and discounts	7,032.7	5,715.2	23.1
Shareholders' equity	926.2	793.9	16.7
- per share (US dollars)	10.01	8.94	11.9
Income before taxes, depreciation and provisions	310.4	229.0	35.5
Income before taxes	104.1	81.6	27.6
Net income	71.9	60.2	19.4
Earnings per share (US dollars)	0.78	0.68	14.7
Interim dividend per share (US dollars)	0.25**	0.21	16.7

\*Conversion rate: US\$1 = 140.38 Spanish pesetas

\*\*Payable on 30 September 1986

352,613 shareholders

1,583 offices in 23 countries



If you would like a copy of the 1986 Interim Report, please telephone or write to the Manager, Banco de Santander, 10 Moorgate, London EC2R 6LB, telephone: 01-606 7766, or contact: Banco de Santander, International Division, Castellana 75, 28046 Madrid, Spain.

## Bond may buy control of San Miguel HK

By Samuel Secorin in Manila

BOND CORPORATION Holdings, the Australian brewing group, is considering the acquisition of a controlling interest in Hong Kong's San Miguel Brewery held by San Miguel Corporation of the Philippines.

The Manila group owns 75 per cent of San Miguel Hongkong which has as much as 80 per cent of the territory's beer market.

San Miguel officials said yesterday they had been approached by Bond shortly after negotiations to sell the Hong Kong interests to Anheuser Busch of the US fell through last month.

A Bond offer would be expected to match the price offered by Anheuser, making a deal worth about HK\$150m (US\$128m).

Trading of shares in San Miguel Hongkong on the Hong Kong Stock Exchange was suspended on Tuesday, and is due to resume next Monday. San Miguel officials described the discussions with Bond as exploratory.

Bond, one of Australia's two major brewers, is believed to be interested in San Miguel Hongkong in order to gain a foothold into the potentially lucrative market in China.

## Nissan hit by strong yen and Mexican operations

By Yoko Shibata in Tokyo

NISSAN, the Japanese car maker, and its 42 consolidated subsidiaries reported net profits of ¥35.67bn (\$229.5m) for the year to March, a slide of 56.4 per cent which the group blamed chiefly on a ¥22bn earnings fall in Mexican operations caused by the currency devaluation and high inflation in that country.

In addition, the sharp appreciation of the yen eroded profit margins substantially. Sales totalled ¥4,627.5bn, almost unchanged.

On a parent company basis, pre-tax profits had dipped 15.3 per cent to ¥124.68bn with net profits of ¥84.75bn, down 12.3

per cent, on turnover of ¥2,754.2bn, up 3.8 per cent.

At Fuji Heavy Industries, the Nissan affiliate which makes Subaru vehicles, yesterday reported consolidated business results for the first time. In the year to March FYH and its three group companies posted net profits of ¥19.36bn, surpassing the parent company's net profits by 49.8 per cent. Consolidated pre-tax profits came to ¥29.63bn, on sales which exceeded those of the parent by only 1.8 per cent.

Net profits at its affiliate Subaru of America, rose 28 per cent to \$77m.

## Nikon profits slide 69%

NIIPPON KOGAKU, the maker of Nikon cameras, has reported group net profits of ¥2.24bn (\$15.1m) in the year to March, down 69 per cent from the previous year and below the parent company's net profits level of ¥3.87bn, writes Yoko Shibata.

The steeper fall in consolidated earnings was attributed to the cost of the yen's appreciation which was borne by its overseas subsidiaries, as the

group did not cut export prices. Turnover reached ¥201.11bn, down 8.7 per cent.

In the current year, the company is enjoying strong sales of its newly introduced auto-focus single lens reflex cameras, and exports of compact cameras to the US. However, the two US sales subsidiaries are likely to remain in the red.

Nippon Kogaku foresees consolidated net profits of ¥1.5bn, down 36 per cent, on sales of ¥206bn, up 1.9 per cent.

## Unity/APA in A\$361m bid for Humes

By Mark Westfield in Sydney

THE UNITY/APA Group of Mr Garry Carter unveiled a A\$361m (US\$230.3m) all-share takeover bid yesterday for Humes, a Melbourne building products group, at a price significantly lower than it has been paying for the target's shares on the stock market.

Unity/APA has built up a stake in Humes of 13 per cent at prices of up to A\$2.80, yet the paper bid values Humes at only A\$2.50 a share.

Unity/APA's offer, the precise terms of which are yet to be announced, was dismissed by Humes yesterday as "indicrous."

Unity/APA said the offer would value Humes shares at \$2.50 each. Exact terms were not announced, but these are expected to be on the basis of five APA shares for every six in Humes.

The value of the paper bid is pitched at about 12 times Humes' expected earnings this year and stockbrokers yesterday suggested that the offer was not being taken seriously.

Yesterday's announcement appears designed to put pressure on institutional holders to take the \$2.75 cash price in the market which could allow APA/Unity to move to the 20 per cent ownership level.

U.S. \$400,000,000



## The Kingdom of Belgium

Floating Rate Notes Due 1996

In accordance with the provisions of the Notes, notice is hereby given that for the interest period from 24th July, 1986 to 26th January, 1987 the Rate of Interest on the Notes will be 6 7/8% per annum. The interest payable on the relevant interest Payment Date, 26th January, 1987 will be U.S.\$8,315.10 per U.S.\$250,000 Note.

Agent Bank:

Morgan Guaranty Trust Company of New York  
London

## AIBD BOND INDICES

	Weekly	12 Months	12 Months
	Change	High	Low
US Dollar	9.222	-0.389	10.850
Australian Dollar	13.743	1.148	14.630
Canadian Dollar	10.522	-0.398	11.840
Eurodollar	6.082	-0.496	6.960
Euro Currency Unit	8.457	0.422	7.526
Yen	6.432	0.191	11.922
Sterling	10.302	-0.383	7.210
Deutsche Mark	6.507	-0.383	7.210

Bank J. Vontobel &amp; Co Ltd, Zurich - Tel: 0122/94 JYZ CH



U.S. \$100,000,000

Floating Rate Notes due 1991

with Warrants to acquire by exchange of Notes or by purchase

ECU-denominated 8 5/8% Bonds due 1991

For the six month period 23rd July 1986 to 23rd January 1987 the Notes will carry an interest rate of 6.6625% per annum, with a coupon amount of US\$340.53 per US\$1,000 Note payable on 23rd January 1987.



Bankers Trust Company, London

Agent Bank

Weekly net asset value



Tokyo Pacific Holdings (Seaboard) N.V.

on 21st July, 1986 U.S. \$ 139.66

Listed on the Amsterdam Stock Exchange

Information: Pierson, Holding &amp; Pierson N.V., Herengracht 214, 1016 BS Amsterdam.

Yamaichi International (Europe) Limited

Algemene Bank Nederland N.V.

Banque Paribas Capital Markets Limited

Credit Suisse First Boston Limited

Daiwa Europe Limited

Fuji International Finance Limited

Kuwait Foreign Trading Contracting &amp; Investment Co. (S.A.K.)

Mitsubishi Finance International Limited

Morgan Guaranty Ltd

New Japan Securities Europe Limited

Nomura International Limited

Société Générale

Tokai International Limited

The Nikko Securities Co., (Europe) Ltd.

Bank of Tokyo International Limited

Citicorp Investment Bank Limited

Dai-ichi Kangyo International Limited

Robert Fleming &amp; Co. Limited

Generale Bank

Leu Securities Limited

Mitsubishi Trust International Limited

Morgan Stanley International

Nippon Kangyo Kakumaru (Europe) Limited

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Swiss Bank Corporation International Limited

Westdeutsche Landesbank Girozentrale







## DIRECTOR GROUP PERSONNEL

### FULL STRATEGIC INVOLVEMENT

Charterhouse plc is a wholly-owned subsidiary (personnel 670) of The Royal Bank of Scotland Group, providing merchant and investment banking, development capital and stockbroking services to its clients.

We wish to recruit a Director Group Personnel prepared to take on the challenge of providing a progressive, dynamic, total personnel service in our growing Financial Services Group. You will be a key member of the Group through a position on the Executive Committee.

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personnel professional including a period in a service company, ideally in the financial sector, either in personnel management or as a consultant. You will also have a sound understanding of manpower planning, remuneration, computerised personnel systems, training and development.

Your personal qualities include decisiveness, leadership, excellent communication skills, logical thinking and the ability to be persuasive and achieve strong credibility with others.

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We are seeking a highly motivated and capable individual to lead a small team of dedicated specialists dealing with the development, control and monitoring of credit scoring systems and account performance. Reporting to the Credit Director, the ideal candidate will have detailed knowledge of the development of credit scoring systems, both

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In return we offer a salary of circa £20K and a comprehensive range of benefits including car, company bonus, private medical scheme and contributory pension scheme. Relocation assistance to this beautiful part of the West Country is available where appropriate.

Please write, enclosing full c.v., to: The Personnel Director, Welbeck Financial Services Limited, Welbeck House, Bond Street, Bristol BS1 3LB.

**Welbeck financial services ltd**  
Part of The Burton Group Plc.

METROPOLITAN BOROUGH OF WOLVERHAMPTON

## WEST MIDLANDS METROPOLITAN AUTHORITIES' SUPERANNUATION FUND

### INVESTMENT MANAGER

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U.S. \$100,000,000 12.50% NOTES DUE 1994

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## OUTSTANDING NOTES OF \$1,000 EACH BEARING THE FOLLOWING DISTINCTIVE NUMBERS:

15	745	1463	2242	2990	3696	4377	5196	5822	6337	7251	8015	8766	9515	10255	11021	11766	12516	13247	14022	14799	15487	16222	16888	17761	18500	19299	19999	20741	21490	22184	22922	23681	24396	25150	25900	26694	27412	28155	28884	29640	30427	31170	31944	32688
16	752	1467	2247	2995	3697	4381	5200	5827	6342	7256	8020	8771	9520	10260	11026	11771	12521	13252	14027	14804	15492	16227	16893	17766	18505	19304	20004	20746	21495	22189	22927	23686	24401	25155	25905	26700	27418	28161	28910	29666	30453	31196	31960	32704
17	759	1472	2252	2996	3698	4382	5201	5828	6343	7257	8021	8772	9521	10261	11027	11772	12522	13253	14028	14805	15493	16228	16894	17767	18506	19305	20005	20747	21496	22190	22928	23687	24402	25156	25906	26701	27419	28162	28911	29667	30454	31197	31961	32705
18	766	1477	2257	2997	3699	4383	5202	5829	6344	7258	8022	8773	9522	10262	11028	11773	12523	13254	14029	14806	15494	16229	16895	17768	18507	19306	20006	20748	21497	22191	22929	23688	24403	25157	25907	26702	27420	28163	28912	29668	30455	31198	31962	32706
19	773	1482	2262	2998	3700	4384	5203	5830	6345	7259	8023	8774	9523	10263	11029	11774	12524	13255	14030	14807	15495	16230	16896	17769	18508	19307	20007	20749	21498	22192	22930	23689	24404	25158	25908	26703	27421	28164	28913	29669	30456	31199	31963	32707
20	780	1487	2267	2999	3701	4385	5204	5831	6346	7260	8024	8775	9524	10264	11030	11775	12525	13256	14031	14808	15496	16231	16897	17770	18509	19308	20008	20750	21499	22193	22931	23690	24405	25159	25909	26704	27422	28165	28914	29670	30457	31200	31964	32708
21	787	1492	2272	3000	3702	4386	5205	5832	6347	7261	8025	8776	9525	10265	11031	11776	12526	13257	14032	14809	15497	16232	16898	17771	18510	19309	20009	20751	21500	22194	22932	23691	24406	25160	25910	26705	27423	28166	28915	29671	30458	31201	31965	32709
22	794	1497	2277	3001	3703	4387	5206	5833	6348	7262	8026	8777	9526	10266	11032	11777	12527	13258	14033	14810	15498	16233	16899	17772	18511	19310	20010	20752	21501	22195	22933	23692	24407	25161	25911	26706	27424	28167	28916	29672	30459	31202	31966	32710
23	801	1502	2282	3002	3704	4388	5207	5834	6349	7263	8027	8778	9527	10267	11033	11778	12528	13259	14034	14811	15499	16234	16900	17773	18512	19311	20011	20753	21502	22196	22934	23693	24408	25162	25912	26707	27425	28168	28917	29673	30460	31203	31967	32711
24	808	1507	2287	3003	3705	4389	5208	5835	6350	7264	8028	8779	9528	10268	11034	11779	12529	13260	14035	14812	15500	16235	16901	17774	18513	19312	20012	20754	21503	22197	22935	23694	24409	25163	25913	26708	27426	28169	28918	29674	30461	31204	31968	32712
25	815	1512	2292	3004	3706	4390	5209	5836	6351	7265	8029	8780	9529	10269	11035	11780	12530	13261	14036	14813	15501	16236	16902	17775	18514	19313	20013	20755	21504	22198	22936	23695	24410	25164	25914	26709	27427	28170	28919	29675	30462	31205	31969	32713
26	822	1517	2297	3005	3707	4391	5210	5837	6352	7266	8030	8781	9530	10270	11036	11781	12531	13262	14037	14814	15502	16237	16903	17776	18515	19314	20014	20756	21505	22199	22937	23696	24411	25165	25915	26710	27428	28171	28920	29676	30463	31206	31970	32714
27	829	1522	2302	3006	3708	4392	5211	5838	6353	7267	8031	8782	9531	10271	11037	11782	12532	13263	14038	14815	15503	16238	16904	17777	18516	19315	20015	20757	21506	22200	22938	23697	24412	25166	25916	26711	27429	28172	28921	29677	30464	31207	31971	32715
28	836	1527	2307	3007	3709	4393	5212	5839	6354	7268	8032	8783	9532	10272	11038	11783	12533	13264	14039	14816	15504	16239	16905	17778	18517	19316	20016	20758	21507	22201	22939	23698	24413	25167	25917	26712	27430	28173	28922	29678	30465	31208	31972	32716
29	843	1532	2312	3008	3710	4394	5213	5840	6355	7269	8033	8784	9533	10273	11039	11784	12534	13265	14040	14817	15505	16240	16906	17779	18518	19317	20017	20759	21508	22202	22940	23699	24414	25168	25918	26713	27431	28174	28923	29679	30466	31209	31973	32717
30	850	1537	2317	3009	3711	4395	5214	5841	6356	7270	8034	8785	9534	10274	11040	11785	12535	13266	14041	14818	15506	16241	16907	17780	18519	19318	20018	20760	21509	22203	22941	23700	24415	25169	25919	26714	27432	28175	28924	29680	30467	31210	31974	32718
31	857	1542	2322	3010	3712	4396	5215	5842	6357	7271	8035	8786	9535	10275	11041	11786	12536	13267	14042	14819	15507	16242	16908	17781	18520	19319	20019	20761	21510	22204	22942	23701	24416	25170	25920	26715	27433	28176	28925	29681	30468	31211	31975	32719
32	864	1547	2327	3011	3713	4397	5216	5843	6358	7272	8036	8787	9536	10276	11042	11787	12537	13268	14043	14820	15508	16243	16909	17782	18521	19320	20020	20762	21511	22205	22943	23702	24417	25171	25921	26716	27434	28177	28926	29682	30469	31212	31976	32720
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35	885	1562	2342	3014	3716	4400	5219	5846	6361	7275	8039	8790	9539	10279	11045	11790	12540	13271	14046	14823	15511	16246	16912	17785	18524	19323	20023	20765	21514	22208	22946	23705												



## UK NEWS

## FT COMMERCIAL LAW REPORTS

# Gas Bill escapes pressure for radical amendment

AFTER a stormy passage through the Commons and a lengthy spell in the House of Lords, the Gas Bill is finally poised to receive Royal Assent tomorrow.

In spite of some 1,000 suggested amendments, resistance from unions, industry and consumer bodies and a critical report from the Commons Energy Committee, the finished legislation bears more than a family resemblance to the draft.

The bill itself, which lays down the general legal framework within which a privatised British Gas must operate has escaped with few important alterations.

Initially, the bill was judged by many to be a weak measure which imposed a minimum of extra constraints on the privatised company.

The most important amendment to the bill obliges the new regulatory body, the Office of Gas Supplies, (Ofgas), to encourage competition in the industrial market.

In its original form, the bill gave British Gas a virtually free hand to exploit the industrial market, which accounts for some 35 per cent of the corporation's sales and is perhaps its most profitable sector.

It was silent on the prices charged by British Gas to allow third party suppliers to use its pipelines.

The amendment will empower Ofgas to ensure that the prices charged for the use of pipelines and for the back-up gas that British Gas is required to sell to rival suppliers are low enough to encourage competition.

Several small changes have been made to strengthen the powers of the new Gas Users'

**Lucy Kellaway on legislation which is to receive Royal Assent tomorrow**

Council, which according to the original draft would have been slightly weaker than the existing Gas Consumers' Council. The amendments will at least preserve the status quo.

The terms of the licence, which imposes operational restrictions on British Gas, and which is authorised by the gas bill, have been amended since the original draft stage.

The licence contains the formula which sets the price charged by British Gas to its domestic customers. According to this formula, the corporation can pass on the cost of its gas supplies to the consumer, and the rate of inflation less 2 per cent.

While the licence has been as roundly criticised as the bill itself, it too has escaped relatively unscathed.

The most important is a provision compelling British Gas to raise standing charges to the consumer by no more than the rate of inflation, whereas the draft licence merely required it to use its "best endeavours" to ensure that there was no real increase in charges.

The revised licence also contains special concessions for the elderly and handicapped, who were not singled out in the first draft.

A further concession was

made in the interests of energy efficiency obliging British Gas to provide up-to-date information to all consumers on how best to save energy.

A final amendment recognises the potential conflict of interest between British Gas in its role as an explorer, in an attempt to build a "Chinese wall" between the two, the proposed licence says that no sensitive information gleaned by the buying side should be passed to the exploration side.

The final legislative package falls well short of the energy committee's recommendations and fails to assuage many of its doubts about a privatised British Gas.

The select committee argued that to allow British Gas to choose the price it charged its industrial customers would give it too much power. While the Government argues that this is a naturally kept in line by competition from other fuels, the committee was not convinced.

Furthermore, it was concerned that by allowing British Gas to pass on the price of any expensive gas it might buy straight on to its consumers it would give little encouragement to buy cheaply.

Perhaps as important as the changes made to the gas legislation to encourage competition in the industry was a statement in March by Mr Peter Walker, Energy Secretary, which opened the way to gas exports from Britain after the British Gas privatisation.

Bringing other buyers into the picture will reduce the corporation's power. The concession, however, applies only to new fields.

IN RE AV SORGE & CO LTD  
Chancery Division: Mr Justice Hoffmann: July 15 1986

WHERE a voluntary liquidator is displaced by an order for compulsory winding-up, the court has power to fix his remuneration in respect of activities carried out by him in connection with the liquidation before and after the compulsory order was made, and before the resolution to wind up voluntarily was passed.

Mr Justice Hoffmann so held when dismissing a motion by Mr John Brown, liquidator of A V Sorge & Co Ltd ("the company") in a compulsory winding-up, to discharge an order by the registrar fixing the remuneration of Mr Ashworth, the previous liquidator in a voluntary winding-up.

Rule 196 of the Companies (Winding-up) Rules 1949 provides: "The assets of a company in a winding-up by the court remaining after payment of the expenses... incurred in... where the company has previously commenced to be wound up voluntarily such remuneration... as the court may allow to a liquidator appointed in such voluntary winding-up, shall... be liable to the following payments..."

HIS LORDSHIP said that the company traded as a wholesale chemist in Birmingham. The sole director was a Mr Franklyn. In August 1982 he went to prison, leaving the company in serious financial difficulties.

On November 10 1982 a creditor with a judgment debt presented a winding-up petition. The petition was served at the company's registered office on November 15 and marked for hearing on December 10.

The company ceased trading on November 19. A Mr Franklyn, the sales manager, was appointed a director, and the winding-up order he had been negotiating with Mr Ashworth for the purchase of the

## No fixed date for liquidator's fee

the advice of Mr Ashworth, an accountant.

In order to present a statement of affairs to the creditors' meeting, Mr Ashworth's firm instructed surveyors to value the company's premises, fixtures, fittings and stock. The figures were available to the creditors' meeting on December 8.

At the meeting, Mr Ashworth was confirmed as liquidator. The statement of affairs showed that the only available assets were the stock (estimated to be worth £50,000 or, on a forced sale, £35,000), and debtors (estimated to realise £35,000). The freehold property was charged.

On December 14 Mr Ashworth instructed the surveyors to sell the company's freehold property. Cheques from debtors began to arrive by post, and Mr Ashworth confirmed instructions to debt-creditors.

The petition came on for hearing before Mr Justice Mervyn Davies on December 20. Mr Ashworth had consulted solicitors. They filed an affidavit asking the registrar to fix his remuneration at £3,427 including £2,427 for disbursements.

The registrar allowed the remuneration. Mr Brown now moved to discharge the registrar's order.

The main thrust of Mr Brown's objection was that Mr Ashworth's intervention in the company's affairs was unnecessary, inept and unproductive of anything but loss.

The court's power to fix the voluntary liquidator's remuneration was based on rule 195 of the Companies (Winding-up) Rules 1949.

Mr Riddle, for Mr Brown, said that the court had no power to fix Mr Ashworth's remuneration because the company had

not "previously" commenced to be wound up voluntarily. He submitted that "previously" in rule 195 meant that commencement of the voluntary winding-up must predate commencement of the compulsory winding-up.

The compulsory winding-up commenced when the petition was presented on November 10, 1982 (see Section 228, Companies Act 1948). The voluntary winding-up commenced when the resolution was passed on December 8, and therefore, said Mr Riddle, it was not "previously commenced."

"Previously" meant before the making of the compulsory order. If it meant before commencement of the winding-up the requirement would never be satisfied. Even when the resolution had been passed before presentation of the petition, section 229(1) of the Companies Act 1948 would antedate the commencement of compulsory winding-up to the date when the resolution was passed.

A voluntary liquidator could apply under rule 195 if he had been duly appointed and then displaced by a subsequent compulsory order.

Next Mr Riddle challenged the expenses incurred before the resolution for voluntary winding-up was passed. He submitted that rule 195 of the court should not allow priority to expenses which would not have been entitled to priority if the voluntary winding-up had proceeded.

The provision applicable to a voluntary winding-up was section 308 of the Companies Act 1948, which said that expenses properly incurred in the winding-up, including the remuneration of the liquidator, should be payable out of assets in priority to all other claims.

It was said that the expenses in question were not incurred "in the winding-up" because

they were incurred before the commencement of the winding-up.

In *Waterloo Manufacturing Co (Burnley) Ltd (1936) 3 CCR 281* Judge Burgess held that pre-resolution expenses might be "costs of the winding-up" or "incidental to the winding-up," but could not be costs "in the winding-up."

Also a guidance note issued by the Insolvency Practitioners Association in 1982 advised that all pre-resolution expenses would rank only as unsecured claims in the liquidation. The note recommended that all such expenses be paid in advance.

If that was the law, its effect was to create a trap for the unwary in penalising anyone who incurred expenses without asking for cash in advance, and to inhibit steps being taken to wind up insolvent companies.

The legislature did not intend such an odd result. No distinction was intended between "costs in the winding-up" and phrases like "costs of and incidental to the winding-up."

For similar reasoning Mr Riddle challenged certain expenses incurred by Mr Ashworth after the compulsory order had been made.

Again, no fixed date could separate costs in the winding-up from those which were not. A voluntary liquidator who had been displaced must still answer queries, deal with incoming letters, hand over assets and so forth. Those costs were incurred in the winding-up.

The motion was dismissed. Mr Brown: Nicholas F. Riddle (Baker White & Co, for Edward Lloyd & Co, Liverpool). For Mr Ashworth: Edward Bannister (Frustrum Davies & Co, Manchester).

By Rachel Davies  
Barrister

Continued from previous page

### OUTSTANDING NOTES OF \$1,000 EACH BEARING THE FOLLOWING DISTINCTIVE NUMBERS:

32924	33881	34180	34557	34837	35057	35022	35400	35766	37151	37523	37891	38258	38624	38990	39356	39722	40088	40454	40820	41186	41552	41918	42284	42650	43016	43382	43748	44114	44480	44846	45212	45578	45944	46310	46676	47042	47408	47774	48140	48506	48872	49238	49604	49970	50336	50702	51068	51434	51800	52166	52532	52898	53264	53630	53996	54362	54728	55094	55460	55826	56192	56558	56924	57290	57656	58022	58388	58754	59120	59486	59852	60218	60584	60950	61316	61682	62048	62414	62780	63146	63512	63878	64244	64610	64976	65342	65708	66074	66440	66806	67172	67538	67904	68270	68636	69002	69368	69734	70100	70466	70832	71198	71564	71930	72296	72662	73028	73394	73760	74126	74492	74858	75224	75590	75956	76322	76688	77054	77420	77786	78152	78518	78884	79250	79616	79982	80348	80714	81080	81446	81812	82178	82544	82910	83276	83642	84008	84374	84740	85106	85472	85838	86204	86570	86936	87302	87668	88034	88400	88766	89132	89498	89864	90230	90596	90962	91328	91694	92060	92426	92792	93158	93524	93890	94256	94622	94988	95354	95720	96086	96452	96818	97184	97550	97916	98282	98648	99014	99380	99746	100112	100478	100844	101210	101576	101942	102308	102674	103040	103406	103772	104138	104504	104870	105236	105602	105968	106334	106700	107066	107432	107798	108164	108530	108896	109262	109628	110000	110366	110732	111098	111464	111830	112196	112562	112928	113294	113660	114026	114392	114758	115124	115490	115856	116222	116588	116954	117320	117686	118052	118418	118784	119150	119516	119882	120248	120614	120980	121346	121712	122078	122444	122810	123176	123542	123908	124274	124640	125006	125372	125738	126104	126470	126836	127202	127568	127934	128300	128666	129032	129398	129764	130130	130496	130862	131228	131594	131960	132326	132692	133058	133424	133790	134156	134522	134888	135254	135620	135986	136352	136718	137084	137450	137816	138182	138548	138914	139280	139646	140012	140378	140744	141110	141476	141842	142208	142574	142940	143306	143672	144038	144404	144770	145136	145502	145868	146234	146600	146966	147332	147698	148064	148430	148796	149162	149528	149894	150260	150626	150992	151358	151724	152090	152456	152822	153188	153554	153920	154286	154652	155018	155384	155750	156116	156482	156848	157214	157580	157946	158312	158678	159044	159410	159776	160142	160508	160874	161240	161606	161972	162338	162704	163070	163436	163802	164168	164534	164900	165266	165632	165998	166364	166730	167096	167462	167828	168194	168560	168926	169292	169658	170024	170390	170756	171122	171488	171854	172220	172586	172952	173318	173684	174050	174416	174782	175148	175514	175880	176246	176612	176978	177344	177710	178076	178442	178808	179174	179540	179906	180272	180638	181004	181370	181736	182102	182468	182834	183200	183566	183932	184298	184664	185030	185396	185762	186128	186494	186860	187226	187592	187958	188324	188690	189056	189422	189788	190154	190520	190886	191252	191618	191984	192350	192716	193082	193448	193814	194180	194546	194912	195278	195644	196010	196376	196742	197108	197474	197840	198206	198572	198938	199304	199670	200036	200402	200768	201134	201500	201866	202232	202598	202964	203330	203696	204062	204428	204794	205160	205526	205892	206258	206624	206990	207356	207722	208088	208454	208820	209186	209552	209918	210284	210650	211016	211382	211748	212114	212480	212846	213212	213578	213944	214310	214676	215042	215408	215774	216140	216506	216872	217238	217604	217970	218336	218702	219068	219434	219800	220166	220532	220898	221264	221630	221996	222362	222728	223094	223460	223826	224192	224558	224924	225290	225656	226022	226388	226754	227120	227486	227852	228218	228584	228950	229316	229682	230048	230414	230780	231146	231512	231878	232244	232610	232976	233342	233708	234074	234440	234806	235172	235538	235904	236270	236636	237002	237368	237734	238100	238466	238832	239198	239564	239930	240296	240662	241028	241394	241760	242126	242492	242858	243224	243590	243956	244322	244688	245054	245420	245786	246152	246518	246884	247250	247616	247982	248348	248714	249080	249446	249812	250178	250544	250910	251276	251642	252008	252374	252740	253106	253472	253838	254204	254570	254936	255302	255668	256034	256400	256766	257132	257498	257864	258230	258596	258962	259328	259694	260060	260426	260792	261158	261524	261890	262256	262622	262988	263354	263720	264086	264452	264818	265184	265550	265916	266282	266648	267014	267380	267746	268112	268478	268844	269210	269576	269942	270308	270674	271040	271406	271772	272138	272504	272870	273236	273602	273968	274334	274700	275066	275432	275798	276164	276530	276896	277262	277628	277994	278360	278726	279092	279458	279824	280190	280556	280922	281288	281654	282020	282386	282752	283118	283484	283850	284216	284582	284948	285314	285680	286046	286412	286778	287144	287510	287876	288242	288608	288974	289340	289706	290072	290438	290804	291170	291536	291902	292268	292634	292999	293365	293731	294097	294463	294829	295195	295561	295927	296293	296659	297025	297391	297757	298123	298489	298855	299221	299587	299953	300319	300685	301051	301417	301783	302149	302515	302881	303247	303613	303979	304345	304711	305077	305443	305809	306175	306541	306907	307273	307639	308005	308371	308737	309103	309469	309835	310201	310567	310933	311299	311665	312031	312397	312763	313129	313495	313861	314227	314593	314959	315325	315691	316057	316423	316789	317155	317521	317887	318253	318619	318985	319351	319717	320083	320449	320815	321181	321547	321913	322279	322645	323011	323377	323743	324109	324475	324841	325207	325573	325939	326305	326671	327037	327403	327769	328135	328501	328867	329233	329599	330000
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## UK COMPANY NEWS

## Foundation sells 5m Rank shares

BY LIONEL BARBER

The Rank Foundation, set up by the late Lord Rank to further religious aims, has sold half its shareholding in Rank Organisation, the leisure and hotels group, raising £24.35m. Cazenove placed 5m Rank shares yesterday at 487p each, just below the prevailing market price. Rank closed at 489p, down 10p on the day. In May 1984, the Foundation's directors began diversifying their investment portfolio by selling 10.3m of the 20.3m ordinary shares originally held. Yesterday's placing continues the policy of diversification. Mr Michael Richardson, a director of N. M. Rothschild who is advising the Foundation on its investments, said that the strong rise in Rank shares over the past 12 months had boosted the value of the Foundation's holding to £50m. This corre-

sponded to the value of the 20m shares held in 1984.

Mr Richardson said: "We thought it prudent not to have so much money tied up in one stock. This does not denote lack of confidence in the company, quite the opposite. We are delighted with our investment."

Since the appointment of Mr Michael Gifford as group chief executive in 1983, Rank has restructured its businesses through substantial asset sales and has regained favour in the City. Last week, it announced pre-tax profits of £70.2m on £225.1m turnover for the six months to May.

The 5m shares were said to have been placed in firm hands by Cazenove yesterday. With around 2.5 per cent of Rank shares, the Foundation remains a substantial shareholder in the group.

## Rock purchase and rights

Rock, the engineering parts supplier which has seen its profits recover firmly in the past two years, is paying £425,000 to acquire Fourth Quarter group. Rock is presently involved solely with the distribution of engineers' consumable supplies through the small tools and van-stock divisions of its subsidiary, Rock Merchants.

Fourth Quarter has reported an operating loss for three of the last financial years, but during this time VF Engineering has radically changed from being a sub-contractor to a product-based company.

Rock is financing the deal by a one-for-three rights issue of 6.21m ordinary shares at 21.5p, which will raise about £1.2m after expenses. The balance of the rights issue proceeds will be used mainly as working capital in cash.

## Bristol &amp; West BUILDING SOCIETY

£100,000,000

Floating Rate Notes 1992

Notice is hereby given that the Rate of Interest for the three month Interest Period commencing on July 22, 1986 has been fixed at 10 1/4% p.a. and that the interest payable on the relevant Interest Payment Date, October 22, 1986, in respect of Coupon No. 3 will be £128.39.

NatWest Investment Bank Limited

July 1986

## CITICORP OVERSEAS FINANCE CORPORATION N.V.

(Incorporated with limited liability in the Netherlands)

U.S.\$100,000,000 Guaranteed Extendible Notes due August 21, 1996  
Unconditionally guaranteed by CITICORP

Notice is hereby given that pursuant to Condition 3 of the Notes, the new Rate of Interest for the period August 21, 1986 to August 20, 1988, will be fixed by the Company and notice of the new Rate of Interest will be published on August 7, 1986.

By: Citibank, N.A.  
July 24, 1986

CITIBANK

## Standard Chartered resigns

By David Lascelles, Banking Correspondent

Standard Chartered announced yesterday that Mr Stuart Tarrant, the chief financial officer of the banking group and a member of its board, had resigned.

In a carefully worded statement, the bank said: "The resignation has been agreed amicably in the light of Mr Tarrant's expressed wish to seek a new challenge."

The statement went on to deny suggestions that Mr Tarrant had been asked to resign by the bank.

A spokesman for the bank said he could add nothing, and Mr Tarrant declined to comment on the reasons when contacted at his home.

Mr Michael McWilliam, Standard's chief executive, said last night that a successor to Mr Tarrant would be appointed shortly. An announcement will also be made in about a week's time about the appointment to the board of the Far Eastern investors who rescued Standard from the takeover by buying large blocks of stock.

Mr Tarrant had been Standard Chartered's chief financial officer for six years. He said yesterday that he did not have a specific appointment in view, but he was investigating various possibilities.

## Hollis shares suspended prior to expansion

By David Goodhart

Hollis Brothers, the timber and educational supplies business which is 52 per cent owned by Mr Robert Maxwell's Pergamon Holdings, is set to expand through the acquisition of certain Pergamon businesses.

Hollis, which was suspended yesterday at 65p, made a pre-tax profit last year of £786,000 on turnover of £52.4m. One of its joint managing directors is Mr Kevin Maxwell son of Mr Robert Maxwell.

No details of the size or nature of the acquisitions were released yesterday, but the circular to shareholders—with these details—should be available by the middle of next week.

This would be the second "divestment" by Pergamon this year.

Mr Stanley Kalmus, chairman of Dixons, has sold 500,000 shares in the electrical retailing group. The price was not disclosed but Dixons shares closed last night at 33p, up 2p on the day.

## WPP grows further with £7m purchase

BY LIONEL BARBER

WPP Group, the fast-growing sales promotion company, yesterday announced its third acquisition in the past four weeks and said it was looking at further purchases.

The group is buying Oakley Young Associates, a Leicester-based design and graphics company, in a deal worth up to £7.2m depending on OYA's profits performance over the next five years. An initial payment of £1m cash will be made on completion.

OYA specialises in catalogue, point of sale and promotional design. Its clients include Boots, Curry, Faberge and Sainsbury and Burton Group.

Founded in 1974, OYA reported pre-tax profits, before directors' non-recurring remuneration, of £280,000 on £3m turnover for the year ended June 1985. Net tangible assets amounted to £285,000.

Last week, WPP announced a sharp rise in profits and turnover for the six months to June 1986, and unveiled plans for a one-for-four rights issue to raise £7m, as well as a merger with Grass Roots Partnership, a privately-owned employee motivation and incentive business.

Formerly a shopping manufacturer known as Wire and Plastics Products, WPP has become predominantly a sales promotion business since the arrival in May 1985 of a former Satchel & Satchel finance director, Mr Martin Sorrell, and a stockbroker, Mr Preston Rahl.

Mr Sorrell said yesterday that he and Mr Rahl had completed six deals since their arrival. The group was now looking at expanding its marketing services, both in the UK and overseas. WPP shares rose 2p to close at 48p.

WPP declared interim pre-tax profits of £450,000 (£157,000) on turnover of £4.46m (£1.96m) last week.

Mr Paul Oakley and Mr David Young, the founders of OYA who own 90 per cent of the company, are entering service contracts with WPP, along with other senior executives.

## Aspen buys USM rival

BY LIONEL BARBER

Aspen Communications, the print, video and cellular telephone group, yesterday announced an agreed £2.2m bid for its USM rival Spafax Television Holdings which Aspen said would create the largest corporate video production group in the UK.

Spafax, which joined the USM in January 1985, has ICI, Hanson Trust, Rank, Hovis McDougall, Renault and Sears Holdings among its clients in the fast-growing corporate video market estimated to be worth between £75m and £100m in the UK.

Aspen is also a recent USM debutante, joining the market a year ago in a placing which valued the company at £8.4m.

Pre-tax profits for 1985 amounted to £1.1m (1984: £834,000). Aspen said yesterday that it expected interim pre-tax profits to June 1986 to be not less than £920,000 on turnover of £7.42m (£3.85m), with an interim dividend of 1.3p (1p in 1985).

Aspen, which has received irrevocable undertakings amounting to 57 per cent is offering 30 ordinary shares for every 63 in Spafax. On the basis of last night's closing price for Aspen, down 5p to 38p, the offer values Spafax, up 17p to 150p, at 160.9p per share. There is a cash alternative of 150p per share.

Spafax appeared to be suffering from a lack of interest in its £200,000 (£227,000) for the six months to March 1986 on a 24.9 per cent rise in turnover to £1.6m. Spafax said the fall in profits was due to faster spending on the core business of making corporate videos.

But Spafax also said that it had won a two year contract to supply all of British Airways with in-flight video entertainment in a deal worth £500,000 a year.

Full acceptance of Aspen's paper offer will result in issuing 1.91m new shares, representing a dilution of 20 per cent of the enlarged share capital.

## Acatos and Hutcheson

Acatos and Hutcheson, Britain's second biggest producer of edible oils after Unilever, is coming to market with an offer for sale of 4.68m ordinary shares at 180p each, valuing the company at £84.2m.

Of the shares on offer, some 2.7m are coming from institutional investors with the rest raising £2.5m for the company. On a profits forecast of £0.7m for the current year to end September, the offer is pitched with a prospective earnings multiple of 10.7. The yield is 4.6 per cent.

The full prospectus and detailed story appeared in yesterday's edition, but owing to technical difficulties the following comment was omitted in some copies.

Acatos must be one of the most reluctant debaters the

## IN BRIEF

HANSON TRUST plans to spend about £470m (£29.8m) converting its Australian titanium dioxide plant from the sulphate to the sulphide process. Sir Gordon White, chairman of Hanson Industries in the US, said that the Australian company (SCM Chemicals) would increase its capacity at the new plant to 50,000 tons a year.

ST ANDREW TRUST had a net asset value of 164.9p at end-June 1986 after a 13.5p a year earlier after deducting prior charges, and 185.9p (137p) at market value. The interim dividend is lifted to 1.25p (1p) partly to reduce director and directors' forecast total dividends for the year of not less than 3.2p (2.9p). Earnings came out at 1.49p (1.15p). Net profit for the six months rose to £525,000 (£420,000).

ASHDOWN INVESTMENT Trust is omitting interim dividend for half year ended May 31, 1986 in view of offer from British Empire Securities and General Trust. Total revenue for period £1.05m (£985,000), net balance £405,000 (£523,000) after tax £248,000 (£264,000). Compensation paid on termination of investment management agreement with Schroder. £632,000 charged as extraordinary item. Earnings per share 1.25p (1.05p). Net asset value 166.6p (164.1p) after prior charges at par.

LADBROKE INDEX 1267.1293 (+11)  
Based on FT Index  
Tel: 01-497 4411

## NOTICE OF REDEMPTION AND TERMINATION OF CONVERSION RIGHTS To the Holders of ITO-YOKADO CO., LTD.

(Kabushiki Kaisha Ito-Yokado) (the "Company")

5% Convertible Debentures Due August 31, 1993 (the "Debentures")

NOTICE IS HEREBY GIVEN, that the following coupon Debentures and the principal amount indicated below of the following registered Debentures of the Company have been drawn for redemption on August 31, 1986 (the "Redemption Date") for account of the Sinking Fund at a Redemption Price (the "Redemption Price") of 100% of the principal amount thereof.

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12164	10897	20928	32534	42615	48517	48521	48524	48527	48530	48533	48536	48539	48542	48545	48548	48551	48554	48557	48560	48563															
10264	10906	20934	32539	42616	48518	48522	48525	48528	48531	48534	48537	48540	48543	48546	48549	48552	48555	48558	48561	48564															
10316	10713	20834	31852	41877	48567	48571	48574	48577	48580	48583	48586	48589	48592	48595	48598	48601	48604	48607	48610	48613															
10322	10727	20850	31858	41881	48571	48575	48578	48581	48584	48587	48590	48593	48596	48599	48602	48605	48608	48611	48614	48617															
10334	10736	20857	31865	41884	48572	48576	48579	48582	48585	48588	48591	48594	48597	48600	48603	48606	48609	48612	48615	48618															
10338	10742	20861	31869	41888	48576	48580	48583	48586	48589	48592	48595	48598	48601	48604	48607	48610	48613	48616	48619	48622															
10342	10748	20865	31873	41892	48577	48581	48584	48587	48590	48593	48596	48599	48602	48605	48608	48611	48614	48617	48620	48623															
10348	10754	20869	31877	41896	48578	48582	48585	48588	48591	48594	48597	48600	48603	48606	48609	48612	48615	48618	48621	48624															
10352	10760	20873	31881	41900	48579	48583	48586	48589	48592	48595	48598	48601	48604	48607	48610	48613	48616	48619	48622	48625															
10358	10766	20877	31885	41904	48580	48584	48587	48590	48593	48596	48599	48602	48605	48608	48611	48614	48617	48620	48623	48626															
10364	10772	20881	31889	41908	48581	48585	48588	48591	48594	48597	48600	48603	48606	48609	48612	48615	48618	48621	48624	48627															
10368	10778	20885	31893	41912	48582	48586	48589	48592	48595	48598	48601	48604	48607	48610	48613	48616	48619	48622	48625	48628															
10374	10784	20889	31897	41916	48583	48587	48590	48593	48596	48599	48602	48605	48608	48611	48614	48617	48620	48623	48626	48629															
10378	10790	20893	31901	41920	48584	48588	48591	48594	48597	48600	48603	48606	48609	48612	48615	48618	48621	48624	48627	48630															
10384	10796	20897	31905	41924	48585	48589	48592	48595	48598	48601	48604	48607	48610	48613	48616	48619	48622	48625	48628	48631															
10388	10802	20901	31909	41928	48586	48590	48593	48596	48599	48602	48605	48608	48611	48614	48617	48620	48623	48626	48629	48632															
10394	10808	20905	31913	41932	48587	48591	48594	48597	48600	48603	48606	48609	48612	48615	48618	48621	48624	48627	48630	48633															
10398	10814	20909	31917	41936	48588	48592	48595	48598	48601	48604	48607	48610	48613	48616	48619	48622	48625	48628	48631	48634															
10404	10820	20913	31921	41940	48589	48593	48596	48599	48602	48605	48608	48611	48614	48617	48620	48623	48626	48629	48632	48635															
10408	10826	20917	31925	41944	48590	48594	48597	48600	48603	48606	48609	48612	48615	48618	48621	48624	48627	48630	48633	48636															
10414	10832	20921	31929	41948	48591	48595	48598	48601	48604	48607	48610	48613	48616	48619	48622	48625	48628	48631	48634	48637															
10418	10838	20925	31933	41952	48592	48596	48599	48602	48605	48608	48611	48614	48617	48620	48623	48626	48629	48632	48635	48638															
10424	10844	20929	31937	41956	48593	48597	48600	48603	48606	48609	48612	48615	48618	48621	48624	48627	48630	48633	48636	48639															
10428	10850	20933	31941	41960	48594	48598	48601	48604	48607	48610	48613	48616	48619	48622	48625	48628	48631	48634	48637	48640															
10434	10856	20937	31945	41964	48595	48599	48602	48605	48608	48611	48614	48617	48620	48623	48626	48629	48632	48635	48638	48641															
10438	10862	20941	31949	41968	48596	48600	48603	48606	48609	48612	48615	48618	48621	48624	48627	48630	48633	48636	48639	48642															
10444	10868	20945	31953	41972	48597	48601	48604	48607	48610	48613	48616	48619	48622	48625	48628	48631	48634	48637	48640	48643															
10448	10874	20949	31957	41976	48598	48602	48605	48608	48611	48614	48617	48620	48623	48626	48629	48632	48635	48638	48641	48644															
10454	10880	20953	31961	41980	48599	48603	48606	48609	48612	48615	48618	48621	48624	48627	48630	48633	48636	48639	48642	48645															
10458	10886	20957	31965	41984	48600	48604	48607	48610	48613	48616	48619	48622	48625	48628	48631	48634	48637	48640	48643	48646															
10464	10892	20961	31969	41988	48601	48605	48608	48611	48614	48617	48620	48623	48626	48629	48632	48635	48638	48641	48644	48647															
10468	10898	20965	31973	41992	48602	48606	48609	48612	48615	48618	48621	48624	48627	48630	48633	48636	48639	48642	48645	48648															
10474	10904	20969	31977	41996	48603	48607	48610	48613	48616	48619	48622	48625	48628	48631	48634	48637	48640	48643	48646	48649															
10478	10910	20973	31981	42000	48604	48608	48611	48614	48617	48620	48623	48626	48629	48632	48635	48638	48641	48644	48647	48650															
10484	10916	20977	31985	42004	48605	48609	48612	48615	48618	48621	48624	48627	48630	48633	48636	48639	48642	48645	48648	48651															
10488	10922	20981	31989	42008	48606	48610	48613	48616	48619	48622	48625	48628	48631	48634	48637	48640	48643	48646	48649	48652															
10494	10928	20985	31993	42012	48607	48611	48614	48617	48620	48623	48626	48629	48632	48635	48638	48641	48644	48647	48650	48653															
10498	10934	20989	31997	42016	48608	48612	48615	48618	48621	48624	48627	48630	48633	48636	48639	48642	48645	48648	48651	48654															
10504	10940	20993	32001	42020	48609	48613	48616	48619	48622	48625	48628	48631	48634	48637	48640	48643	48646	48649	48652	48655															
10508	10946	20997	32005	42024	48610	48614	48617	48620	48623	48626	48629	48632	48635	48638	48641	48644	48647	48650	48653	48656															
10514	10952	21001	32009	42028	48611	48615	48618	48621	48624	48627	48630	48633	48636	48639	48642	48645	48648	48651	48654	48657															
10518	10958	21005	32013	42032	48612	48616	48619	48622	48625	48628	48631	48634	48637	48640	48643	48646	48649	48652	48655	48658															
10524	10964	21009	32017	42036	48613	48617	48620	48623	48626	48629	48632	48635	48638	48641	48644	48647	48650	48653	48656	48659															
10528	10970	21013	32021	42040	48614	48618	48621	48624	48627	48630	48633	48636	48639	48642	48645	48648	48651	48654	48657	48660															
10534	10976	21017	32025	42044	48615	48619	48622	48625	48628	48631	48634	48637	48640	48643	48646	48649	48652	48655	48658	48661															
10538	10982	21021	32029	42048	48616	48620	48623	48626	48629	48632	48635	48638	48641	48644	48647	48650	48653	48656	48659	48662															
10544	10988	21025	32033	42052	48617	48621	48624	48627	48630	48633	48636	48639	48642	48645	48648	48651	48654	48657	48660	48663															
10548	10994	21029	32037	42056	48618	48622	48625	48628	48631	48634	48637	48640	48643	48646	48649	48652	48655	48658	48661	48664															
10554	10999	21033	32041	42060	48619	48623	48626	48629	48632	48635	48638	48641	48644	48647	48650	48653	48656	48659	48662	48665															
10558	11005	21037	32045	42064	48620	48624	48627	48630	48633	48636	48639	48642	48645	48648	48651	48654	48657	48660	48663	48666															
10564	11011	21041	32049	42068	48621	48625	48628	48631	48634	48637	48640	48643	48646	48649	48652	48655	48658	48661	48664	48667															
10568	11017	21045	32053	42072	48622	48626	48629	48632	48635	48638	48641	48644	48647	48650	48653	48656	48659	48662	48665	48668															
1057																																			



## UK COMPANY NEWS

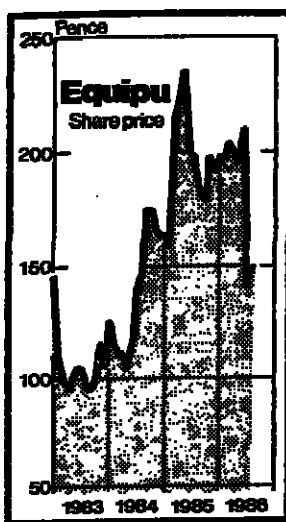
## Equipu lower at £1.2m after second half decline

A DROP in second-half profits of £248,000 at the Equipu office equipment group, outweighed the improvement shown at mid-way. Consequently, for the year ended April 30 1986 the pre-tax balance was down from £1.4m to £1.2m, when the directors were expecting a substantial improvement.

Turnover for the year expanded from £15.4m to £23.6m, but the operating profit only rose £181,000 to £1.88m. The dividend is lifted to 5p (4.5p) net with a final of 3.4p. Mr P. G. Bradshaw, chairman, said there were several factors contributing to the disappointing results. Purdie and Kirkpatrick had produced an unsatisfactory profit. However, after a reorganisation in the second half of last year, it was trading more profitably.

Trading in the fourth quarter, while relatively satisfactory, did not produce the higher sales expected. Reduction of capital allowances last April was a contributing factor.

The chairman stated that problems had arisen in the computer supplies company acquired in November; contrary to expectations at the time it traded at a loss for the year. Equipu BCG produced a profit far less than predicted by management accounts.



A new financial director was appointed in February and stricter financial controls and management systems were introduced.

Although there were problems over the year, Mr Bradshaw said there were many positive developments which led the directors to retain their optimism for the future.

The pre-tax profit was struck after interest charges of

£837,000 (£292,000). After tax £308,000 (£269,000) the net profit came to £333,000 (£1,04m) for earnings of 13.49p (18.94p). There was an extraordinary charge £226,000.

## comment

Rumours had already circulated that the Equipu results were disappointing so the news that profits had fallen by only £180,000 was something of a relief, pushing the shares up 10p to 150p. The reasons cited for the decline add up to a rather disappointing record of managing recent acquisitions. However, the stricter financial controls imposed should enable Equipu to put the disappointing second half behind it. Although the selling and leasing of photocopyers has traditionally been the main money-spinner, the capital allowance boom is now over and chairman Philip Bradshaw is anxious to build up the computer-related division. That may be done with the help of an acquisition, financed from the proceeds of the sale of the leasing company planned this year. Pre-tax profits of £1.8m look achievable, which after a tax charge of 32 per cent, puts the shares on a p/e of 8.5. It is up to Equipu to demonstrate better control of its subsidiaries before the rating can improve.

## Bensons Crisps in profit at halfway

FOR THE first time in three years, the USM quoted Bensons Crisps was in the black at the halfway stage, and the directors said they were confident that the improvement in performance would continue.

New products would be launched in the second half, which produced the greater share of the year's earnings. For the 26 weeks ended May 31 1986 turnover came to £4.73m, against £4.9m for 27 weeks, from which a trading profit of £89,100 (£87,000) was earned.

There were no exceptional items this time (£24,700) and interest was cut to £58,100 (£91,200), which left a pre-tax

profit of £11,000 for the period, compared with a loss of £83,900. The company rationalised its manufacturing resources and closed the Great Harwood factory crisp manufacturing line at the end of April.

Results of the action would flow through to future earnings, the directors stated.

Proceeds of the £740,000 rights issue made in February were used initially to reduce bank borrowings.

Cost of closing the line at Great Harwood came to £391,100 and was charged as an extraordinary debit.

In the year 1984-85 the group recovered from a loss of £837,000 to a profit of £204,000.

## Plasmec returns to black with £140,000 midway

Plasmec has started its recovery and for the half-year ended June 30 1986 turned in a pre-tax profit of £140,000, from turnover of £4.17m.

The company, specialist manufacturer in plastics and mechanical engineering industries, achieved a turnover of £3.5m in the corresponding period. But a loss of £40,000 transpired and that had accelerated to £570,000 by the year-end, a downturn

from the profit of £387,000 earned in 1983-84.

Operating profit advanced from £57,000 to £252,000 in the half, reflecting a marked recovery of the restructured operations at both Maidstone and Farnham. Interest charges were £142,000 (£97,000).

The interim dividend is 0.7p not last year the payment was 1p, but there was no final. Earnings were 3.04p per share, against a loss of 0.9p.

## COMPANY NEWS IN BRIEF

**YEARLING BONDS** totalling £2.75m at 94 1/2 per cent, redeemable on July 28, 1987, have been issued by the following local authorities: Basingstoke & Deane Borough Council £0.25m; East Lindsey District Council £0.5m; Hart DC £0.5m; Cheltenham (Borough) £0.5m; Valley (Borough) £0.5m; Tamworth (Borough) £0.5m.

**SOVEREIGN OIL** and Gas has had 65.48 per cent (6.56m) of its rights issue of up to 10.5m new ordinary taken up. The balance has been taken up by the four underwriting shareholders pro rata to their original holdings.

**JONES STROUD** has placed through the market 17.3 per cent of Fothergill & Harvey, the industrial textile manufacturer, leaving it with 4.8 per cent. Mr P. L. Jones, chairman of Jones Stroud, will be resigning as a director of Fothergill.

**WHITECROFT** has extended its £25m contested bid for Elex Holdings to August 6 after receiving acceptances covering 1.5 per cent of the shares by the first closing date.

**SUTER**, the acquisitive manufacturing and distribution group, has increased from 6.8 per cent to 10.18 per cent its stake in Thomas Holdings, the maker of toughened glass products.

**TRANSATLANTIC Insurance Holdings**, the 58 per cent owned subsidiary of Liberty Life, the third largest life assurance company in South Africa, now controls 88 per cent of Continental and Industrial Trust. Last month, Transatlantic bid for the 75 per cent of Continental it did not already own, but said it wished to keep the listing and was not interested in 100 per cent control. About 900 shareholders will remain holders of the remaining 12 per cent of

Continental, an investment trust with net assets of £153m.

**BLACKS LEISURE Group**: Since November 1985 Oakhill Investments, a Guernsey-based investment company, has sold a large part of its holding in Blacks and now holds about 2.6m shares (4.7 per cent).

**HAROLD INGRAM** has agreed to buy 17 Bloom Street, Manchester for £250,000 in shares. The property is used as a warehouse and has planning permission for use as an apartment hotel.

**RILEY LEISURE**: Establishment Plambuit and Establishment Lorigan, both wholly owned by a settlement created by the late Mrs Elizabeth McCleary Davis, have acquired in (18.5 per cent) ordinary Riley shares. Mr Alan Deal, Riley chairman, said the two establishments were owned by the same Liechtenstein-based group. Recent share purchases had brought its total holding to over the 5 per cent level. Mr Deal had contacted the group when it first took a holding in Riley and was told it was merely for investment purposes.

**SAC International**, a design engineering group which came to the United Securities Market last December, is buying Focus, which provides technical authorship, graphical and illustrative support services, for £700,000 through a vendor placing agency. Focus, which had pre-tax profits of £86,000 in the year to February, will become part of SAC's existing technical publications division.

**NEW TOKYO Investment Trust** incurred pre-tax losses of £17,000 (profit £258,000) in the six months to June 30 1986. Net asset value improved from 201p to 227p, and adjusted for exercise of warrants came to 317.5p (196.9p). Capital appreciation remained the object of the company. The adjusted loss per share was 0.23p against earnings of 0.77p. Investment income for the six months was down from £327,000 to £217,000. Interest receivable was £35,000 (£67,000). There was a tax credit of £1,000.

**REED INTERNATIONAL'S** subsidiary in the US, Cahners Publishing Company, has agreed to buy American Baby Inc which publishes and offers communications services for companies seeking to reach the expectant and new parent market.

**MOTHERCARE UK** has made the following appointments: Mr Alan Kerr, becoming deputy chief executive. He joined Mothercare in August 1976 and was appointed to the board of directors of the company in April 1985. Mr Arthur Bailey has been made buying director. He was previously with Littlewoods, where he was merchandise and childrenswear buying director.

**Mr Graham Anderson** has been appointed director for land and planning by C. H. BEAZER (ROMES WEST). Previously he was land and planning manager of Beazer Homes West.

## Staines office complex

JK JONES AND SONS (HOLDINGS) has won a £7m contract to develop a high-tech office complex at the Pine Trees, Staines for Becontree Estates.

The year-long project totals around 15,500 sq metres of space constructed to a high specification. Four two-storey high technology units will be built to a shell and core condition, enabling tenants to design their own standards of finish. A three-storey office building will also be provided, equipped with full air conditioning and featuring fully accessed raised floors and suspended ceilings with recessed lighting. Externally, a glazed atrium will overlook a fully landscaped podium courtyard. All buildings will be clad in high quality red facing brickwork with energy-efficient green tinted double glazing.

The £7.5m design and build contract to provide a new headquarters building and distribution centre for DAF Trucks (GB) at Thame, Oxfordshire, has been awarded to WILKERT of London. The facilities will include offices, showroom, training centre, workshops and warehouse totalling over 184,000 sq ft as well as extensive lorry and car parking. Wilkert expects to complete the work in the summer of next year.

Wilkert has also started work on a £4m design and build contract for a Tesco superstore at New Malden, Surrey. The complex, to include the supermarket, petrol station, sports pavilion and playing fields, is part of a development by Trarig House Mount. It is due to be completed next March. Wilkert is part of the Trarig House Group.

Under a £3.6m contract SIR ROBERT WALFORD & SONS is carrying out infrastructure and phase 1 building work at the new business park at the intersection of the M3 for Frimley Business Park Partnership. The preliminary work covers extensive site preparation and includes demolition, reprofiling of the River Blackwater, site access roads, new link roads, the M3 roundabout, the construction of a box culvert and pedestrian footpaths. Building work comprises the construction of two blocks of two-storey office/light industrial units providing a total of 4,469 sq metres gross floor area in seven units. The main

works are due for completion in November 1986.

A £3m design-and-construct contract for a Class 1000 clean room facility at Chippingham, Wiltshire, has been awarded to KYLE STEWART by the Westinghouse Brake and Signal Co. It will be used by Westinghouse subsidiary Westcoast Semiconductors for the production of power semiconductor devices. Work on the project at Avon Works, Foundry Lane, Chippingham, has started and is due for completion within a year. The 60,000 sq ft part-angle, part two-storey building will be of steel frame construction on piled foundations, with external cladding of brick, metal sheeting and curtain walling. The central area for six clean rooms will be constructed on a sub-frame inside the main structure, with a deep void above allowing access to a complex building services installation.

The PRACTICAL UNIFORM Group, which includes a 150-bedroom hotel, 155 apartments, a 60-bedroom apartment, and other related tourist facilities, Marples International has signed a contract with the Property Services Agency (PSA) to design and build a £2.5m new store at Gibraltar, for completion in March 1987. The company has already set up joint venture companies with a local developer. One of these has an exclusive option on the Resia Bay and Engineer Battery development, which includes a 150-bedroom hotel, 155 apartments, a 60-bedroom apartment, and other related tourist facilities. Marples International has also started a local company—Marples Gibraltar Ltd—to carry out the building operations which follow on from these joint venture projects.

TROLLOPE & COLLS has been awarded a £3m contract to build a retail, office and residential development, which includes a 150-bedroom hotel, 155 apartments, a 60-bedroom apartment, and other related tourist facilities. Marples International has also started a local company—Marples Gibraltar Ltd—to carry out the building operations which follow on from these joint venture projects.

## UK ECONOMIC INDICATORS

**ECONOMIC ACTIVITY**—Indices of industrial production, manufacturing output (1980=100); engineering orders (1980=100); retail sales volume (1980=100); retail sales value (1980=100); employment (excluding school leavers) and unfilled vacancies (2000). All seasonally adjusted.

	Ind. prod.	Eng. output	Eng. orders	Retail vol.	Retail val.	Unemp.	Vac.
1985							
1st qtr.	104.7	103.5	104	113.4	125.9	1.38	123.6
2nd qtr.	105.9	104.5	100	115.0	124.4	1.74	121.7
3rd qtr.	106.4	103.7	101	116.1	124.2	1.74	121.7
4th qtr.	106.7	103.6	101	116.8	127.7	1.72	122.2
November	106.4	103.3	100	117.4	124.5	1.74	121.9
December	107.5	103.5	111	117.3	124.4	1.74	122.1
1986							
1st qtr.	108.3	103.3	104	118.0	124.4	1.71	124.6
2nd qtr.	108.0	103.0	95	117.0	124.5	1.53	125.7
January	108.0	102.9	95	117.0	124.5	1.53	125.7
February	108.0	102.9	111	118.0	124.5	1.53	125.7
March	110.1	103.4	111	118.0	124.5	1.53	125.7
April	110.1	103.4	111	118.0	124.5	1.53	125.7
May	110.1	103.4	111	118.0	124.5	1.53	125.7
June	110.1	103.4	111	118.0	124.5	1.53	125.7

**OUTPUT**—By market sector, consumer goods, investment goods, intermediate goods (materials and fuels); engineering output, metal manufacture, textiles, leather and clothing (1980=100); housing starts (2000), monthly average.

	Consumer goods	Invest. goods	Int. goods	Eng. output	Metal mfg.	Textiles	Hous. starts
1985							
1st qtr.	108.4	102.9	100.0	103.7	111.0	100.7	12.8
2nd qtr.	108.4	102.9	112.5	103.7	111.0	100.7	12.8
3rd qtr.	108.4	102.9	112.5	103.7	111.0	100.7	12.8
4th qtr.	108.4	102.9	112.5	103.7	111.0	100.7	12.8
November	108.4	102.9	112.5	103.7	111.0	100.7	12.8
December	108.4	102.9	112.5	103.7	111.0	100.7	12.8
1986							
1st qtr.	108.4	102.9	112.5	103.7	111.0	100.7	12.8
2nd qtr.	108.4	102.9	112.5	103.7	111.0	100.7	12.8
January	108.4	102.9	112.5	103.7	111.0	100.7	12.8
February	108.4	102.9	112.5	103.7	111.0	100.7	12.8
March	108.4	102.9	112.5	103.7	111.0	100.7	12.8
April	108.4	102.9	112.5	103.7	111.0	100.7	12.8
May	108.4	102.9	112.5	103.7	111.0	100.7	12.8
June	108.4	102.9	112.5	103.7	111.0	100.7	12.8

**EXTERNAL TRADE**—Indices of export and import volume (1980=100); value balances; current balance (2m); all balances (£m); terms of trade (1980=100); official reserves.

	Export volume	Import volume	Value balance	Current balance	Oil balance	Terms trade	Reserve
1985							
2nd qtr.	108.5	104.5	-124	+1,232	+2,411	97.8	14.38
3rd qtr.	110.3	104.1	-143	+1,072	+1,900	100.2	14.10
4th qtr.	110.3	104.1	-143	+1,072	+1,900	100.2	14.10
November	110.3	104.1	-143	+1,072	+1,900	100.2	14.10
December	110.3	104.1	-143	+1,072	+1,900	100.2	14.10
1986							
1st qtr.	110.3	104.1	-143	+1,072	+1,900	100.2	14.10
2nd qtr.	110.3	104.1	-143	+1,072	+1,900	100.2	14.10
January	110.3	104.1	-143	+1,072	+1,900	100.2	14.10
February	110.3	104.1	-143	+1,072	+1,900	100.2	14.10
March	110.3	104.1	-143	+1,072	+1,900	100.2	14.10
April	110.3	104.1	-143	+1,072	+1,900	100.2	14.10
May	110.3	104.1	-143	+1,072	+1,900	100.2	14.10
June	110.3	104.1	-143	+1,072	+1,900	100.2	14.10

**FINANCIAL**—Money supply M0, M1 and sterling M3, bank advances in sterling to the private sector (three months' gross annual rate); building societies' net inflow; RPI, new credit; all seasonally adjusted. Clearing Bank base rate (per cent).

	M0	M1	M3	Advances	Net inflow	RPI	New credit
1985							
2nd qtr.	5.1	22.4	29.4	19.2	1,222	3.00	12.00
3rd qtr.	5.1	22.4	29.4	19.2	1,222	3.00	12.00
4th qtr.	5.1	22.4	29.4	19.2	1,222	3.00	12.00
November	5.1	22.4	29.4	19.2	1,222	3.00	12.00
December	5.1	22.4	29.4	19.2	1,222	3.00	12.00
1986							
1st qtr.	5.1	22.4	29.4	19.2	1,222	3.00	12.00
2nd qtr.	5.1	22.4	29.4	19.2	1,222	3.00	12.00
January	5.1	22.4	29.4	19.2	1,222	3.00	12.00
February	5.1	22.4	29.4	19.2	1,222	3.00	12.00
March	5.1	22.4	29.4	19.2	1,222	3.00	12.00
April	5.1	22.4	29.4	19.2	1,222	3.00	12.00
May	5.1	22.4	29.4	19.2	1,222	3.00	12.00
June	5.1	22.4	29.4	19.2	1,222	3.00	12.00

**INFLATION**—Indices of earnings (Jan 1980=100); basic materials and fuels, wholesale prices of manufactured products (1980=100); retail prices and food prices (Jan 1974=100); RPI (1975=100); July 1982=100; trade weighted value of sterling (1975=100).

	Earn. Ind.	Basic matls.	Wholesale mfg.	RPI	Food	RPI	Food
1985							
2nd qtr.	170.3	125.5	120.4	375.3	375.3	375.3	375.3
3rd qtr.	170.3	125.5	120.4	375.3	375.3	375.3	375.3
4th qtr.	170.3	125.5	120.4	375.3	375.3	375.3	375.3
November	170.3	125.5	120.4	375.3	375.3	375.3	375.3
December	170.3	125.5	120.4	375.3	375.3	375.3	375.3
1986							
1st qtr.	170.3	125.5	120.4	375.3	375.3	375.3	375.3
2nd qtr.	170.3	125.5	120.4	375.3	375.3	375.3	375.3
January	170.3	125.5	120.4	375.3	375.3	375.3	375.3
February	170.3	125.5	120.4	375.3	375.3	375.3	375.3
March	170.3	125.5	120.4	375.3	375.3	375.3	375.3
April	170.3	125.5	120.4	375.3	375.3	375.3	375.3
May	170.3	125.5	120.4	375.3	375.3	375.3	375.3
June	170.3	125.5	120.4	375.3	375.3	375.3	375.3

† From January 1986 includes amounts outstanding on credit cards.

## Blue Arrow to acquire Tanton

Blue Arrow, staff recruitment and office and industrial contract cleaner, has agreed to acquire Tanton and Da







Provident Mutual Life Assn. Assn. 0438 734000 28 Western Rd, Rosford NSW 34.0 0708-44064

[illegible]







## COMMODITIES AND AGRICULTURE

## Platinum metals may remain in deficit

By John Wicks in Zurich

DEMAND IS likely to continue to exceed supply for both platinum and palladium this year and next, according to a study prepared by Credit Suisse.

The net deficit, which amounted to provisional volumes of 3 tonnes for platinum and 0.3 tonnes of palladium last year, is expected to rise to 5.5 and 1.5 tonnes, respectively, this year and 2.4 and 1.0 tonnes respectively, in 1987.

The Zurich Bank, which forecasts a "firm trend" for the two metals, says the generally good state of the international economy, together with upward limits on interest rates and the fact that inflation seemed to have bottomed out.

At the same time, the adoption of US-style car-exhaust regulations by European countries, Australia and South Korea could mean an increase in related use of platinum metals from 1 to 7 tonnes between 1986 and 1989.

The two metals are expected to find new high-technology applications.

In respect of supply Credit Suisse further points out that the proposal to reduce American strategic reserves of platinum metals has been blocked by Congress at least for the current fiscal year.

Although the platinum market has "profited not inconsiderably from speculative interest," the report expresses the belief that the narrow and volatile conditions continue to speak for the metal at a time of lasting supply bottlenecks.

However, the bank feels palladium costs will be rather more restrained reaction from speculators in view of the uncertain nature of the Soviet Union's sales policy.

Credit Suisse indicates that on the supply side South African production of platinum in 1986 and 1987 should be rather lower than last year's 72.2 tonnes, rising at some 70 and 72 tonnes, respectively.

Canada is seen as raising its output from 4.7 tonnes in 1985 to about 5 tonnes this year, while Soviet sales of platinum rise from 7.3 tonnes in 1986 and 9 tonnes in 1987.

Japan will remain the biggest single market for platinum, with a probable 38 tonnes this year and 39 tonnes next, followed by North America, with 29 and 30 tonnes, respectively.

The Palladium market will still be dominated by Soviet sales, which Credit Suisse thinks should grow from 4.8 tonnes in 1985 to 4.9 tonnes this year and 5.2 tonnes in 1987.

Here, too, Japan will be the major market, taking a probable 35 tonnes this year and 36 tonnes next. Other leading buyers are seen as likely to be North America, with 29 and 30.5 tonnes, respectively, and Western Europe with corresponding purchases of 18 and 19 tonnes.

As far as the destination of the two metals is concerned, the report says that last year 31 per cent of all platinum sold went to the automotive industry and 29 per cent to jewellers. Major users of palladium were the electronics industry with 39 per cent and the chemical profession with 32 per cent.

## Concern deepening over EEC butter 'mountain'

By TIM DICKSON IN BRUSSELS

THE EUROPEAN Community's butter mountain is causing renewed concern to EEC officials in Brussels.

The system of milk quotas, introduced in 1984 to curb dairy output, is seen as inadequate, and Mr Frans Andriessen, Commissioner responsible for agriculture, is expected to produce proposals in the autumn.

This follows a meeting of the commissioners in London last Friday when discussion was dominated by the failure of the quota system to bring dairy overproduction under control.

No formal plans were put forward, however.

The butter surplus, which grew in May by 100,000 tonnes to a record 1.3m tonnes, may reach 2m tonnes by the end of the year if action is not taken, officials say.

The milk quota system has often been hailed by EEC farm

ministers as the most serious attempt to reform the Common Agricultural Policy. However, its method of transferring quotas from regions which underproduce to those with surplus output — an arrangement designed to help the latter avoid paying "super levies" — is seen to be undermining the scheme.

The commission's main concern is that the quota system is not working properly. It was set at 9m tonnes for the Community of 10 in 1984-85, was reduced by 1 per cent the following year, and is due to be cut by a further 2 per cent in 1987-88 and 1 per cent in 1988-89.

The scheme imposes a "super levy" of 10 per cent of the market value of any over-production but this has not stopped producers in some member states exceeding the quotas by 1 to 2 per cent in the

first months of this year. The commission also believes that the system of regional transfers, which was agreed by the farm ministers against the commission's will, is responsible for an extra 1m tonnes of milk production.

Abolishing the transfer provisions is one option for Mr Andriessen, but this could meet strong political opposition. The butter surplus has been worsened by the shortage of world outlets for Community surpluses, hence the recent controversial schemes to sell old stocks for animal feed and to offer cheap supplies to the unemployed and others on social security.

The position is further complicated by the Community's budget pressures and the fact that in the short term it is cheaper to pay storage costs than to sell stocks and realise the consequent large book loss.

## Unstable outlook for aluminium

By NICK GARNETT

THE WORLD'S aluminium industry will suffer bouts of over and under production for at least the next three years accompanied by increasing price instability, according to the latest quarterly analysis of the industry by Anthony Bird, of the London-based metals analysts.

The forecast is more pessimistic than that of the previous quarterly survey on the likelihood of the industry achieving greater equilibrium between output and demand. It is predicting as a consequence a longer period of volatility in pricing.

Aluminium consumption in the first half of this year has been significantly higher than the relatively weak demand of 1985 and prices are continuing to rise strongly through until the middle of next year as a result of undersupply.

Anthony Bird estimates that in the first half of this year world demand for aluminium was 5.5m tonnes, compared with 5.2m tonnes in 1985 and 5.1m tonnes in 1984.

He estimates that world production of aluminium in 1986 will be 5.5m tonnes, compared with 5.2m tonnes in 1985 and 5.1m tonnes in 1984.

Among members of the Organisation for Economic Co-operation and Development (OECD), coal accounted for 71 per cent of the electricity generated in 1985 compared with 57 per cent in 1973, although the use of coal for steel making was down to about 12 per cent from 22 per cent in 1973.

OECD members were also from casting last year that coal's share of total energy demand would grow from 22 per cent in 1985 to 25 per cent in 2000, as more coal-fired power stations came on stream and coal increasingly penetrated the general industrial market.

The report comments that although these forecasts have subsequently been overtaken by the collapse of the oil price, coal's future share could benefit from the second thoughts being expressed about nuclear power.

World coal production also rose last year by 5.3 per cent to 3.116m tonnes. Apart from UK production recovering to its 1983 level, the biggest relative rise occurred in Australia and Canada whose output grew 8.4 per cent and 15.3 per cent respectively, while US production fell marginally.

Among non-OECD producers there was substantial increases in the production: Chinese production grew 12 per cent and South African and Indian output rose by 6 per cent. Soviet production rose by only 2 per cent.

The international coal trade also continued to grow with OECD coal imports rising 4 per cent on the high level reached in 1984, and OECD exports also increasing by almost 9 per cent, thanks to buoyant markets in non-OECD countries, especially in South-East Asia.

But while power station and general industrial sales were growing, there was little increase in demand for metallurgical coal. It rose 2 per cent in Europe but fell by 5 per cent in the rest of the world, with a market share of 43 per cent, felt the main burden of an 8 per cent fall in prices.

Coal Information 1986, International Energy Agency, 406 pp, £40, £50.

Plastics, though, present a growing threat. As a result of cheap oil the marginal cost of producing ethylene is now well below its present price despite recent sharp falls in the price of ethylene. Competing against plastics is likely to be a much tougher business over the next two to three years.

Aluminium consumption will stagnate at 1987 levels before rising towards the end of the decade. "If however oil were to fall to the \$5 level for a period, as some expect, then the competitive pressure could become very unpleasant indeed."

Anthony Bird calculates that after 1988 smelting companies plan to expand capacity at just 1 per cent a year. This will be inadequate, the report says, and by the mid-1990s the world will need four more smelters than are being planned at the moment.

## Western demand for coal up 5 per cent in 1985

By MAURICE SAMUELSON

DEMAND for coal in Western industrialised countries rose by nearly 5 per cent in 1985, thanks to the continued growth in coal-fired electricity production, says the International Energy Agency's latest annual report on the world coal scene.

Among members of the Organisation for Economic Co-operation and Development (OECD), coal accounted for 71 per cent of the electricity generated in 1985 compared with 57 per cent in 1973, although the use of coal for steel making was down to about 12 per cent from 22 per cent in 1973.

OECD members were also from casting last year that coal's share of total energy demand would grow from 22 per cent in 1985 to 25 per cent in 2000, as more coal-fired power stations came on stream and coal increasingly penetrated the general industrial market.

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Coal Information 1986, International Energy Agency, 406 pp, £40, £50.

## EEC imposes ceiling on sugar exports

By Andrew Gowers

THE European Commission demonstrated yesterday that it has imposed a temporary ceiling on the quantity of sugar it is prepared to export with subsidies at its weekly export tender in order to avoid destabilising the currently shaky free sugar market.

The EEC's sugar management committee authorised the sale of 24,500 tonnes of new series white sugar at a maximum export rebate of Ecu 43.9 per tonne.

Officials said that for the time being, the Commission intends to authorise exports of between 20,000 and 30,000 tonnes per week compared with recent levels of between 50,000 and 60,000 tonnes. There will, however, be no formal limit on export rebates as was set temporarily last summer.

It is also understood that the EEC attempted recently to persuade the other three big exporters — Australia, Brazil and Cuba — to respect a minimum export price, but to no avail.

It is not clear that the EEC's self-imposed limitation on exports will support the market, since prices remain very sensitive of the present high level of world stocks.

## LONDON MARKETS

THE BOOST given to the dollar by comments made by Mr Paul Volcker, chairman of the US Federal Reserve Board, was reflected in a sharp fall in the gold price yesterday. The London bullion market price, which rose \$4.50 on Monday (mainly because of concern about the US economy) and held that level yesterday, finished \$5 down at \$347.75 a troy ounce.

The London Metal Exchange aluminium re-rolled the firmest market as the tightness of nearby supplies continued to encourage short-covering. The cash price gained another \$5.50 at \$762.50 a tonne, taking the rise on the week so far to \$22.50 a tonne. The extended labour dispute which has disrupted US production remained an important background factor. Coffee prices edged back to a little higher Tuesday's strong rally. The

LBME prices supplied by Amalgamated Metal Trading.

Aluminium

Unofficial + or -  
Official closing (am): Cash 761.45 (760.50), three months 761.50 (760.50), settlement 761.50 (760.50). Final Kerm close: 760.50. Turnover: 18,700 tonnes.

Copper

Unofficial + or -  
Official closing (am): Cash 89.5 (89.5), three months 89.5 (89.5), settlement 89.5 (89.5). Final Kerm close: 89.5. Turnover: 18,700 tonnes.

Lead

Unofficial + or -  
Official closing (am): Cash 89.5 (89.5), three months 89.5 (89.5), settlement 89.5 (89.5). Final Kerm close: 89.5. Turnover: 18,700 tonnes.

Nickel

Unofficial + or -  
Official closing (am): Cash 89.5 (89.5), three months 89.5 (89.5), settlement 89.5 (89.5). Final Kerm close: 89.5. Turnover: 18,700 tonnes.

Tin

Unofficial + or -  
Official closing (am): Cash 89.5 (89.5), three months 89.5 (89.5), settlement 89.5 (89.5). Final Kerm close: 89.5. Turnover: 18,700 tonnes.

Zinc

Unofficial + or -  
Official closing (am): Cash 89.5 (89.5), three months 89.5 (89.5), settlement 89.5 (89.5). Final Kerm close: 89.5. Turnover: 18,700 tonnes.

Gold

Unofficial + or -  
Official closing (am): Cash 89.5 (89.5), three months 89.5 (89.5), settlement 89.5 (89.5). Final Kerm close: 89.5. Turnover: 18,700 tonnes.

Silver

Unofficial + or -  
Official closing (am): Cash 89.5 (89.5), three months 89.5 (89.5), settlement 89.5 (89.5). Final Kerm close: 89.5. Turnover: 18,700 tonnes.

Grains

Unofficial + or -  
Official closing (am): Cash 89.5 (89.5), three months 89.5 (89.5), settlement 89.5 (89.5). Final Kerm close: 89.5. Turnover: 18,700 tonnes.

Sugar

Unofficial + or -  
Official closing (am): Cash 89.5 (89.5), three months 89.5 (89.5), settlement 89.5 (89.5). Final Kerm close: 89.5. Turnover: 18,700 tonnes.

MEAT

Unofficial + or -  
Official closing (am): Cash 89.5 (89.5), three months 89.5 (89.5), settlement 89.5 (89.5). Final Kerm close: 89.5. Turnover: 18,700 tonnes.

LIVE CATTLE

Unofficial + or -  
Official closing (am): Cash 89.5 (89.5), three months 89.5 (89.5), settlement 89.5 (89.5). Final Kerm close: 89.5. Turnover: 18,700 tonnes.

## INDICES

REUTERS  
July 23/24 July 22/23  
1447.8/1459.5 1512.5/1524.5  
(Index September 24 1984 = 100)

DOW JONES  
July 23/24 July 22/23  
1136.35/1138.00 1136.35/1138.00  
(Index December 31 1985 = 100)

MAIN PRICE CHANGES  
In tonnes unless otherwise stated.

Aluminium  
Free Market: \$1225.00 (+15.00) 1984/85  
Copper: \$299.50 (+5.00) 1984/85  
Gold: \$347.75 (-5.00) 1984/85  
Lead: \$264.75 (-1.00) 1984/85  
Nickel: \$179.00 (+2.00) 1984/85  
Platinum: \$434.50 (+1.00) 1984/85  
Silver: \$10.00 (+0.00) 1984/85  
Tin: \$341.00 (+1.00) 1984/85  
Zinc: \$244.00 (+1.00) 1984/85

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## US MARKETS

COTTON futures rose sharply on aggressive buying by Commodity Houses supported by computer funds and locals. The trade participated as a seller early in the session but the market could maintain a good advance on the day of over 100 points since the previous close. According to the traders, the rise was mainly triggered by speculative interest in the absence of fundamental news but a good technical basis to support the move. New York sugar drifted lower in a market described as confused. The lack of follow-through after a good rally in the past few days were the reason for a quiet market. October resistance around 610 was broken on the close and the market settled with a loss of 16 points on the day. Comex silver rose slightly on Commodity House buying and closed 2.5 points higher while the gold and platinum market had a quiet trading session with prices essentially flat. The lack of triggered sell-offs and could recover some of the losses in mid-session, but still closed lower than the previous nights close.

NEW YORK

Aluminium: \$1225.00 (+15.00) 1984/85  
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## CURRENCIES, MONEY and CAPITAL MARKETS

## FOREIGN EXCHANGES

## \$ volatile on Volcker speech

The dollar finished little changed after a nervous and volatile afternoon's trading. In the morning the US currency was quiet and steady, as the foreign exchange market awaited the speech by Mr Paul Volcker, chairman of the Federal Reserve Board, before the Senate banking committee. Mr Volcker's remarks gave the dollar a sharp boost, as he warned about the dangers of placing excessive weight on depressing the dollar. He also called upon other leading industrial countries to boost economic growth, because the US can no longer be the only source of world expansion. But the market time Mr Volcker said cut its discount rate again in isolation, if it decided that policy was appropriate and this helped bring the dollar back down at the European close.

Economic figures released yesterday were bullish for the dollar. Durable goods orders in June rose 2.1 per cent, against an expected fall of up to 1 per cent, and personal income increased 0.1 per cent, against expectations of a fall of up to 0.4 per cent.

Consumer prices rose 0.5 per cent, compared with forecasts of around 0.3 to 0.5 per cent.

The dollar fell to DM 2.1350 from DM 2.1370, and to Sfr 1.7280 from Sfr 1.7270, but rose to ¥157.50 from ¥156.70.

## £ IN NEW YORK

July 23  
 1 month 1.490-1.495  
 3 months 1.495-1.500  
 6 months 1.500-1.505  
 12 months 1.505-1.510  
 Forward premium 4.00-4.50p  
 Forward discount 4.00-4.50p

On Bank of England figures the dollar's index rose to 113.0 from 112.3.

STERLING — Trading range against the dollar in 1986 is 1.495 to 1.510. June average 1.505. Exchange rate index rose 0.1 to 72.9, compared with 74.3 six months ago.

Starting suffered early weakness, on a continued decline in North Sea oil prices, falling to around a record trading low against the D-mark, but showing little movement against the dollar. The pound tended to recover as the dollar moved up in the early afternoon. It closed 25 points higher on the day at 1.495-1.500, and also improved to 2.474 from 2.473, but was unchanged at DM 2.1350; Sfr 1.7280 and Sfr 1.7270.

Volcker, in his speech to the US Senate and by bullion US economic statistics for June. After Mr Volcker warned of the dangers in placing excessive weight on depressing the dollar, the US currency rose to a peak of DM 2.1525, but failed to hold above DM 2.15, and closed at DM 2.1405, compared with DM 2.1360 on Tuesday. The Bundesbank did not intervene when the dollar was fixed at DM 2.1385 in Frankfurt, against DM 2.1252 previously.

JAPANESE YEN — Trading range against the dollar in 1986 is 156.70 to 157.50. June average 157.50. Exchange rate index rose 0.1 to 72.9, compared with 74.3 six months ago.

The yen closed little changed against the dollar in quiet Tokyo trading. The dollar rose to ¥157.50 from ¥156.70, ahead of the speech by Mr Volcker to the US Senate. Dealers were nervous about what Mr Volcker would say about exchange rates and the Federal Reserve's credit policy. Sentiment remained bearish for the dollar following the rise of only 1.1 per cent in second quarter US GNP growth, and little hope of any improvement in the second half of the year. The US currency was also confined to a narrow range by suggestions the Bank of Japan wishes to keep the dollar above ¥155. These views were also the Japanese central bank may have intervened in New York on Tuesday.

## FINANCIAL FUTURES

## Weaker trend

US bond prices fell in the London International Financial Futures Exchange yesterday on better than expected US economic figures. Durable goods orders rose by 2.1 per cent in June, a sharp improvement over market estimates of a 0.5 to 1.0 per cent fall. Consumer prices were also higher by 0.5 per cent after earlier estimates of a 0.3 per cent rise. The market's reaction to these figures may have been a little overdone. One unadjusted figure for one month is insufficient to signal a turnaround in the economy, some dealers suggested.

However, with trading at this time of year lower in comparative volume terms, there was probably less incentive to run the price of the oil off. Mr Volcker's comments to Congress were not seen as providing any clear trend. The September price opened at 98-17 and traded in a narrow range during the morning before slipping away in the afternoon to a low of 97-11. It closed at 97-15 with trading becoming distinctly choppy for an hour or so in the afternoon as values saw-sawed on comments made by Mr Volcker.

Long gilt futures finished weaker overall but fluctuated sharply during the day. The September price opened at 119-22 and rose on a bear squeeze to 120-05 before dipping to 119-24. Values were then driven up to 120-04 and later a high of 120-05 was touched. However, prices retreated in the afternoon, influenced by a weaker bond market to close at 119-12.

LIFE LONG GILT FUTURES OPTIONS									
Strike	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
115	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
116	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
117	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
118	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
119	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
120	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
121	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
122	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
123	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
124	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
125	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
126	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
127	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
128	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
129	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
130	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
131	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
132	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
133	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
134	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
135	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
136	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
137	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
138	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
139	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
140	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
141	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
142	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
143	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
144	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
145	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
146	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
147	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
148	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
149	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
150	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
151	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
152	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
153	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
154	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
155	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
156	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
157	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
158	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
159	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
160	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
161	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
162	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
163	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
164	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
165	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
166	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
167	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
168	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
169	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
170	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
171	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
172	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
173	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
174	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
175	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
176	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
177	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
178	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
179	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
180	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
181	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
182	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
183	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
184	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
185	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
186	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
187	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
188	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
189	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
190	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
191	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
192	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
193	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
194	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
195	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
196	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
197	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
198	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
199	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57
200	1.54	1.57	1.57	1.57	1.57	1.57	1.57	1.57	1.57

## POUND SPOT—FORWARD AGAINST POUND

July 23	Days' spread	Close	One month	Three months	Six months	One year
US	1.490-1.495	1.495-1.500	1.495-1.500	1.495-1.500	1.495-1.500	1.495-1.500
Canada	2.050-2.075	2.075-2.080	2.075-2.080	2.075-2.080	2.075-2.080	2.075-2.080
Netherlands	2.875-2.895	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900
Belgium	36.25-36.50	36.50-36.75	36.50-36.75	36.50-36.75	36.50-36.75	36.50-36.75
Denmark	11.80-11.95	11.95-12.10	11.95-12.10	11.95-12.10	11.95-12.10	11.95-12.10
France	163.00-163.50	163.50-164.00	163.50-164.00	163.50-164.00	163.50-164.00	163.50-164.00
Germany	2.135-2.140	2.140-2.145	2.140-2.145	2.140-2.145	2.140-2.145	2.140-2.145
Italy	217.5-218.0	218.0-218.5	218.0-218.5	218.0-218.5	218.0-218.5	218.0-218.5
Japan	156.7-157.0	157.0-157.5	157.0-157.5	157.0-157.5	157.0-157.5	157.0-157.5
Norway	11.00-11.15	11.15-11.30	11.15-11.30	11.15-11.30	11.15-11.30	11.15-11.30
Sweden	10.40-10.55	10.55-10.70	10.55-10.70	10.55-10.70	10.55-10.70	10.55-10.70
Switzerland	1.725-1.730	1.730-1.735	1.730-1.735	1.730-1.735	1.730-1.735	1.730-1.735
Australia	2.875-2.895	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900
South Africa	2.875-2.895	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900

## DOLLAR SPOT—FORWARD AGAINST DOLLAR

July 23	Days' spread	Close	One month	Three months	Six months	One year
UK	1.490-1.495	1.495-1.500	1.495-1.500	1.495-1.500	1.495-1.500	1.495-1.500
Ireland	1.490-1.495	1.495-1.500	1.495-1.500	1.495-1.500	1.495-1.500	1.495-1.500
Canada	2.050-2.075	2.075-2.080	2.075-2.080	2.075-2.080	2.075-2.080	2.075-2.080
Netherlands	2.875-2.895	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900
Belgium	2.875-2.895	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900
France	2.875-2.895	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900
Germany	2.875-2.895	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900
Italy	2.875-2.895	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900
Spain	2.875-2.895	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900
Portugal	2.875-2.895	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900	2.895-2.900
Japan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Australia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
New Zealand	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
South Africa	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
India	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
China	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Hong Kong	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Taiwan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
South Korea	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Thailand	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Malaysia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Singapore	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Indonesia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Philippines	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Brunei	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Maldives	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Sri Lanka	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Bhutan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Nepal	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Bangladesh	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Pakistan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Myanmar	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Vietnam	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Laos	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Cambodia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Timor	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
East Timor	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Brunei	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Malaysia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Singapore	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Indonesia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Philippines	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Brunei	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Maldives	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Sri Lanka	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Bhutan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Nepal	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Bangladesh	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Pakistan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Myanmar	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Vietnam	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Laos	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Cambodia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Timor	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
East Timor	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Brunei	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Malaysia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Singapore	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Indonesia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Philippines	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Brunei	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Maldives	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Sri Lanka	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Bhutan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Nepal	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Bangladesh	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Pakistan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Myanmar	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Vietnam	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Laos	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Cambodia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Timor	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
East Timor	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Brunei	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Malaysia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Singapore	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Indonesia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Philippines	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Brunei	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Maldives	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Sri Lanka	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Bhutan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Nepal	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Bangladesh	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Pakistan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Myanmar	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Vietnam	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Laos	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Cambodia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Timor	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
East Timor	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Brunei	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Malaysia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Singapore	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Indonesia	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Philippines	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Brunei	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Maldives	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Sri Lanka	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Bhutan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Nepal	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Bangladesh	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10
Pakistan	100.00-100.05	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10	100.05-100.10



## INDUSTRIALS—Continued

[illegible]



3.4 | **DATA SOURCES AND DATA COLLECTION**



## LONDON STOCK EXCHANGE

International stocks lead rally  
in equities — index up 12.1

**Account Dealing Dates**  
Option  
First Declared Last Account  
Dealings Dealings Date  
July 14 July 24 July 25 Aug 4  
July 28 Aug 8 Aug 8 Aug 15  
Aug 11 Aug 23 Aug 23 Aug 28  
\* New-time dealings may take  
place from 9.30 am two business days  
earlier.

London equities staged a positive rally yesterday. A more cheerful atmosphere developed in the wake of the overnight advance on Wall Street where the Dow Jones Industrial Average rose 16.02 on hopes of lower interest rates.

Early interest in domestic markets centred chiefly on international stocks such as ICI, Jaguar and Glaxi which were soon showing useful rises. Most blue chip industrial followed in their wake, but the recovery was largely technical and the volume of trade remained low.

Inevitably, after the first couple of hours of trading, interest switched to the Royal wedding and business fell away a trifle.

As a result, the bulk of yesterday's rise took place in the morning. Slightly lower opening indicators for the day led to a little higher to close around the day's best with a gain of 12.1 at 1286.8. The FT-SE 100 share index ended 13.1 higher at 1572.3.

ICI, scheduled to reveal second quarter figures today, closed higher at £10. Elsewhere in the leaders, speculative activity persisted in Boots.

Tuesday's flurry of takeover activity enlivened interest in some of the other candidates regarded as possible targets, but most secondary stocks rarely strayed from previous closing levels.

Government securities opened higher following the previous day's late improvement and made a little further headway at the long-end of the market.

However, a fresh early setback in U.S. bonds tended to unsettle sentiment in the late dealings when quotations took on an easier appearance. Closing gains in the longer maturities ranged to 1, while short-dated issues settled with mixed results and after fluctuating narrowly.

**Clearers better**

Clearing banks staged a useful technical rally ahead of the forthcoming industrial dividend season. Lloyd's, the first to report half-year results tomorrow, moved up 7 to 405p, while Midland appreciated at 57p and Natwest added 10 to 515p. Barclays moved up 4 to 436p. Elsewhere, Union Discount gained 15 to 700p in response to comment on the Board's decision not to become a gilt-edged market-maker in October. Others made progress in sympathy with Caterpillar closing 10 dearer at 330p. Among Hire Purchases, Equity and General, speculatively pushed up of late in the wake of a large shareholding changing hands, hardened a fraction more to 25p following Press comment. Lloyd's Broker Stewart Wrightson touched a new peak of 47p initially on continuing hopes of

a bid from Citicorp of the US, but subsequently reacted on a profit-taking in the absence of any developments to end the session only a penny dearer on balance at 463p. Sedgwick, meanwhile, attracted a flurry of speculative buying on bid hopes to finish 15 better at 352p. Willis Faber added 10 to 415p as did PWS International at 320p, while Robins moved up 7 to 371p. Among Life Issues, Pearl moved 4 to 151p following new life business figures. Composites featured Royals 9 higher at 548p, after 380p, the interior results are scheduled for August 14.

TV-am staged a satisfactory debut in the Unlisted Securities Market: the shares, heavily oversubscribed at the offer for sale price of 130p, opened with a smaller-than-expected premium at 135p, but subsequent support took the price up to 141p for a first-day premium of 11. In sharp contrast, the market debut of international fund managers GT Management was very disappointing. The shares began trading at 200p, a discount of 10 on the offer price of 210p and slipped to 191p prior to closing at 196p. Industrial door manufacturers Harrison Industries touched 16p at one stage before settling at 158p—an 8p premium to the offer price of 150p.

Breweries again displayed a firmer bias. Guinness, a nervous market recently in reaction to sizeable support to finish 12 up at 315p. Whitbread A improved 5 to 270p, helped by a "buy" recommendation from brokers de Zoete and Bevan in the wake of the chairman's confident statement at the annual meeting. However, the interior results are scheduled for August 14.

The majority of Building issues failed to participate in the general market upturn and the leaders finished with small irregular movements. Blue Circle hardened a couple of pence to 602p and BPE Industries edged up 3 to 513p, while AMEC moved 2 to 270p. Castrol, on the other hand, slipped 4 to 530p. Elsewhere, Bils and Hill attracted occasional buying interest, while Bils moved 5 to 600p and Alfred McAlpine moved up 4 to 436p. Raine Industries, a firm market of late pending the outcome of merger discussions, dipped to 74p before closing a net 5 down at 79p following details of the acquisition of construction company Miller by Mr. A. N. Rudd. Profit-taking clipped 5 from Derek Crouch at 173p.

ICI edged up 1 to £10 in front of today's half-year results. Other Chemicals gave a much steadier performance and some managed to partially recoup the losses of recent days. Allied

FINANCIAL TIMES STOCK INDICES									
	July 23	July 22	July 21	July 18	July 17	July 16	July 15	July 14	July 13
Government Secs	88.86	88.74	88.55	88.88	89.46	89.25	94.51	89.59	127.4
Financial Interest	95.65	95.55	95.63	95.92	96.14	88.29	97.68	96.55	100.58
Ordinary 100	1286.8	1274.7	1276.3	1275.4	1316.8	963.0	1405.9	1094.3	1425.9
Gold Mines	197.2	197.7	198.4	198.7	198.3	197.0	207.0	185.7	734.7
Div. Yld. Yield	4.27	4.31	4.31	4.25	4.19	5.01	4.19	4.23	4.23
Earnings Yld. Yield	10.32	10.41	10.40	10.25	10.10	12.50	10.32	10.32	10.32
P/E Ratio (ind)	11.78	11.68	11.70	11.85	12.05	9.77	10.32	10.32	10.32
Total Market Cap	23,021	23,048	23,074	23,173	23,575	20,328	23,021	23,021	23,021
Equity Turnover (%)	—	—	—	—	—	—	—	—	—
Equity Yield (%)	—	—	—	—	—	—	—	—	—
Shares Traded (m)	—	—	—	—	—	—	—	—	—

Day's High 1287.4, Day's Low 1261.1, Day's Range 126.3, Day's Volume 1,286.8, Day's Turnover 128.6, Day's High 1287.4, Day's Low 1261.1, Day's Range 126.3, Day's Volume 1,286.8, Day's Turnover 128.6.

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marginal gains at the outset of trading before easing slightly towards the close of business. British ended the day a couple of pence up at 140p in front of tomorrow's interim results, while Tricentral, 52p, were also a shade better.

Second-line issues continued to lose ground. Conary Petroleum and Nuturing Resources initially moved head to 140p on consideration of the interim report but succumbed to profit-taking and closed a net 5 down at 135p. New London Oil eased 2 to 16p on news that Charterhouse Investment Management and Mr D. Caspary have decided not to go ahead with the proposed cash injection in exchange for new shares in New London.

Sentiment and turnover in South African mining markets was given a considerable boost by President Reagan's speech on South Africa on Tuesday evening. The President's reiteration of his previous stance against economic sanctions being imposed against the Republic prompted an initial sharp rise in the Financial Rand and led to a flurry of short covering in gold and related issues. The Financial Rand moved up from Tuesday's closing level of 18.75 to 19.15, while gold shares were quick to improve and posted widespread strong gains before closing a shade below the day's best levels. The late bout of profit-taking followed the decline in the bullion price during afternoon trading. The metal price, which held around \$352 for much of the morning, dropped sharply to around \$344 before recovering to close at \$348. The Rand moved up 1p to 19.15, while gold shares were quick to improve and posted widespread strong gains before closing a shade below the day's best levels. The late bout of profit-taking followed the decline in the bullion price during afternoon trading. The metal price, which held around \$352 for much of the morning, dropped sharply to around \$344 before recovering to close at \$348. The Rand moved up 1p to 19.15, while gold shares were quick to improve and posted widespread strong gains before closing a shade below the day's best levels. The late bout of profit-taking followed the decline in the bullion price during afternoon trading. The metal price, which held around \$352 for much of the morning, dropped sharply to around \$344 before recovering to close at \$348. The Rand moved up 1p to 19.15, while gold shares were quick to improve and posted widespread strong gains before closing a shade below the day's best levels. The late bout of profit-taking followed the decline in the bullion price during afternoon trading. The metal price, which held around \$352 for much of the morning, dropped sharply to around \$344 before recovering to close at \$348. The Rand moved up 1p to 19.15, while gold shares were quick to improve and posted widespread strong gains before closing a shade below the day's best levels. The late bout of profit-taking followed the decline in the bullion price during afternoon trading. The metal price, which held around \$352 for much of the morning, dropped sharply to around \$344 before recovering to close at \$348. The Rand moved up 1p to 19.15, while gold shares were quick to improve and posted widespread strong gains before closing a shade below the day's best levels. The late bout of profit-taking followed the decline in the bullion price during afternoon trading. The metal price, which held around \$352 for much of the morning, dropped sharply to around \$344 before recovering to close at \$348. The Rand moved up 1p to 19.15, while gold shares were quick to improve and posted widespread strong gains before closing a shade below the day's best



OVER-THE-COUNTER

Nasdaq national market, 2:30pm prices

Stock	Sales	High	Low	Last	Chg
Continued from Page 33					
PhnAmA	10	35	34	34	- 1/4
PhnSvcs	48	375	260	260	260
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PhnSvcs	48	375	260	260	260
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Some business travellers

**HAND DELIVERY SERVICE**  
**LEIDEN/LEIDERDORP/OEGSTGEEST/**  
**RIJSWIJK/ROTTERDAM/UTRECHT/WASSENAR**  
**THE NETHERLANDS**

	1988	1989
Second quarter	1988	1989
	\$	\$
Revenue .....	401.1m	388.7m
Net profits .....	54.4m	61.7m

Not purchased	2.65	0.79
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**Prices at 3pm, July 23**[illegible]

**Continued on Page 32**



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**Continued on Page 31**



# FINANCIAL TIMES

## WORLD STOCK MARKETS

### WALL STREET

## Preoccupied by Volcker and data

A COMBINATION of strong Government economic data and views on the US economy from Mr Paul Volcker, head of the Federal Reserve Board, preoccupied Wall Street yesterday, writes Paul Hannon in New York.

The stock market reaction was muted as investors also evaluated the latest wave of corporate results, while the bond market dropped sharply on the Fed's stance over future discount rate cuts.

Mr Volcker said that another rate cut, although not necessarily tied to moves by West Germany or Japan, would not help US industry because of the strong trade imbalance.

At the close the Dow Jones industrial average was up 3.24 at 1,798.37.

Among leading blue chips, IBM fell a further 3/4 to \$133.34, Merck, which announced plans for a major stock buy-back late on Tuesday, fell 1/2 to \$105 and American Can jumped 3/4 to \$83.75.

Poor results continued to come from the troubled rail sector with Union Pacific slipping 3/4 to \$35 after releasing lower profits for the first half. Burlington Northern, however, recovered 3/4 to \$59.75 on further consideration of its second-quarter write-down. CSX, actively traded on Tuesday, added 3/4 to \$28.

Oils were an early feature as Exxon revealed a surge in second-quarter profitability. Its share price, partly reflecting uncertainty over spot oil trading, dipped 3/4 to \$60. Tenneco slipped 3/4 to \$38.75 on doubled six-month earnings but weaker second-quarter figures that reflected a change in accounting procedures.

Pennzoil, up \$3 at \$57, denied rumours that it had settled its losses with Texaco, 3/4 higher at \$30.75. Both companies were unavailable for comment.

The Detroit car sector was weaker on the latest quarterly figures. General Motors lost an early \$1 to \$73.75 on its second-quarter downturn and forecast for a loss in the current three months. Chrysler's softer profits performance was reflected in the 3/4 drop to \$37.75.

Ford retreated 3/4 to \$56 after showing lower mid-month sales figures, while American Motors firmed 3/4 to \$37 on the news that the French state-owned Renault is to dilute its stake in the US car group.

A poor quarterly showing for E.F. Hutton, the investment banking and brokerage group, produced a \$1 drop to \$33.75. Bank America, which stunned Wall Street last week with a huge loan provision, regained its poise with a 3/4 gain to \$13.75.

FGIC Corp, a municipal bond insurance company, headed the most active list early in the session on its initial offering of 4m shares. FGIC traded \$4 above its offer price of \$24.

Panhandle Eastern, the pipeline operator, was also active as a Merrill Lynch analyst repeated his sell recommendation. Panhandle dropped \$1 1/4 to \$42.75 in heavy trading.

The computer sector was busy again as Data General, which revealed a reduced loss for the third-quarter of \$2m, firmed 3/4 to \$33 in moderate turnover. Control Data fell 3/4 more to \$22.75 in response to its growing quarterly losses.

Among the recent active stores sector, which has seen a flurry of bids, Safeway dipped 3/4 to \$60.75 in very heavy turnover as Dart Group persisted with its takeover approach.

Kroger, the second largest supermarket chain after Safeway, retreated \$1 to \$61.75 in reaction to its restructuring plans.

McDonald's, the leading hamburger chain which showed record profits for the quarter in the previous session, continued to lose ground with another 3/4 drop to \$66.75.

Dart & Kraft slipped 3/4 to \$59.75 after the group announced the intention to buy Tombstone Pizza for an undisclosed sum.

Steels continued to trade actively with LTV picking up a further 3/4 to \$34 in heavy turnover, while USX dipped 3/4 to \$17.75. Bethlehem Steel, weaker in recent sessions, recovered 3/4 to \$10.75.

In the bond market, prices moved sharply lower in response to the latest economic data and the comments by Mr Volcker on the prospects of a further cut in the discount rate.

The Treasury's long bond, the 7 1/2% due in 2018, fell over a full point to 98 1/4 to yield 7.35 per cent while the 10 year bond, the 7 1/2% due in 1996, was 1/2 lower at 100 1/4 to yield 7.23 per cent.

Fed funds opened at 6 1/4 per cent and held at that level for most of the session. The rates on Treasury bills jumped with the three month issue eight basis points higher at 5.83 and the six-month issue nine basis points up to 5.89 per cent. The rate on the one-year bill, at 5.94 per cent, was eight basis points ahead.

### LONDON

LONDON EQUITIES staged a positive rally yesterday, as a more cheerful atmosphere developed in the wake of the overnight advance on Wall Street.

Early interest in domestic markets centred chiefly on international stocks and most blue chip industrials followed in their wake. But the recovery was largely technical and the volume of trade remained low.

Inevitably, after the first couple of hours of trading, interest switched to the Royal wedding and business fell away to a trickle.

The Financial Times ordinary share index closed around the day's best with a gain of 12.1 at 1,286.8. The FT-SE 100 share index ended 13.1 higher at 1,572.3.

Chief price changes, Page 31; Details, Page 30; Share information service, Page 28-29.

### SOUTH AFRICA

GOLD SHARES ended sharply lower in Johannesburg, giving up much of their recent advance as the bullion price slipped back below \$350 an ounce.

Randfontein fell \$7 to \$300, Kloof \$1.20 to \$22.80 and Deelkraal \$5 cents to \$9.10.

Similar declines were seen among mining financials, platinum and diamond miners.

### EUROPE

## Rise in \$ sparks off enthusiasm

A SPARK of enthusiasm generated by the dollar's slight climb lit up Europe yesterday, turning most bourses higher for the first time this week.

Frankfurt ended at its highs for the day as investors picked up shares at bargain prices. Foreigners returned to the bourse and turnover was moderate, pushing the Commerzbank index up 24.4 to 1,786.8.

Interest was attracted by the banking sector, which has suffered quite severely during the recent downturn, even though West German banks are expected to report record earnings for the year.

Deutsche advanced DM 12 to DM 747, Dresdner DM 1 to DM 391.50, Commerzbank DM 9.50 to DM 288.50 and Bayerische Vereinsbank DM 21 to DM 502.

Cars and chemicals recovered after being marked down sharply this week. Daimler added DM 32 to DM 1,138, VW DM 5 to DM 447, BASF DM 4.60 to DM 243.60 and Hoechst DM 7.30 to DM 249.30.

Degussa, however, was DM 3 lower at DM 357.30.

Speculation that the dollar will drop further and that domestic interest rates will be cut in the autumn spurred trading in bonds. Prices gained as much as 30 basis points by the close.

The Bundesbank sold DM 73.1m worth of paper after selling DM 11.1m in the previous session.

Amsterdam rose slightly despite some lingering nervousness after Tuesday's dramatic losses. The ANP-CBS index edged 2.3 higher to 284.3.

Some industrials recovered from their low levels: Akzo advanced 60 cents to F1 158 and Hoogovens F1 1.30 to F1 107.30, while Fokker gained F1 1.80 to F1 88.30 and KNP added 30 cents to F1 158.

In the international arena, Royal Dutch at F1 189 was 80 cents higher and Unilever ended at F1 483.50, up F1 1.

Bonds were mixed to unchanged in quiet trading.

Paris ended a lively session with about a 1 per cent gain across the board.

Retailers and electricals were especially popular. Printemps closed at FFr 545 after a gain of FFr 13 and Galeries Lafayette recorded a FFr 23 advance to FFr 1,053.

Declines were led by Générale de Fonderie, down 8.2 per cent to a year's low of FFr 14.40, while other weak issues were CIT - Alcatel off FFr 20 to FFr 2,560 and Maisons Phoenix, FFr 9 lower at FFr 201.

Milan pushed higher as hopes returned for a settlement to the country's political turmoil.

The best performers included Fiat, up L70 at L13,350 and Mediobanca, the state-controlled bank which is expected to announce shortly a capital increase operation. It rose L19,100 to L255,100.

Insurer were strong with Generali up L2,100 at L130,200.

Zurich recovered from the previous day's sharp losses, while some industrials continued to suffer from the lower turnover reported by Hoffman-La Roche.

Hoffmann bearer dropped SFr 200 to SFr 9,300, while its participation certificates gave up SFr 1,500 to SFr 93,250. Ciba Geigy was also lower, ending off SFr 75 at SFr 2,025.

Bonds were steady.

Stockholm and Oslo were considerably higher - Sweden's rosy economic figures attracted investors back into the market - while Brussels was narrowly mixed in fairly active trading.

Madrid rallied throughout the session to end higher.

### HONG KONG

RENEWED DEMAND by overseas institutions took Hong Kong strongly ahead for the third consecutive session.

The Hang Seng index climbed 25.43 to 1,816.96 - above the psychologically important 1,800 level for the first time in two months.

Corporate news and takeover speculation again provided an important spur to the market.

Hongkong and Kowloon Wharf, due to announce full-year figures tomorrow, advanced 5 cents to HK\$7.40.

In the utility sector, market speculation about a takeover struggle for Hongkong and China Gas faded, leaving the shares down 30 cents to HK\$18.80.

### SINGAPORE

PROFIT-TAKING and a continued absence of fresh demand left Singapore lower.

The Straits Times industrial index lost 2.54 to 726.24 with many investors unwilling to take up new positions ahead of the Malaysian general election on August 2 and 3.

Promet led the active list edging 1/2 cent higher to 49 1/2 cents. Van der Horst dipped 7/8 cents to 8 1/4 cents and Faber Merin was unchanged at 51 cents.

New Straits Times fell 20 cents to S\$4.78, Fraser and Neave 10 cents to S\$7.25 and Cold Storage 8 cents to S\$3.22.

### AUSTRALIA

A MIXED MOOD emerged in Sydney that left the All Ordinaries index just 1.1 higher at 1,137.7.

Activity was dominated by option activity in BHP and heavy trading in Elders IXL. BHP shed 2 cents to A\$6.30 with more than 4.5m shares worth nearly A\$35m traded. Elders fell 5 cents to A\$4.90.

Adelaide Steamship which reportedly has to buy BHP shares to cover an option agreement with Bell Resources fell 30 cents to A\$10.70.

### CANADA

A BROADLY lower performance was seen in Toronto with oil stocks leading the decline.

Sears Canada proved an active feature falling C\$4 to C\$13.74 as the market continued to react to its lower six month earnings and the announcement that June and July sales had not matched up to expectations.

### TOKYO

## Lower rate hopes bring sharp rise

STRONG BUYING of low-priced large-capital stocks drove share prices sharply higher in Tokyo yesterday, writes Shigeo Nishitaki of Jiji Press.

The Nikkei market average which surged into record territory at one stage, finished at 17,860.07, a rise of 220.75 points. Volume swelled to 1.14bn shares from Tuesday's 568.92m. Advances led declines by 572 to 291, with 122 issues unchanged.

The US Commerce Department's announcement on Tuesday of lower than expected growth aroused expectations for concerted official discount rate cuts by the US and Japan. This, coupled with Wall Street's overnight advance, prompted institutional and individual investors to participate actively in the market.

Leading securities houses said the market was under the influence of institutional investors and business corporations, which had massive surplus funds.

On the trading floor, Tokyo Electric Power rose Y430 to top 15,900 for the first time at Y5,300. Its climb was bolstered by active buying by institutional investors.

Tokyo Gas advanced Y40 to Y645. Other electric and gas utilities fared well. Institutional investors also bought large-capital steels and shipbuilders. Nippon Kokan topped the active list with 150,65m shares and gained Y12 to Y234. Kawasaki Steel, second with 89.77m shares, added Y11 to Y213. Nippon Steel rose Y8 to Y195, while Ishikawajima-Harima Heavy Industries put on Y32 to Y387.

Issues related to the Government's fiscal investment and loan programme gained ground, supported by investor expectations for pump-priming measures to be taken by the new cabinet of Prime Minister Yasuhiro Nakasone. Ohbayashi gained Y18 to Y748, Kajima Y34 to Y945 and Kazdenko Y500 to Y4,700.

Asset-heavy stocks were also under the spotlight, with Mitsubishi Estate advancing Y130 to Y2,260 and Nippon Express Y38 to Y1,020.

Among other gainers were some non-life insurances and securities houses. Tokio Marine and Fire Insurance rose Y50 to Y1,470 and Nomura Securities Y110 to Y2,710.

Bond prices edged fractionally in reaction to the drop in US bond prices that followed the upward revision of US GNP growth for the first quarter.

The yield on the benchmark 6.2 per cent government bonds, maturing in July 1995, rose slightly to 4.7 per cent from the previous day's 4.69 per cent. On the inter-broker market, the yield moved in a narrow range of 4.695 per cent to 4.715 per cent.

The fact that bond prices moved little, despite falling US bond prices, indicates that institutional investors remain optimistic about market prospects, dealers said.

KEY MARKET MONITORS				
STOCK MARKET INDICES				
	July 23	Previous	Year ago	
NEW YORK				
DJ Industrials	1,802.59	1,795.13	1,351.81	
DJ Transport	728.63	729.75	698.27	
DJ Utilities	205.53	205.31	158.25	
S&P Composite	238.88	238.18	192.55	
LONDON				
FT Ord	1,286.8	1,274.7	926.0	
FT-SE 100	1,572.3	1,559.2	1,233.1	
FT-A All-share	778.84	774.43	598.93	
FT-A 500	854.08	848.20	648.78	
FT Gold mines	197.2	189.7	369.3	
FT-A Long gilt	9.59	9.61	10.61	
TOKYO				
Nikkei	17,860.07	17,639.32	12,768.8	
Tokyo SE	1,421.51	1,395.02	1,042.10	
AUSTRALIA				
All Ord	1,137.7	1,136.7	933.6	
Metals & Mins	502.1	505.3	546.1	
AUSTRIA				
Credit Aktien	232.95	233.35	100.01	
BEELGIUM				
Belgian SE	3,638.08	3,642.06	2,313.51	
CANADA				
Toronto	2,011.4	2,007.6	2,030	
Metals & Mins	2,955.4	2,971.0	2,777.9	
Montreal	1,486.53	1,485.74	1,377.58	
SE	205.68	206.92	211.35	
FRANCE				
CAC Gen	387.10	383.70	217.9	
Ind. Tendance	139.60	139.10	80.7	
WEST GERMANY				
FAZ-Aktien	594.62	583.92	477.87	
Commerzbank	1,786.80	1,762.40	1,405.8	
HONG KONG				
Hang Seng	1,816.96	1,791.53	1,573.85	
ITALY				
Banca Comm.	692.11	682.85	359.03	
NETHERLANDS				
ANP-CBS Gen	284.30	282.00	218.1	
ANP-CBS Ind	284.40	282.80	185.9	
NORWAY				
Oslo SE	345.69	347.39	345.89	
SINGAPORE				
Straits Times	726.24	728.78	778.89	
SOUTH AFRICA				
JSE Golds	-	1,335.8	928.4	
JSE Industrials	-	1,214.9	1,010.8	
SPAIN				
Madrid SE	172.18	172.15	80.81	
SWEDEN				
J & P	2,475.27	2,455.80	1,351.99	
SWITZERLAND				
Swiss Bank Ind	502.00	503.40	461.8	
WORLD				
MS Capital Int'l	324.5	323.1	221.8	
COMMODITIES				
	July 23	Prev		
(London)				
Silver (spot fixing)	333.15	336.35		
Copper (cash)	£886.25	£895.50		
Coffee (September)	n/a	£1,901.00		
Oil (Brent blend)	\$8.65	\$9.30		
GOLD (per ounce)				
	July 23	Prev		
London	\$347.75	\$353.75		
Zurich	\$347.20	\$353.70		
Paris (baling)	\$352.26	\$352.40		
Luxembourg	\$351.85	\$353.50		
New York (Aug)	\$349.00	\$353.70		

Paul Hannon in New York reports on the waning appetite for fast foods

## Restaurant industry seeks new recipe for growth

THE US restaurant industry is in a state of turmoil. After two years of low profitability, overbuilding, failed corporate strategies and changing social patterns, the industry is faced with a demanding and very unclear future.

"There are more than 100 publicly quoted restaurant companies in the US," says Mr Joe Doyle, restaurant specialist for Smith Barney, Harris Upham, "and only a handful that can make money consistently and could be considered a reasonable investment. Growth is going to be very selective."

McDonald's, which on Tuesday released record results for the last quarter, is still reigning supreme despite all the upheaval.

"With McDonald's you are buying consistency," says Mr Hugh Zurkuhlen, restaurant analyst at Salomon Brothers. "That applies to the product and the share price."

The leading hamburger chain is a notable exception as mounting evidence suggests that Americans are becoming increasingly fed up - literally - with fast food.

The shift by more people to "healthier" food has spawned a host of problems for the once untouchable hamburger giants of the US restaurant industry, while the increased social activity of a younger generation of professionals - the legendary yuppie - has complicated the growth pattern and likely profitability of much of the broader industry.

Since the 1984 Olympics in Los Angeles, the restaurant industry has faced lacklustre growth in existing fast food chain outlets, less earnings power from traditional products and a more demanding clientele. Any likely future growth seems tied to menu diversification and, ironically, chain expansion.

"We are not sanguine about the prospects of the chain restaurant industry and see annual real growth of less than 2 per cent over the next five years. This lack of growth will in effect bar future potential competitors and leave the existing chains to fight it out among themselves," says Mr Zurkuhlen.

"McDonald's, which has about 7 per

### LEADING FAST FOOD GROUPS IN US

	Current price	12-month price	High	Low
	(\$)	(%)	(%)	(%)
McDonald's	66 1/2	20	75	41 1/2
Pillsbury (Burger King)	78 1/2	18	82 1/2	48
Wendy's	13 1/2	17	17 1/2	11 1/2
Jurlique	21 1/2	17	26 1/2	12
Dunkin' Donuts	33 1/2	19	38	21 1/2

\* Traded on OTC market

cent of the existing industry, will probably increase its share to 9 per cent by the end of the decade."

The key to McDonald's consistent growth and prospects for other chain groups is franchising. The 11.5 per cent that McDonald's collects from its franchisees insulates it from wage, food and paper cost fluctuations, leaving it only to pay fixed costs on the property component of the group.

Although the group is in the vanguard of the industry and is likely to remain there, it has had to respond to growing challenges.

Mr Fred Turner, chairman and chief executive of McDonald's, acknowledges: "There has been a softening in retail and restaurant spending in the US in the second quarter... but we expect 1986 to be a good year."

McDonald's has expanded its breakfast operations - now a very valuable profit generator - while Wendy's, the third largest chain after Burger King, had its fingers burnt on its poorly organised and costly excursion into the breakfast market.

Wendy's discovered to its horror that its hard-won breakfast sales were eating into its vital lunchtime trade. McDonald's, however, has grasped the nettle by installing convection ovens in its outlets to bake breakfast biscuits.

American appetites for hamburgers is also changing. Traditional hamburger chains are relying more on non-hamburger products. Chicken, salad, soups and desserts now feature more prominently than five years ago. "If they have to sell salad burgers, they will," remarks

### GROWTH OF RESTAURANT FRANCHISING

US franchisees	1985	1986
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## JOBS

## How we blind ourselves to working talents

BY MICHAEL DIXON

ONE of the great James Thurber's maxims for avoiding trouble in life was: Never twit a police dog about its badge! He explained that creatures set apart from the common herd tend to resent jokes about their marks of distinction.

The force of his warning has lately been brought home to the Jobs column as a result of the tale it started with two weeks ago. Although I had rather not repeat it, I had better do so because not everyone reading today will have been with us a fortnight back. It was the one about the works manager who, on hearing that the young man he had told to sweep the floor was a Graduate trainee, replied: "In that case, you'd better hand me the broom for a minute and I'll show you how to do it."

Most of the four dozen readers who have commented on the tale thought it was entertaining. Even so, about one in every eight of them found it offensive.

Their complaints are typified by the man who said too many graduates, himself included, are employed in "effectively unskilled jobs" for the story to be at all funny. On the contrary, it represents a large and economically wasteful misuse of graduates' developed thinking abilities."

While never pleased to cause offence, I can only conclude

that some degree-holders feel about their graduate status as Thurber's police dog did about its insignia of office. For it seems clear that the umbrage taken at the tale arises from two questionable assumptions about the working world.

The first is that there exists such a thing as an "effectively unskilled" job. If one did, it would surely have to be a job which in effect could be done perfectly by brute strength alone.

It is true that some tasks demand less skill than others to the extent that they can be carried out adequately and faster by machines. But I find it impossible to name a job done by people where the effect is not dependent on the exercise of skill.

Even sweeping the floor requires skill to be done well as distinct from shoddily. Anyone who disbelieves it, I'm told, need only call at a certain address in south-east London after it has been my turn to do the housework.

No matter how far some of us suppose our abilities to be above such tasks, the skills they entail are important—as witness the old rhyme ending: "... and all for the want of a horseshoe nail." Which brings me to the second assumption underlying the graduates' umbrage.

The bulk of those who protested seem to think it self-evident that the abilities identified and promoted by their formal education fit them for jobs of superior responsibility. It ain't necessarily so.

The skills which are most decisive in completing a bachelor's degree course are those of passing academic examinations. And what the exams test is primarily the ability to absorb and manipulate intellectual knowledge or, in other words, the ability to learn about something. That kind of intellectualising works best in conditions where all the facts bearing on the problem are known and there exist reliable theories to guide the thinking. Those conditions are usually most noticeable by their absence in practical jobs such as management.

What is more, the ability to learn about an educational subject is evidently not enough to enable people to go on to do successful academic research even in the same subject.

Over the past year or so I have asked a number of esteemed university researchers how they go about their work. They include particle physicists, biochemists, economists and a philosopher. Conventional theory supposes that they must work in two stages, first thinking out intellectually what they

are going to do and then doing it.

None of the dons worked in that way. "We do it by feel," they said. The thinking was somehow embedded in the doing and could not be separated from it. A good many of their contemporaries as undergraduates had proved themselves equally good at learning about physics, for example, by gaining a high-class bachelor's degree. But only a minority of them had proved capable of learning how to do physics, philosophy or whatever.

Their reports that people good at learning about something are often poor at doing it, led me to ask another question. Might there also be people who could become good at doing something even though they were poor at learning about it?

The consensus among the dons was that there very well might be. But such people were hardly likely to come to light because educational conventions insist that only people who first prove capable of learning about a subject are given the chance of doing it. "It's a pity though," said one of the physicists, "because I feel that the essential talent for work like mine lies not so much in the processing abilities of the intellect as in certain unusually acute senses—like the 'ear' that's fundamental to becoming

a first-class musician and a cricketer's 'eye' for a ball."

If he is right, as I suspect he is, then there is surely even more reason for society to value the skills that enable people to be good at tasks such as floor-sweeping.

Those who criticise my sub-standard work with a broom tend to attribute it entirely to lack of application. But my explanation is different. I swear that I often cannot even see the dust I leave lying around until someone with sharper eyes points it out to me. I have had my nose rubbed in the same deficiency when walking around with professional archaeologists. Every few minutes they suddenly stoop down and hand me what to me are little bits of dirt, saying: "There you are, Roman glass," or "Iron Age pottery."

So it could be that skill at floor-sweeping denotes potential for archaeology.

The trouble is that our educational traditions blind us to the very possibility. As a result we are probably consigning a majority of practically talented scientists, technologists and managers to "effectively unskilled" work along with a graduate minority.

The sad thing is that it is shortages of capable people in such work that politicians and other pundits repeatedly blame for the country's poor economic

performance. Perhaps we need to wake up to the fact that there is more to skill than meets most eyes, let alone than is recorded on examination certificates.

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Jonathan Wren is a leading recruitment consultancy with over 10 years experience of investment management and stockbroking assignments. Our services are currently used by almost all major institutions, some of whose requirements are listed below:-

Position	Institution	Salary Level
Japanese equity salesmen	UK stockbroker and merchant bank	to £70,000
UK pension fund managers	Major UK institution and merchant bank	to £60,000
Bond portfolio managers	US investment banks	to £40,000
International equity managers	International bank	to £40,000
Unit trust managers	Merchant bank	to £35,000
Private client managers	International bank and UK merchant bank	to £35,000
Equity analysts	International brokers	to £25,000

We would be delighted to discuss these and other relevant positions with candidates who have current experience and expertise in stockbroking or fund management. Applicants should note that as 'register search' consultants we are able to offer both employers and candidates a service which gives maximum market coverage. Complete confidentiality and professionalism is guaranteed by our established market credibility.

Please contact Mark Forrester or Roger Steere.

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Recruitment Consultants  
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# Dealers

We require additional securities Dealers with at least two years' U.K. market experience.

Applications should be from Dealers seeking a career move to a major investment house. Salary is negotiable, plus other benefits, and prospects are excellent. Please write enclosing full curriculum vitae to:-  
David Clark, Kleinwort Grieveson and Co.,  
20 Fenchurch Street, London EC3P 3DB.

## Kleinwort Grieveson and Co

## Money Market Sales/Trading

FRN's — Euronotes — CD's

Merrill Lynch is continuing to expand its money market operations. We are looking for dealers with an established track record in the non-dollar FRN and Euronote markets to help develop our presence in the multi currency sectors, and for experienced salesmen in the FRN and Euronote markets.  
Remuneration will reflect the seniority and performance of the individual. Please write with full career details to date to Barbara Jenkins, Senior Recruitment Officer, Merrill Lynch Europe Ltd., 27/28 Finsbury Square, London EC2A 1AQ.


**Merrill Lynch**

## Senior Credit Officer

One of North America's leading banks wishes to recruit a senior executive to take charge of their credit group.

Reporting directly to the General Manager the individual will primarily be responsible for maintaining the credit standard of the bank's loan book, as well as improving the quality of corporate assessments. In addition he/she will be expected to introduce sophisticated credit systems and take responsibility for the training of the analyst team.

As part of the senior management responsibility for UK business, the Head of Credit will be expected to make a significant contribution to

the bank's strategic and management issues. This will naturally require a high level of expertise and an intelligent, open-minded approach to complex problems. Candidates should also have at least 10 years banking experience and ideally a training in credit from a US bank.

The seniority of this position will be reflected in a highly competitive remuneration package. If you wish to apply please send a detailed curriculum vitae to our advisers.

Human Resources Development,  
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## Head of Fund Management

Set up a new department in a major US Investment Bank

This is a challenging opportunity for a marketing orientated business professional to take control of and develop the bank's existing international fixed income fund management activities. As the head of a small department, which you will select yourself, you will be responsible for both the marketing and the management of this service in order to realise its considerable profitable growth potential.

You will be joining, at a senior level, the London office management team of a bank with a fine reputation for service. Your contribution to the development of the fund management activity will enable the bank to offer a broader, better product range to its global and broad-based clients. You will market the service to top-quality institutions

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To be a candidate, you will be able to demonstrate a record of significant achievement in the marketing of fund management.

An outstanding compensation package is offered which reflects the bank's commitment to hiring one of the very best practitioners in this field.

To apply, please write in complete confidence to the advisor on this appointment: John Sears, Cavendish Court, 11-15 Wigmore Street, London W1H 9LB, or telephone 01-629 3532.

## John Sears

## INVESTMENT OPPORTUNITIES

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Resources

Our client is a UK based Financial Institution. They are a major presence in International Securities and Deposit Markets. We have been retained to seek a DEPOSIT DEALER and a FIXED INTEREST SPECIALIST to further strengthen their investment department.

**DEPOSIT DEALER**

Candidates should have experience of dealing in the FX, CD and deposit markets of one or more of the major currencies. Some knowledge of trading practice in the future and option markets would be advantageous. REF: 6/536.

**FIXED INTEREST SPECIALIST**

Applicants should have gained experience in at least one fixed interest market and will preferably be familiar with the management of a bond portfolio as part of a multi-currency investment fund. A working knowledge of relevant future and option markets would be an advantage. REF: 6/548.

Salaries will reflect your experience and ability. Please send your CV, together with details of your current remuneration and quoting the relevant reference number to Robert Winter or Derek Burn at MCP Consultants; or telephone 01-405 90001 for further details.

MCP  
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Lawrence House 51 Gray's Inn Road London WC1X 8PP

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## Financial Futures Trader

The Company is seeking a person with suitable dealing experience in Financial Futures markets to help develop its trading activities in London.

The chosen individual will possess a thorough technical knowledge of all aspects of Financial Futures markets, together with a broadly based understanding of domestic and international money markets.

A competitive salary package will be offered to the successful applicant, who should apply in the first instance to:-

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CLIVE DISCOUNT COMPANY LIMITED  
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London EC3V 3LU

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## CORPORATE ANALYSIS

to £18,000

Our client, an investment bank at the forefront of radical changes and technological developments in the city, is presently embarking on a major drive to consolidate their strength and market penetration. They need to make a further appointment to complete their critical analysis team, ideally with someone who feels comfortable in an environment of individual initiative and confident handling new capital market products. You will probably hold a good degree and possess excellent analytical and problem solving skills. An attractive package is offered in addition to a secure and challenging future. (Ref EB001)

## ASSISTANT MANAGER

£20,000

Following several years of continuous expansion, the city operation of an overseas banking group now seek a marketing officer of exceptional ability. Possessing a sound credit training and in depth corporate lending experience, you are probably an opportunist by nature but are denied the chance to make corporate decisions and feel your career and talents stifled. Here you will enjoy the individual freedom and responsibility to couple your intelligence with drive and initiative to generate new business, develop clients both in the UK and internationally and maintain the bank's substantial growth. (Ref EB002)

Candidates should apply in confidence to:  
Jonathan Head on 01-428 1817/2453 (01-733 4061 out of hours)  
or write: Executive Selection Division  
9 Brownlow Street, Holborn, London WC1V 6JD

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## Assistant Company Secretary

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Insurance  
Agreements  
Employment Legislation  
Pension Fund Administration  
Trade marks and copyright

Some accounting experience would be an advantage. Applications, which will be treated in the strictest confidence, should be in addition to a full Curriculum Vitae, state how the applicant believes they meet the requirements of the position and should be sent to:-

A. C. Roberts FCIS, FCI  
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Box A0223, Financial Times  
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Herdorshire

There is a vacancy for a FUND MANAGER whose principal responsibility will be the management of the Group's U.K. equity portfolios.

National Mutual's Fund Managers are fully responsible for all aspects of managing the portfolios under their control and for the resulting performance. They also contribute significantly towards overall investment policy making.

The position will appeal to an individual who enjoys a large degree of autonomy and the opportunity to demonstrate his or her abilities.

The successful applicant is likely to be a graduate aged between 25 and 35 with previous investment experience.

The Society is relocating to offices currently under construction in the grounds of The Priory, Hitchin. Candidates should be prepared to work in London until Summer 1987.

The position offers an attractive benefits package.

Please write with full personal and career details to:

Miss K.R. Lewry  
Personnel Manager  
National Mutual Life Assurance Society  
5 Bow Churchyard (off Cheapside)  
London EC4M 9DH

or telephone Mr G. H. E. Hill, Investment Manager, for further details 01-236 1566.

## Major European Bank

is seeking to expand its dealing room by the addition of the following personnel:

**SPOT DEALER**—Three to four years' experience in major currencies.

**CUSTOMER DEALER**—Two to three years' experience of direct customer contact and liaison with interbank dealers.

Salaries and benefits commensurate with age and experience.

Send full curriculum vitae to:

Box A0221, Financial Times  
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c.£35,000+substantial benefits

Our client is one of the world's major commercial and merchant banking groups, with a substantial presence in the City of London and the other global financial centres.

It has asked us to recruit, as UK Financial Controller, someone who meets the following criteria:

- \* An accountancy qualification (preferably ACA)
- \* Likely age early 30s
- \* Experience of financial management and control systems in a banking environment (this includes the Profession)
- \* Familiarity with large institutions

You will be based in the City and the terms will include a full range of banking benefits, including subsidised mortgage, car, non-contributory pension, etc.

Please send a detailed c.v., including daytime telephone number, in strict confidence to Peter Wilson FCA at Management Appointments Limited (Search and Selection Consultants), Finland House, 56 Haymarket, London SW1Y 4RN. Tel: (01) 930 6314.

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## Compliance Officer

### Senior Appointment: Leading Investment Bank

We invite applications for the newly-created post of Compliance Officer with one of the most prestigious of the International Investment Banks.

The role will entail establishing Compliance procedures throughout the organisation and working with the management committee to structure and regulate their business in line with approved standards. Its importance is recognised in the decision to make the appointment at Director level.

Specific experience is secondary to more fundamental qualities. The Bank seeks an individual with outstanding intellectual and personal skills, a commercial outlook, an enquiring mind and a track record of demonstrable achievement in the City, a professional firm or possibly elsewhere. Ideal age 30-40.

Salary and fringe benefits will not be a limiting factor for the right person and there will be every opportunity to broaden the range of responsibilities after the Compliance function has been properly established.

Please write in confidence, enclosing career details and explaining how you may meet the Bank's requirements, to: Nigel Halsey, Managing Director, Michael Page City, 39/41 Parker Street, London WC2B 5LH. Telephone 01-404 5751. Reference: 3660.

**MP**

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### Equities

## Settlement & Operations Manager

This highly successful US brokerage company, which is part of a major international investment management group, is expanding its activities by establishing a new company in London to trade in UK and European equity markets.

They wish to appoint a Manager to take responsibility for all settlement functions and any associated currency transactions. This will involve timely settlement of trades, assisting in the introduction of systems, management reporting and administration.

A self-starter, you will have substantial experience in the settlement of UK and international equities. You are now seeking to pursue your career in a highly visible role within an independent progressive environment.

Remuneration will be pitched to attract high-calibre candidates and is unlikely to be a restricting factor. If you are interested in this challenging opportunity, please telephone Barbara Lord or write to her enclosing a cv, in complete confidence, and quoting Ref: AAE2/9818/FT.

**PA**

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## Management Personnel

### BANKING

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Develop your experience within one of the new broker/bank formations. Our client is looking for self-motivated individuals to join one of the following teams: small companies; consumer financial services. This is an excellent opportunity to progress your career with a 'good name' organisation. Ref: SM 0244.

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Telephone: 01-256 5041 (out of hours 01-803 2783)

**UK Marketing Officer \$20,000**  
Demanding role within a major European bank. Responsibilities include marketing to major UK based companies. Candidates should have had exposure to a broad range of banking products. This position will entail establishing new relationships as well as developing existing business in a competitive market. Ref: SM 0245.

**Credit Analyst \$16,000**  
UK Merchant Bank seeks self-motivated individuals to effect the credit analysis of large corporate clients in the North American portfolio. This wide ranging position will entail spread sheet analysis and the presentation of proposals to the credit committee and providing full back-up to marketing. Ref: SM 0242.

10 Finsbury Square, LONDON EC2A 1AD.

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Unique opportunity for an applicant with following qualifications:

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- 3 - Experience in data communication and brokerage houses preferred.

This position involves taking part in setting up of a highly sophisticated computerised trading unit and eventually directing the data processing and research department. Salary and incentives open and commensurate with qualification.

Please send résumé to: Box A0226, Financial Times  
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Please reply in confidence to:

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## Fund Manager, Edinburgh

We are looking for a UK Fund Manager to join our independent company which currently manages in excess of £850m. The successful applicant will have had experience in the management of UK equity portfolios and will, immediately on joining, be responsible for the management of two UK unit trust portfolios and will also be expected to cover a specific sector of the market.

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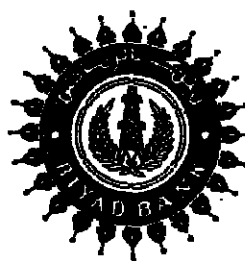
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Please apply in writing with full career and personal details to:

The Chief Manager,  
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Temple Court, 11 Queen Victoria Street,  
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# UK Equity Sales

## A new venture for an established name

Our client is a world leading investment banking operation, a position gained through its strength in international securities. Now, in the light of deregulation, they are extending their activities to embrace UK equity sales. They are committed to establishing themselves as one of the eventual leaders in this challenging field.

Two of the reasons for their past success have been the level of personal service they provide to their clients and their unrivalled research activities. They shall be applying these principles to their new UK equity sales operation which will begin in earnest once they have appointed several talented and experienced people to the London-based team.

Initially, you will be engaged in servicing a select list of institutions, while simultaneously they will be building up a UK research base of considerable weight. Naturally you will have access to an international network of sales

information and a worldwide client base, to support your drive. As a senior member of the sales team, you will need to demonstrate sound UK equity sales experience gained within a major broking house. Outstanding ability and the potential to succeed within a growth environment is understood. Your likely age range is 25 to 30.

Your presence in the team will help shape and direct the eventual European operation which will develop out of the success of UK equity sales. The opportunities and rewards are equal in significance, for the client and for you, both personally and professionally.

The exceptional remuneration package includes a bonus scheme, BUPA membership and a mortgage subsidy scheme. Please write with full career details to: Stephen E. Garlick, Director, Lockyer Bradshaw & Wilson, 39-41 Parker Street, London WC2B 5LH.

# LBW

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Write now, with a detailed curriculum vitae, to:

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## Industrial Economist

This post carries responsibility for forecasting car and commercial vehicle demand and production, preparing analytical articles for publication, maintaining and updating forecasting models.

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Candidates must be able to show evidence of report writing skills and practical use of quantitative analysis. A background including analytical experience in the motor industry will be advantageous, as will language skills.

Candidates will require strong academic qualifications (probably an MSc (Econ) or equivalent) with a good grounding in econometrics and other quantitative techniques. They should be ready to progress towards a prominent role in developing and presenting DRI services to clients in Europe and beyond.

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Please reply in confidence to:

John Lawrence  
DRI Europe Ltd  
30 Old Queen Street  
London SW1H 9HP



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Our plans for further expansion and diversification imply that our management team needs to recruit one more very senior consultant with a record of success in negotiating and managing projects.

If you feel that you meet this description, and would like to discuss the possibilities for you within Orr & Bosse, please send brief personal details in confidence to:

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## Assistant Fund Manager

CITY

This is a valuable career opportunity for someone in their early twenties with around three years' market experience including some direct familiarity with the management of unit linked funds.

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Cornhill is a composite Insurance Company with a growing Life Assurance Division. Remuneration at commencement will be in a range up to £17,000 per annum which will include basic salary, location allowance, subsidised mortgage, health insurance and other benefits associated with a leading insurer. Applications including a full cv, and current salary level will be treated in confidence and should be sent to: Mr E J Hughes, Personnel Executive, Cornhill Insurance PLC, 57 Ladysmead, Guildford, Surrey GU1 1DB.



Cornhill Insurance Group

# KW

## Spot ECU Broker

Due to continued expansion we are seeking an additional experienced Spot ECU broker to join our successful team. Please apply with full career and salary details to:

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## CORPORATE BUSINESS DEVELOPMENT

The Commonwealth Development Corporation is a statutory body concerned with investment in and the promotion, operation and management of commercial enterprises including agricultural projects in the developing world. It operates through 18 overseas offices, in 50 countries, with investments and commitments exceeding £900 million.

Our business development activity has traditionally been handled within geographical operating areas. It is now planned to complement this with a corporate Business Development specialist who, as a senior member of the Business Development and Evaluation Department, will work closely with senior UK and Overseas management in investigating new business areas and in promoting joint ventures with British Industry.

The person we are seeking is likely to be a graduate (possibly in Economics or Engineering), aged 45-55, who has held positions of considerable management responsibility, probably in marketing, finance or consultancy. Numerate, well versed in operating at Board level and familiar with industrial/commercial markets, the successful candidate will be essentially an innovator with a successful track record in initiating new business.

A two year fixed term contract is envisaged at a salary of £30,000.

Applications, with a full curriculum vitae, should be sent to:

M. B. Knott, Personnel Executive,  
Commonwealth Development Corporation,  
33 Hill Street, London W1A 3AR,  
quoting serial no. 2194.

An Equal Opportunity Employer



Commonwealth Development Corporation

## SENIOR BANKING APPOINTMENT

A LEADING UAE BANK require a Chief Executive for their U.K. operations. Ideally, the candidate would be an Arab with good education, strong business connections, thorough knowledge of the City, orientation in investment banking and drawing not less than £30,000 p.a. with fringe benefits.

A good opportunity to work on a wide canvas. Detailed curriculum vitae, marked "Private and Confidential," may be sent to Chief Manager, Overseas Operations Division, latest by August 14th, 1986. Full confidentiality assured.

P.O. Box 1250, Deira, Dubai  
United Arab Emirates

## Executive Director Capital Markets

Our client, a major U.S. bank, with a substantial international presence, requires an executive director to assume responsibility for all international syndicated facilities.

The successful candidate will be responsible for the identification of syndication opportunities and the cross-selling of other merchant banking services, and will have a thorough knowledge of eurocurrency market practices and current developments in all sectors of the international syndicated credit market.

Candidates, in their early thirties, possessing several years' relevant experience, should also have the necessary interpersonal skills to develop and manage a team of professionals. Well developed negotiating techniques and communication skills will be needed to orchestrate successful bids for mandates against strong international competition.

The salary package will be highly attractive and will be negotiated according to level of relevant experience. Please write, enclosing full curriculum vitae, quoting ref 434 and stating clearly any organisations to whom details should not be forwarded to:

Steve Garlick  
Director  
Lockyer, Bradshaw & Wilson Ltd  
39/41 Parker Street  
London WC2B 5LH

# LBW

LOCKYER, BRADSHAW & WILSON LIMITED

## FLEMINGS EUROPEAN ANALYST

Robert Fleming Investment Management have a vacancy for an analyst to join the team covering Continental European stock markets.

The successful candidate will ideally be an MBA or have at least two years' experience of investment analysis, preferably, although not essentially, in this area of specialisation. Knowledge of foreign languages and/or a quantitative background would also be helpful.

A competitive salary according to age and experience, together with fringe benefits, will be offered.

Applicants should write, enclosing their curriculum vitae, to:

Frank Smith,  
ROBERT FLEMING & CO. LIMITED,  
25 Cophall Avenue,  
London EC2R 7DR



punjab national bank

A Public Sector Bank with Headquarters in India requires for its branches in U.K. at London, Wolverhampton, Birmingham and Gravesend

## JUNIOR OFFICERS

Candidates in the age group of 25-30 years, and permanently resident in U.K. with minimum qualifications of "A Levels" and three years' experience in supervisory capacity in any Bank, may forward their curriculum vitae, also mentioning salary expected. Knowledge of Hindi preferable. All applications, addressed to Mr D. K. Malhotra, Manager, should reach within 10 days at the following address:

Punjab National Bank,  
Moore House, 119 London Wall,  
London EC2Y 5EL.



# Accountancy Appointments

## Appointments

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For further information call:

Louise Hunter  
01-248 4864

Jane Liversidge  
01-248 5205

Daniel Berry  
01-248 4782

## INTERNATIONAL BANKING FINANCIAL CONTROLLER

City

c. £30,000 + banking benefits

Our client is an American owned international bank with operations in key locations around the world. Its banking network provides a wide range of financial products and financial market services to a customer base which includes financial institutions, governments, businesses of all sizes and individuals.

The London operation is now seeking to concentrate on capital market and merchant banking operations and is looking for a financial controller to take on responsibility for the provision of a full financial service.

Candidates should be chartered

accountants, ideally in their mid-30's, with experience of accounting in an international banking operation. They should additionally be fully conversant with computer based accounting and management information systems.

This most interesting, and potentially rewarding position, carries with it the normal attractive banking benefits and offers the successful candidate scope for personal development in contributing to senior management of the bank.

Please reply in confidence, enclosing full career details and quoting reference 5797/L to Anne Routledge, Executive Selection Division.

**PEAT  
MARWICK**

Peat, Marwick, Mitchell & Co.,  
165 Queen Victoria Street, Blackfriars, London EC4V 3PD.

## UK Internal Auditor

North Herts

c. £22,000 +  
Bonus + Car  
+ Subsidised  
Mortgage



**Arthur Young Executive Selection**  
A MEMBER OF ARTHUR YOUNG INTERNATIONAL

This well-established Canadian company provides an extensive range of competitive products and services to meet all needs within the life insurance sector. It has offices worldwide, and, with assets of more than \$12 billion, is recognised as a major international financial corporation.

An excellent opportunity now exists for a high calibre accountant to join the UK financial team and take full responsibility for the internal audit function. Reporting to the General Auditor in Toronto, the Internal Auditor will formulate audit strategy for all UK operations and monitor financial controls. A major challenge will be to increase the computer audit capability, and build a responsive operational audit service.

Candidates should be qualified accountants, preferably chartered, aged over 27 with several years auditing experience, gained in a major accounting firm or financial institution. Experience of computer audit is essential, as are initiative, ambition and self-motivation. An analytical approach and good communication skills will enable the ideal candidate to match the requirements of this role and to develop within the company.

Please reply in confidence, giving concise career, salary and personal details quoting Ref. ER875 to: **Micheline Wilson, Executive Selection, Arthur Young Management Consultants, Rotts House, 7 Rotts Buildings, Fetter Lane, London EC4A 1NG.**

## Capital Investment Controller Dynamic Retail Environment

London

Minimum £25,000 + car + high bonus potential

Our client is one of Britain's leading retail groups with sales turnover in excess of £700 million. The group has increasingly gained a reputation for innovative progressive retail management and recent months have been a time of considerable change including a major management reorganisation. As part of this, there is now an urgent requirement for a very high calibre manager to join the team with a view to a fast-track career within the group.

You will be responsible for controlling the major refurbishment project which the group has recently embarked upon to reflect a completely new concept. The scale of the project is extensive and the responsibilities of the position will include:

- ★ Liaison with all involved parties, including operations and merchandising management, as well as external agencies and consultants.

- ★ Control of capital and revenue expenditure, assessment of knock-on effects and critical path analysis.
- ★ Setting of performance criteria.
- ★ Reporting and recommending at board level.

Candidates will be self motivated qualified accountants with an assertive but diplomatic approach, and accustomed to operating at all levels.

The position demands maturity and well developed interpersonal skills, therefore it is unlikely that the person appointed will be aged under 30.

The first class salary and benefits package will be complemented by a bonus scheme which is likely to considerably enhance your basic remuneration.

Interested candidates should write to Nigel Bates FCA, Executive Division, enclosing a comprehensive CV, quoting ref. 328, at 39-41 Parker Street, London WC2B 5JH.



**Michael Page Partnership**

International Recruitment Consultants

London Windsor Bristol Birmingham Manchester Leeds Glasgow Brussels New York Paris Sydney  
A member of the Addison Page PLC group

## Financial Controller

Contracting

West London

c. £25,000 + Car

Our client is a small but highly profitable electrical installation contractor which has recently been acquired by a successful US group as its springboard into the UK market. With a strong commitment to rapid growth, the company offers exciting career prospects for someone commercially aware and highly skilled in financial matters.

The position calls for a Qualified Accountant, aged up to 50, with several years experience in a contracting related environment. The responsibilities will include all aspects of financial management, including budgetary control, monthly reporting and cash management. Experience of developing computer-based systems is essential.

The company offers an attractive remuneration package and there are excellent prospects for someone with drive, ambition and the ability to contribute to the overall development of the business.

Please send concise details, including current salary and daytime telephone number, quoting reference F2015, to W S Gilliland, Executive Selection Division.

**Grant Thornton**  
Management Consultants  
Fairfax House, Fulwood Place, London WC1V 6DW.

## Assistant Audit Managers

London base - c. £19K + car & benefits

With a turnover in excess of £300 million, BUPA ranks as Britain's leading private health care organisation. With services ranging from health insurance, hospitals, medical centres and nursing services to medical research, fitness assessment, and care for the elderly, it is a diverse and expanding group of companies.

New, sophisticated DP systems are currently being implemented and these, together with other far-reaching developments, will impact on every facet of our business.

At a time of great change there could be no better opportunity for the young and ambitious audit specialists we are now seeking to strengthen our team.

Professionals whose remit will stretch beyond the traditional areas of independent audit investigation and team leadership/motivation, into the development of techniques, the introduction of methodologies and above all the 'marketing' of the internal audit function as a 'useful' business analysis tool.

These highly visible roles are crucial to future development and we shall be understandably selective about the men and women we appoint.

Aged between 25-30 they will all be fully qualified. Probably educated to degree level, they will have team leadership experience in a large scale audit environment, as well as considerable exposure to DP systems. Above all, these new managers will have the technical skills, communication ability, and diplomatic qualities to quickly grasp complex business situations, manage and motivate by example and win respect at all levels of the group both in UK and international operations.

It's a lot to demand but equally there is a lot on offer. The attractive salary (reviewable after six months) comes with a range of benefits including a company car, free BUPA, and a mortgage subsidy. Relocation assistance is available if appropriate.

Progress within the function and indeed into general management will be dictated by ability alone.

Send a cv to Mrs Margaret Monaghan, Personnel Manager, (Group), BUPA, Provident House, Essex Street, London WC2R 3AX. Tel: 01-353 6212.

**BUPA**

Britain feels better for it.

## Finance Managers Senior Financial roles within Greater Manchester's new public transport initiative

c. £21,055

The appointment of the area management teams at Greater Manchester Buses Limited is part of the next phase of getting itself into shape to take over the bus operations of the Greater Manchester Passenger Transport Executive.

Reporting to one of four Area Managing Directors within the new system, you'll be expected to provide a comprehensive finance management capability, including Supplies and Administrative functions, to the Area subsidiary and to be qualified and able ultimately to function as a Company Secretary.

Your formal accountancy qualification will be backed by several years' in-depth commercial accounting experience, involving capital and revenue budget compilation and performance monitoring.

statutory accounts and sound administrative procedures. Knowledge of the bus industry would be an advantage.

As well as the attractive salary, there will be the benefits package which you would expect at senior level, including assistance with relocation expenses, where applicable.

If you feel you shape up to taking a leading role in meeting the challenge of providing modern public passenger transport in a commercial environment, write in confidence to: J Dutton, Principal Personnel Manager, Greater Manchester Buses Limited, 2 Devonshire Street North, Ardwick, Manchester M12 6JS, from whom further information is available.  
Closing date: Monday, 4th August, 1986.



## Hoggett Bowers

Executive Search and Selection Consultants  
BIRMINGHAM, CARDIFF, GLASGOW, LEEDS, LONDON, MANCHESTER, NEWCASTLE, SHEFFIELD and WINDSOR

### Chief Accountant

Industrial Hose Products  
North East, To £16,000, Car

A division of a highly successful multi-national and a UK market leader in the manufacture and sale of superior quality industrial hose products, this high volume, batch manufacturing plant operates sophisticated financial control and management information systems. Reporting to the Managing Director, the Chief Accountant has full operational responsibility for a finance department of 15 staff, including the preparation and evaluation of all financial and management information, performance monitoring and reporting, investment appraisal and the further development of a fully computerised accounting system. Qualified accountants, aged over 26, will be high calibre, industrially based financial managers with significant experience of running a finance function utilising computerised accounting techniques. Strong in management and leadership skills, the ability to liaise and input strategically at senior level with corporate finance, sales and operations management, is essential.

K. H. Thompson, Ref: 46093/FT. Male or female candidates should submit in confidence a comprehensive C.V. or telephone for a Personal History Form, 091-232 7455, Hoggett Bowers plc, 4 Mosley Street, NEWCASTLE-UPON-TYNE, NE1 1DE.

## FINANCE EXECUTIVE

EXCELLENT SALARY  
AND BENEFITS PACKAGE OFFERED

We are a leading US designer and manufacturer of high performance data communications systems.

We are seeking a highly-motivated candidate for a key financial position at our European Headquarters in the UK. The ideal candidate will be a Qualified Accountant with a minimum of 10 years' experience at Controller level in a computer-related electronics industry and possess a thorough knowledge of US accounting methods, regulations and procedures.

Please send full cv to Box A0196, Financial Times  
10 Cannon Street, London EC4P 4BY

## BUSINESS ANALYST

CENTRAL LONDON to £23,000 + Car

Our client is one of the leaders in the UK leisure industry with 200 locations and a turnover of around £130m. The young board of directors intends further to develop the company by means of aggressive marketing, product growth and a positive attitude towards acquisitions.

This is a new position reporting to the main board Finance Director and is central to the company's progressive business policy. Operating in a competitive market, where location managers expect full support from head office staff functions, responsibilities will require completely professional analysis of divisional performance, making use of LOTUS 1-2-3 to design a new approach to management information often preparing reports for the Chairman to appraise. A key area of involvement will be in acquisitions and occasional disposals, necessitating regular analysis of competitors' results, liaison with target companies' directors, research agencies and regular discussions with corporate financial advisers. Ad hoc tasks will include a variety of projects with the emphasis on new business development.

● ONLY APPLY if you are:- Aged 25-30

A graduate qualified accountant

Able to achieve results as a self starter in a high pressure environment  
Tough, self confident with excellent communication skills.

The successful candidate will be rewarded with an interesting challenging and commercial role, success in which will lead to promotion to Divisional Finance Director within two years.

Considerable further information is available to those selected for interview.

Please write to or telephone:-

GERRY PEARSON 01-402 7162

**SCOPE  
EXECUTIVE**

(Recruitment and Consultancy) Ltd  
10A London Mews,  
London Street,  
London W2 1HY  
Tel: 01-402 7162

## Management Personnel

### GROUP MANAGEMENT ACCOUNTANT

Herts Controller Designate to £19,000 + car

A qualified Accountant (ACA, ACCA, or ACMA) aged 25-40, you should be acquainted with advancing financial systems using computer techniques and ideally have gained some experience at Controller or Assistant Controller level. Part of a major 'blue chip' multi-national, our client is a subsidiary manufacturing business group (turnover £140 million) with operations in the UK and N. Europe. They have a requirement for an individual to undertake a new and challenging position, with the potential to aspire to Group Financial Controller, probably within two years.

Reporting to the Finance Director, you will be involved in developing and implementing new systems as well as undertaking a variety of special projects. Commercial awareness, good communication skills and the ability to work on your own initiative are the inherent qualities required to emphasise the importance of tight financial controls throughout the Group.

Opportunities within this international concern are only limited by your own ability. Please telephone Neil Jury for an application form or send a full C.V. with covering letter.

Telephone: (0727) 351116 (ext of local 0525 718211)



105 St Peter's Street,  
ST ALBANS, Herts AL1 3HH.



# Accountancy Appointments

## INTERNATIONAL STOCKBROKER GROUP MANAGEMENT ACCOUNTANT

City c.£30,000 + bonus + benefits

Our client, a major international stockbroking group, long established in the City, is a leader in its fields and has an impressive record of growth and diversification.

As part of the group's continuing expansion it now seeks a group management accountant to support and enhance the work of the small central financial team.

Candidates must be chartered accountants, ideally in their late 20's or

early 30's, and preferably working in a financial services or stockbroking environment. Drive and ambition are required but application is equally important. Excellent communication and interpersonal skills are essential to work successfully in a strongly entrepreneurial environment.

Please write in confidence enclosing career details and quoting reference 6289/L to Anne Routledge, Executive Selection Division.

**PEAT  
MARWICK**

Peat, Marwick, Mitchell & Co.,  
165 Queen Victoria Street, Blackfriars, London EC4V 3PD.

## Group Management Accountant

London

c.£20,000+car

Our client, part of a prestigious international group and a leader in its field, has three major manufacturing locations and markets its products all over the world through 16 selling companies. Turnover is £180m and there are 3,000 employees.

As a result of internal promotions, the opportunity has arisen to join the small headquarters finance team. The responsibilities are very broad and will include the preparation of management information for presentation to the Board, the consolidation of statutory accounts, the preparation of budgets and forecasts and special projects. The establishment of good relationships with Financial Controllers throughout the world is essential.

You will be a qualified accountant

under 30 with a mature personality and good interpersonal skills. You will have relevant financial experience which could have been gained either in a large professional firm or in a substantial manufacturing environment.

Success in this role should result in further career opportunities within the Group, either in the UK or overseas.

Please send a detailed cv, including daytime telephone number, in strict confidence to George F Cross, ACMA at Management Appointments Limited (Search & Selection Consultants), Finland House, 56 Haymarket, London SW1Y 4RN, Tel: (01) 930 6314.

**MAL**  
Management Appointments  
Limited

## Appointments Advertising

£41 per single column centimetre and £12 per line  
Premium positions will be charged £49 per single column centimetre

For further information call:

**Louise Hunter**  
01-248 4864

**Jane Liversidge**  
01-248 5205

**Daniel Berry**  
01-248 4782

## US INVESTMENT BANK DEVELOPMENT ROLE

ACA's 26 - 30 £30,000 PACKAGE

As a result of increasing client demand, our client, a strong competitor in the major financial markets, is continuing its programme of co-ordinated expansion in the UK.

To meet the demands of the highly competitive environment and new regulatory framework in the city, they are now seeking to appoint an individual of outstanding ability. The role will be advisory and developmental in nature and will involve the provision of technical support across all trading areas. Initially some time will be spent in New York gaining familiarity with our clients operations.

The successful candidate is likely to have already gained some experience within a banking environment or be at manager level within a major professional firm.

Interested applicants should telephone Robert Walters on 01-930 7850 or write enclosing brief details to the address below.

**ROBERT WALTERS ASSOCIATES**

RECRUITMENT CONSULTANTS

66-68 Haymarket London SW1Y 4RF Telephone: 01-930 7850

## GROUP FINANCIAL ACCOUNTANT

Major International Financial Services Group

Up to £27,000 + car

City

Our client is one of the world's largest and most successful insurance broking groups, with revenue exceeding £1 billion and profit well above 20% on revenue. It is a company with great style, which extends from management attitudes through working conditions to its professional staff. As you would expect, only the highest professional standards are acceptable. We are looking for a young, high calibre chartered accountant to control the preparation of monthly, quarterly and annual financial reports. To meet those high corporate standards, we will be demanding substantial post-qualification

experience with a major firm plus several years in the finance activity of an industrial or commercial operation. We need experience of complex consolidation and the preparation of published financial statements, knowledge of public company reporting requirements and familiarity with both micro and mainframe accounting systems. We are expecting our best candidates to be late twenties/early thirties, able to think on their feet and communicate well. Promotion prospects, both in the UK and internationally, are excellent. Please send full career details to Malcolm Coates, quoting reference LI 6128.

**LINK** 13/14 Hanover Street, London W1R 9HG. Telephone 01-493 5788.  
Link International Search & Selection Ltd.

## FINANCE DIRECTOR

South Yorkshire/  
N Midlands c.£25,000 - £30,000  
+ share options + car

This represents an outstanding and unique career opportunity to join one of the UK's fastest growing listed mini-conglomerates.

The initial appointment is Finance Director of a recently acquired manufacturing subsidiary. However, such is the expansion of the group that the role could very rapidly develop into a larger divisional responsibility covering a number of other companies.

The group, therefore, wishes to recruit someone of stature, capable of introducing suitable systems and providing strong financial control to new subsidiaries, as well as assessing potential acquisitions. Equally important is the strength and confidence to make a positive contribution to a dynamic senior management team.

Such a key position requires a high quality individual able to demonstrate a clear ability for strong personal development, together with a proven record of achievement to date.

The successful candidate will be an ambitious qualified accountant possessing well developed inter-personal qualities allied to the analytical and commercial skills needed to contribute to the maximisation of the company's performance.

In the first instance, please telephone (0742 754015), or write (enclosing cv) to, Alyn Pearce, LLB, ACA (Associate Director) at Daniels Bates Partnership Ltd, Fountain Precinct, Sheffield, quoting ref: 86S/597FT.

**Daniels  
Bates  
Partnership**  
PROFESSIONAL RECRUITMENT

Daniels Bates Partnership Ltd., Fountain  
Precinct, Leopold Street Wing, Sheffield  
S1 2GZ. Tel: (0742) 754015.  
Also at: Josephs Well, Hanover Walk, Park  
Lane, Leeds LS3 1AB. Tel: (0532) 461671  
(5 lines 24 hours).

## GROUP ACCOUNTANT

Major Merchant  
Banking Group

ACA

c.£24,000 + car

**PEAT  
MARWICK**

Peat, Marwick, Mitchell & Co.,  
165 Queen Victoria Street, Blackfriars, London EC4V 3PD.

One of the most prestigious Merchant banking groups in the City seeks a graduate chartered accountant with good post qualifying experience in a leading professional firm or in the head office of a major City financial institution.

Duties will include the preparation of group consolidated reports, taxation and financial planning, the review of budgets and the monitoring of cash flow and currency exposures. There will be some liaison with group directors and senior executives as well as financial controllers in the autonomous subsidiaries, involving the future development and coordination of group accounting practice.

This is a career appointment of considerable significance to an ambitious young accountant who can demonstrate high technical skills and the personal qualities and character that this senior post requires. The package includes a salary negotiable around £24,000, plus car and a wide range of banking benefits.

Please write in confidence, with full career details, quoting reference 3972/L to John W. Hills, Executive Selection Division.

## FINANCIAL CONTROLLER

AGE 28/33 NORTH WEST £20-24,000 + car

An excellent opportunity has arisen within the UK operation of a major multinational for an accountant who can already demonstrate a proven track record. The company designs and manufactures capital equipment machinery, employs 1000 people and has a £70m + T/O of which 90% is exported. It commands an enviable world-wide reputation.

Although the successful candidate will report to the European Financial Controller, the company structure means that in practice he/she will assume responsibility for the full range of financial control. Initial emphasis will be directed towards a new costing system, financial and strategic planning and systems appraisal. The accounting support staff is large and is managed through a small qualified financial team.

He/she will be a graduate qualified Accountant, probably Chartered, who has the energy, business acumen and technical skills to justify promotion to other key financial roles within 2 years. The successful candidate should have the personality and strength of character and a "shirt sleeves" approach when necessary that will gain the respect of colleagues in other disciplines.

The company can offer outstanding experience and a challenging career path. Conditions of employment are commensurate with those of a multinational group.

Please contact Lawrence Barnett or Dudley Harrop at our Manchester Office quoting ref: FM507.

Trident House,  
31-33 Dale Street,  
Liverpool L2 2HF  
Tel: 051-236 9373

**ASB**  
RECRUITMENT LIMITED

Eagle Buildings,  
64 Cross Street,  
Manchester M2 4JQ  
Tel: 061-834 0618

## BADENOCH & CLARK

### CORPORATE FINANCE

We are a market leader in Corporate Finance recruitment. We are experiencing a high level of demand for ambitious and innovative Chartered Accountants from a variety of clients including Merchant Banks, Stockbrokers, practising firms of Accountants and industrial companies.

Current opportunities include:-

### STOCKBROKER CITY

Our client is an established U.K. Stockbroker with an excellent reputation for the quality of its research. They wish to strengthen their corporate finance team by appointing two additional team members - one to become involved predominantly with M & A work and the other in general corporate finance transactions, both domestic and international.

Applicants are likely to be aged between 25 and 32, ideally with investigations experience. Knowledge of one or more European languages would be useful. Salaries are negotiable and the package will include substantial bonuses.

### FINANCIAL ANALYST To £20,000 + Car

This is an exceptional opportunity to join a small team of professionals working for a major P.C.

Candidates should be qualified accountants with at least three years post qualification experience and aged in their mid/late 20's.

This post requires good investigative experience coupled with the ability to assess the legal and taxation implications of new overseas contracts. Applicants must be able to speak Spanish and be willing to travel up to 20% of the time.

For further details of these and other vacancies, please contact

Robert Digby, Robert Morgan or Tim Clarke.

Financial Recruitment Specialists  
16-18 New Bridge St, London EC4V 6AU  
Telephone 01-583 0073

## BUSINESS PLANNER/ STRATEGIST

C. London

£22K + Car

An outstanding record of successful acquisition world-wide has led this major manufacturing group to an enviable market position. You will make a direct impact on the further development of their expansion strategy.

• ACQUISITIONS • CORPORATE PLANS • FINANCIAL MODELLING

Clearly a prominent role, a history of early promotion to key management positions has already been established. A young (25-30) qualified accountant with 1-3 years post-qualification experience of an analytical nature is sought. He/she will find that their commercial acumen and communication skills are stretched, challenged and amplified, preparing them for a future in general management.

If you thrive on variety and challenge in a forward-looking environment, please call JANE EASTON, quoting Ref 2484 on 01-242 6321 (or send CV).

Personnel Resources 75 Gray's Inn Road London WC1X 8US

**personnel  
resources**  
Public Practice Division

## MANAGEMENT ACCOUNTANT

with experience of computerised systems

A competent and experienced management accountant is required for a medium-sized chemical manufacturing company which is part of an international group. Current developments have created an opportunity for an ambitious accountant to join the senior management team.

Ideal candidates will be 30-35, qualified accountants with at least three years' experience in chemical manufacturing or a similar process industry. They will be technically competent in all aspects of management accounting and able to develop, control and monitor a computerised management information system.

Remuneration: c. £16,000 plus car, BUPA and relocation assistance where necessary. Location: North-West.

Please write Box A0217, Financial Times  
10 Cannon Street, London EC4A 4BY



# Accountancy Appointments

## Audit Manager

— a Europe-wide role with a world leader

c£20,000 + car

based Enfield, Middx

Matchbox Toys Limited, one of the world's top toy manufacturers, has this exceptional opportunity for an experienced finance professional.

Reporting to the Group Internal Auditor, who is based in Hong Kong, you will have full operating responsibility for the co-ordination of all financial and operational audits throughout the European division. This division includes manufacturing, warehousing, distribution and marketing facilities in England — at Enfield and Rochford — and in France, Germany, Spain and Italy.

A qualified accountant, aged 26-30, you will probably be either working in the profession, with one of the "big eight", or will have had at least 2 years experience of internal audit with a large multinational, ideally in manufacturing. Experience of computer-based financial systems will be advantageous as the European division will shortly be converting to IBM 3800 equipment. Extensive European travel is anticipated therefore a sound working knowledge of either French or German is essential. Familiarity with US, German and French statutory reporting procedures would also be a distinct advantage.

As well as the excellent salary and company car the attractive benefits include generous relocation assistance where appropriate.

Please write enclosing a detailed C.V. to: Mr G. Lewis, Personnel Manager, Matchbox Toys Ltd., Burleigh House, Great Cambridge Road, Enfield, Middlesex.

**MATCHBOX**

## FINANCIAL DIRECTOR

West Country

c.£25,000 + car

Our client is a fast growing subsidiary of an internationally reputed advanced technology manufacturing plc with an outstanding financial record.

This new appointment will allow further devolution of responsibility for financial management within the group/subsidiary relationship, but already calls for the ability to take charge of established financial control, management accounting and MIS/DP departments.

Candidates, graduates (ideally in engineering) in their mid thirties must be qualified accountants with

experience of managing a total finance function, including budgeting and forecasting, within a fast growth electronics/engineering manufacturing organisation. Other desirable attributes include acquaintance with computer integrated systems, office automation, CAD/CAM, marketing and pricing and distribution agreement.

Please write in confidence, enclosing career details and quoting reference 4367/L to Michael Blanckenhagen, Executive Selection Division.

**PEAT MARWICK**

Peat, Marwick, Mitchell & Co.,  
165 Queen Victoria Street, Blackfriars, London EC4V 3PD.

## Finance Director

**HOLLAND & HOLLAND LIMITED**

Our clients are the renowned gunmakers and retailers of sporting weapons, antique arms and armour, books, clothing and associated goods.

A Finance Director is to be appointed to control and develop the Company's accounting procedures and to advise on financial strategies related to continued growth.

The post would suit a qualified accountant with experience of heading the accounting function in a small or medium sized company, preferably in retailing and manufacturing. It is unlikely that anyone under 35 will have had the necessary experience. The need for review of present computerised systems calls for someone with an affinity for computers.

Supported by an accountant and a small staff, the Finance Director will be responsible for accounting at the Company's weapons manufacturing facilities in London and Birmingham, their shooting school in Northwood, and retail showroom in Mayfair.

Please apply with a full cv including current salary and daytime telephone number, and quoting reference 1464, to:

**BinderHamlyn** MANAGEMENT CONSULTANTS

Royal Bull, Executive Selection Division  
Binder Hamlyn Management Consultants  
8 St Bride Street, London EC4A 3UA

## Heron Homes

**HERON**

A Heron International Company.

## Controllers — AVON

Heron Homes Limited is the rapidly expanding and highly profitable private housebuilding division of Heron International PLC, which is one of Britain's largest privately owned and most diverse Groups.

These two appointments are to strengthen and consolidate the current management team as part of its expansion plans. Previous house building experience will be an obvious asset and the nature of the business and style of the Company will require a practical "shirt-sleeves" approach combined with a professional and totally dedicated attitude. Experience on computerised business systems is considered to be essential.

**Group Financial Controller**  
c£20,000 + car

Candidates for the Group role will be qualified accountants in their late 20's/early 30's and will be currently working as a Divisional Chief Accountant/Financial Controller in a major Group. Reporting to the Group Finance Director the successful applicant will be responsible for the administration of the finance function. Candidates will need to demonstrate a high commercial awareness, possess man management skills and be able to communicate effectively with all levels of management.

**Divisional Financial Controller**  
c£14,000 + car

Candidates for the Divisional role will be qualified accountants in their mid/late 20's and be able to demonstrate potential in terms of acumen and interpersonal skills. Reporting to the Group Financial Controller, technical competency and appetite for hard work are essential as is the discipline to work within tight deadlines. Candidates will be expected to participate in the overall management of an Operating Division.

If you feel that you have the necessary skills/professional qualities to succeed in these roles, please write, enclosing a comprehensive curriculum vitae to Adrian Wheale ACMA, ACIS at 29 St. Augustine's Parade, Bristol BS1 4UL.

**MP**

**Michael Page Partnership**

International Recruitment Consultants

London Windsor Bristol Birmingham Manchester Leeds Glasgow Brussels New York Paris Sydney

A member of the Addison Page PLC group

Small Manufacturing Company  
requires

**COMPANY ACCOUNTANT**

ASHFORD, KENT  
Tel: 0233 29764

## GROUP FINANCIAL CONTROL

Herts/North London Near M1

c £20,000 + car

Our client is a highly respected public group with diverse manufacturing and marketing operations in the U.K. supplying both home and overseas markets. It has a commitment to growth by acquisition and through further investments in existing operations.

As a key member of the group management team, reporting to the Group Financial Director and with close contact with the main board, you will assume responsibilities for the appraisal and development of management information systems, budgeting and planning, as well as monitoring, consolidating and reporting on subsidiary operations. You will gain an in-depth understanding of

group activities and liaise closely with subsidiary finance and managing directors reviewing performance and providing technical advice and support.

This is a challenging management role offering the opportunity to provide a significant contribution to the group's development and profitability.

The successful applicant will be a Chartered Accountant, aged 27 to 33, with experience either in commerce or public practice.

In the first instance please contact Brian Coggett FCCA on 01-387 5400 (24 hours) or write to him at the address below:

**FINANCIAL SELECTION SERVICES**

DRAYTON HOUSE, GORDON STREET, BLOOMSBURY, LONDON WC1H 0AN TELEPHONE: 01-387 5400

## Senior Financial Accountant

West End

Town & City Properties Limited, a member of the P&O group, has a UK property portfolio approaching £1 billion. The company has an active policy of property acquisition, management, development and disposal. This is subject to stringent financial monitoring and control by the company's executives using a comprehensive integrated data base for accounting and property information.

Following recent expansion a new position now exists for a Senior Financial Accountant. The responsibilities include control of the accounting records, coordination of divisional financial reporting and public reporting of divisional companies, involving close liaison with group headquarters and professional advisors.

An intellectual but pragmatic qualified accountant is required, probably younger than 30. A fully competitive remuneration package is offered; there will be opportunities for career development within the international P&O group. In the first instance please send brief personal and career details to Philip Bignell, Town & City Properties Limited, 220 Tottenham Court Road, London W1P 0HH, marking the envelope confidential.

**TOWN & CITY**



## Financial Director Designate

Up to £20k package

Our clients provide a highly successful business support service in the South East Essex area, and have already established a turnover approaching £2 million since their inception in the early 1980's.

A Financial Director Designate, with extensive practical experience in all facets of accounts production, and an excellent management background, is now required to work closely with the Managing Director as the company makes exciting plans for expansion and possible flotation in the next three years.

Ideally you should be in your mid to late 20's and combine a vibrant personality with the ability to evolve the financial support function to meet the growing demands of an

entrepreneurial executive team.

For the right person a highly attractive salary and benefits package, with future equity participation, will be available. The prospects therefore for someone to effectively assume senior executive duties at this crucial point in the company's development are, naturally, excellent.

To find out more ring Paul Ballard on 01-628 5021 (01-256 6925 evenings/weekends) or send him your C.V. at Austin Knight Selection, 17 St. Helen's Place, London EC3A 6AS. Ref: 700/PB/86.

**Austin Knight Selection**

## FINANCIAL DIRECTOR

Circa £30,000

Our client is a £100 million turnover subsidiary company of a British group engaged in high technology engineering. The company is performing well, has a strong order book and business prospects are good. The location is an attractive part of the South Midlands.

In addition to the management of the finance function, the Financial Director will undertake a broad business role, being fully involved in all aspects of the management of the business, including having the responsibility for the development of management information systems.

Candidates will be fully qualified, probably aged over 35 and are likely to be heading a finance function in an engineering company.

In addition to a salary of c.£30,000, there is a company car, which is fully expensed, a good pension scheme and payment of relocation costs.

Please write with full cv enclosing a covering note identifying companies to which your application should not be sent, quoting reference No. 7025 to:

Peter Jones

STRATTON MORGAN AND ASSOCIATES LIMITED  
Selection Consultants, 7 Cavendish Square, London W1M 0EA

## Financial Accountant

London

up to £22,000 + Car

Our client is a successful, international services company with an annual turnover in excess of £1 billion.

They are currently looking for a chartered accountant to join their head office financial team. This is a high profile role within the group and includes extensive contact with the subsidiary companies.

Initially a major contribution will be made in developing financial information systems and upgrading computerised financial accounts. A variety of other accounting responsibilities contribute to making this a demanding and fulfilling role.

The individual, preferably a graduate, will have at least

2 years' post qualifying experience, strong communication skills, a sharp analytical mind, and a hard-working determined approach. Experience of US accounting methods would be an advantage. The age indicator is 27-32.

Excellent opportunities for progression exist within the group. In addition to the very competitive salary there is an attractive benefits package including a car, generous holiday allowance, BUPA and contributory pension scheme.

Interested candidates should write to Philip Rice MA, ACMA, enclosing a comprehensive curriculum vitae, quoting ref. 330 at 39-41 Parker Street, London WC2B 5LH.

**MP**

**Michael Page Partnership**

International Recruitment Consultants

London Windsor Bristol Birmingham Manchester Leeds Glasgow Brussels New York Paris Sydney

A member of the Addison Page PLC group

## FINANCIAL DIRECTOR

Yorkshire/  
Humber Region

c.£20,000 + Bonus + Fees + Car  
+ Relocation Contribution

This challenging appointment is with a £40m turnover chemical manufacturer/processor which is a long established market leader with an excellent record of profitability.

In addition to controlling the Company's finances, you will be appointed Company Secretary and will be closely involved in the development of long term corporate strategies. This is a "hands on" role requiring the total involvement and commitment of an individual with the potential eventually of deputising for the Managing Director to whom you report.

Candidates will be qualified accountants, probably aged 33 to 45, and now looking for a long term career move to a professionally run and successful company.

This is a key position appealing only to someone unafraid of hard work and capable of communicating and working with an informal but dedicated and talented management team. Please apply in the first instance to Alyn Pearce, LL.B. ACA, (Associate Director), Daniels Bates Partnership Ltd., Sheffield Office, Tel: (0742) 754015, quoting ref: 86S/596FT.

**Daniels Bates Partnership**  
PROFESSIONAL RECRUITMENT

Daniels Bates Partnership Ltd., Josephs Wall,  
Hanover Walk, Park Lane, Leeds LS3 1AB.  
Tel: (0532) 461671 (5 lines 24 hours).  
Also at: Fountain Precinct, Leopold Street Wing,  
Sheffield S1 2GZ, Tel: (0742) 754015

## FINANCIAL CONTROLLER

FELIXSTOWE

£ NEGOTIABLE

Antrak is a rapidly expanding export services group. Our shipping agency company (whose head office is in Felixstowe) requires a qualified accountant, preferably with computer and shipping experience, to take full charge of the company's financial and management accounting supported by a team of 5 staff and reporting to the Group Financial Director in London.

Please write in confidence with full C.V. to:

Mrs H. Davies, Personnel Administrator  
Antrak Group, Millard House  
Cutler Street, London E1 7DU



# Accountancy Appointments

## Financial Controller

### West End

to £22,000 + car + bens

Our client is Music Box Ltd, an exciting new venture owned by the Virgin Group, Granada TV and Yorkshire TV. The company is being set up in the music programme production sector, aiming at worldwide television markets.

In order to strengthen the overall management structure, the company is keen to recruit a Financial Controller to work closely with the Managing Director and head up and develop the organisation's finance and administration function. Specifically, you will be responsible for the production of management information, budgeting, planning and forecasting, annual accounts as well as ad hoc project work.

As a qualified accountant, aged 25-30, you should have already gained commercial experience and have knowledge of or a genuine interest in the music and/or television production business.

This is an exhilarating and entrepreneurial environment and you must be able to demonstrate an imaginative and creative approach as well as the ability to liaise at senior director level.

If you have the necessary ambition and determination our client requires, telephone Tim Forster on 01-831 2000 or write to him at Michael Page Partnership, 39-41 Parker Street, London WC2B 5LH.

**MP**  
Michael Page Partnership  
International Recruitment Consultants

London Windsor Bristol Birmingham Manchester Leeds Glasgow Brussels New York Paris Sydney  
A member of the Addison Page PLC group

## Director of Finance and Administration

RETAIL CHAIN

NORTH WEST

c. £20,000 + CAR

A well established, profitable, expanding retail chain with a turnover around £9m is creating this new appointment as a member of the compact top team. Board membership will follow a short successful period in the post.

The job carries full responsibility for all accounting, administration, and company secretarial functions, and also for managing and developing the existing sophisticated computer system, together with the warehouse and distribution facility.

Applicants, preferably graduates, must be qualified accountants with extensive management and administrative experience. Some of that experience should have been acquired in a retail environment. The ability to contribute to the overall management and development of the business as a

member of the top team is vital.

The person appointed will be an efficient administrator who deals well with people, has good communication skills, is a forward thinker, a motivator, with commercial flair and a strong profit drive.

The age indicator is 28 to 40. There is a firm requirement to live within reasonable reach of the new head office in Warrington, and a preference for candidates who already do so.

Please send concise personal and career details, in confidence, quoting reference R132 to Dr A. Brearley as adviser to the company.

Arthur Young Management Consultants,  
Commercial Union House, Albert Square,  
Manchester M2 6LP.

**Arthur Young Executive Selection**  
A MEMBER OF ARTHUR YOUNG INTERNATIONAL

## Group Accountant Corporate Finance

Salary, Neg. from £35,000

Age about 30

Our client is an international capital equipment management and rental company with an impressive record of growth and profitability. It is active in acquisitions in the UK and overseas and is singularly 'entrepreneurial' in approach.

The salary indicates that we expect to recruit an exceptionally talented young man or woman who is:

- \* Able to work under pressure with flair and imagination.
- \* An excellent presenter of fact to Brokers, Banks and the Press.
- \* A highly competent organiser and operator of corporate finance and treasury services internationally.
- \* Sufficiently experienced and realistic to profitably assess and manage acquisitions.
- \* Able to grasp and if necessary manage information technology systems applied to finance.
- \* Suitable material for a main board appointment in two or three years in a service, sales and marketing driven enterprise.

Candidates must possess first-class academic and professional qualifications, and, have already established early board level or partnership prospects. Location is outer London, with the probability of extensive overseas travel. The salary and benefits package will be most generous with a broadly negotiable salary and stock options as a possibility. Please apply in writing and in complete confidence quoting reference LM63, to Terry Fuller, Spicer and Pegler Associates, Executive Selection, Friary Court, 65 Crutched Friars, London EC3N 2NP.

**Spicer and Pegler Associates**  
Management Services

## Finance Manager

London

c£21,000 + car

A rapidly expanding entrepreneurial international operation has an urgent need for a Finance Manager to get to grips with the basic systems.

Reporting to the dynamic Financial Director who needs to devote more time to strategy, the new man or woman will be required to up-grade the present computer system.

A qualified accountant who can

**Roland Orr & Partners**

Management Consultants

12 New Burlington Street London W1X 1FF Telephone 01-439 6891

manage staff as well as sort out 'nitty gritty' problems is required. Hands on experience of computerised accounting systems and foreign exchange is essential. Success will lead to a more varied role.

Applications, which may be in confidence, should include full career details and a contact telephone number. Write to R. N. Orr quoting reference M2761 or telephone 01-439 6083 for a form.



## INTERNATIONAL BANKING FINANCIAL CONTROL

Girozentrale Vienna is an Austrian bank, well-established in the City of London, and with further growth plans.

Following a promotion, the Bank now wishes to fill two posts in the Financial Control area where the emphasis will be on the study, improvement and further documentation of systems for the branch as a whole.

Suitable applicants are likely to be either recently qualified accountants with a strong auditing background or people experienced in banking, particularly in the accounting and operations areas.

Future prospects will include opportunities for the successful candidates to gain further experience in other areas of the branch and to establish an international audit function covering the activities of offices being opened in New York and Hong Kong.

These positions carry an attractive salary and the usual range of banking benefits. If you would like to find out more about the opportunities offered, please telephone for an application form, or write enclosing a C.V. to:-

Godfrey Barker, FCA  
Financial Controller  
Girozentrale Vienna  
68 Cornhill  
London EC3V 3QE  
Tel: 01-929 2345

### CITY GRADUATES

Leading securities firm urgently seeks numerous graduates and recently qualified accountants. If you have some experience in the City—so much the better—in any event we should like to hear from you. All applicants will be interviewed and advised according to potential revealed at the interview. Please write, enclosing full curriculum vitae to Box AG22, Financial Times, 10 Cannon St, London EC4A 3DF.

## Assistant Controller & Chief Accountant

Central London

to £25,000 + Benefits + Car

Our client is a market leader in software systems for IBM mainframe installations. The Company is quoted in the U.S., but International HQ is in London. International turnover has grown from \$6 million two years ago to \$16 million today, and IRIQ manages the accounting for the 14 International subsidiaries.

There is now a need for a qualified, upwardly mobile accountant to strengthen the team in London to cope with the further planned expansion. The ideal candidate will be under 35 with multi-currency experience of international operations in a hi-tech environment using US accounting conventions. The successful

candidate will certainly have the personal skills and ambition to work within a demanding but rewarding environment. He or she must also be committed to developing computer applications, as the information systems will require constant updating to accommodate the current and planned-for growth; systems are currently based on sophisticated networked PCs, but they are currently under review.

Candidates should contact Geoffrey Rutland ACA ATII, Executive Division, enclosing a comprehensive curriculum vitae, quoting reference 329, at the Michael Page Partnership, 39-41 Parker Street, London WC2B 5LH.

**MP**  
Michael Page Partnership

International Recruitment Consultants  
London Windsor Bristol Birmingham Manchester Leeds Glasgow Brussels New York Paris Sydney  
A member of the Addison Page PLC group

## GROUP ACCOUNTANT

WARWICKSHIRE

Competitive Salary

Elswick-Hopper Plc require a Group Accountant to be based at its Head Office in Alcester, Warwickshire.

The Group's main activities are in the manufacture and distribution of specialist engineering products, bicycles and agricultural equipment and the provision of services to agriculture.

Responsibilities, as a member of the small Corporate team, will include preparation and interpretation of regular management information, involvement in the development of accounting systems within the Group and ad hoc projects as required.

This key position offers a challenging opportunity for a good communicator during an exciting phase of the Group's development. The successful applicant will be a qualified accountant, probably a graduate, who is likely to have had post qualification experience with a leading professional firm of accountants and/or experience in a corporate office environment.

In addition to the competitive remuneration package on offer, further advancement within the Group is the likely reward for commitment.

Please write, enclosing your detailed CV, to:

R. P. Hill Esq, Group Financial Controller  
Elswick-Hopper Plc  
The Mill, King's Coughton,  
Alcester, Warwickshire B49 5QG

ELSWICK-HOPPER PLC

## Financial Controllers

East Anglia and Wiltshire

c. £20,000 + car

Our client is a fast expanding and highly successful quoted group of companies in the consumer manufacturing sector. Company turnover has doubled during the last three years. This rapid growth has prompted the creation of two new positions of financial controller in two medium sized divisions.

Candidates should ideally be aged 28 to 35 and should be qualified accountants with at least three years' experience in medium sized manufacturing companies. Previous experience of developing computer based costing and financial systems is highly desirable.

These positions require a 'shirt-sleeves' approach to financial management while at the same time making a strong contribution to business planning and performance. Both roles require a dynamic approach to

systems development. Therefore, in addition to practical accounting skills, candidates must have strong and confident personalities and be able to relate to staff at all levels of the business. Significant career opportunities can be expected to develop from these positions.

If you feel you meet these requirements, please write in confidence, enclosing a full curriculum vitae to Alan Coppock, Executive Selection Division, Post, Marwick, Mitchell & Co., City Square House, 7 Wellington Street, Leeds LS1 4DW, quoting reference No. L/619.

**PEAT MARWICK**

## Financial Accountant

Worcestershire Attractive salary + benefits

Wolseley is a highly successful organisation with a number of subsidiary companies in both the UK and USA. Significant growth over the past twelve months has created the need for a graduate Chartered Accountant to join our small but professional group financial team based at our Droitwich Head Office.

The keynote will be involvement. Your wide ranging and responsible role will involve - and requires experience and technical knowledge of - large consolidations and financial modelling. Aged 28-35, with at least three years

post qualifying experience, you will have trained with one of the larger international accounting practices.

A lively and enquiring mind is essential.

An attractive remuneration package will be paid, including relocation costs. Moreover career prospects with Wolseley are excellent.

To apply please forward a full CV, including details of your present salary to: Mr. L.C. Bidmead, Group Personnel Adviser, Wolseley plc, PO Box 18, Vines Lane, Droitwich, Worcestershire WR9 8ND.

**WOLSELEY**

## YOUNG ACCOUNTANTS

AGE 23 - 27 c.£15,000

Following expansion by acquisition, a major International Construction, Property Development and Mechanical Engineering Group wishes to recruit two recently qualified Chartered Accountants for key positions based at the Group Head Office in West London.

## FINANCIAL ACCOUNTANT

Reporting to the Group Chief Accountant, the successful applicant will join a team of five professionals providing quality financial service to the Board. Responsibilities will include monthly management accounts, budgets, forecasts and involvement in the preparation of the Annual Group Accounts.

## ASSISTANT TREASURER

Reporting to the Group Treasurer, the successful applicant will join a small team managing the corporate treasury function. The work is varied and will include cash and debt management, interest rate and foreign currency exposure management, corporate and project finance.

The group offers excellent prospects for the right candidates.

Please write in confidence enclosing career details and quoting reference to: Box AG22, Financial Times, 10 Cannon St, London EC4A 3DF



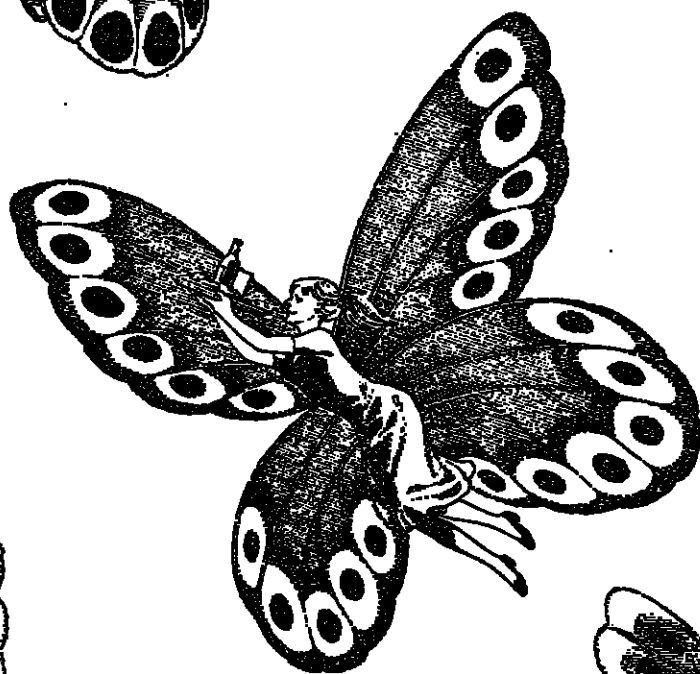
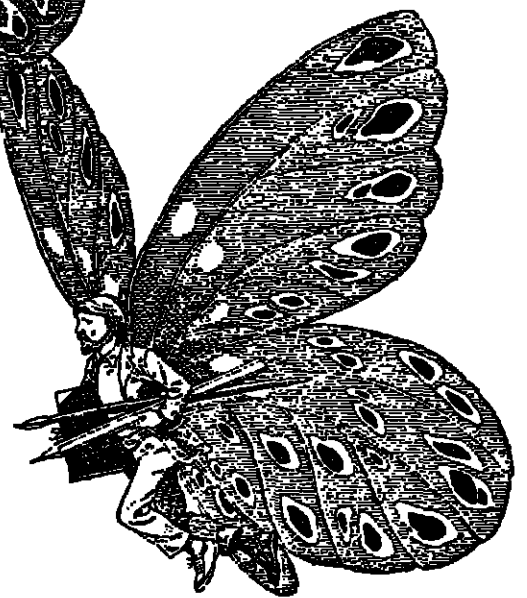
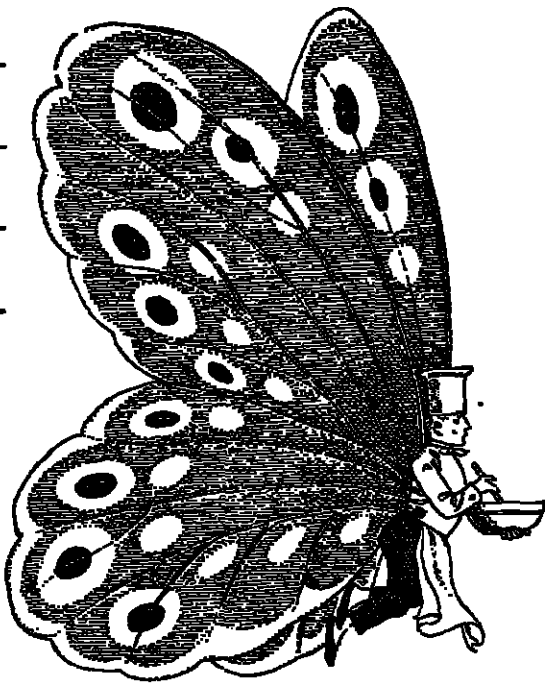




# FINANCIAL TIMES SPECIAL REPORT

Thursday 24th July 1986

Work. Once it was plentiful: now it has scarcity value. But what is its future? This unique report, covering the world's most advanced countries, tries to answer that vital question.



A CLUTCH of questions now look for answers.

Will I, or my children find/retain a job? Will automated machinery do our work for us? Will we be liberated, or condemned, by leisure? Are big corporations creating a new business feudalism (tough on those outside the walls)? Are we creating a new class of never-or only-occasionally-workers? Are we bidding goodbye to the working class? Will trade unions survive, and in what shape if they do? Can different ethnic groups compete peacefully in the labour market? Can we make enough people smart enough to cope with the rate of change? Will company workers become company owners, and will it make them work harder? Can governments do anything about unemployment? Will women get real equality in the workplace? Can fewer workers support more pensioners? What has unemployment done for socialism? How black is our economy? Are small businesses the only hope for jobs?

These questions, intersecting and overlapping, circle round debates and policy formation on work: below them lies the doubt that it has no future in the way most people now living understand it—as at once a source of a livelihood and of self-definition, giving both a sense of purpose and a sense of worth.

When it was plentiful—and in the advanced economies that has been continually since the last war until the late 1970s—it was not much regarded as a commodity, as a thing in itself: now it possesses scarcity value, and is the battleground for domestic politics. What follows is an attempt to answer some of these questions: or, often, to provide the parameters within which the questions—where they can be—are answered. It is unique for the Financial Times to report an issue at such length, taking more than three months and covering the six biggest market economies—the US, Japan, West Germany, France, the UK and Italy: it has been undertaken because of the subject's importance, and because the paper's resources make it possible.

Confining the report to these countries is arbitrary: it leaves out the socialist economies, the newly industrialising countries, the Third World countries—as well as the smaller, but important advanced countries such as Canada, Spain, Scandinavia and Australasia, and the smaller west and central European states. In the last of these, the same trends which are evident and common in the six we include will run: as they will,

in some form, in the socialist countries and the NICs. As for the Third World countries, much of their work is subsistence agriculture or urban surviving: their problems, much more urgent in absolute and human terms than those of the advanced world, are nevertheless, outside our scope because of their vastness.

But the arbitrariness is diminished by this consideration. The ways in which work is changing in the countries we have studied will inevitably set the standard for the ways in which a living is made everywhere else, sooner or later. The standard will not always be met, and for political-social reasons, sometimes good ones, they will often be deliberately ignored. But in the long term, they will prevail: that much at least seems certain.

In each of the countries on which we have focused, we have enjoyed a great deal of co-operation from companies we had earlier identified as covering a spread of industries and sectors. In the US, IBM, the world's dominant information technology company, and Ford, the most multi-national of all car companies; in Japan, Hitachi, the electricals conglomerate; in West Germany, Thyssen, the great steel and (increasingly) engineering group; in France, the champagne/drinks/perfume house of Moët Hennessy; in the UK, the second bank, Barclays, and the part-British, part-Dutch oil and chemicals company Shell; in Italy, the constellation of little companies known as the Abruzzi which are forging new co-operative links and seeking out export business in a way everyone thought was reserved for the big players, and Fiat, Europe's biggest car company. In every case, these companies made available large amounts of executive time; in many, they talked over plans and projects and forecasts in a way they had not before, outside their own circles. A great deal of what we have learned would not have been possible without their co-operation, though of course the interpretation we put upon it is our own.

We have also talked, in each country to politicians, to union leaders and members, to government officials and planners, to independent policy analysts and academics. From these, as from the companies, we discovered that on every side the issue of work and its future is the subject of inquiry, study, debate and forecast. In all cases, too, the pervasive feeling that what was changing was not just the circumstance of an individual company, or sector, or even of a national

## WORK

THE WAY AHEAD

economy—but that, more broadly, the post-war status quo was itself under fundamental challenge.

That status quo was composed, in most advanced countries, of a belief, in and policies for, full employment: a "social partnership" relationship of some kind between state, capital and labour. There was a certain hierarchy in working relationships: a working life in which education and training came first, work second then retirement third—and that the first prepared the citizen of the second and the second paid for the third as well as for the unemployed and the needy. There were and are large differences: in the US, for example, the "social partnership"—such as it was—scarcely outlived the 1960s; in Japan and the UK, the welfare function of the state was always less ambitious than in West European countries.

Today only in Japan can employment be defined as "full"—and that is as

much due to employers' and trade unionists' agreement that full employment is an important part of what companies are about as to government policy. Only in Japan and West Germany of the six major states does the social partnership concept still flourish—and in the second of these, some of its supporters fear for its future. In all advanced industrial sectors, the settled order is being dynamised: it is possible to find the unemployed being trained to become employers and managers being trained to serve the unemployed. Being trained, what it more, is their late 50s: for now, education, training and work are being welded into a continuum, where the changing imperatives of technology and the market, or as often the interaction of each on the other, demand continuous re-programming of the human as well as the capital stock.

The status quo was, of course, never static. Economic, technical and political

change have themselves been part of the order of things in these advanced states for at least a century (Japan) or even two centuries (Britain): the post-war period did not freeze that—indeed, the pace quickened. But the war's immensity, involving as principal players the six countries we report, produced something approaching an agreed framework for regulating both the external relations of states and their internal social equilibrium. The "new order of work" by disrupting these internal balances, most of all by holding out the threat—a promise to some—of the irreversible decline of the trade union movement, forcing thereby a re-evaluation in left politics, will serve increasingly to disintegrate a structure which was, perhaps, marked with the hierarchies and assumptions of the times that gave it birth.

The main actors in the dramas of the future of work are unquestionably the largest companies—and they are increasingly inhibited about declaring themselves to be so. It is their products, their market strategies, their research and development projects, their relationships with small companies, their leverage on governments, their growing influence and competence in social matters, their tremendously sophisticated "human relations" policies—in short, their sheer efficiency and ability to control and plan which gives them this status.

It is not, for example, that IBM's revenues surpass those of many of the world's economies which is momentous; after all, many of the world's economies are desperately poor. The real moment is IBM's ability to understand trends and then to intervene in their development in order to create, not just new products, but new relationships between people and their work, between people and people, from which the company will take advantage.

It is not, on the other hand, remarkable that Moët Hennessy should find it relatively easy to sell a product—champagne—for which it is easy to acquire a thirst. The interest now is in the blend, not just of the grapes which is a century-old formula, but of the techniques and expertise of chemists, agricultural scientists, biotechnicians, market planners, publicity whizzes and advertising talents which is really the labour on which a company now depends. From the most advanced to the most traditional, every product internationally marketed is now being routinely subjected to the applica-

tion of automated intelligence and of greatly enhanced management skill. For many workers, especially the unskilled or the single-skilled, this means no work at all. But elsewhere, these developments conjure into existence a plethora of skills and professions sometimes still described as "not real work," but which on the contrary are often the only providers of any kind of it at all.

The power of the big corporations is not untrammelled. Companies in all countries grumble about, and/or seek favour with and influence over governments, whose policies have tremendous importance to their plans and strategies. In all the countries we report—though to a decreasing amount in the US, the UK, France and Italy—employers have to keep one eye at least on the effect of these strategies on organised labour. But more and more, the companies' concerns are other companies; the big corporations know that their environment is an international one, that the standards set by one in production technology research and personnel management are instantly applicable to all. One of the most remarkable features of contemporary industrial life is the way in which the Japanese manage labour. Japan's mixture of quasi-military discipline (especially among the management, or officer class) and egalitarianism is being copied world-wide and adapted to industrial and cultural systems which have long prided themselves on being unique in "their" way of doing things.

Many of management's concerns are reflected in a poll specially commissioned for this report, and conducted in the major advanced countries by the Gallup organisation. The findings of the FT Jobs Poll are presented in sections throughout the report.

What follows fleshes out many of the issues dealt with in the poll. While it cannot offer final answers to questions which are often inherently unanswerable, it at least seeks to operate as close to the borders of the answerable as is possible.

How we manage work, how we manage to find work, how we manage to find work interesting and how we manage to find people interested in and capable of working have become the central matters of our times in a way they have not been before. The present changes we describe are putting an end to that: the future will not restore a golden age, both because one never existed and because the best guess for the future can only be that change will continue.

Written by John Lloyd and Charles Leadbeater

with additional reporting by David Thomas

and contributions from David Marsh (Paris), Peter Bruce (Bonn),

Jurek Martin and Carla Rapoport (Tokyo),

Alan Friedman (Milan) and Philip Bassett in London.

Inside are articles by Samuel Brittan (p. 10) Ralf Dahrendorf (p. 18)

Richard Layard (p. 10) George Perry (p. 15) and Martin Weitzman (p. 15).

Graphics by Richard Draper; portraits by Bill Sanderson.

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ONCE UPON a time, Western Europe enjoyed something called the post-war consensus. At its core were broad economic principles that Governments should and could intervene in the economy to ensure full employment.

In the 1970s monetarist economics, poor economic performance and rising unemployment, combined to shatter that consensus. But from the rubble of the old consensus could a new one be built to give economic policy a settled place in a strategy to bring down unemployment?

A clear line still runs between those who think Governments can boost demand to create jobs, and those who think it cannot. But the interesting thing today is that the forces of attraction are growing.

Keynesians have had to face up to the successes of the past few years—particularly the decline in inflation and the consolidation of public finances. But monetarists also have to face the challenge of unemployment—the political and economic attraction of more jobs and demand management to cut the dole queues.

And on at least two major issues there is emerging agreement. The first is that macro-economic policy can only play a limited role. There is a widespread acceptance that the credit policy has been a failure, the magnitude of the unemployment problem.

Moreover, few Keynesians would now claim that demand management alone can drive the economy forward. There is greater emphasis on improving the supply side efficiency of the economy.

The second major area of agreement is that both sides of the scissors will have to be used if unemployment is to be reduced.

Debates over Government borrowing and spending in the future may be over, how much to borrow and whether to cut spending should be decided.

Similarly, there is growing agreement that keeping pay under control is crucial to bringing down unemployment.

"Wage growth may pick up despite post-war record unemployment, because skilled high unemployment persist, the unskilled minorities, youth and other weak social groups will bear virtually all the social costs without much effect on the wage bargaining of core export-led workers," the OECD warns in its latest Employment Outlook.

Competitive pressure from the unemployed seeking work may well not be enough to restrain pay. In the future more direct, and perhaps novel ways of containing pay pressure may have to be pursued.

Unemployment throughout the OECD are to have a good chance of returning to secure employment.

**On Confidence**

The old confidence that Governments could solve the problem of unemployment has gone, perhaps for good.

We no longer live in a world where well-ordered levels of economic policy can be pursued with certain consequences. A Government commitment to maintain full employment, once the cornerstone of policy in the UK and elsewhere, would now seem incredible.

For most of the post-war era economists and policy makers basked in a consensus that Governments could solve the problem of unemployment by using the tools of monetary and fiscal policy.

Intellectual revolution was led by the American economist and polemicist for the free market Milton Friedman.

He predicted that Government attempts to maintain full employment through demand management would end in failure.

The post-war commitment to higher employment has led to higher unemployment. The way to foster productive employment is to end the counter-productive policies that Government has pursued under the name of full employment.

Far from being a golden era, monetarists believe the post-war period and the active demand management contained the seeds of its own destruction.

"It was not events but ideas that propelled us towards the increasing inflation rate," said Harvard Professor Martin Feldstein. "The upward drift in inflation was the result of a fundamental set of beliefs about the economy and macroeconomic policy that were shared by economists and policy officials."

By the late 1970s many conservative politicians seemed persuaded that if demand was restrained this would disturb the economy only temporarily.

The UK Treasury Budget document of 1980 for instance warned that "The process of reducing inflation almost inevitably entails some losses of output in the long term. The size and duration of these initial effects however will depend in large measure on how quickly behaviour, particularly pay bargaining takes account of new monetary conditions."

In the same year a UK monetarist, D.E.W. Laider, put the case more directly: "It should be acknowledged explicitly that the adoption of gradual monetary restraint does rest on the belief that high employment is neither the only, nor always the most important target for macro-policy."

But the erosion of confidence in the foundations of post-war economic policy was not just an intellectual movement.

Most major economies performed poorly in the 1970s. This combination of poor macroeconomic performance, and intellectual revolution changed perceptions of the role that Government demand management could and should play in economic policy.

In the past seven years, the focus of Government policy in Europe has shifted from the short run fine-tuning to the medium-term stability, from demand management to the way Government borrowing and spending affects the supply side efficiency of the economy.

This change in the overall thrust of policy in most OECD countries has had a dramatic impact on output and employment in the short run. The best measure of the stance of fiscal policy is not the raw, nominal deficit, but the so-called real structural deficit. This takes into account the effects of inflation on the value of the debt and the way that the deficit automatically rises in the event of higher inflation, higher transfer payments, and lower tax revenues.

As the accompanying table shows in the OECD as a whole there has been a tightening of the fiscal stance of about 0.4 per cent of OECD GDP.

In most of the big seven OECD countries, however, fiscal policy has been much tighter. Since 1978 there has been a tightening of policy in Japan (by 3.2 per cent of GDP), Germany (3.7 per cent), France (1.9 per cent), the United Kingdom (3.3 per cent) and Canada (1.4 per cent).

On current government strategies the medium-term outlook for all these countries is for continuing restraint. But there is a trend towards fiscal restraint has not been universal. The major exception has been the US, which in 1982 moved into a significant structural deficit.

In 1981 the US structural budget was in surplus, equivalent to 1.4 per cent of GDP in 1981. But in the following three years US fiscal policy eased substantially, by 2.5 per cent of GDP. By 1984 it was running a structural deficit equivalent to 1.4 per cent.

The new approach to budgetary policy widespread in Europe since the late seventies, has been a significant success in reducing inflation.

In the four major European economies inflation fell from 12.8 per cent at the start of the decade to 6.2 per cent four years later.

"Average OECD inflation has been declining for five years, the longest period of disinflation in the post-war period," the OECD's chief economist David Henderson says.

But the redirection of budgetary policy has also run into major obstacles.

New Classical and monetarist economic theories claim that the tighter demand would only lead to a temporary rise in unemployment, while wages adjusted. That adjustment has taken much longer than expected, and the associated employment losses have been greater and more permanent.

The monetary and fiscal restrictions that most Governments have introduced have had a deflationary impact on the OECD economies. The move to fiscal and monetary tightness, especially evident in 1980-81 was associated with recession, stagnant investment and the rise in unemployment.

In a nutshell the initial restraint intended to bring down deficits had a deflationary impact in the short run which was more severe than anticipated.

But few of the full longer run gains that a policy of budgetary restraint promised, through lower interest rates and taxation, have yet to appear.

In the four major European economies the tax burden rose by 3.5 per cent of GDP between 1979 and 1983, to stand at 45.1 per cent.

Long and short-term real interest rates are also higher in these economies, than they were in the past four years of the 1970s. Rates in Japan and US have followed a similar path.

Indeed two OECD analysts, Jean Chourau, and Robert Vece, conclude that budget strategies with this warning: "Attempts to cut deficits, in conjunction with restrictive monetary policy, could have a negative effect on the economy."

But the other cloud hanging over this recovery, which has not plagued previous recovery is its lopsidedness.

There is a long-standing tendency for the US to play a leading role in OECD recoveries, but with the rest not far behind.

Are Governments responsible for the steep rise in OECD unemployment since the first oil shock?

The case for the prosecution, assembled by trade unionists, opposition parties and disaffected economists is clear. Economic policy has been directed away from full employment toward defeating inflation. To this end, Government squeezed demand out of the economy, output fell on a sharp recession, and people were thrown out of work.

The evidence for the defence is that the problem lies not with Governments but in labour markets: in trade unions, unnecessary regulations, geographical immobility. The 1984 UK White Paper on Employment made clear: "The weak link in our economy is the labour market. The one thing clearly not responsible for unemployment is lack of demand."

Boringly, the truth lies somewhere between the two extremes views. Demand management undoubtedly does matter. A sustained, deep cut in demand can push even the most robust economy into rising unemployment.

But the more thoroughly labour markets respond to a fall in demand, the more likely it is that unemployment will be transitory.

Several international studies have attempted to capture the role of fiscal and monetary policy has played in pushing up unemployment since 1973. "Supply side" factors which affect pay.

Most of these studies find that depressed demand has played a dominant role, in the late 1970s. But supply side rigidities, plus an equally important role, in explaining the cumulative rise in unemployment since 1973.

"Wages played an important role mainly in the mid-1970s, but its relative importance for unemployment rose sharply during the period 1978-82," says Professor Michael Bruno of Jerusalem's Hebrew University.

"But in this last period most of the incremental rise in unemployment can be attributed to shifts in aggregate demand."

Though certainly not a full-blooded Keynesian, Prof Bruno's conclusions are confirmed by another piece of new research covering 18 OECD economies, produced by London's Centre for Labour Economics.

"Our estimates confirm that both demand and the level of real wage affect employment. The decline in demand, relative to potential seems to have been an important cause of the rise in unemployment especially in the European Community. But it is clear that supply side factors played an important role. It seems over the period it is six of one and half a dozen of the other," the report concludes.

The most detailed analysis of the rise in UK unemployment completed by Professor Richard Layard and Professor Stephen Nickell, finds that between the mid-1950s and early 1970s, increased union power, more generous social security benefits and higher employment taxes were the most important factors behind the rise in unemployment.

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## ECONOMICS

## Old levers lose their power

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A gloomy enough picture, but what would happen if the "sustainable recovery" evaporated? It would be foolhardy to assume that the business cycle has been eliminated.

A downsizing would add to unemployment. Now 31m people are unemployed throughout the OECD: 19m in Europe. Unemployment rising from this base would push these economies into uncharted territory.

So what are the prospects for continued recovery? The collapse in oil prices is likely to leave OECD inflation 3 per cent lower by 1988. If fiscal and monetary policy does not tighten in response, then real disposable income, profits and wealth will rise, and output should be 1 per cent higher than it would otherwise have been.

The Bank of England predicts the extra growth in the UK will cut unemployment by around a quarter of a million in 1988. The IMF forecasts European unemployment at 11.25 per cent in 1987, falling to 10 per cent in 1987.

But as the current IMF World Economic Outlook notes "the future path of oil prices is particularly difficult to forecast. Simulations by analysts at Goldman Sachs show that an oil price closer to \$25 per barrel could eliminate most of the inflation and output gains of the recent fall."

The path of inflation will be crucial to the prospects of continued recovery. According to an OECD analysis of the last four upswings, most have come to an end because higher inflation prompted Governments into deflationary policies.

Drawing together the influence of lower real commodity prices, non-expansionary monetary policy, and outside the UK an unusual moderation in wage bargaining, the OECD suggests the current recovery will continue to enjoy lower and more stable inflation than its predecessors.

Commodity prices may be going through a cyclical trough as they did in the 1960s and 1980s. If lower prices lead to a contraction of supply, upward pressure on commodity prices and inflation could re-emerge in the late 1980s.

"Wage growth may pick up despite post-war record unemployment," says the OECD review, "because should high unemployment persist, the unskilled minorities, youth and other weak social groups will bear virtually all of its social cost without much effect on the wage bargaining of core experienced workers."

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Continued from Page 2

But even on the most optimistic outlook a demand expansion would still leave a major unemployment problem.

A more active approach to demand management may play an important role in future attempts to reduce unemployment. But there is no doubt that it cannot return us to full employment.

Industrialists warn of unit labour costs rising ahead of international competitors; Government economists in the UK have focused on the level of the "real wages". Keynesians argue for measures to restrain the growth of money wages.

Each gives a crucial role to "the wage" in determining the level of unemployment in an

economy. Yet each contains a different view of the wage-unemployment relationship.

In recent years as Governments have rejected active demand management as a tool to stabilise employment, policy makers and politicians have turned their attention to wages as the villain of the piece in the labour market.

At the core of this argument is the claim that unemployment is the product of a real wage which is too high to make it profitable for firms to produce. Even if there were more demand firms would still not make enough profit to make it worth their while to expand output.

So unemployed workers have to price themselves into jobs by offering to work at wages which will allow firms to make higher profits.

This kind of argument has won support from economists at the European Commission, the OECD, and national treasuries, but its most articulate proponents are two economists Michael Bruno and Jeffrey Sachs.

In a book (*The Economics of Worldwide Stagflation*; Harvard University Press) drawing together work from the late 1970s and early 1980s, Bruno and Sachs outline a primarily supply-side explanation of unemployment backed by an impressive array of international data.

They concentrate on the relationship between labour costs and the value of the output a worker produces: the share of a firm's revenue taken by wages rather than profits. One of the main sources of unemployment,

they argue, is the "wage" gap between actual labour costs, and the hypothetical costs, which would be needed to produce full employment.

In the early 1970s workers' pay persistently rose faster than the value of the output that they produced. After the first oil shock labour costs did not decelerate to make way for the hike in raw material prices.

Between 1969 and 1975 labour's share of value added in the manufacturing sector rose by 8.2 per cent to 36.2 per cent in the UK; by 8.3 per cent to 34.1 per cent in France, and by 7.9 per cent to 30.5 per cent in Germany.

The major exception from this trend was the US, where labour's share rose by only 0.6 per cent to stand at 21.6 per cent in mid-decade.

Labour costs did decelerate into the 1980s but so did productivity growth, as a consequence of the low investment induced by declining profitability.

Not only did this lead to lower employment in the short run, but it also put the economies into a tail-spin.

Lower productivity meant that labour costs had to be even lower to restore anywhere near full employment.

Demand management could no longer restore non-inflationary full employment, since firms were not willing to hire the full employment workforce at prevailing factor prices," say Bruno and Sachs.

Second, the high factor prices reduced the profitability of capital, and thereby played an important role in the slow-down of capital accumulation and productivity growth in the 1970 and 1980s.

Many of the major economies entered a low profit, low growth trap in which wage levels contributed to slow productivity growth, which in turn reinforced the excess of wages market clearing levels.

But in most markets in the UK prices are not set by strict market forces. "Over the greater part of private sector production the system is one of administered prices. In some way or other firms reach a point of view about the scale of profit which is 'satisfactory' and thereafter seek a price whose relation to normal costs yields this profit," says Sir Bryan Hopkin, an academic adviser to the Bank of England.

So what stops firms with a degree of discretion over their prices just passing on higher wages to the consumer? If firms did this across the economy there would be a constant "battle of mark-ups" between workers and firms. Firms would respond to higher than expected wages by putting up prices. This would fuel inflation which in turn would provoke workers to bargain for higher wages.

"What eventually should put a stop to this contest is the Government stepping in to referee it," says Professor Richard Layard. "They would dampen demand, forcing firms to cut back on output and employment. The higher unemployment should force wage bargainers back into line."

A second problem is the choice of a "full employment" starting period. Evidence for both the US and the UK shows that even at times of full employment the wage share was rising. According to leading Brookings Institution economist George Borjas, "The rising labour share of the 1970s looks quite like a continuation of a trend established in the full employment years of the 1950s and 1960s."

Moreover, it is not clear that the wage gap alone accounts for the rise in unemployment even in the 1970s (as Bruno and Sachs recognise).

For instance, between 1961 and 1979 labour's share of manufacturing value added rose by 10.2 per cent in Japan, and by 9.8 per cent in the UK. And yet Japan has the best unemployment record among the major economies.

But, according to some economists, there is a much more fundamental problem with the wage gap approach. "There is a growing feeling that the statement 'real wages are too high' is poorly defined. It is not clear what this means independent of what is happening to demand," says Martin Weitzman of MIT.

The key point which has forced this reassessment is that the real wage is not set in the labour market. Firms and workers bargain over the money wage. But each will be motivated by a target of what they can afford in real terms.

Profitability is only squeezed when firms cannot accommodate higher wages with higher prices. So far wage pressure to cut profitability there has to be some "cap" on firms' ability to up their price.

In some sectors, competitive pressures ensure a limit to price rises. A price rise above the prevailing level will drive a firm out of business.

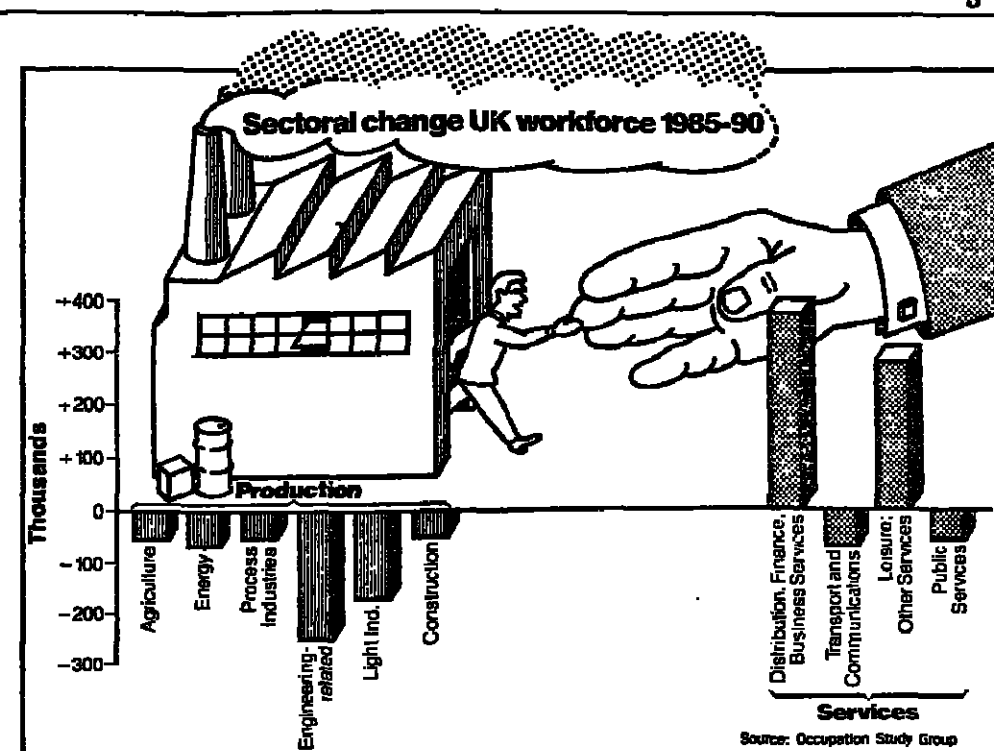
But in most markets in the UK prices are not set by strict market forces. "Over the greater part of private sector production the system is one of administered prices. In some way or other firms reach a point of view about the scale of profit which is 'satisfactory' and thereafter seek a price whose relation to normal costs yields this profit," says Sir Bryan Hopkin, an academic adviser to the Bank of England.

So what stops firms with a degree of discretion over their prices just passing on higher wages to the consumer? If firms did this across the economy there would be a constant "battle of mark-ups" between workers and firms. Firms would respond to higher than expected wages by putting up prices. This would fuel inflation which in turn would provoke workers to bargain for higher wages.

"What eventually should put a stop to this contest is the Government stepping in to referee it," says Professor Richard Layard. "They would dampen demand, forcing firms to cut back on output and employment. The higher unemployment should force wage bargainers back into line."

Some economists see the signs of an emerging consensus round the wage issue after years of bitter argument. There may be a movement away from seeing unemployment as either Classical (due to a real wage which is too high) or Keynesian (due to a lack of demand), and toward a single position which encapsulates both demand and the wage.

The source of this confusion is



Source: Occupation Study Group

## The FT jobs poll

OUR special Gallup poll examined several macro-economic factors which will influence employment, from the role of demand expansion and labour costs in colouring firms' employment plans, to the prospects for profit sharing.

Which factors will have most impact on employment in the future? Overall, the factors which will have most influence on firms' employment decisions will be profitability, mentioned by 74 per cent, the state of domestic demand 69 per cent, and domestic competition 62 per cent. Labour costs and technological innovation were mentioned by 58 per cent.

Changes to employment legislation, mentioned by 57 per cent of firms, export performance 36 per cent, and import penetration 26 per cent, were the least important factors overall.

But in each country particular factors play a strong role. Employment in British firms will be particularly affected by export performance and import penetration. Overseas demand ranks as the fourth most important factor influencing employment in Britain, whereas it ranks ninth in the sample as a whole. Import penetration is of well below average importance elsewhere, but of average importance in the UK. Changes to Government employment legislation would have little influence on employment, it ranks 13th in importance with 17 per cent. The industrial relations climate will have the least influence, on employment with only 16 per cent of firms reporting this is a factor.

In West Germany the character of labour supply is much more important than in other countries. The availability of skilled labour will affect 79 per cent of firms, and ranks second most important in Germany compared to 11th in Britain and America. Labour costs are a factor for 77 per cent of German employers compared with 58 per cent overall and 33 per cent in Britain.

French employers give new technology a very important role in influencing employment. Three-quarters mentioned new technology as a factor compared with 38 per cent in Britain, and 31 per cent in Japan. Industrial relations is the most important factor influencing future employment in Japan, with 65 per

cent of employers reporting this as a factor influencing their future employment plans. Industrial relations is the 11th most important factor in France and West Germany, and 14th in Britain.

Employment in the US will be particularly affected by the availability of capital. Three-quarters of US firms say they will lead them to expansion, compared with a cross-country average of 47 per cent, and a low of 8 per cent in Japan.

Which measures will be most effective in generating jobs?

Only 13 per cent of firms say that reducing wages would lead them to expansion. A tax concession to encourage the companies to hire new workers is the most popular measure overall with 40 per cent of firms saying this would lead them to take on workers. This is particularly important in France where 54 per cent of employers would take on more workers, twice the number who would respond to a demand expansion. Only 34 per cent of British employers say they would participate in such a scheme.

Demand expansion is the second most important measure, but it is particularly important in UK where 48 per cent of firms say this would induce them to expand employment.

A quarter of firms say that relaxation of laws on part-time working would expand employment (46 per cent in France), whilst only 7 per cent say that abolition of minimum wage legislation would expand employment.

Income policy would be particularly effective in West Germany with 46 per cent saying this would expand employment compared to an average of 20 per cent across all countries. Fifty-nine per cent of British employers say they would support an income policy, but only 9 per cent say they think it would boost employment.

What are the most important factors determining pay?

Despite record numbers of people out of work, unemployment is the least important factor affecting pay. Only 15 per cent of firms said that the level of unemployment would influence pay settlements within firms in the next few years. Only 20 per cent of British employers report it as a factor.

The most important influences are profitability 77 per cent; payments to be compensated by future productivity gains 55 per cent (most important in France and Germany); inflation 54 per cent, and the availability of skilled labour 50 per cent.

This last factor is the most important influence in West Germany where it will affect 77 per cent of firms.

British employers were also asked why pay there is running ahead of competitors. A majority blamed weakness in management (62 per cent); 41 per cent said it was a result of the need to attract skilled labour, and 31 per cent said it was because of a rise in profits.

Will there be a growth in profit-sharing and will this boost employment?

Overall, 44 per cent of firms offer their employees some kind of profit-sharing, in the form of an occasional bonus, preferential treatment in buying shares, or as part of a pay packet which goes up and down with profits.

Broadly defined profit-sharing is most common in France (56 per cent of firms) and the UK (53 per cent), and least common in Germany (27 per cent).

Only 14 per cent of firms expect to expand or introduce profit-sharing, though 43 per cent of British firms said they would be interested in profit-sharing if the Government offered them a £5 per worker, per week tax concession.

However, only 6 per cent of firms running profit-sharing schemes said that they did so to expand employment, and 26 per cent to make labour costs more flexible. Firms mainly use profit-sharing to increase the motivation of their workers, mentioned by 77 per cent, and improve productivity (53 per cent).

Though profit-sharing is generally not aimed at increasing employment through making labour costs more flexible, the poll does reveal a clear link between profit-sharing and job growth.

Overall, the poll shows there will be net job growth in 20 per cent of firms. But there will be net job growth of 30 per cent among profit-sharing firms, whereas firms without profit-sharing will have below-average growth.

# What's the connection?



Across the country small businesses are being launched with support from British Telecom.

For example, in a British Telecom building in North London there's the Manor Gardens Enterprise Centre where with BT support 16 small businesses are beginning to flourish.

The centre offers free advice to small firms from an experienced counsellor and provides workshops for businesses starting up. Rents are initially cheap, rising as the businesses expand.

A BT manager runs the centre on a two-year secondment. And he is but one of a team of 18 BT staff who have been seconded from around the country to help businesses grow in the UK by providing crucial advice and expertise.

In Scotland a BT personnel manager has been involved in the setting up of half a dozen enterprise trusts, with another four projects in the pipeline.

In fact BT is involved with many of the country's 200 Enterprise Agencies. We are helping small businesses get bigger. After all, British business is our biggest customer.

British  
**TELECOM** Helping new British enterprises grow.



"In the 1930s, those who wanted work had a sense that they only had to wait before their labour would be required again. When they talk of those years, they evoke the idle machinery, the cars, the silence over shipyard and pithead. Unemployment assailed their sense of worth, assailed their dignity, denied them and those they loved adequate food and comfort. But it didn't rob them of the skills themselves. Now, on the other hand, there is a terminal sense of the extinction of work itself."

JEREMY SEABROOK  
POLITICAL QUARTERLY  
JANUARY 1981

There is no question it is real. Seabrook, a British sociologist who has specialised in bringing the issue to the attention of the public through vividly descriptive writing, quotes an unemployed man in his 40s as saying: "If you've got no work, everything seems to mock you. It might be me, but you feel it. The television, the adverts, everything. The papers are full of the lives of millionaires, the shops are full of the things we can't afford. It makes you feel humiliated. It destroys your self respect." Who doubts the authenticity of that?

In a survey taken in Lorraine and the north of France in September and October 1985, Elisabeth Sasse and Gerard Simonin found that of the employed families surveyed, 12 per cent had no income in the month preceding the survey, and 46 per cent had less than FF1,500 (£140). In Duisburg on the Ruhr, Hans Gert Woelke, on the board of the Thyssen steel and engineering empire, is told by a group of local clerics that some of the long-term unemployed in his district are not coming home late to give their children the impression they are at work. Unemployment, for most, is not leisure but poverty and misery.

Unemployment probably will not get much worse in the advanced countries in the next few years, and in some will probably get better for demographic reasons at least (see below). The OECD (see table below) estimates that unemployment will get much better or worse in the main advanced countries over the next couple of years—edging up in the US, Japan and France, edging down in the UK and Germany, stable in Italy.

Last month, the Occupation Study Group (OSG) British research group brought into being by a forward-looking industrialist, Sir Austin Ridsdale, president of ILO, produced the best guide to employment trends seen for some time: because it asked companies to disclose their employment plans for five years ahead, rather than relying on macro-level extrapolations. Though it is confined to the UK, and is thus rooted in one of the weakest of the advanced economies, it gives fairly clear indications for all the others.

The study found that the aggregate effect of the company and sector level changes it had described was a statistically insignificant change in the employed workforce was likely to decline by some 125,000 from 23.7m to 23.58m between 1985 and 1990—but that these figures could be out by plus or minus 300,000, and so employment could actually rise by 175,000 in that period. In short, it broadly agrees with the OECD, which is not to be large changes in the volume of unemployment in the immediate future. The danger is not, then (as far as we can tell) that we get many more unemployed—but that many of those who have been rendered unemployed by the huge upheavals of the past decade will remain in the burgeoning ranks of the long-term unemployed, or slip in and out of casual, low paid, demoralising jobs for all their lives.

But the report also shows very large shifts within the employed workforce. Self employment in the UK is likely to increase by some 300,000, and private sector services (including self employment) to increase by 440,000. But production industries will lose some 600,000 workers—many of them reappearing again in the service sector, as previously in-house jobs are sub-contracted. Largely because of that shift, part-timers will rise from 21 to 25 per cent of the labour force, and small companies will increase their workforce share by 700,000 jobs.

The chart shows where the growth comes: in distribution, finance and business services, leisure and tourism, hotels and restaurants: everything from the big Mac to the big bang. The kind of people needed will be engineers (especially electronic), scientists, technologists, accountants, data processors, marketing staff, multi-skilled craftsmen, waiters. Not needed: labourers, single skilled craftsmen, many kinds of manager, clerical staff.

No need to labour the point: it is happening everywhere. It is just a matter of how quickly and how smoothly. It is not that manufacturing will become unimportant, just that it will become progressively un-manned. Geoff Robinson, IBM UK's technical director and futurist, likes to speculate about factories being built in space to accommodate machines, in which no one will have to go (while conceding the periodic visit from the maintenance workers). He says: "Until the end of the 18th century the economy was agricultural and most employment was on the land: now it's 2 per cent, and it produces much more food. In the 19th and much of the 20th century it was manufacturing. Now it is and will be services, and

manufacturing will continue to get more and more productive—but the economy will be service driven."

Japan, the top manufacturing nation, agreed. The Prime Minister's office has done some crystal-ball gazing, and forecasts the same trend though still builds in improvements in employment in some manufacturing sectors, as "electric machines" and "precision machines"—indications of a confidence that it will still rule these worlds at least. The US Bureau of Labor Statistics, in its look-ahead, saw (by 1990) 360,000 more waiters, 400,000 more fast-food workers, 435,000 nurses, 479,000 sales clerks, 501,000 more janitors and 700,000 more secretaries (despite their bosses learning keyboard skills, or perhaps because of it). It also saw 267,000 fewer farm operators, 237,000 less farm labourers, 176,000 fewer secondary teachers, 12,000 fewer composers and typesetters and 8,000 less clergy.

Two worrying trends likely to continue in at least some countries: long-term unemployment (12 months or more), down in the US and Japan (where it is never reached high levels) is still going up in West Germany, Italy and the UK. It has stopped rising in France, but that represents some 40 per cent of the total. Says the OECD: "Lack of work motivation and decay of human capital, damage to employment prospects and lead to a growing segmentation between employed persons with stable jobs and job-seekers who may be becoming progressively less employable."

One source of concern: the jobless young. The numbers are very high in Italy (34 per cent) France (25 per cent) and the UK (23 per cent, though currently 12 months or more). In the OECD area, the rate is a high 16.5 per cent. That is unlikely to change much—but it may get worse in France and Italy, better in Germany and the UK. All of this is well known: indeed, massive unemployment figures, the testimony of the unemployed themselves, the forecasts of a continuing crisis—are now so ingrained into the flow of daily news that they have lost their capacity to surprise, certainly to shock. Especially in those states where it has been with us longest—at the UK and Italy, Ireland and Belgium—the unemployment has been so absorbed by the culture as to become all but invisible.

This invisibility may have something to do with the present and much-marked-up apathy of the unemployed, and the lack of revolutionary potential they have displayed. Where 1930s unemployment fuelled mass movements of the revolutionary Left and the Fascist Right, contemporary unemployment appears more alienated, individualised, sad but not scary. Seabrook again: "It certainly isn't the thirties all over again... while the disaffected and hungry could not achieve any more through a destroyed sense of purpose and function masquerading as increased leisure. The only imaginable working class response to that would be the kind of violence we have seen in the United States, and to a lesser extent among the young here—'mindless' violence, racial conflict and looting—an anger detached from any conscious political objective... it is a measure of the growing political impotence of the working class."

But will it last? Though it is already clear that unemployment is no mere product of a cyclical downturn, it is not clear whether or not it is with us over a long haul. Governments in all the main states continue to predict its demise when their policies have "had to work through," they continue to lack proof that they will.

The future levels of unemployment depend on so many variables—government policies on labour markets, public spending, trade, the rate of diffusion of new technologies, the growth in the numbers of women entering the labour market—that forecasts in hard dollars. But one variable can be discussed with some degree of reality: demography. We already know, for some four

decades ahead, how many people are likely to be potentially looking for work.

Oddly, while the science is relatively exact, Governments have been tardy in acting upon it. Mary Mauskopf, of the Conference Board in Brussels, points out that work done by the board in 1980 to show that the rate of growth in the EEC's working population (15-64 year olds) would jump from an additional 2.4m between 1975 and 1980 to an additional 6.5m in 1980-85 produced, initially, little or no action by Governments and that "business in general was not aware of these developments."

This huge will, of course, have to work its way through a working, or out-of-working, life: but a change is coming, and in some countries it is coming soon and dramatically. In the EEC, 1985-1990 will see a sharp drop in new labour market entrants: to 1.6m—a reduction in the birthrate which is already contributing to unemployment in its own way, by reducing the demand for the army of teachers called into being since the war, and greatly reducing the school building programmes.

West Germany is the extreme case of population decline. Over the next four decades to 2025, West Germany's most populous state will have shrunk from being the largest of the "big four" to the smallest—a precipitous drop from 68.5m people to 53.5m. Its present economically active population of 23.4m people is its post-war peak: the decline in workers will be even more rapid than the decline in overall population from 23.4m to 21.7m in 2025.

This gives German planners a confusing double vision: the present, in which unemployment has rocketed sharply, and the short- to medium-term future, in which under-employment is likely to be the burning question. The labour market division of the Federal Labour Ministry predicts that "in the next few years, the scene will be totally changed, because of the demographic factors: we will be faced with a declining workforce. The present labour market slackness is temporary, and in the 1990s we will have quite a new set of worries. By 1990, there will be perhaps 1m unemployed; but by the end of the 1990s, we will be trying to get older people to stay on and work longer."

At Thyssen, Mr Woelke deliberately maintains a higher stock of apprentices than the company will immediately need—to build up, as he says,

"our human stock for a future with labour shortage." In West Germany, at least, the older worker—who, there as elsewhere, has been bribed and bullied out of work as early as possible to make room for potentially troublesome youth—will soon be bribed and bullied to drag themselves in to work for longer than their parents did. In 1970, 2.3m West German workers were over 60; that more than halved, to under 1m by 1980. Now, it is on the rise again, and will grow to 1.3m in 1990, to just under 1.4m in 2000, and to just over 1.4m in 2025.

The elderly will provide a growing consumer as well as a labour market. Mary Mauskopf says that there will be more than 50m people over 65 by 1990 in the EEC states, compared with 34m in 1975. Within this group will be 6m over 85 (3.6m in 1975). She notes that "this age group will require special services and medical care, and it's an area open for imaginative use of housing, food and medical resources."

Many in the other West European states would wish they had Germany's "problem" sooner and more sharply than they will have. France's population is set to rise, though more and more slowly, from 54.6m in 1985 to 59.4m in 2025—but its active population is likely to peak in 2010, at 23.6m. The UK will grow from 53.1m to 55.5m in 2000—sliding back gently to 53.9m in 2025: its active population peaks at 2000 also, at just under 23.1m—then fall to 23.2m in 2025. Italy, closest to West Germany in this, has a population peak of 58.6m in 2000 from a present 57.3m, then drops to 57.1m in 2025: its active population tops out at 23.34m in 1990, flattens out at 23.31m in 2000, then falls relatively rapidly to 21m in 2025.

Demography, says Mary Mauskopf, has a clear and direct effect on unemployment: and the projections mean that "we can say with some optimism based on demographic factors alone, that Europe will see an improvement in the unemployment situation in a year or two."

The US differs from the European "pattern": its population is projected to grow, from a 1985 level of just over 238m to a 2025 forecast of 311.9m: its active

population from 118.8m to 143.1m (the Soviet Union keeps almost exact proportions): its workforce rises from 143.3 to 175.2—just over a 22 per cent rise in both cases, almost as though the superpowers had agreed a breeding rate.

But like Europe, its older workers are expected to be on the increase—though after a dip from the present total of 8.1m 60-plus workers to 7.4m forecast for 2000; the totals then rise to 12.2m in 2025. Like Western Europe, too, its youth (15-24) population falls off, at least to 2000: from 25.2m now to 22.3m then, rising to 25.2m once more in 2025. The children and young adults of today and the next ten years are in shorter supply because their parents—themselves the products of the immediate post-war bulge or baby boom, are not producing the 2.15 children per family required to keep replacing the population. The boomers, a highly publicised minority of whom radicalised campuses (not little else) in the late 1960s, had it rougher than their parents: a Time (May 15) survey noted that they were hit, as adults, with inflation and fierce job competition.

Japan's working profile is much more "European" than its 2025—the year at which the proportion of elderly people is expected to peak in all advanced countries. A rise in the

12 per cent took 175 years in France (1790-1965), 80 years in West Germany (1890-1970) but will take only 40 years in Japan (1950-1990). The ageing of Japan has provoked a worried national debate and has already stimulated a Government, which clearly does look at demographic projections, into pushing companies to keep older workers on after the former norm of 55: now, less than 40 per cent of companies (though this includes many of the biggest) insist on retirement at 55, and this is projected to fall further.

The consequences of this fast-motion demographic shift, the change in Japan's age profile from a pyramid with lots of young at the bottom to a cylinder with a bit of middle-aged, then elderly, bulge, are being signalled by many as terribly alarming. Naohiro Yoshino, the 40-year-old head of the Economic Planning Agency's Policy division, says that the high productivity rates, the internal training systems and the seniority wage progression are all threatened, not to mention the social security strains which will be imposed on the social security and health services. The disparity in export competitiveness between Japan and the West, he says, "may ultimately mean that health service costs would need to rise by 30 per

cent over that period—without assuming any improvement in services simply to keep pace with anticipated needs. The report—known as the Fowler Report after its author, the Social Services Secretary Norman Fowler—is controversial in its recommendations for targeting benefits on areas of real need, and thus reducing their spread. The facts are not. Any and all Governments will be required to face up to the "grey hordes" whose needs resources of raw materials and ened provision since the war, and whose burdens on the workforces could greatly damage industrial efficiency in economies less robust than the Japanese. A life of easeful—or tedious—retirement will be less and less an option to more and more of the West's citizens: a search for useful, and self-supporting roles in later life will be, already are, the order of the policy-planner's days.

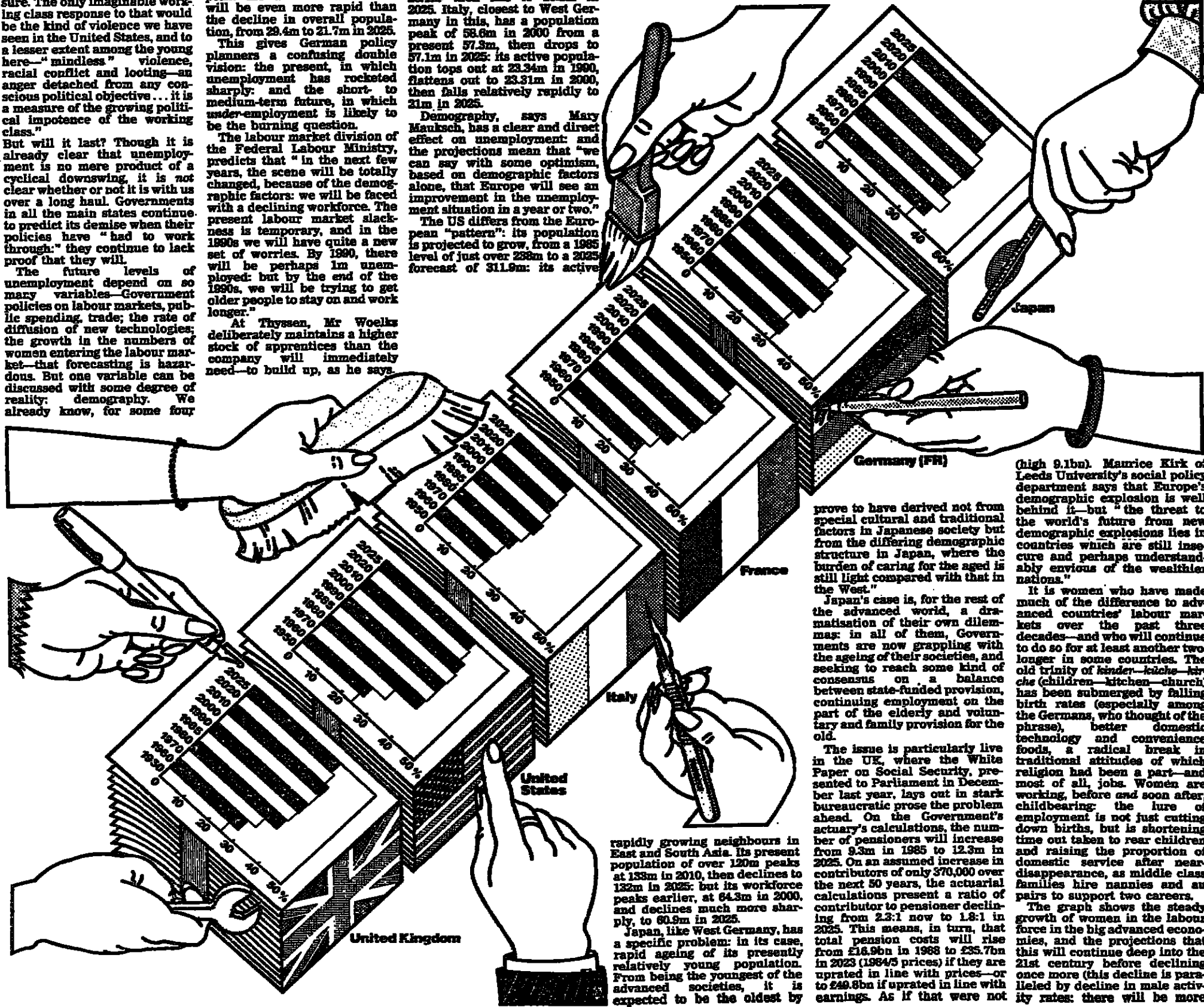
"Clearly," says Gerard Calot, director of the Institut National d'Etudes Démographiques, "the consequences of ageing so well beyond the problems of the financial balances of the pension organisations. In fact, distribution by age does shape the whole of society's dynamism. On an economic as well as a psychological and social point of view, an aged population is a shivering one and is more inclined to preserve than to innovate."

However, France's future—as well as Europe's future—will essentially be based on the ability of its people to organise a collective life, to promote research, to imagine and develop new techniques. In a world where new economic and political powers will emerge, supported by important resources of raw materials and a large and young population, Europe's privileged position will enter into question. While it is unreal to hope to catch up with these countries in the demographic field, it would be catastrophic to surrender, on a permanent basis, to a fertility rate which is noticeably lower than the rate required to replace future generations."

The advanced countries are not insulated from the much sharper population pressures of other developing states—even if they seek to be so by maintaining strict immigration controls. Where the population of Europe may (on a low estimate) be no higher in 2025 than the 1975 level of 474m, Africa, Latin America and South Asia are all expected at least to double their populations and on a high estimate triple or even in the case of Africa quadruple them over the same periods. In China and India, where the growth rates are particularly high, strict birth control is being attempted by Governments with, in India's case, no far, little success but much protest. But even if these and other programmes succeed, the UN calculates that world population will grow from just over 4m in 1975 to a low estimate of 5.8m in 2000 (high 6.3m), and on to 7.2m in 2025.

## WOMEN AT WORK

Percentage of women who are economically active



prove to have derived not from special cultural and traditional factors in Japanese society but from the differing demographic structure in Japan, where the number of pensioners will increase from 9.3m in 1985 to 12.3m in 2025. On an assumed increase in contributors of only 370,000 over the next 40 years, the actuarial calculations present a ratio of contributor to pensioner declining from 2.3:1 now to 1.8:1 in 2025. This means, in turn, that total pension costs will rise from £18.9bn in 1985 to £35.7bn in 2025 (1984/85 prices) if they are updated in line with prices—or to £40.8bn if updated in line with earnings. As if that were not

(high 9.1bn). Maurice Kirk of Leeds University's social policy department says that Europe's demographic explosion is well behind it. "This already means that equal pay for all those who do the same work is not possible. We thought that this system was valuable to preserve than any new one. We believe that more equality in the labour market between men and women will depend very much on changes in the social norms."

One source of labour supply into the West European states has now virtually stopped: the immigration of workers from other, typically industrialising countries, often former colonies. The huge movements of population since the war were not the first of their kind: in the early part of the last century, the British and the Germans flowed across the Atlantic to the US, followed in the second part by Italians, Spaniards and Eastern Europeans. Between 1890 and 1930, some 40m Europeans had gone elsewhere for work, mainly to North America. At the same time, Irish, Italian, Polish and Jews from all corners of Europe flowed into Britain, France and Germany, treacherously taking the worst jobs and the most wretched accommodation. Since the Second World War, immigration from the underdeveloped parts of southern Europe, Asia, Africa and the Caribbean has been high until the 1960s, when France and the UK began to limit their flow. West Germany, which began its "guest worker" system later

Continued from Page 4



Continued from Page 4

than the other two major countries, closed its doors to large-scale immigration (largely from Turkey) in 1973. Since then, the pattern has been, in general, one of settlement rather than migration, with workers of foreign origin—whether or not citizens of their host countries—attempting to find stability in their adopted homes.

In all of the countries, the worker and their descendants who were brought in to solve acute problems of labour shortage now risk being seen as outsiders to societies where many workers are defining themselves as indigenous "French" or "British" or "German" are themselves without work.

Particularly in France, political movements have appeared whose main platform is overtly racist: where the UK's National Front achieved its best results (but no parliamentary representation) in 1979 after five years of a Labour Government, the French Front National brought several MPs into the National Assembly in March, also following a socialist term of office.

The continuing unemployment in these countries rules out any prospect of high levels of immigration in the foreseeable future: and the potentially hostile nature of public opinion makes even the continued immigration of dependants a delicate issue.

The German Labour Ministry says flatly: "None of the Western European societies are likely to open their doors to foreign workers again as they did in the fifties and sixties." West Germany has avoided the worst expressions of racial intolerance, but its careful attempts to integrate its Turks and other workers is accompanied by a much more precise delineation of the line between German and non-German citizens than in, say, Britain. Alfons Mueller, mayor of the chemical town of Wesseling, near Cologne, has the facts at his fingertips: "We have 3,000 foreigners in the town—1,500 Turks, 600 Italians, 500 Greeks and 400 Yugoslavs."

It has also, in the past three years, "exported" some 300,000 foreign workers, including 150,000 Turks back to their home countries, and is discussing new measures to decrease the foreign worker population. Says the Labour Ministry: "We don't want more Turks in Germany: we have 1.4m and it is enough. We are not about to take on more people with all their problems."

Of the big advanced states,

only the UK and the US appear in the UN's listing of the 60-plus countries which gain or lose significant numbers of people: the UK has exported some 29,000 people a year for the past five, and is expected to carry on doing so for the next 40. The US, of course, is another matter.

It is still the biggest taker of their kind, have been huge imports of labour in the first part of the 1980s, and Pakistan, which everyone thinks is exporting its people, had its population swollen by some 320,000 a year in the first half of the 1980s through refugees from Afghanistan and elsewhere.

But the sheer scale of the US flow, and the liberal profusion of its racial groups, all vocally seeking, and often failing to find, places in the sun, makes it still the place where the world's largest forced migration of labour in the world's history, were preceded and followed by national, religious and ethnic groups who have often kept some part of their "roots" sometimes transmuted by sentiment into a caricature.

And still they come. Today's labourers for the booming southern and western states come from Central America, usually Mexico: it is overwhelming "illegal," but four successive bills presented to Congress have failed because of competing pressures from employers, unions, civil libertarians and representatives of the "ill-gals" themselves. It is a massive phenomenon, accounting for 25 per cent of US population growth: the illegals perform low-paid rural and (increasingly) urban jobs, and are hugely vulnerable to bad employer treatment because of their inability to go public with protest. The Hispanicisation of Southern California and Texas is now proceeding rapidly: there is no agreement on what to do about it.

#### Homes and work

Work is a large determinant of where people live. The work, or varieties of work, performed by settled communities dictates its size, growth or decline, wealth and power. Most of us live in

cities which first became great agglomerations of people in the 18th and 19th centuries and which continued to grow in the 20th. Now, in the century's last quartile, are they in terminal decline. Is work moving out?

The process has long been remarked in the US, in the "deindustrialisation" of large parts of the northern rustbelt: there, successive migrations have taken city dwellers first to the suburbs, then to the city's satellite towns, then right out into the country. This process, or something like it, has happened in nearly all major cities in the US and is happening, a little later, in the UK.

Peter Hall, Professor of Geography at Reading University and the leading authority on urban societies, says that this move is not inevitable: he points to the US sunbelt and western cities to the sprawling cities of the developing world, and even—bucking the trend—some cities in Western Europe. He suggests that the state-cities of West Germany—Bremen, Hanover, Kassel, Düsseldorf, Cologne, Frankfurt, Stuttgart, Nuremberg and Munich—all act as regional centres, retaining high level service activities and a sense of dynamism. They have also, in many cases, upgraded their public transit systems—though it is doubtful whether this necessarily increases economic activity in itself.

Professor Hall deprecates forecasting, noting that the telephone and the motor car could have been, in the early part of this century, as the two great dispensers of population—but preceded eight decades of huddling together. Yet even while warning against the rashness of prediction, he proposes that "the future urban pattern could well be a high-lighted version of the present one. Major regional service centres, with good transportation

infrastructure (will continue to grow but will also disperse. Key workers may choose to live at quite a distance from their jobs, commuting electronically and commuting to their offices on a part-time basis. Others will recognise the older inner city, rehabilitating and revitalising it in the process; but the net result, perversely, is likely to be further outward displacement since the new white collar colonisers will live at lower densities than the older blue collar populations they displace. Purely industrial cities, both large and small are likely to be the main losers in this process, although a few find new specialised roles as centres of craft industry or of industrial archaeology.

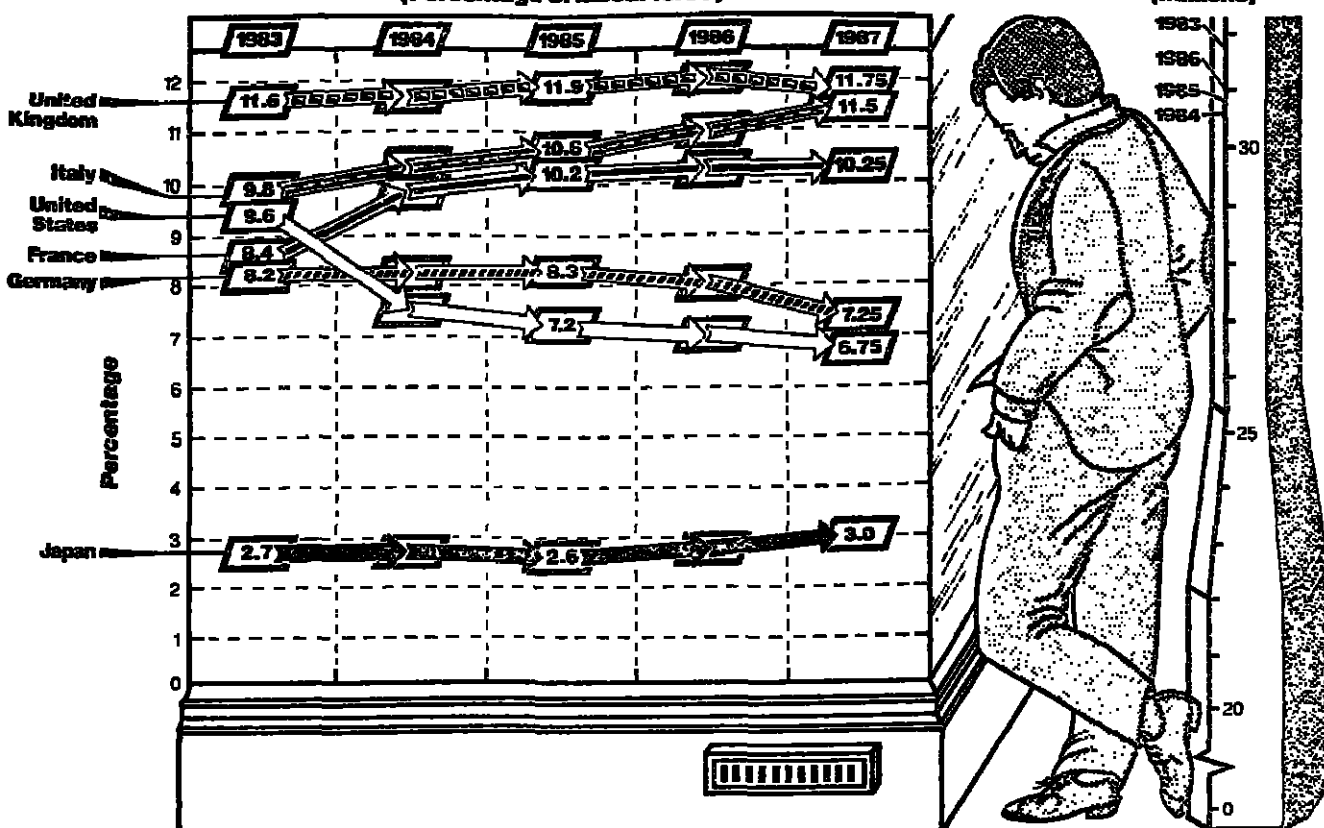
For the "great" cities, like New York, Paris, Rome, London, the future remains wholly indeterminate. A further exodus is likely—but much depends on how smoothly they can replace industrial production and goods-handling with information handling, and for a counter-trend to that, the world's great cities have fooled us before and will doubtless do so again in the future.

These issues lie behind the generalised population shifts within countries, often—as in the US, West Germany, France and the UK—from north to south. In the past decade, half Europe's industrial areas like Lorraine, Picardie, Pas de Calais, Rhone Alpes, North-Rhine Westphalia, Niedersachsen and Hessen; and most of all the north-east of England, the West Midlands, South Wales and Clydeside, have all had a haemorrhage of manufacturing jobs.

It happened to them all, though the UK was first in to a

#### Unemployment in the OECD area

(Percentage of labour force)



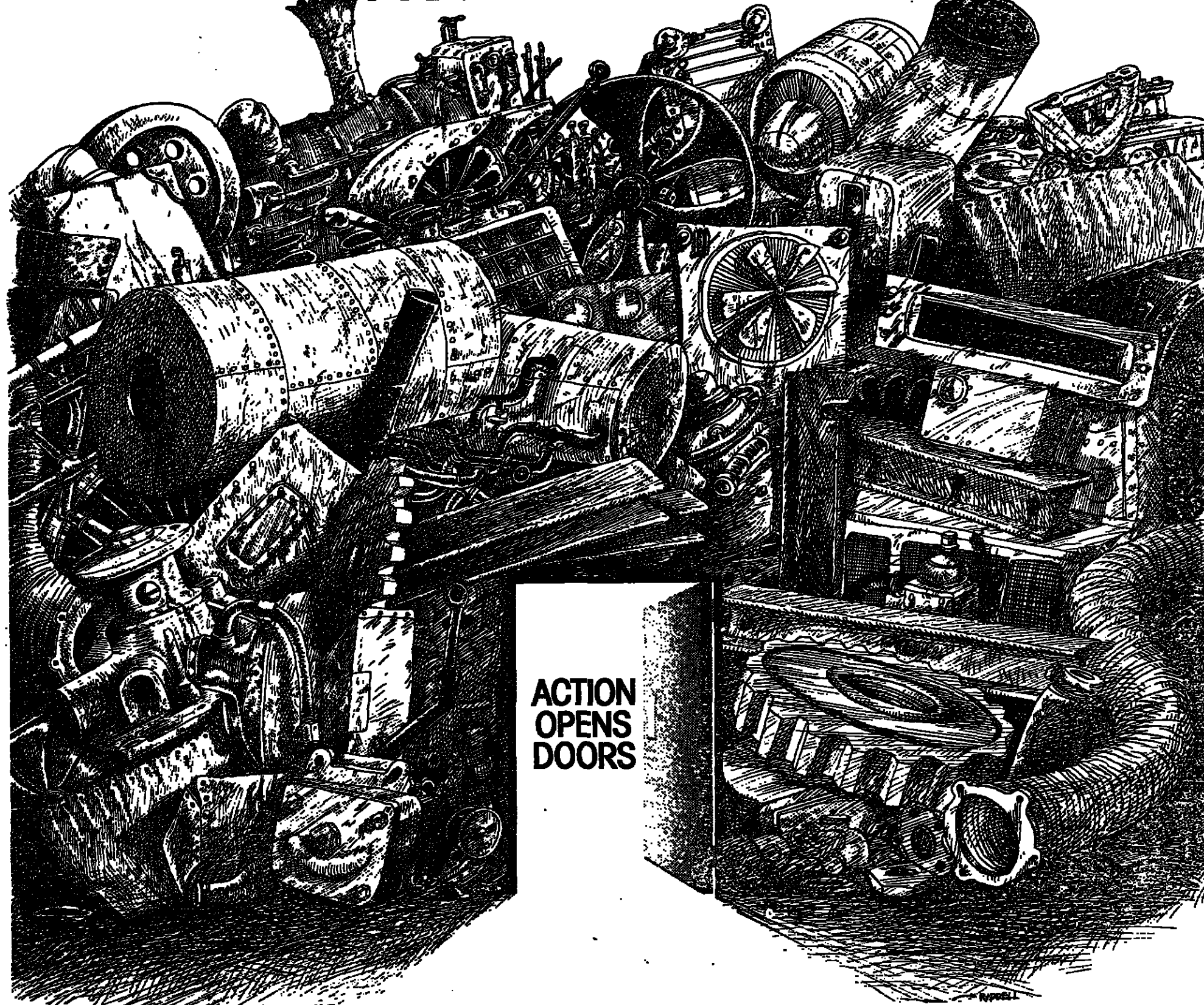
process which West Germany's greater industrial strength and France's Socialist Government delayed for a couple of years. It has not meant instantaneous and large-scale movements of population: both private and public housing patterns render many of Europe's workers effectively immobile, helping to create skilled labour shortages in

the midst of massive unemployment. A leaf from Japan's book: big company workers can and do go everywhere encouraged by having a company house to be in when they get there. A cautionary note: many of them are far too cramped for Western expansive taste.

The number, ages, sex, race and location of tomorrow's workers will help determine tomorrow's social and economic structures. All of the advanced market economies, except the US, have a levelling out and then a decline in their working population within the lifetime of most of their citizens: in Germany, it is already happening. All, except the US, have put up the shutters

against any more substantial immigration. All will see more women in the workforce. Most will probably have less people in their cities, especially the older, often northerly ones. How many of them will work will depend on how rapidly their societies grasp the future tools of production—which is the subject of another section.

## OUR INDUSTRIAL PAST CLOSES DOORS TO A BETTER FUTURE.



ACTION  
OPENS  
DOORS

Most successful British companies have recognised the importance of better training for their workforce.

They see that in today's economic climate, a well-trained workforce is an important factor for commercial success.

Surprisingly there are still companies who haven't got the message. Not surprisingly they are among the lowest-performing. They fail to recognise that the world has changed since Britain was its industrial leader. Consequently, in key areas, our training record lags well behind some of our main competitors, such as Germany, Japan and the United States.

The 'Action for Jobs' booklet brings together a variety

of schemes, for people who are prepared to acquire the right skills for today's industry, and schemes for employers who recognise the importance of training.

This applies to newcomers to industry, as well as re-training for those who are already working in it.

These programmes all recognise that in today's world of fast-moving technology, training cannot be seen as a once-and-for-all operation, but must be a continuous process.

The 'Action for Jobs' booklet gives details of these schemes. Ask your secretary to send in the coupon for a copy, or pick one up at your main Post Office or Jobcentre.



Programmes by the Department  
of Employment and the Manpower  
Services Commission.

To: Action for Jobs, FREEPOST, Curzon House,  
20-24 Lonsdale Road, London NW6 1YP.  
Please send me the 'Action for Jobs' booklet.

Name \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_

Company \_\_\_\_\_

(Print all these schemes apply in Northern Ireland.  
If you live there you should contact your local Jobcentre for full details.)

FT-15



"During the short time I recently spent in Nois, I saw not 12 hours elapsed without some fresh act of violence... I was informed that 40 frames had been broken the preceding evening... these machines superseded the necessity of employing a number of workmen, who were left in consequence to stare. The rejected workmen in the blindness of their ignorance instead of rejoicing at these improvements in art so beneficial to mankind conceived themselves to be sacrificed to improvements in mechanism."

**W**ITH THESE words, Lord Byron, in his maiden speech to the House of Lords in February 1812, sought to explain the renewal of Luddite protest that was shaking the English social order. And in doing so he explained the crucial paradox of technological advance.

The introduction of new technology leads to improvements in productivity which are the dynamo for a rising standard of living. Simply the same amount of output, whether it be knitting or car production, can be produced with fewer inputs: as a society we get the same output of goods and service for less effort.

One of the keys to productivity growth is that people are often replaced by machines. Thirty years ago it took several thousand switchboard operators to handle a million long distance telephone calls. Now with electronic automatic switchboards linked to other automatic switchboards it takes just a few dozen.

Technological change disrupts the established pattern of economic life and in the process people suffer. In Byron's time it was textile workers who were replaced by frames; today it is paint sprayers and secretaries who are displaced by robots and word processors.

Workers displaced by technology may not starve as they did in Byron's time, but will the economy be able to provide them with new jobs?

In the 1950s and 1960s technological advance was hardly an economic issue. Low unemployment, accommodatory macro-economic policy and a steady rate of technical change seemed locked together in a virtuous circle of growth.

In the 1980s, the situation has dramatically reversed. Workers displaced by new technology will join an already large pool of unemployment in the OECD. Constraints on macro-economic policy whether real or imagined are likely to remain in place.

But on top of this, a revolutionary set of microelectronics technologies spanning from the word processor to computer integrated manufacturing, with great labour-saving potential, are seeping through industry.

"Our products are now getting into the heart of other sectors of industry, raising productivity, cutting labour costs but also stimulating innovation and new products," says Geoffrey Robinson, IBM UK's technical director.

The greatest economy-wide effects of information technology, on employment, skill requirements and product markets are yet to come. But it is common ground between academics and industry specialists that IT will transform established products and processes, and create firms and industries.

Just as the 1830s are seen as an important period in which the industrialised world adjusted from the coal-based technologies of the 18th century to the new technologies based on oil and electricity, so the 1980s are increasingly viewed as a period in which the world economy is adjusting to the new technologies of the end of the century," says Margaret Sharpe, editor of a new book, *Europe and the New Technologies* (Frances Pinter, London).

Some jobs will disappear but new ones will be created. The key questions are: will enough jobs be created to make up for the jobs lost, and will the workers who lose their jobs be qualified for the vacancies that come up?

Three basic approaches to these questions are on offer to guide us through the disruption of the coming technological revolution.

Most mainstream economists do not want to touch the black box of technology let alone open it. For them the key question is how the productivity gains made in a particular firm or industry are distributed through the rest of the economy. Though technical change may initially displace labour there should be all kinds of offsetting compensations. These primarily work through the way that the price of output changes and the price of labour.

New technology should raise productivity and hence the unit costs of production. If these productivity gains are translated into a lower price for the output then demand for the product should go up. A result: firms may not shed labour because demand rises to offset the rise in labour productivity.

### The mainstream

According to German industrial relations specialist Wolfgang Streeck this is exactly what has happened at the highly automated Volkswagen Wolfsburg plant.

"Robots hypothetically replaced 1,000 workers, a fifth of the workforce. But employment at Wolfsburg has hardly fallen because sales of the Golf expanded after automation; labour was redeployed but not displaced," says Mr Streeck in a paper for the International Institute of Management.

Another motive firms have for introducing new technology is to improve the quality of their product. This quality improvement may attract new demand which may sustain employment.

A striking example of this comes from banking. "Many banks have used the new technology of automatic teller machines to redeploy labour away from routine tasks to selling services and providing customer advice extending the range and improving their services," says Richard Barras of London's Technical Change Centre.

However, if extra demand is not generated, the firm's output will remain fairly stable: they will be able to make the same number of goods with fewer workers. In this case the beneficiaries of the productivity gains will be the company's workers and stockholders who should see their wages and profits rise.

But even here there is hope for the displaced workers. The extra spending power of the retained workers will feed back into the rest of the economy. They will want to spend their higher incomes on new products and services, which the displaced workers could provide. They may have to lower their wages to find work, but as long as they do they will not be unemployed for long.

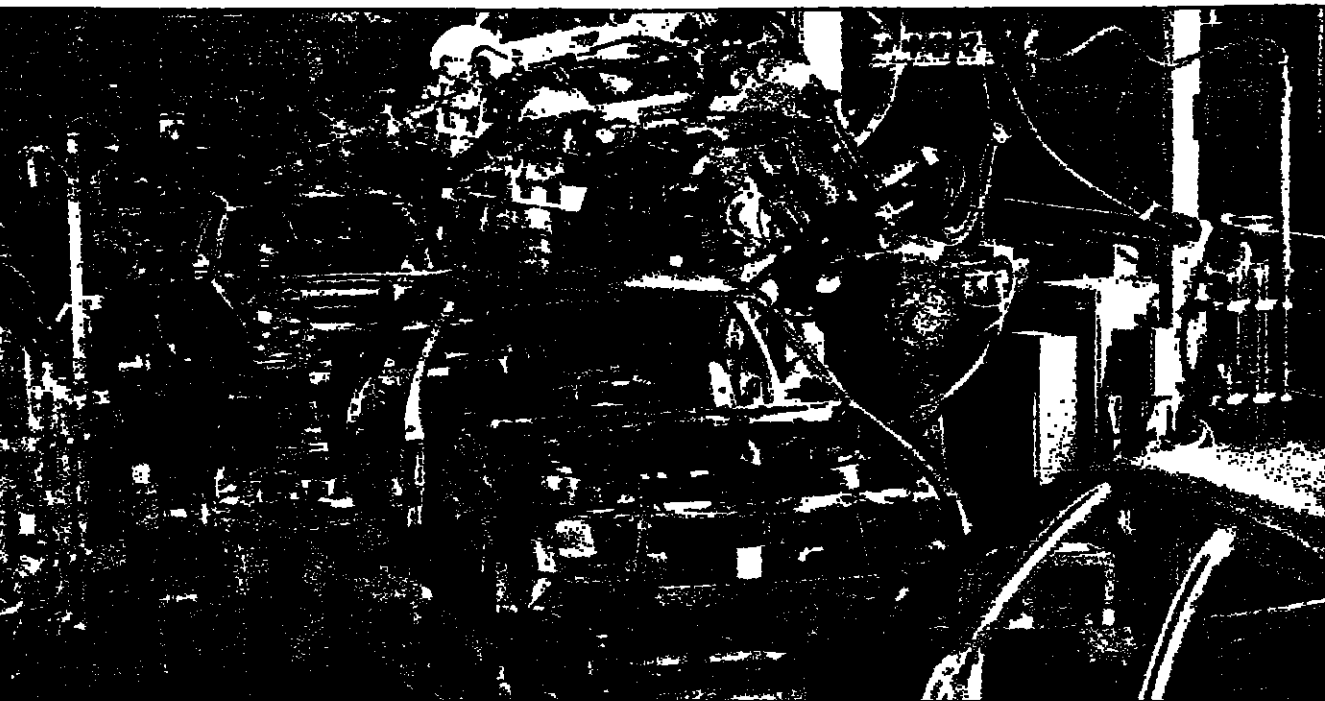
A fourth route for re-employing the displaced workers comes via investment. If, in the future, more companies will be using more machines then this will require people to make them. There should be some shift from manufacturing consumer goods to manufacturing capital goods.

There is a consensus that this will only offer a limited form of

# 3

## TECHNOLOGY

# The irresistible march of the machine



compensation. The electronics, computer and telecommunications sectors which are building the machines that will staff the offices and factories of the future have the highest labour productivity growth rates.

"The UK electronics and computer sectors have displayed a dramatic growth in best practice productivity since the 1960s. They have been the leading productivity growth sector," says Luc Soete of the Science Policy Research Unit.

On this view of the world technical change will not lower the overall demand for labour. New technology will destroy some jobs but create the possibility of new ones. Whether or not this happens is purely a matter of how wages and prices respond. High labour costs are an initial incentive to introduce labour saving equipment. Displaced workers should find jobs as long as they accept lower wages. Technological change shocks the system but it should right itself if wages and prices respond.

There are two major problems with this plausible approach. The first is that technology does not just change competition between firms in a single eco-

nomy like the UK. It can also change international competitive advantage.

Textile firms in developed countries started to beat off imports from the Third World by introducing microelectronics, according to a recent report for the International Labour Organisation.

"We have identified a number of cases where the introduction of microelectronics by OECD firms has reversed trade flows for hosiery, jeans, knitted garments, shoes, and children's wear. The industry is at an early stage of introducing microelectronics, more integrated automation systems could cause a fundamental reversal of comparative advantages by the year 2000," the authors conclude.

The garment makers of the OECD who will enjoy this new security are unlikely to spend their money employing Indian textile workers who have lost their jobs. More importantly, Japan's lead in pioneering new production technology may be a source of continuing strain in the international economy.

Higher investment to create more secure new technology jobs would be self-defeating as this would involve installing more labour saving machinery. Luddite barriers to technical change to create more labour intensive jobs would mean foregoing the benefits of higher productivity.

Mr Leontief urges two approaches to combine technical advance with social harmony.

One is to translate the productivity gains in shorter working time.

The fall in the average working week in US manufacturing since 1870 from 67 hours to 42, has withdrawn many millions of working hours from the labour market.

But since the Second World War the working week has remained virtually static. As technical change has proceeded reducing labour demand the labour supply has not contracted as it did in the past.

The result has been a steadily rising underlying rate of technological unemployment, says Mr Leontief.

Governments should adopt measures to reduce the working week to ensure that productivity gains are not translated into fewer people working the same hours, but the same number of people working shorter hours.

The OECD report notes that the microelectronics revolution could reduce employment by up to 4 per cent. But a one-hour cut in the working week to 39 hours, would reduce labour supply by 2.5 per cent, sufficient to offset the effects of their central projections.

Unfortunately, dealing with unemployment through this route is not a simple matter of arithmetic. Would real wages fall in line with shortened working time? If they did many workers would resist the change.

Would production capacity and investment fall in response to the reduced labour supply? How would the Government's tax revenues be affected?

In short, adjusting to technical change is not a question of long division, but of rather complicated economic factors.

Simulations on various European economic models show that a shorter working week would boost employment but most also show that output, private consumption and exports will fall while inflation will rise.

Mr Leontief however highlights a second major social problem that technical change will throw up: income distribution.

growth takes off. Entrepreneurs see new opportunities for profit, investment grows, firms are born and new products come onto the market.

Eventually however so many firms swarm around the market, profit margins are cut, investment, technical change and growth stagnate. The economy is left waiting for the next "sale of creative destruction" to move it forward to new growth.

"A theory of successive technological transformations of the economy does offer a possible explanation of the long term swings of the labour market," says Professor Chris Freeman, a leading advocate of this approach.

In the early stages of application of a major new technology large increments in employment are associated with expansionary investment in new industries. There is little standardisation of design, components, or production processes. But over a period of decades the process of technological competition leads to greater standardisation and specialisation, the exploitation of economies of scale and labour saving investment.

On this view unemployment remains high at first, because too much new technology is being installed, but not enough. The opposition of trade unions, the reluctance of management, the lack of relevant skills in the workforce and inadequacy of industrial policy is inhibiting the introduction of microelectronics, and the boom in investment, output and employment this will bring.

In a paper for the OECD Prof Freeman and a colleague, Luc Soete, calculate the kind of output and investment that would be needed to absorb employment remained at its 1981 level given trends in "best practice productivity."

Investment will have to be well in excess of its average level in the period 1973-1981. France, Germany, Japan and especially the UK, where investment will have to be six times its historical average.

Soete and Freeman argue that this is because more and more capital is being used to produce a unit of output. So for the available labour force to be fully employed in the future, more and more capital will be required to support them. This need for machinery and equipment however could outstrip the amount of investment available. So people could be unemployed because there is a capital shortage: there are not enough machines for them to work with.

The way out of this impending capital shortage crisis, they argue is microelectronics.

One of the main reasons is that whilst the new technologies are labour saving they are also capital saving. An IC computer bought in 1965 may have cost around £2m, and have taken four days to complete a punch card programme. A modern IC computer could do the same job in an afternoon and would cost around £200,000, says Mr Soete.

"The dramatically increased capital productivity of microelectronics could do the same job with less capital than before."

This trend is exemplified by the electronics sector itself: the producer and a major user of the new technology. Of the 16 UK industrial sectors that Soete and Freeman studied, electronics was the sector with the highest gains in both capital and labour productivity: all the others showed only gains in labour productivity.

Widely diffused microelectronics could drive down costs, raise productivity of both labour and capital and lead to new products, new firms, new investment and employment growth," says Prof Freeman.

The main barrier is that we are not ready for it yet. In the post war era the growth of industries providing consumer durables - like washing machines, televisions, fridges was linked to widespread social changes in the way that people lived and worked.

According to the Sussex University analysts, a similar social transformation would be required before there would be a market for new information technology products: the telephone, shopping, home banking and company information services.

Work would have to be transformed enough to continue to introduce new technology. It would not be a robot here, a word processor there. Entirely new systems of production and computer integrated manufacturing would have to be developed, new skills taught, new management structures erected to reap the full benefits of new technology.

None of these approaches offers a full or easy answer to how we should gather in the benefits of new technology and limit the costs. It is likely we will need some of each to take us through what the chairman of General Motors calls "the technological ride of our lives."

Even if information technology does not transform work by the end of the decade it has spawned a new industry among academics and researchers. There are over 60,000 pieces of information technology. Below we give a brief review of some of the main results on future employment trends.

The US intensive automation to year 2000 will make it possible to save 25 US workers or about 11.7 per cent of the current labour force, according to Wassily Leontief and Faye Duchin.

Their study for the Institute of Economic Analysis forecasts that there will not be an overall surplus of labour, but that unemployment could rise as the result of occupational and skills changes. Professional and technical personnel - will account for nearly 30 per cent of all labour requirements in year 2000 compared with 17.8 per cent in 1978. Clerical

employment as a proportion of the labour force will fall by 0.5 per cent.

Though this detailed study covers 89 industrial sectors it has been criticised for its use of arbitrary assumptions about the growth of the aggregate computer stock and its distribution through industry.

Canada: Technical change cut 628,000 from the Canadian economy in the 1970s according to Sunder Magun, in a report for the Canadian Employment and Immigration Commission.

Mr Magun estimates that this rate of job loss will continue in the future unless technical change speeds up. Technology created jobs in eight of 39 industrial sectors, and for 29 of 80 occupational groups.

However, the report splits up "technical" and "demand" effects as if they operate independently. However, if technology enhances productivity this could allow firms to lower the price of their output and stimulate higher real demand.

Japan: An additional 700,000 manufacturing jobs have been created in the 1970s, while every other OECD country has been losing them. Much of this growth is attributed to share of foreign markets that Japanese companies have been able to capture partly through their technological sophistication. Studies purely related to Japan may thus miss the way that technological advances have displaced workers in other countries.

The way that Japanese firms, unions and Government agencies combine to maximise the benefits of new technology and minimise the costs is the most interesting conclusion of "Creating New Jobs in High Technology Industries."

It analyses the Technopolis project which uses tax incentives and grants to encourage high-tech firms to locate plants in depressed areas. The high-tech firms will create only a few jobs but there will be important spin-offs through higher investment and the diffusion of technology to surrounding industry.

In the Nagasaki Project, for instance, an investment of ¥500m to 1990 will create 15,000 jobs in other sectors.

A study on the effects of introducing robots in the Japanese car industry found that one-third fewer jobs were lost than in the US. Moreover, half the displaced workers found jobs in the robot manufacturing industry. The study emphasises the lifetime employment system operated by many companies has not deterred technological change but has limited its employment consequences.

Germany: The widespread scope for automation of the office, was highlighted by a Siemens report which estimated that a quarter of all office tasks could be completely automated. The report dated 1980 is 10 years old but remains influential.

Diffusion of robots, flexible manufacturing and office automation will lead to job losses. The report also notes that health problems, according to a report from the German union IG Metall.

Its analysis of the employment effects of new technology in the German car industry suggests that by 1990 20 and 40 per cent in employment in stamping, body shops, paint shops, and assembly. Overall job losses to 1990 will be 151,780 out of a 1984 workforce of 660,000.

France: One million French workers will need to be redeployed by the end of the decade according to Olivier Pastre.

Mr Pastre believes new technology could solve at least one problem of modern work. Absenteeism, high labour turnover, strikes and sabotage all point to a crisis of work which is the product of the rigid division of labour associated with current technology. New technology will allow machines to work and people to think, argues Mr Pastre, leading to a new organisation and ethic of work.

UK: The increased use of microelectronics could raise productivity by 0.5 per cent above the normal rate, according to the Institute of Employment Research at Warwick University. As a result 342,000 jobs could be lost by 1990 through machines displacing labour.

However, this loss would be more than compensated for by other factors. New technology would lower costs, lower the price of goods and services and thus lead to higher real demand within the economy. The Institute calculates 175,000 jobs would be won back through this effect. The higher productivity could only come through higher investment in machinery. This would stimulate the capital goods industry creating an additional 142,000 jobs.

However, if the UK adopts microelectronics at a faster rate than other countries this could improve the UK's trading position, creating a further 105,000 jobs. So through these various compensation effects the initial job loss of 342,000 would be translated into a job gain of 81,000.

The number of factories using microelectronics has doubled in the last two years, and now accounts for more than half the total, according to a report from the Policy Studies Institute.

The report "Microelectronics in Industry: Promise and Performance" says 87,000 jobs, particularly unskilled jobs on the shop floor, were lost as a result. This is more than twice the rate of job loss in the previous two years. Forty-six per cent of companies said they were having trouble recruiting skilled staff to work the new technology.

Continued on Page 8

## WE STRIVE TO SERVE THE PUBLIC, AS WELL AS THE SALOON.



To us, customers and the community are one and the same thing.

After all, what business can prosper unless the community it serves does?

Our response to the problems of unemployment and radical restructuring in industry hasn't been tea and sympathy.

But rather ideas and action.

Our involvement with local enterprise agencies has proved particularly successful.

It's helped numerous new businesses get off the ground.

On top of providing invaluable

redundancy counselling and job search facilities.

At schools level, we have developed projects designed to enrich both teachers' and pupils' understanding of industry.

Equally rewarding has been our own Youth Training Scheme.

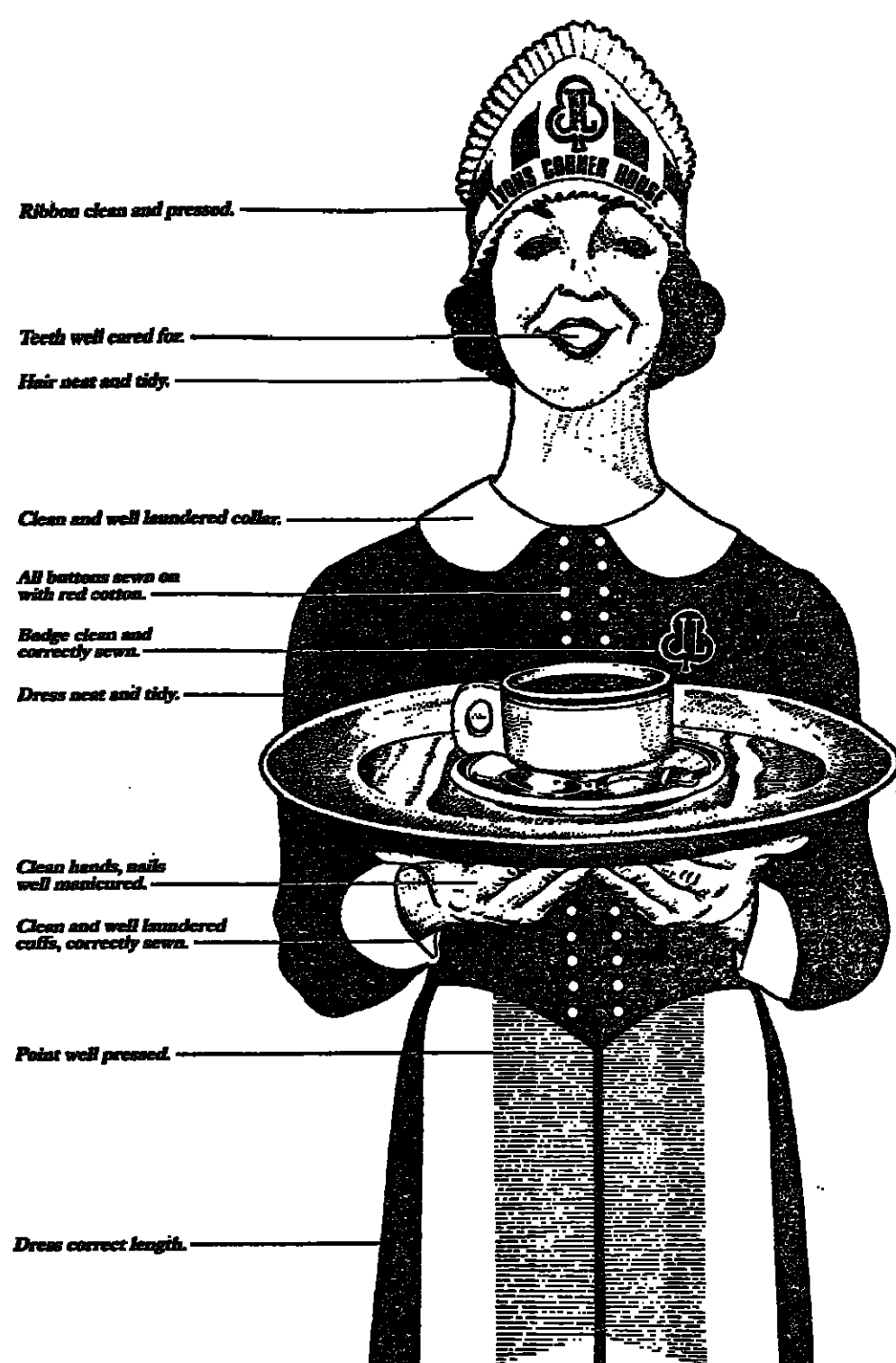
To date, it's resulted in over 1,000 youngsters having their first taste of work.

Good news indeed. And just what the community ordered.

**WHITBREAD**

Continued on Page 8





## 50 years on, we still take pride in our appearance.

People have fond memories of the smartly-dressed 'Nippy' of pre-war Britain.

She and the food she served were a huge success.

During the thirties Lyons Teashops and Corner Houses were so popular Lyons grew to be Britain's biggest caterer.

Today J. Lyons continues to prosper serving tea and coffee to the nation.

We now run a vast range of restaurants. As well as catering at leisure, sporting and other events throughout the country.

But times and tastes change.

Some people now prefer a milkshake to the traditional cuppa.

A fancy cocktail to a pint of Best.

Enchiladas to egg and chips.

Or spare-ribs to bangers and mash.

Which is why, in 1984, we opened Calendars, the first cafe-bar-restaurant of its type in Western Europe.



It's been such a big hit it's broken all turnover and profit targets.

And how are we celebrating?

By investing a further £45 million building at least 24 new Calendars around the country.

We can afford it. Our pre-tax profits rose by 23% last year to £269.5 million.

With our catering experience, it's no wonder that we have such attractive figures.

**Allied-Lyons**  
GOING ON GROWING



Continued from Page 6

**Manufacturing and Technology.** Technology alone rarely transforms work. But when new technology is combined with new ways of organising production change really takes off.

The factories of the industrialised world are on the verge of just such a transformation.

Microelectronics is seeping into particular industries and areas, from computer aided design to robotised production lines. But the big leap will come when entire production systems are integrated through computers.

We are a long way off the widespread use of computer integrated manufacturing let alone the unmanned factory.

There is still considerable scope for piecemeal automation of distinct parts of production. But the trend towards integration is clear. And it is integrated automation rather than automation alone which will transform factory work.

The car industry underwent just such a transformation in the first three decades of the century, as a result of Henry Ford's combination of flowline production, rigidly separated, routine shop floor work, and a pyramidal, highly differentiated management structure.

This change in production techniques had effects far outside Ford's factories. The industry moved from building custom cars to high volume mass production, and the Americans enjoyed a competitive advantage which allowed them to eat into foreign markets.

The emphasis on a rigid division of labour, to produce standard products at high volume to reap economies of scale, remained for a long time.

For a long time the only significant changes were an increase in the scale of operations and the mechanisation of more and more steps in the production process, says Sussex University car industry analyst Dan Jones.

But now under the pressure of Japanese competition western industry is looking to a new model of production, utilising new technology and new management structures.

The technological components are clear. A recent report for the National Economic Development Office outlines the basic inputs to computer integrated manufacturing.

Computer aided design can be used to draw products to be made by flexible manufacturing systems. Information can be fed directly from the design computers to robots that work together under the control of a central computer. This same computer could control automatic warehouses, and the automated carriers to transport the parts through the production process.

Office computer systems will allow management to keep a close check on the production process but will also link it to the outside world. Terminals in shops will instantaneously transmit orders to the factory to signal manufacturing decisions.

The whole production process from design to delivery would be integrated via computers. Says Innovation Research Group Analyst John Bessant:

"When treated in isolation, lists of new technology products tend to suggest ways of doing what we are already doing somewhat better: robots replace paint sprayers for example."

"But what will be more significant than applying information technology to distinct phases of the existing production process is the possibility of integrating production to form an entirely new system. The grand areas of design, production, financial and managerial co-ordination, marketing and distribution, could be integrated more and more closely."

This new production system exists in embryo. The clothes company Benetton links its franchise retail outlets to its Italian headquarters through a computer system. As sales are recorded, this triggers movements in the company's robotised warehouse, and the management send out orders to suppliers.

A computer aided design system at Boeing generates not just a drawing but a computer programme which is fed directly to robots to guide them in making the parts.

Various stages of production at Fiat, from design through production to sales are integrated in a similar way.

Nevertheless there is still a long way to go before computer becomes the norm. The basic components of the system are still not widely diffused. There were 15,500 robots in Japan in 1985, but only 10,300 in the four main economies of western Europe, according to a recent European Commission report. But the robot population is growing at a rate of 40 per cent a year.

Even in the car industry, robots are yet to be applied to all stages of production. Volkswagen is leading the automation of the finishing stages of production and others expect to follow. But Ford, for instance, expects this stage of automation to take much longer than previous episodes.

Early experiments with flexible manufacturing systems have also been plagued with difficulties. There are only about 500 in the major economies split equally between Europe, US and Japan.

But the trend toward more flexible, integrated manufacturing systems is likely to continue. The question is how far and how fast?

In the UK around 70 per cent of components produced by the engineering industry are made in batches of less than 50. This is too small for a dedicated automation system to make economic sense: these lines require high investment and high volumes to pay their way. Changing machine tools to make different batches of product is time consuming and costly.

Small and medium batch production is inefficient for a number of reasons and could benefit from automation, according to a report by the Innovation Research Group of Brighton Polytechnic.

"Machine utilisation is low, as a result there is a tendency to use many machines to keep production going. Because of this machine levels are high. An enormous amount of money is tied up in work in progress queuing to be put on machines."

This requires high inventory levels, and generates long lead times."

A flexible manufacturing system (FMS) which integrates storage, handling, machine feeding, and machine tools through a central computer control offers a solution to many of these problems.

One of the key features of FMS is that the machines are reprogrammable. By changing the programme the machines can be used to make different products. A change which in the past could only have been achieved through changing the machine tool can now be achieved through tapping in a new programme to the computer.

So the flexibility of FMS means it is well suited to smaller batch production of differentiated products. A survey of 40 companies using FMS found that the lead times for changes to the product mix were cut by an average of 74 per cent; work in progress and inventories were reduced by 68 per cent; machine utilisation went up by 63 per cent and turnover of the average company rose by over 300 per cent.

Companies also reported higher labour productivity, better product quality, better control of shop floor production, and improved speed and quality of management information.

On the demand side, the Innovation Research Group identifies the cost and effort of reorganising work as the main constraint on the introduction of FMS, rather than technical problems.

To reap the full benefits of computer integrated manufacturing, production has to be organised in a new way. Management reluctance to undertake this kind of fundamental review could be the major inhibitor of advances in automation.

The major organisational problems are getting the best fit between the technology and the pattern of work organisation. The sheer cost and sophistication of FMS has forced a re-examination of organisational goals and attitudes," says the IIRG.

Technology is the spur to adopt the kind of management systems that the Japanese have adopted without the spur of technology."

The computerised integration of production blurs lines of demarcation on the shop floor and in management.

Multi-skilled maintenance workers, with the flexibility to execute a number of previously separated tasks, are required to reap the full labour productivity gains. But this means that management has to grasp the nettle of union jobs demarcation.

To reap the full potential of the new capital, machine utilisation has to rise. This means lower inventories and shorter queues of components waiting to be processed. The most common solution is to move to "just-in-time" production techniques with deliveries of parts finely matched to the production run. However this requires management to develop new ways of checking quality, and to establish new relationships with suppliers.

Finally, the integration of production functions also requires the integration of management

machines are available, and many are incompatible.

This puts a premium on personnel who can plan the integration of diverse technologies, and write complex software packages.

This comes at considerable cost. Kearney and Trecker, the major American FMS supplier, estimates that it cost 130 very expensive man years to develop its current generation of software.

In an important development, General Motors is promoting MAP, the manufacturing automation protocol to standardise communication between different types of equipment produced by different companies.

The machines themselves are very expensive. The average cost of the FMSs covered by the Innovation Research Group (IRG) report was £2.4m. And much of the technology still needs refining. Developments to allow FMS to be applied to non-metal industries like plastics, footwear and clothing are in the pipeline but could take some time.

Other developments in laser inspection technology, control and communication systems, tool management and handling and transport systems, are required before the companies will be able to enjoy the full benefits of integrated automation.

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Finally, the integration of production functions also requires the integration of management

functions. As marketing, design, production engineering, production, handling and storage all become integrated through the computerised system so the management departments covering these areas have to be overturned if the system is to work at full efficiency.

The economic rationale for greater and more integrated automation among small and medium batch producers is likely to remain strong. In the course of the next 15 years capital costs will come down, and the technology will become easier to use and more sophisticated.

The main question mark hangs over management's determination and imagination to realise the gains.

The factory of the future will be the product of two converging forces: the technology of computer controlled robots and automated warehouses, and the new management systems of just-in-time delivery, total quality control, multi-skilled workers and integrated management.

New Technology and Services have written today are no more efficient than their counterparts 100 years ago. A striking example of how labour intensive services can be immune to new technology.

Service employment grows consistently in most major economies in the post war era, sponging up workers who lost their jobs in manufacturing and agriculture. The labour intensity of providing services like restaurant food, or health care is one of the main reasons for employment growth in the service sector.

But will the service sector sponge be able to mop up as many displaced workers in the future? One of the factors which may limit employment growth in services is the introduction of new technology. It is possible that in the future many of the services we currently employ people to provide like medical diagnosis, legal advice, financial transactions, could come through information technology.

Assessing the extent of the impact that technology could have on the services and the people who provide them is a delicate matter.

New technology can affect services in three broad ways. Machines can be substituted for people in the provision of an existing service, like clearing cheques. Another possibility is that the combination of new technology and people can produce a broader range of existing products or improve their quality. A good example of this is the automatic teller machines in banks. They have freed some bank staff from routine jobs and allowed them to concentrate on improving other product areas.

The third and most radical possibility is that the microelectronics revolution could transform service provision by creating new products and new firms to provide them.

Automatic teller machines in the corporate sector, especially in international markets.

"Take a big corporation like ICI. It will have operations in 20 to 30 countries and in each it will have a relationship with a bank like Citicorp. Now at Citicorp you could probably press a button and call up a screen to give you a breakdown of the Citicorp — ICI relationship worldwide which would tell you where opportunities for greater profit would be. At Barclays we cannot do that at the moment but we hope to be able to in the near future."

The growing importance of advanced computer systems, linking satellites to main branches and regional headquarters, is placing a strain on personnel though.

Mr Miller says general computing skills among the staff are satisfactory, particularly school-leavers. "We are about to send around 300 executives on an intensive course to familiarise them with micro-computers. I imagine most of the school leavers we employ would find it relatively elementary."

The real strain is on computer specialists. Citibank has 3,000 systems analysts. Barclays has just 500.

"The problems we have recruiting skilled computer specialists is inhibiting our ability to expand our product range particularly to corporate customers," says Mr Miller.

"Last year we had 12 advertising campaigns. We managed to recruit 100 computer specialists. In the course of the year we lost 97 of them to other companies."

The big technological leap to electronic transfer of funds from point of sale terminals (EFTPOS), or homebanking,

SYSTEM TYPE	IT Applications by Economic Sector					
	Agriculture etc	Extractive	Construction plus utilities	Manufacturing	* Goods	* Information
Integrated text & data processing	•	•	•	••	•••	•••
Transaction clearing	•	•	•	•	•••	•••
Online enquiry systems	•	•	•	•	•••	•••
Management information systems	•	•••	••	•••	•••	••
Professional problem solving	••	•••	••	••	•	•
Professional databases	•	••	••	••	•	••
Electronic mail & teleconferencing	•	••	•	••	••	••
Material planning, stock control, scheduling systems	••	••	••	•••	•••	•
CAD & draughting	•	••	•••	•••	•	•
Computer-aided manufacturing	•	•	••	•••	•	•
Computer-aided fault diagnostic systems	••	•••	•••	•••	••	•
Remote sensing devices	••	•••	•••	•	••	•

Blob symbols indicate level of application of IT anticipated in specific sectors over the period to 2010.

Source: Miles, Rush, Bessant and Gray, 1985.

Videotex, interactive video services could spawn a new range of products, homebanking, teleshopping, and the like. This wave of new services could bring in its wake new employment opportunities.

These three effects of new technology can be clearly seen in the banking sector.

#### Barclays' experience

"We have come to the end of the process where automation is aimed at the displacement of labour. The aim of the new technology we are introducing now is to provide better information to manage the business."

Even if Barclays wanted to get rid of large swathes of its workforce, it could not, says Geoffrey Miller, general manager of finance and planning.

In common with most banks, and insurance companies, automation in the 1960s was introduced to eliminate labour in high volume routine processes—auditing, issuing statements, and processing cheques.

"There are a limited number of gains we can make there either in terms of labour saving or quality of service," says Mr Miller.

Many manufacturing firms that have responded to competitive pressure by investing in technology and reducing the workforce: technology is associated with job loss.

Technology is crucial to Barclays' future competitiveness but for different reasons. It has allowed Barclays to innovate its product range, and expand the market for financial services.

Barclayscard is an obvious example. Automatic teller machines in the corporate sector, especially in international markets.

Barclays plans to spend £100m a year for the next five years mainly on new technology for its City affiliate Barclays De Zoete, Wedd, and installing small mainframe or large mini-computers in branches.

For the first time Barclays is spending more on technology than it is on buildings to house its staff.

"We used to be looking for bigger and bigger buildings to accommodate longer counters to handle the business. The technology has allowed us to get away from that," says Peter Leslie, chief general manager.

The new technology of mini-computers does not just help selling through freeing staff from routine jobs. It will also provide more and more information about customers, says Mr Miller.

"In the future we would hope that if a personal customer comes in we would be able to call up all kinds of details on the screen. What is their salary, do they have a mortgage, personal loan to buy a car, insurance, health cover, do they have children? All this will be crucial information to allow us to know what to sell to whom."

The same market pressures to maximise the business done with existing customers applies in the corporate sector, especially in international markets.

"Take a big corporation like ICI. It will have operations in 20 to 30 countries and in each it will have a relationship with a bank like Citicorp. Now at Citicorp you could probably press a button and call up a screen to give you a breakdown of the Citicorp — ICI relationship worldwide which would tell you where opportunities for greater profit would be. At Barclays we cannot do that at the moment but we hope to be able to in the near future."

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Continued on Page 9



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## Continued from previous page

will be slow in coming, says Mr. Miller. Though Barclays has been slow to take it, it is easier for retailers to check authorisation for credit cards at the moment there is no incentive to go for full scale EFTPOS. The capital costs of a fully fledged scheme would be around £500m. But only 14 per cent of the cheques that Barclays deal with come from retailers.

"So an EFTPOS would only save two years growth of cheque volume," argues Mr. Miller.

This is an area where competition in banking services may inhibit technological advance. Customers would have to pay a fee for EFTPOS, whereas with free banking writing a cheque costs nothing.

"Until the capital costs come down sufficiently, the use of banking goes away. EFTPOS will not make commercial sense," says Mr. Miller.

An outline of the computer communications services that could accompany the introduction of homebanking are laid out in a recent report to the National Economic Development Office.

The report includes a list of services that are already available in pilots or which have been developed by computer hobbyists.

"There is no doubt that by the mid-1990s there will be a whole new range of consumer services available. The question is how big will the market be?" says one of the report's authors, Ian Miles, a Sussex University lecturer.

For instance, the Prestel service in the UK provides a travel booking service, city information, private lines for company communications, a domestic mail service, a community link network, and homebanking.

In essence, the home television screen, augmented by a computer, linked to a sophisticated telecommunication network could become the new marketplace.

By 1995, 34 per cent of UK households could be using some of these services, and by the year 2010 that could rise to 72 per cent, according to recent survey for NEDO.

On this reading, new technology will not threaten service workers but will become their saviour.

The massive investment required to develop these services off the ground would generate jobs in the telecommunications companies who would lay the cables to link the systems together, the firms who would provide the hardware and software for people to use the system; and, in firms gathering, storing and providing the information.

"The boom was associated with the rise of new industries making mass marketed consumer goods like washing machines, televisions," says Jonathan Gershwin of Bath University. "It will require a

made full employment possible; in the future it could play this role," says Ian Miles.

But in practice the problems are immense. The main one is the massive investment that would be required to install a telecommunication system capable of carrying the information. It would be the infrastructure of the information economy in the way that roads are the infrastructure of goods economy.

French plans to install a system with 1.4m subscribers by 1997 will cost £1.6bn.

Most experts agree that this would require a broad band ISDN system of cables linking homes and businesses. Most PTIs in Europe plan to install these in stages up to the end of the century.

But according to a recent study of the developing videotex experiments in Europe the PTIs could make or break the systems.

"The lessons to be learned from the videotex experience are lessons about product innovation by a public monopoly," says Godfrey Dang Nguyen, of the European University Institute in Florence.

Videotex attracted the PTIs because it was technically simple and therefore ought to be a success. What they were not experienced in such matters were the problems of marketing their playthings.

A fourth issue is the link between using a device to develop and use the new system and making the equipment for it.

"The better we are at making the computer and telecommunications equipment the more advanced we will be in providing the services, and that will give us an international edge," says Rod Coombs of Manchester University Institute of Science and Technology.

The approach is misguided, says Margaret Sharp, editor of a new book *Europe and the New Technology*.

"The key to Europe's capacity to compete lies in its use of new technology. Governments should not bow to pressures which they meet from many quarters to establish and protect across the board capabilities in all technological areas. They should buy in US and Japanese expertise," she says in her conclusion.

## Office automation

The analogy with the consumer durables industries of the post war era suggests another function for the information technology revolution to get a grip. The spread of washing machines, televisions, fridges, was accompanied by a tremendous social revolution: people's way of life changed.

"The provision of new services will depend on social innovations of a similar scale," says Jonathan Gershwin of Bath University. "It will require a

new approach to all kinds of things, shopping, learning, banking, the day to day detail of people's lives."

They are the most ubiquitous workers of the modern economy, in small businesses and multinationals, from British Coal to International Business Machines, from the Kremlin to the White House.

Office workers and the offices they inhabit will undergo enormous changes in the next 15 years. The long process of office automation could come to fruition with local area networks and integrated communication systems linking word processors, mainframe computers, advanced copiers, facsimile machines and satellites.

The traditional secretarial role could be obsolete by the end of the century," says a recent DMS report on office automation.

All this technological advance has been consistent with growing office employment, so why should the future be different? The evidence is that the latest wave of technical change in the office is different from past waves.

All offices essentially record, organise and transmit information, through the familiar currency of letters, memos, bills, invoices. Developments at all of these levels will transform office jobs.

Developments in data gathering and recording using optical scanning and even voice recognition could eliminate many routine clerical jobs. Faster processing and greater computing power, allied with new software packages will make it easier to organise and recall information.

But the threat to office jobs does not just come from the technology which will be introduced. According to the Congressional Office of Technology Assessment in Washington, the delayed productivity gains from the first wave of computerisation in the 1960s are yet to fully work themselves through.

There is no doubt that office automation does present a large target for labour saving technology to aim at. White collar employment in general and office employment in particular have grown enormously in most industrialised economies since the 1950s.

Throughout the OECD white-collar employment grew by 45 per cent during the 1970s, whereas general employment grew by 6 per cent.

Much of this expansion has been associated with the growth of female participation in the labour market. In the UK, one-third of women in employment work in offices.

The growth of white-collar work has been associated with the shift away from manufacturing toward services. But office employment has grown substantially within manufacturing. Office costs in UK companies rose from 20 to 50 per cent of overheads in the last 20 years, according to the Institute of Manpower Studies.

So companies may have a strong incentive to automate. The impact of office automation, however, depends on the uncertain interaction of two elements. On the one hand smarter office machines, organised to work together more efficiently with less human input will save on labour. For any given level of information it likely that less and less labour will be required. But it is possible that the demand for information may go up, as technology makes it available and decide which is best for their firm's needs, and to develop useful new products. Attempts to enter new markets often because of the possibilities opened up by changes in technology, have often revealed serious inadequacies in marketing skills.

Negotiating change with the workforce and reorganising work around the technology will also demand new industrial relations and human resources skills, say the authors.

The other main area where new skills will be demanded is on the shopfloor. Instead of working directly with a machine to make a product there will be more work maintaining and checking that the machines are doing what they are supposed to.

The more production is automated, the more important it becomes to prevent machines breaking down — or if they do break down the more vital it is to repair them and get them back into production quickly," says Peter Senker of the Science Policy Research Unit.

Experience has shown that automated systems show that faults can occur anywhere: in the system, or in the parts being processed. The complexity of computer-controlled machines creates an urgent need for multi-skilled workers who can both diagnose faults and repair them.

Another study of automation in British manufacturing concludes by suggesting that several types of new worker will be required in factories of the future.

Craft technicians who are fully trained in a range of skills like electronics, hydraulics, and diagnostics; systems craftsmen who can understand the integrated plant as a whole; machine specialists who know everything about a complex piece of machinery like a robot; cross trades and dual craftsmen who have added to their existing skills.

All these new trades will require general computer skills. According to a recent EEC report this will be crucial to the smooth diffusion of new technology.

"Manufacturing automation does not only call for sufficiently qualified computer scientists. Of much more importance is the generalisation of computer knowledge in all trades relevant to running an automated plant. It will be in this latter field that major efforts will have to be made in training and education."

Just as opportunities for multi-skilled craftsmen may expand, those on the bottom rungs of the skills ladder may fall off.

A Policy Studies Institute study found that 34,000 manufacturing jobs were lost between 1981 and 1983 through the introduction of new technology. Of these 26,000 were unskilled jobs.

Two major studies of likely future effects of automation in the US car industry confirm these findings. However, the studies differ over the magnitude of the changes.

One shows that increased use of robots could displace as few as 1 per cent of the workforce, and indeed could be consistent with considerable employment growth. Nevertheless, the same study shows that unskilled sections of the workforce will be badly hit.

Allan and Timothy Hunt, from the Upjohn Institute for Employment Research, estimate that 15 to 30 per cent of welders and 27 to 37 per cent of painters could lose their jobs.

Inside Ford

A similar study carried out for the US Department of Transport predicts that by 1990 the US auto industry will be using 22,000 robots (an increase of 2,122 per cent over the decade). This will create 6,200 skilled jobs and eliminate over 73,200 semi and unskilled production line jobs, if output remains unchanged from 1980 levels.

"Taken together and without considering any employment gains expected for other reasons, robots could conceivably eliminate 6 per cent to 14 per cent of all production worker employment in the auto industry from 1980 levels," says Bruce Allen, of Michigan University.

The 14,000 robots that General Motors plans to install in North America by 1990 implies a 28,000 job reduction. All of this will be handled by natural wastage. The company expects 97,000 workers to leave the industry by the end of the decade.

As Mr. Allen notes: "There is no data on the number of jobs that would be lost if automation were unable to meet the competition of imported vehicles and foreign parts sourcing." So it seems that new technology could pose a major threat to future levels of employment because it will create jobs that workers are not trained to do.

"It appears to us that there will be considerable retraining required if full employment is to be guaranteed," the OECD concludes.

The French Bureau d'Information et de Provisions Economiques estimates that one worker in four will eventually need retraining as a result of technical change. The West German Federation of Mechanical Engineering suggests that a quarter of a million workers will need retraining by 1991.

For the multi-skilled workers, with new responsibilities, life on the shop-floor may become more attractive. But the OECD predicts that for others life will be much more gloomy.

"Unskilled new entrants will find fewer job vacancies, this will tend to particularly affect women and the young unskilled. The older worker whose skills have become redundant may also suffer relative to the young entrant who is more trainable."

Thus not only does the large shift in skill requirements indicate that major training and retraining will be required but it also suggests that unskilled new entrants, the older worker and women may suffer particularly and unemployment may well be concentrated in these categories.

The familiar images of robot production lines, overseas by a few men in white coats, suggests new technology mainly affects shop-floor workers. It is their jobs that will change, they who will need retraining.

The impact is totally misleading, says Ron Shepherd, Ford UK training chief. At Ford new technology is changing skill requirements throughout the company, from shop floor operators at Dagenham, to senior executives at the company's Warwick headquarters.

The new pressure on skills is not from individual changes in the production process, like the introduction of a robot. It comes from the automation and computerisation of the process as a whole. We are moving into an era where the control and organisation of the system will change, and that requires new skills throughout the company," says Mr. Shepherd.

Operatives in future there will be fewer operatives working on machines, and those that remain will have a much higher level of skills. Modern operatives will be more like the craftsmen of today. They will have to be able to understand computer data, diagnose faults, carry out statistical control analyses.

Operative work will move away from simple routine short cycles, at a single machine, to longer more complex processes, involving several machines.

"Semi-skilled operatives will move more and more to the top of the stack," says Mr. Shepherd. "It's clear that the car industry will no longer be a large sponge for semi-skilled labour."

Skilled Maintenance Staff: The craftsmen of the future will base their strength not on rigid demarcations between skills—electrician, mechanic—and more on multi-skilling.

Ford has just embarked on a massive retraining effort to upgrade about 4,500 skilled craftsmen over two years. Here new technology and skill training run into industrial relations: for the training to make sense unions have to be prepared to accept more flexible job classifications.

Professional Grades: Computer-aided design and manufacture are constantly changing engineering skills.

Designing products so they can be manufactured efficiently with new technology is crucial to containing costs. Designing production systems so they fully utilise microelectronics is also crucial.

Supervisory Grades: The new technology is not just changing the content of work, it is changing the structure of working relationships, according to Mr. Shepherd. As more responsibility is passed to the flexible, highly skilled workers on the shop floor so will the supervisor's role change.

His guess is that supervisors will be more facilitators than directors. They will not get the work done through resting on their authority and issuing instructions but through being a grammar of management relatively autonomous work teams.

Management: The changes affecting supervisors will be reflected higher up the structure. Ford will move away from a pyramidal management structure toward a much flatter organisation.

Mr. Shepherd predicts spans of command will be wider and management will have to deal with a broader range of issues. "This means management training will have to be less specialised, we can't afford to have managers who are taught by operating within a specific branch of the organisation."

In the past, secure growth in stable markets meant there was a premium on planning skills. "Management was essentially extrapolating the past. In the future we will need much more strategic leadership skills, being able to anticipate change," he says.

Ford is hiring specialists in organisational development to plan the changes.

Human resources expertise in management will be crucial in the future, says Mr. Shepherd, replacing the traditional skills of industrial relations and negotiation. This reflects changes in the organisation of work around our technology.

"The amazing thing is how an enormous old ship like Ford, with all its inertia, can change direction," he says. "There is no doubt that we have to at every level if we are to stay competitive with our rivals."

So the traditional industrial relations framework, and the interests of unions and employers have been able to facilitate technological change. What is less clear is whether new technology will change the interests of managers and workers.

Such basic fundamental change, will most likely come not from new union leadership but from permanent changes in the organisation of work, according to Wolfgang Streeck of the Berlin Institute for Management and Labour Market Policy.

"The question is whether work in the new advanced facilities will give rise to industrial interests, or whether representation is difficult or impossible to accomplish."

One possibility is that new technology will promote greater team working, with responsibility for production decisions being passed to autonomous work groups.

While there are many different forms of team working, they have in common that they require authority structures, and payment systems that differ markedly from the established specialised division of labour.

The most advanced plans for team working have been developed by General Motors at their Livonia engine plant in Michigan, and in some of the European plants of its Opel subsidiary.

According to a spokesman from the Aspern engine plant in Austria, where 2,500 employees produce 300,000 engines and 100,000 transmissions each year, the company hopes team working will promote "significantly higher motivation and identification of our employees, higher machine utilisation, improved quality and on the whole higher yield and productivity."

The Opel teams arrangement has a number of separate areas of responsibility for quality control, maintenance, and production within a team. As a result, foremen and the underlings that pass the role are no longer needed. Teams can elect their own leaders, members actively participate in the selection of new workers, and the team has responsibility to make sure that they meet budgets which are set for them.

The growth of team working allied to new technology could undermine both traditional management and union practices. If teams had a great deal of autonomy and responsibility over day-to-day production matters, this may make some length trade unionism less attractive as a lever over management. The teams would contain multi-skilled workers who would not fit easily into older established lines of union organisation. And the teams would provide a point of collective action independent and possibly more powerful than the union.

But team working also requires a new approach to management. In the General Motors engine plant management still maintains considerable control through central monitoring of the machines and budgeting. However, many middle management responsibilities would be threatened by the growth of responsibility on the shop-floor, and more creative and responsive approach would be required.

Not surprisingly, these obstacles in the way of team working have meant that several pilot projects have been abandoned. For instance a recent study of team working in Germany carried out by the International Institute of Management, found that the plant's works council rejected the idea

because "autonomous work groups threatened its monopoly as representative of worker interests." So though team working may offer greater scope to workers, job satisfaction and the like—goals which unions have often pursued—they may be wary of workers taking on responsibility for production, quality control, and the allocation of work. All these tasks are traditionally seen as management responsibilities.

And there are examples of management opposition. A report on automation on the Metro production line at Loughborough by a team of academics concludes: "The working was not supported by many managers at Loughborough — it was seen as something imposed by head office that smacked of behaviourist science and not relevant to those who considered themselves 'hard men who knew how to make motors'."

Moreover, it is clear that there is no necessary coincidence between new technology and new forms of work organisation. One of the most technologically developed production facilities in the world, the Renault plant run by Fiat at Rivoli.

Do trade unions inhibit firms from introducing new technology? Trades unions do not have much influence over firms' plans to introduce new technology. Unions make an average contribution to technological change. Non-unionised firms are not markedly more able to introduce new technology than unionised firms. Non-unionised firms make up 47 per cent of the sample as a whole, and 42 per cent of the firms planning to introduce new technology. A quarter of firms in the survey have more than half their workforce unionised, and 27 per cent of firms introducing new technology are heavily unionised.

Will the introduction of new technology mainly affect manufacturing or will the services be affected as well? Firms in the service sector are as likely to introduce new technology as manufacturing companies. Forty-eight per cent of manufacturing firms plan to introduce new technology, and 47 per cent of service firms.

Services will play the leading role in the US and Germany; manufacturing in France and Japan, while in Britain both sectors make an average contribution to growth in the use of new technology.

Will employers increasingly shorten working times? Overall, 58 per cent of firms plan to take some measures to shorten the amount of time that their employees spend at work. This ranges from a high of 78 per cent in Japan, and 76 per cent Germany, to a low of 25 per cent in the US. A shorter working week is the most popular measure, and will be pursued by 24 per cent of firms overall, 41 per cent in Germany and 35 per cent in Britain.

## The FT jobs poll

NEW technology will be a major force reshaping work in each of the major economies over the next five years, the FT/Gallup jobs poll shows.

How many firms will be using new technology? Overall, 61 per cent of firms said they had introduced new technology in the past five years which has affected their employment outlook.

This ranged from a high of 72 per cent in the UK, and 64 per cent in West Germany, to a low of 50 per cent in France.

In the next five years 45 per cent of firms plan to introduce new technology. Sixty-eight per cent of Japanese employers said they had plans to introduce microelectronics in their plants, 59 per cent in Britain, and just 16 per cent in the US.

New technology will not be as important in reshaping patterns of work, as moves to increase the efficiency of existing equipment. Fifty one per cent of employers said they had plans to increase efficiency of existing capital, but this will have less of an impact on employment levels than the introduction of new technology.

Will new technology create as many jobs as it destroys? New job growth in firms using high technology will be 16 per cent, below the average net growth of all companies of 20 per cent. While 45 per cent of the sample as a whole plan to introduce new technology, 64 per cent of firms expecting to employ fewer people in the future have plans for new technology. In Britain 77 per cent of firms projecting job losses have introduced new technology in the past five years.

Which jobs will be most affected? The jobs most likely to be affected

by technological change in the next five years are in information collection, and processing—with 39 per cent of firms expecting job losses here. British employers lead the field with 53 per cent expecting job losses in information processing. The other main areas where jobs will be cut through new technology are in stock control (23 per cent); production system control (22 per cent) and machining, handling, and assembly (15 per cent).

Will the introduction of new technology lead to other changes in the organisation of work? There is no strong link between new technology and other changes in the organisation of work, like the adoption of "just-in-time" production techniques or use of multi-skilled workers.

Overall, 45 per cent of firms plan to introduce new technology, but only 34 per cent plan to employ more multi-skilled workers, and only 20 per cent plan to use just in time production techniques. In Britain for instance 59 per cent of employers have plans to introduce microelectronics, while only 15 per cent have plans to introduce just in time production.

However, 40 per cent of German firms plan to introduce just in time production, twice the all country average.

Will the introduction of new technology generate skill shortages which will inhibit growth? Overall, 24 per cent of employers anticipate that the growth of the company will be inhibited by shortages of personnel trained to use computers and information technology generally.

Firms introducing new technology will be harder hit by this shortage, with 35 per cent saying that skill

shortages in this area will inhibit growth. Information technology skills are even more important to firms introducing just in time production, with 42 per cent of firms planning it anticipating skill shortages.

Are workers in some countries more amenable to new technology than others? Only 21 per cent of firms who have introduced new technology said that their workers were against the change. Forty-six per cent said their workers were in favour, while 28 per cent said workers had no feeling either way. Japanese and French workers emerge as those most in favour of new technology, with 58 per cent of employers in both countries reporting their workforces to favour technological change.

However, the strongest factor influencing whether workers are in favour of new technology is the employment outlook of the firm. How do firms plan to compensate displaced workers? Only six per cent of firms planning new technology said they would not offer their workers any form of compensation. The most popular method of compensation is an offer of another job within the firm: 67 per cent of firms have used or plan to use this to compensate displaced workers. British employers show a marked tendency to use special redundancy payments to ease the introduction of new technology: 41 per cent said they had offered this, compared to 17 per cent across the sample as a whole. French employers however stand out for preferring to offer only minimum legally required redundancy payments. Forty-two per cent of French firms had used these payments to compensate workers.

## The thing about the future is to get there first.

In 1970 we arrived in the future. (And for some of our competitors it still is the future.) This was when we became the first bank to begin installing an on-line real-time system in UK branches.

Today all TSB bank branches are connected to central computers through on-line real-time links. They have been for years. Perhaps this wouldn't still seem forward-looking if all other banks had caught up. But they haven't.

The technology is, of course, only technology. The point is that it enables us to give a better service. Branch and central files are both updated immediately after every transaction. Deposits are credited at once. Balance enquiries get an up-to-the-minute response.

All this speed gives us time for what? For the real business of banking which, we believe, is conducted at a personal level between bank staff and customers.

It is our past that gives us this edge on the future. Reacting to changing work patterns is second nature to us. And servicing local needs has become instinctive, whether it be the needs of the small and medium-sized businesses (that are themselves a great hope for future job creation), or of the customer who appreciates the flexibility of our branch opening hours.

This is an approach to service that we do not intend to change in the future.



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ONE OF the many ambiguities of the unemployment debate is about on whose behalf the prevalent concern is being exercised. Is it on behalf of the people who cannot find work, on account of the loss to their dignity and gradual demoralisation, as well as their having to live on the dole rather than on a normal wage?

Or is it a more selfish concern on the part of the 86 to 87 per cent of the working population who have jobs? Is it a resentment at having to pay not only unemployment and social security benefits, but to pay also for the expenses of government for which the unemployed are unable to make a tax contribution?

Precise analytical distinctions may not be very apparent in the vague and guilt-ridden public anxieties of the moment. But they have to be pressed all the more if we are to be landed with "cures" which may be worse than the disease itself. The need emerges in relation to the doctrines of the new classical school of economists, who often express ideas which political Thatcherites entertain but dare not utter. Their diagnosis amounts to saying that some, most or all of the unemployed are in that state because it does not pay them to take a job. The remedy is supposed to include reducing benefit levels or making benefit more strictly conditional on proven efforts to find a job.

The thesis that I want to advance is that the new classical school is at least partly right about diagnosis, but wrong about remedies. No "ought" proposition is implied by any statement of cause-and-effect, and one is free to accept part of the new classical diagnosis without in any way endorsing proposals to harass the unemployed or make life more difficult for them. Indeed this will be one's position if one's concern is for the unemployed themselves rather than the loss to the other 86-87 per cent, or for the political embarrassment of the unemployment statistics.

But before going any further, something must be said about the controversies between the Keynesian school and the new classical school. The Keynesian school, on lack of demand, and the view of the British Chancellor, Nigel Lawson, and of some of the economists in international organisations, that unemployment results from workers being priced out of jobs.

In principle either or both factors can be at work. If there is a collapse in demand, i.e. a fall in total spending, or Nominal GDP, one would expect a slump, with people losing their jobs. The most dramatic example was the Great Depression of the 1930s when the US national income fell by over one third. Lesser, but still severe instances, occurred in the US in the 1929-30 recession and in Britain in 1980-81, when there was a very sharp reduction in the rate of growth of Nominal GDP.

On the other hand, when demand, measured in this way, has been growing at the fairly stable and reasonable rate of 7, 8 or 9 per cent per annum—as it has been in Britain since 1983 (see table)—it is difficult to attribute unemployment to demand deficiency, even without the Chancellor's specific pledge to use his Medium Term Financial Strategy to counteract deflationary shortfalls in future.

Recent rates of demand growth would have been ample sufficient to reduce unemployment quite rapidly were it not for the fact that pay per head has been increasing with monotonous regularity by 7 per cent per annum or more; and thus too much of the new demand has gone into higher pay and prices and not enough into jobs and output.

The recent drop in inflation has been led from outside the British economy—by the fall in world oil and commodity prices, amplified for the time being by the decline of the dollar. Internationally generated inflation is still rising at 4 or 5 per cent. Pay increases are indeed likely to drop by one or two percentage points as a result of the slowdown in demand.

But they would have to fall a great deal more if sufficient jobs are to be generated and inflation is to be consolidated at 3 per cent or less. The headline levels in the 2 per cent range likely to be seen in the summer of 1986.

Incidentally, I now think that those who revived the pricing-out-of-jobs theory (myself included) made a mistake by talking about "real wages." It is much better to ascribe unemployment to inappropriate rate of pay or labour costs, without in any way endorsing proposals to harass the unemployed or make life more difficult for them.

The one good point that the opponents of the pricing out theory make is that pay is tied in money terms; and that real wages, in the relevant sense, depend on the profit margin. But it is highly unlikely that the real wage is rising by 7 per cent and pay per head is also rising by 7 per cent, there is little room for an increase in output by more than the rate of productivity, whatever happens to margins.

On the other hand, to insist on the rise of "money incomes"—as Keynesians do—as the cause of unemployment is to suggest an unlikely sort of illusion: that wage bargainers are more interested in paper symbols than in what wage packets are worth. In a money economy, pay awards are normally in money terms, which does not mean that people are indifferent to their real income, or will fail to react if their expectations are disappointed. Ocasia's razor suggests that we focus on the movement of pay or labour costs per se, without prejudging too many issues by putting in from the adjectives either "money" or "real."

Numerous econometric studies are quoted in this survey and I too am going to cite one which seems to give broadly sensible results. (Wage Indexability in Britain, A. Carruth and A. Cowd, Centre for Labour Economics, LSE.)

The results are:

- The responsiveness ("elasticity") of real wages to unemployment increases with the unemployment rate; but it is still low (0.11) even at current rates.

- Internal pressures on a firm's pay—e.g. from a profits or liquidity crisis—can break through wage rigidity and even bring about nominal wage cuts; but extreme pressures are required.

- The recession and shakeout of 1980-82 were a big enough shock to lead to small cuts in real wages—via nominal pay rises slightly behind the "cost of living." There was a similar occurrence during the pay policies of the mid-70s. But as soon as output and profits began to recover, real pay started rising again, even though unemployment was still increasing.

Why did pay per head continue to rise by 7 per cent when inflation fluctuated around 4 or 5 per cent and registered adult unemployment was well over 3m or nearly 14 per cent, and continuing to rise since the big upsurge of 1980-81 by ½ per cent per annum?

The traditional answer has been union monopoly power, or some euphemism which means the same thing. It is not a sufficient rebuttal to say that workers priced out of work by union power can find jobs in the non-unionised sector, which now accounts for about 50 per cent of employees in employment.

The public services, which account for a quarter of all employment are almost 100 per cent unionised. Manufacturing, which accounts for another quarter or fifth, and where the big job losses have occurred, is still highly unionised. Men, whose employment prospects have suffered relative to women, are also more heavily unionised. If men priced out of work in the union sector were to price themselves into work outside that sector, many would have to crowd into relatively limited and unfamiliar occupations, where wages might have to fall to subsistence level or lower.

If I ascribe somewhat less blame to union pressure for our stagflation problems than I used to, it is not because of any of the formal arguments, but because of the very strong impression that it is employers rather than unions who have been making the running in pay awards in recent years.

We have to tread carefully here. The much publicised weakening of union power since the advent of the Thatcher Government in 1979 has been compensated for only with new legislation, but a bigger rise in unemployment than even any-



SAMUEL BRITTAN

## A fresh look at pay and work

thing seen in the interwar period. We have yet to see how subdued union power would remain if there were a Labour Government.

Moreover, some actions which are apparently employer-determined—such as the pursuit of a highly paid, but small labour force—may reflect resistance of unions or the decision to preempt their re-appearance.

The most ironical possibility of all is that employers often high wages increases to "weaken unions," thereby stimulating the monopolistic wage settlements that are among the objectionable features of union power in the first place.

There is, of course, an obvious superficial reason why pay has remained so impervious both to low inflation and high rising unemployment. The simple clue is the behaviour of profits. Even excluding North Sea oil, they rose by an average of 18 per cent per annum between 1980 and 1985, and by 11 per cent after allowing for inflation. The total cumulative real rise over these five years was well over 80 per cent and should reach 100 per cent some time in 1986-87. Non-North Sea oil profits (excluding stock appreciation) reached 13.3 per cent of GDP in 1985. This is not far off the 14½ per cent achieved in the 1960s—a proportion which will probably be regained this year. By contrast, profits were down to 8 per cent of GDP in 1980—a very similar proportion to the low point of 1973. Profits have recovered from their deep depression and are now as high, as a proportion of national income and almost as high as a return on capital, as during the Golden Age of the 1950s and 1960s.

With profits rising twice as fast as pay, it would have been quite surprising to have seen downward pressure on pay settlements. Despite warnings about falling international competitiveness, employers en masse have found 7 per cent pay increases consistent with rising profits and rising output. These facts suggest that Ministerial exhortations to pay less run up against the fact that employers have been well able to afford the pay increases they have given.

Company heads are clearly maximising their utility by their pay behaviour; and included in

their utility is not only corporate profitability and executive remuneration, but such gains as a quiet life, the ability to labour and the dole. (The dichotomy is, of course, over-simplified. It leaves out, for instance, the mobility characteristics of the casuals and the earnings prospects of the insiders or better. But the model remains useful.)

The insiders will not lightly surrender their privileged position. Nevertheless, if some of the outsiders could take jobs at pay superior to what they can gain on the dole or in the casual economy, but inferior to the pay of the established insiders, they would gain and the insiders need not lose. (This would be called in the jargon a Pareto improvement.)

British insistence on the "rate for the job" makes a two-tier wage system difficult to establish formally. But the trend towards cheaper contract labour is an informal move in this direction. Professor Meade's proposed "labour capital partnerships" are intended to combine the benefits of employee ownership and participation with a job-creating effect, by allowing new workers to be hired on terms initially inferior to existing partners.

Wetzman's scheme for profit-related pay, which has attracted the Chancellor, does in the last analysis work at the level of the individual firm by inducing insiders to sacrifice pay for the sake of outsiders who are hired. This is true whatever else the ultimate economic consequences of the adoption of this type of profit-sharing.

Ministers are in fact asking companies to be more selfish than they actually are—for the sake of the general good. This paradox—the altruists should behave as if they were selfish to give effect to their altruism—is inherent in the political economy of Adam Smith, but has hardly ever been properly expounded.

The advice would be fully valid though paradoxical if there were some general consensus on who ought to own the profits which would be increased by the recommended behaviour. If the mass of workers take a pay cut for the sake of the unemployed, there would indeed be a shift in the distribution of the national income to the unemployed; but there would be an additional shift from the bottom and middle

ranks of the already employed to the upper ranges who have disproportionately large holdings in corporate ownership, whether as direct shareholders, or indirectly through pension funds.

Beliefs and attitudes are also important in accounting for economic behaviour. Traditional opposition to large differentials between young and mature workers, or to differentials between high and low unemployment regions, are real obstacles to reducing unemployment. So is the popular hostility to "under-cutting" and the belief that the high wage employer is a good one and the low wage one a bad one, irrespective of employment effects. These beliefs are not simply high-minded mistakes. They reflect the self interest of the majority of workers already employed over both employers and fellow workers without a job.

We are moving towards a dual economy of insiders with well-paid secure jobs and outsiders who drift between ill-paid labour and the dole. (The dichotomy is, of course, over-simplified. It leaves out, for instance, the mobility characteristics of the casuals and the earnings prospects of the insiders or better. But the model remains useful.)

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account, for one simple reason. The union-based story fails to explain why there are now as many vacancies (properly measured) as there were in the late 1970s when the unemployment rate had trebled. On the union-based story, once employment has been lost, unions do nothing to encourage the creation of new vacancies. So vacancies should stay permanently down. Under our story, vacancies can rise again after a downturn without a fall in unemployment precisely because long-term unemployed have given up looking for work and employers do not want to hire them.

If this is so, it will be very difficult to reduce unemployment without a major part of the extra demand for labour is directed at the long-term unemployed. This is why the report of the all-party House of Commons Employment Committee is so important. They recommend that within three years there should be a guaranteed offer of a one-year job for all the long-term unemployed (out of work for over a year).

Their programme would provide something like 750,000 extra jobs. Many people naturally glib at suggesting measures as a way of getting the economy moving. But unemployment situations (with over 40 per cent long-term unemployed) call for unprecedented solutions.

Are there any other labour market measures that would help us to expand employment without running into wage pressure? Two stand out. First, we should cut the labour (employers' national insurance contributions) for those types of labour which are in excess supply. This means the semi- and unskilled, who represent nearly half the unemployed and whose employment rate is four times that of non-manual workers. We know that these people are in genuine excess supply and not just lazy, because only 2 per cent of firms say they are short of people compared with over 10 per cent who are short of skilled labour. So if we increased demand for the low-skilled we should not create any serious wage pressure. To do so we should cut NICs drastically on lower-paid workers.

help, the actual evolution of pay remains puzzling. The persistence of high settlements is unlikely to be due just to misguided moralism. If it were, there would be now more cracks in the wage facade. Some employers would have raised opposition to taking on larger, low-paid staffs; or overcosted firms would have made the plunge. Or the unemployed would themselves have priced themselves into jobs by setting up co-operatives or making use of the many sources of funds now available for new small businesses.

At the end of the day, one should try to take seriously the view of many employers that they have to pay current wage increases to retain a properly motivated labour force. If asked why they do not recruit more, the answer is the unemployment. But it amounts to saying that the unemployed either do not have the right skills or attitudes or live in the wrong parts of the country.

There is much circumstantial evidence pointing in this direction. Vacancies are now well above the recession low and much higher than in some years in the 1970s when male unemployment was less than a third of its present level. Reported skill shortages also correspond with those experienced in the 1970s when male unemployment was much lower.

The entire additional rise in unemployment since 1981 has been in those without a job for over a year. The number of short-term jobs has actually fallen slightly. There has also been increased dispersion in pre-tax earnings, with the top ten per cent of wage earners rising relative to the norm and the bottom 10 per cent falling.

Meanwhile, the share of wages in the national income has more than lost the sharp rise of the 1970s. Labour productivity has returned to the growth rates of the 1960s while "total factor productivity," which includes the contribution of capital, has fallen.

Despite the union membership and restrictive legislation, the estimated mark-up of union wages over non-union ones remains several percentage points higher than in the 1970s.

This all adds up to me to a highly segmented labour market, with a large minority of workers demoralised from long-term unemployment or otherwise lacking in the skills, attitudes or geographical locations attractive to business. These distinctions help to rationalise the attitude of employers to the "inside" labour forces who prefer high pay to taking on outsiders.

We are left with a large hard core of the unemployed who can be broken up schematically into:

- Those whose earning power ("marginal product") in economic terms is so low that it does not pay them to move from social security to a job.
- Those who cannot afford to move to the prosperous parts of the country because of housing costs.

The existence of the first category is often denied by academic studies which show that few of the unemployed are, in the statistics, better off on the dole. These are usually stated in terms of "replacement ratios," i.e. net income on social security divided by income in employment. According to the Institute

of Fiscal Studies, less than 4 per cent of all households with two children have replacement ratios of 90 per cent or more. The average ratios are over 80 per cent and nearly 70 per cent for families with two children. But these comparisons are inconclusive. Even if net income on social security is only 60 to 70 per cent of net income at work, it does not take much by way of earnings on the side, or do-it-yourself activities, or lost leisure and dialla of regional, to eliminate the gain from taking a formal job.

The second category of workers deterred from seeking new jobs by the cost of new housing is less controversial. Average male earnings in the first half of 1986 have been rising at just above £210 per week. After tax, National Insurance, and child benefit a man with two children would take home a net £185 per week. On such earnings, a typical wage earner looking for a house in the south east would have to finance the purchase of a house costing on average over £44,000. The typical mortgage on such a house is £28,400. Mortgage repayments on a loan of this size would have come to a little over £55 per week net, after tax relief. If he needed a 90 per cent mortgage, he would have to pay over £75 per week or getting on for half his net earnings.

Mortgage interest relief seems to ease the problem, but ultimately aggravates it by driving up interest rates and, in addition, the cowardice of the Cabinet in rejecting even the gradual decontrol of new lettings makes the renting option extremely difficult.

The most promising way round the housing problem at present seems to be the "house price linked mortgage." Under such mortgages, the house price must fall annually, in return for sharing with the lenders the capital appreciation on the property.

The customary formula is that half the rise in the price of the house must be paid to the lender. If he does not sell, there are special arrangements for payment on redemption of the mortgage.

In contrast to earlier low-start mortgage schemes, where borrowers were deterred by the rising payments profile, house price linked mortgages have proved popular.

They are provided for instance by the Building Trust via Finance For Housing, and by three or four other organisations. The basic principle is that the institutions which ultimately provide the finance are hesitant not because of the risk—the mortgages are backed by the house—but because they are not easy to classify according to conventional categories.

The least that corporate executives, who bear their share of unemployment, could do is to loan money to support fund managers to favour house-price linked mortgages. But it would be naive to suppose simple reforms would solve the problem. Property and land have always been expensive in capital cities from Imperial Rome onwards. High real estate values are providing signs that low-value-per-acre activities are uneconomic in the nation's economic centre.

A sufficient cut in the dole, or a more stringent enforcement of the work-search condition would undoubtedly free many

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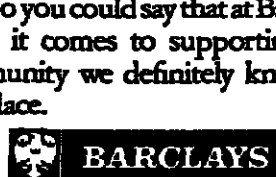
As a matter of policy, we also contribute a percentage of our

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RICHARD LAYARD

## No excuse for timid inertia

UNEMPLOYMENT in Britain is now as high as in the early 1930s. Yet for years wage inflation has obstinately refused to fall. This is the central dilemma of our time.

It means that, to reduce unemployment, we cannot simply stimulate demand. We must at the same time improve our ability to supply the extra output without more inflation. This means reducing the "non-accelerating inflation rate of unemployment" (NAIRU). So we must first understand why this has risen.

Some take the view that our labour market has just become more and more rigid through employment protection laws, union power and unemployment benefits. But rigidities

have not exactly increased since Mrs Thatcher came to power. Yet unemployment has trebled since then. So unemployment cannot have risen because the labour market has become more rigid.

The truth is that we already had a rigid labour market in 1979 and then subjected it to a massive demand shock. The share of taxes in GNP rose by over four points (between then and now) and the exchange rate became greatly overvalued. The economy was not able to absorb these shocks, and unemployment soared.

To understand why it has not bounced back, we have to look at the form which the extra unemployment took. The number of people who are unem-

played equals the number of people who become unemployed each month (the inflow) minus the number of months for which on average they remain unemployed (the duration). At present roughly 375,000 people become unemployed each month and they remain unemployed on average for nine months—hence total unemployment is 3.3m. In 1979 and 1985 these figures were:

	1979	1985
Inflow per mth	375,000	375,000
Duration	3.3 mths	8.8 mths
Unemployed	1,250,000	3,300,000

So roughly the whole increase in unemployment has been in the form of longer durations. No extra people have become unemployed. This helps to explain why unemployment has not become a bigger political issue: the same number are unemployed but they are just more so.

But it also helps to explain why wage inflation is not falling despite the huge level of unemployment. For, as Stephen Nickell and I have found, the long-term unemployed exert no downward pressure on wages.

A rival view is that inflation has stopped falling simply because unemployment has stopped rising. On this view (favoured by Blanchard and Summers of the MIT) there is no NAIRU and only changes in unemployment affect inflation. Blanchard and Summers believe that when unemployment rises this dampens wage pressure.

But once unemployment settles down at its new higher level, the unions lose interest in those who have lost their jobs, and press on wages as much as they ever did before.

It is important to sort out which of these accounts is right. For, if there is no NAIRU, we can in principle get unemployment down to whatever level we want and have stable inflation from then on. (Inflation will have risen in the meantime while we reduced unemployment.) Nickell and I question this

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This offers some thing of a contrast with the US and the UK, where at least until recently and arguably still, both employer and Government policy, or neglect, has tended to permit the development of a large number of "peripatetic" or "unskilled" or "semi-skilled" workers, often low paid and insecure, existing round a "core" of skilled or professional, secure and relatively highly paid employees. This two-tone system, which supporters point to in its flexibility, is an object of some horror with Dr Rosenzweig, who characterises it as a "MacDonalds" labour market after the fast food chain which has a high turnover of young, transient staff at night and in the line management. He says: "We need more qualified people, not just by creating strong links between governments and universities (these links are proving fruitful for companies like Thyssen) but also by *internalising* a large part of the higher or further educative function."

• And like any public education system, it confers its own degrees and certificates. One of the many comparative studies done between UK and German apprenticeship systems, for example, in similar plants, 14 out of 15 UK production foremen had no qualifications of any kind, nor served an apprenticeship; while in the German plants, all 16 were certified craftsmen, 13 had passed exams as "meisters" or master craftsmen, and three were trying to become "meisters".

But it will work in the future:



Continued from Page 11

This most quintessentially French of businesses is now a science-based industry, which picks up techniques from the US—where it has large California wineries, and owns Armstrong-Ross—and Australia, where it also has wineries. In these subsidiaries, says Mr. Chevallier, "we had to rethink the process, because the climate was different and the people were different. These give us new ideas which are of use back in France. But the people back in the vineyards had to be trained in this culture. They had to rethink the whole process once again, to find new ways of improving the planting process and improving the immunity of the plants—but at the same time you must not lose quality."

Increased attention to training is now paying off—even in an industry as traditional and as buccaneering as the building trades. In France, as in the UK and the US, the trade attracts a high proportion of recent immigrants. In France, too, much of it is in the black economy, the French foreman typically retaining a "coût de la main d'œuvre" from which to disburse funds for non-declared labour. But it is a lot better than the British: an NIESR study shows that where output per French employee is 25 per cent higher than in the UK, output in construction is 33 per cent higher. The study puts much of that at the door of a training system which is part of the nationwide "certificat d'aptitude professionnelle", which commands broad respect in industry, and is similar to the German system. The system relies, too, on vocational schools, which are between 14 and 17 (the UK has a similar system before comprehensive education); a 17-year-old can emerge from such a school as a craftsman with a broad range of experience. The training cuts across trade demarcations, says the NIESR study, and "enables the craftsman to feel responsible for a whole phase of construction, and is likely to reduce defects arising from lack of co-ordination between successive stages of building."

### The changing patterns

In West Germany and Japan, potentially in France, training has been and is being further developed as a tool of industrial and social progress. Internalised by companies into their routine and continually stressed to be as important as, or more important than, any other business activity. In each case, especially in France with its "grandes écoles" producing business and political leaders (like Mr. Chevallier), elites are produced, by design, in each case, especially the Japanese and German, workers at every level are also educated to a high standard, also by design.

Professor Sir James Dewar, in his presidential address to the British Association in Liverpool (supervising the concern) that "it is in the abundance of men of ordinary plodding ability, thoroughly trained and methodically directed, that Germany has so commanding an advantage." It still does, as do others: it shows in many ways other than simply the skill statistics or the productivity per employee. But how do other countries respond? And is there time?

There is no question that they believe they must, with good cause, at least for Italy and the UK. In Italy, the number of apprentices entering industry declined from a peak in 1963 of 831,613, or 4.1 per cent of those in employment, to 554,451 in 1984, or 2.7 per cent in Italy, as

in the UK, a cause assigned to the falling away of the apprenticeship system was the relatively high wages paid to apprentices—though these fell sharply in 1984.

Besides apprenticeships, there are two parallel approaches to vocational training: the gaining of a vocational certificate or technician level certificate through study at school, or entry to a vocational training centre, whether public or private, municipality, religious order or trade union-run. The vocational centres are seen as lower status than schooling leading to college: training is often abandoned, and little off-the-job training is generally given to apprentices.

In the UK with a keen even masochistic sense of its relative decline, the problem is now endlessly rehearsed. Here, too, has been a precipitous decline in apprenticeships and traineeships, from 346,500 in 1972 to 150,300 in 1983. Change has come in the form of youth training schemes aimed to give every school leaver who wishes it a two-year practical training course, mainly employer-based.

Though there is evidence that the public sector is providing the bulk of jobs, especially in hard-hit areas—and that "training" can mean dogbody duties, the future of the Vocational Education Initiative has since 1984 inserted practical training into a school curriculum dominated by academic standards, even where the children are non-academic.

For adults, the Open University has for 20 years given a second chance to enter higher education, based in the home: for the past three years the Open Tech has been doing the same for skills, and will by next year have some 50,000 customers. Public provision, after initial apparent indifference by the first Thatcher Government when training provision went down very rapidly indeed, is not now the largest part of the British problem. John Cassels, director-general of the UK's somewhat ignored National Economic Development Office and a concerned advocate of more training, says that "to put it bluntly, it is that by and large beyond what is immediately and visibly essential, industry does not yet much believe in training."

Mr. Cassels has evidence on his side: a 1986 study by consultants Coopers and Lybrand for the Manpower Services Commission and Nedo showed what it thought of British industry's record by calling itself "A challenge to complacency." In a survey of 60 large companies, it showed that "few chief executives had much knowledge of the training activities undertaken within their firm"; that it was often "viewed simply as a reaction to other corporate decisions"; and that, worst of all, "training expenditure is... not seen as an investment expected to lead to an identifiable income stream, but rather more as an overhead which can, like building maintenance, be reduced when times are hard... the implied link between training and profitability was not often recognised."

Ford UK is far from the worst example it may be among the best, indeed. But Paul Rootes, conceding that too many workers did too few tasks, points out the distance the company has to travel from the multi-skilled, flexible worker which is already the tradition in German and Japanese plants—"we have," he says, "been unable to organise the work to fully draw out the skills and productivity of our people." The aim is obviously "Japanisation"—but it is a goal, not an achievement: "We want the future workforce to be lean, flexible about their tasks, skilled with better technical competence, able to work with direct supervision, so eradicating a level of organisation. We want to pass responsibility down the line" (more than an echo of the Toyota exhortation to "participate actively in management").

Barclays is also in the skills business: like Ford UK, it spends some £25m a year on training, but is more than that training aware of the need for training anywhere, that teaching a skill is no longer transmitting a piece of relatively timeless knowledge: it is, increasingly, training someone to be all-round smart and, in Barclays' case, nice.

John Kerlake, Barclays' general manager for personnel, says that while basic clerical skills are still important, new information technology skills are crucial. "The key thing is that people will have to be more rounded. Selling skills will be very important—being able to interface with the customer rather than sitting at the back of the office processing forms—moving more into the retail market, more than offering a passive service."

He admits that "we cannot say what specifically people will be asked to do in the future—the thing is flexibility. Product development is the common denominator of skills, rather than something about the content of financial services for its individual customers. Barclays is segmenting its market and ensuring a similar division of labour: specialists in pushing this or that package on this or that market segment. A far cry from the stereotype manager, alternately stern with the little backslider and obsequious to the big depositor. Tomorrow's bankers are being trained to be nice to everybody."

Sophisticated Europeans, especially the British, used to sneer at the American offering of college level courses in hairdressing or plumbing: it told more about what the sophisticated thought of their own hairdressers and plumbers as fellow citizens than about the Americans, whose educational system, catching up to 50 per cent of young people in further education, is still a source of strength for the economy.

But it has drawbacks. First, a larger and growing number of children simply drop out or through the educational net. The result is that some 30m people, or 20 per cent of adults, cannot read or write, or understand such concepts as insurance or banking. Their numbers are growing by over 2m a year. A 1982 Labor Department study found that as many as half and perhaps the majority of the unemployed are functionally illiterate: some 40 per cent of black and 50 per cent of Hispanic Americans come into this category. It is expensive: a little industrial college company called Vinnasco, based in Nitro, West Virginia, found it cost \$25,000 a year, or 15 per cent of its blue collar payroll—nationally, it's estimated to lose the US\$60m a year.

The wage pause and profit sharing caught the headlines but underpinning both was the new Employee Development and Training Programme. It was and remains a concrete example of both sides' commitment to co-operation.

The programme is run jointly at a national and local level by union and company representatives.

The initial aim of the scheme, funded by a five cents per hour worked contribution from the company, was to retrain these laid-off workers.

"We recognised that the scale of the lay-off meant that we had a responsibility to those workers and the economy that they were going into to train them—a responsibility that goes beyond the interests of the company or union," says Ernie Savoie, head of labour relations planning.

Since then 11,000 laid-off workers have gone through nine regional training centres, more than 70 per cent have got jobs afterwards.

By the end of 1983 the emphasis shifted away from managing the training to managing the employed workforce. Specific job training, driven by the demands of new production processes, continues. The EDTP programme is learning broader skills.

So far, 10,400 Ford workers have taken up a grant of \$1,500 to attend full-time technical courses, 3,400 on mathematics and English courses, and a similar number on a special pre-retirement programme.

"We need a workforce with a good general education. Shop-floor workers will have more responsibility so they need to be good at problem solving. They will work in teams more so they need communications and interaction skills. And we want to involve them in the business more so they will be able to understand the broader business scene," says Mr. Savoie.

The initial focus of the programme may return in years to come. Over the next four years, Ford plans to cut its white-collar staff by about a quarter.

Initially the programme may have looked like a special payment to the unions to persuade them to accept rationalisation. But the company has returned to profitability and according to Peter Pestillo, vice-president for labour relations, the company remains committed to fund the programme.

"If this money were spent on wages it would be wasted—it really does make a world of difference to our employees' pay packet. It's much better spent on training."

In January, a new television station started transmitting in the US. From a small, technically sophisticated studio in Armonk, New York, IBM

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Second, the training provision is extraordinarily fragmented and often confusing. Programmes are operated at federal, state and municipal level, and even at university level. Some states—especially those with a relatively recent history of widespread industrialisation, as South Carolina, Oklahoma, Tennessee and Colorado—are promoting skills training which meshes with the needs of local companies: in Oklahoma, some 500 companies have made use of its "customised" state training facilities. But others do little. Education and training programmes for new workers cost the nation some \$60m annually, and the system runs 10,000 vocational schools, technical institutes and training colleges. But still skill levels do not match with the industrial competition (the Japanese).

Pat Choate, a senior policy analyst at the TRW Corporation and the pushest exponent of training in the country, points to the example of 70,001, the employment training institute which has had an 80 per cent success rate in placing its unemployed, unskilled clients in jobs. "If a significant number of hard-core unemployed youths had the kind of training that our institutions must match trainees," says Mr. Choate.

The US, as in the UK, France and Italy, has a long history of industrial training is done by big companies, who spend some \$300m a year on it. Mr. Choate says that the galloping need of changing production, and the shift to services, will mean that the state must shift its incentives to invest from plant and technology to people. "For every dollar of incentive the federal government offered for investment in workers, it provided \$3,200 for investment in machines and technology."

Increasingly, business is reaching out to try to improve the training level of its workers before they come inside. In Boston, the business community has entered into an alliance—the "Boston Compact"—with the education board to link company donations with improvements in the quality of school leavers' education. Government is encouraging these links: the Joint Training Partnership Act allocates funds to school programmes teaching occupational, work habits and quality of work habits, using computerised self-learning programmes—these are now available on some 130 sites nationally. One idea whose time may come is individual training accounts into which employer and employee both pay, which provides money for training and some sort of insurance against redundancy.

One of these big companies is Ford. Its management and unions looked over the abyss in 1982. More than 50,000 workers were laid off, and the company was reeling from the blows of the "black" to back recessions. In March after 13 days of crisis negotiations an agreement emerged which many think was the turning point for the company.

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## Why IBM has moved into the universities

COLLABORATION with universities plays a crucial and growing role in IBM's corporate plans. Universities have traditionally been a source of highly skilled personnel, and research ideas. But more and more IBM is attempting to mould its increased investment in higher education in line with long-range corporate planning.

Since 1980 co-operative research worldwide between IBM and universities rose from 118 studies at 70 universities to 630 projects at 265; from a multi-year commitment of less than \$5m to \$127.5m today; from a fraction of IBM's sites being involved to virtually every site in North America, Europe and Japan co-operating with a local university.

In 1985 the company donated \$71m in separate grants to support faculty and curriculum development, research and teaching programmes.

The rationale behind the higher level of investment is quite clear. The company fears that without its universities it will be unable to keep up with technological advances in industry, and will be unable to provide it with graduates trained in the latest technologies.

"Industry simply must help the universities modernise their capability as a matter of its own future competitive edge," says IBM's chief scientist, Lewis Branscomb.

According to Mr. Branscomb, industry has in the past led universities into new fields, but cannot afford to do so in the future.

"In 1963, for example, just before IBM announced System 360, we had thousands of people working as computer scientists. But the first advanced degree in computer science was awarded the following year," says Mr. Branscomb.

And the company faces the same situation today moving into new areas of research on materials processing, magnetic technology and computer-aided design and manufacture.

"The strongest ties," says Mr. Branscomb, "come from the universities' role as the source of industry's future employees. Because good education is rooted in good research it becomes essential for companies to help strengthen that research base."

A current example of where industry is leading academic research centres is magnetic information technology. Industry has taken the fruits of basic academic research, applied them and created a sophisticated technology that has entered the postgraduate engineering curriculum.

"In industry this is a sophisticated area of technology where international competition is particularly acute."

It's a 1970s industry. Academic engineering will need a lot of support if it is to catch up and play a leadership role," says Mr. Branscomb.

IBM has provided \$27.5m over three years to establish a graduate centre for magnetic recording engineering at the University of California in San Diego.

As well as targeting funds the company has also run a series of competitions to promote research in engineering, design and manufacturing systems design.

The first was a \$50m programme to stimulate research in computer aided design and manufacture in more than 29 universities. This was followed in 1984 with a similar competition for \$25m worth of grants for research in materials processing.

"The historic focus of materials engineering on bulk properties is clearly inadequate," says IBM's Mr. Branscomb. "In the quest for lower cost and higher performance the scientists find themselves using new materials, metals, glass, ceramics in ways never tried before."

This multi-disciplinary approach is poorly matched to the departmental organisation of the universities.

On top of these programmes IBM also donates surplus equipment to university research departments.

"This equipment is no outdated cast-offs but usually machines we have used in test labs but no longer need. Universities just could not afford access to it and it is crucial to us that research students should be able to work with the latest equipment," says IBM's director of technical training George Howie.

Allied to these investments in research and curriculum development are other grants to give IBM employees the opportunity to return to university.

In 1985 more than 23,000 IBM US employees took advantage of 25,000 grants to take up courses. Almost 3,000 took up a graduate work study programme, and 52 started three-year PhD programmes on full salaries with tuition fees paid by their employer.

The final strand of IBM's involvement is with minority education. Here IBM's focus is not on graduate research programmes but undergraduate education and pre-college education.

Since 1973 the company has spent \$18m supporting projects which promote career opportunities for women and minorities in science and engineering. In addition 649 employees have been loaned to universities and colleges to help with these programmes.

IBM goes to great lengths to simulate this academic environment. Tuition fees are provided for masters, and PhD research programmes, and the company even has 70 technical fellows with their own research staff.

The Corporate Technical Institute will be the hub of the training programme in years to come even if students do not attend courses there. About 11,000 employees are on-site courses, and in future they could receive tuition from the Institute's TV station.

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The evidence is that companies are taking over more and more of this role, and that this will continue. The standard is being set by Japanese and German companies who are part workplaces, part teach-places. In this, as in other areas of the world of work, the state is either leading ground to companies, or entering into partnerships with them, as the old confidence in state provision continues to erode.

The FT jobs poll

JAPANESE employers have a crisis of confidence in the country's education and training system, the Gallup poll reveals. Every employer in each country said the secondary education system does not instill enough work discipline in young people.

Secondary schools. Overall a majority of employers said they were satisfied with the quality of the young workers they hired straight from school, in the US satisfied 64 per cent, in Japan 64 per cent, in Germany 64 per cent, in France 40 per cent, in Italy 30 per cent, and in West Germany by 25 per cent. In contrast 63 per cent of British employers said they were dissatisfied with the educational standards of school leavers.

All dissatisfied employers said that school leavers do not have enough work discipline. The next most important factor is lack of self-motivation (61 per cent).

The only exception to the general trends is in the US, where dissatisfied American employers mention basic skills as a problem, compared with a low of 30 per cent in France. Technical colleges. Overall 83 per cent of employers say they are satisfied with the skills and outlook of people they hire from technical colleges. In Japan, however, the satisfied outnumber the dissatisfied by only 9 per cent, while in the other countries the margin averages 80 per cent.

Universities. Higher education gets a high rating in every country but Japan. At the top come US employers, with 97 per cent satisfied with the country's universities, followed by Germany (90 per cent) and Britain (86 per cent).

In Japan, however, 58 per cent of employers are dissatisfied. Low self-motivation and lack of relevant knowledge and skills are the most frequently quoted sources of dissatisfaction with university graduates.

In Britain, however, over half the dissatisfied employers think graduates have an antipathy to business, compared with 25 per cent of dissatisfied employers elsewhere.

Government training programmes. These programmes get a lower satisfaction rating than universities or technical colleges but 84 per cent of employers say they are satisfied with their Government's training schemes. Satisfaction is highest in France, with 85 per cent satisfied, followed by Britain (81 per cent). In contrast a majority of Japanese employers are dissatisfied with their Government's training effort.

Across all countries, including Japan, 60 per cent of dissatisfied employers say Government training workers need retraining on joining the company.

However, less than a third of British employers think that the Manpower Services Commission is doing a good job. A quarter think it does a poor job in the field of skill training.

What skills in short supply will limit the employment growth? In three major economies 63 per cent of firms expect skill shortages of some kind to impede their growth, in the next years.

Skills shortages appear by most counts in Germany where 64 per cent of firms will be affected, followed by Japan with 60 per cent, and Britain with 50 per cent.

Fifty-seven per cent of West German employers expect a shortage of professional staff to impede growth, compared with a low of 20 per cent in Britain. More than half of West German firms will be hit by a shortage of traditional skill labour, compared with a low of 14 per cent in Japan.

In more than three-quarters of firms growth will be limited by a shortage of staff trained to use computers and information technology generally.

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"Creative destruction... the endless change that incessantly revolutionises the economic structure from within, incessantly destroying the old one, incessantly creating a new one."

Joseph Schumpeter

**M**ANAGING destruction creatively has always been the name of the game in the industrial town. The destruction of raw material and the creation of finished products; the destruction of raw, diffuse data and signals and the creation of management information systems. See Ford's Rouge plant in Detroit for an archetype of a process which swallows raw materials of every kind through its huge maws and disgorges sleek Mustangs out of the other: an industrial Leviathan of vast, seemingly indestructible vitality. See IBM's omnipresent world empire for a multinational army of trained minds grabbing after information, trends, problems—and processing out solutions.

See the computer-controlled collars of Met at Eprenay, east of Paris, for the same of automated grape juice management systems (known as champagne) on route from the chalky soil of the Vallée de la Marne to the executive planes of Frankfurt and the City of London. See the executives of Barclays Bank trying to re-fashion customer consensus sales forces bunting to sell financial services out of retiring ledger clerks and shy accountants.

Destruction and creation, endless and incessant: the tempo of management becomes quicker and quicker as competition emerges from countries regarded two decades ago as subjects only for the National Geographical magazine, as money markets broaden and deepen and become more demanding; as shifts in the ways of work become more rapid and complex; as information becomes at once more essential, more available and more complex.

Pat Choate, TRW Corporation's senior policy analyst, has coined the phrase "high flex society" for the management and production style of our times (it is the title of a forthcoming book: he worries that the US is now losing its once-legendary adaptability and warns that it "faces a future in which the shift to the technologies, production processes and management styles of the 21st century will proceed with few certainties and in an environment of fierce, often predatory global competition. The pace of change, already swift, is sure to accelerate, further reducing lead times for preparation and adjustment."

If management proceeds with few certainties, it also proceeds with more power, at least in most sectors of the advanced

economies. The jobs massacre of the past decade has transformed employment into a scarce resource, and management (though its ranks, too, have been decimated) controls that resource much better than they did when it was more plentiful. There is more to adapt to, but more ability to adapt to it. John Atkinson, a senior researcher at the UK's Institute of Manpower Studies, says that recessionary and competitive pressures have pushed management into a more aggressive posture in seeking changes, and have "reduced the institutional constraints on effecting such changes largely through reducing industrial relations constraints, but also through a change in management attitudes."

Carlo de Benedetti, Olivetti's president, speaks of this change as one "towards an entrepreneurialism which can and should exist within large companies." In the course of recent years, too many entrepreneurs have become bureaucrats devoted to conserve what exists rather than create the future. We must give space to the entrepreneur in corporations, but also transform state bureaucrats into entrepreneurs to reduce costs, raise productivity and promote the new.

The pressures are many: underlying all of them, the need to adapt and to create new technologies, which means allowing computerisation and its leaping capacities to flow through our systems. Jean Jacques Servan-Schreiber, the polymathic French author and journalist, says that "computerisation is to an exhausted industrial society what the latter was to an agricultural society—a fundamental transformation, not only in the methods of production and consumption, but in the ways of living, in the organisation of the social fabric, in the definition of needs... as in the case of each major stage of social evolution, the tremendous difficulties of transition are due to the rigidities of our mental structures."

But there are other major issues to which managers must turn their rigid mental structures. Manufacturing companies in the advanced world must shift away from competition which they cannot hope to beat because of the impossibility of lowering their labour costs to say the Korean or Taiwanese levels; and shift away in two directions.

Werner Bartels, chairman of Thyssen Industrie, is a doctor of engineering—not so rare in West German industry. In a recent learned paper for the journal ZEF, he produced two graphs on whose importance he insists: first, reproduced from Servan-Schreiber's now outdated but fascinating work, "The American Challenge" shows the rapidity of technological change—it demonstrates that where it took over a century for photography to move from invention to use, it

took only a matter of three to four years for integrated circuits to describe the same path.

The second chart, his own, is simpler but more urgent. It is a wide area traversing three areas, the first, mass production of mature goods like TVs and cars; the second, batch production of intermediate goods, like machine tools; the third, one-off production of very sophisticated, often large-scale products or projects.

The trick, says Dr Bartels, is how quickly you can evacuate the centre ground and how high up the extremes you can climb. He says: "The Japanese will, for example, look at a video camera, and say—how can we mass produce this? They are very often to be found on the mass production side of the curve, high up. Increasingly, Third World countries will fill the gap in the middle: Brazil, for example, makes very good planes—Lufthansa has just ordered 12 of them. We are often on the high-tech side of the

curve; for example, the frigates we produce are very complex indeed. It takes 600,000 production man-hours to make—and almost as many, 700,000, design man-hours."

On both sides of the curve is the highest of technologies: the insistent need for better systems, more automation, more sophistication in design and features.

Second, and related to the above, companies have to shift from producing things to servicing the machines that make, and servicing the customer who buys the things. The shift from production to services is the best known labour market change of our times: what is less appreciated is that the shift means, as well as people doing different things, different people doing the same things, or the same people doing the same things, but for different companies.

The UK's Occupational Study Group report is a fund of information on this. In sector

# 5

## MANAGEMENT

# Incessantly destroying the old, relentlessly creating the new

In his term as head of IBM, Tom Watson Jr. son of the company's founder, made just one acquisition: IBM's future strategy now relies on stakes in the Rolm Corporation and MCI Communications to challenge AT and T. And there are other established joint ventures in software, insurance services (with Sears Roebuck) and financial information (with Merrill Lynch).

This makes IBM dependent on personnel unschooled in and possibly antipathetic to the clear, consistent principles which guide its own people. The burden of size could also limit the monolith's ability to respond to changing markets. "One of our basic beliefs is customer service. But to make sure we deliver that we have to constantly be keeping abreast of what is going on in the market outside," says Ursula Fairbairn. Recently, the company has set up independent business units to develop new products. Further organisational innovation, to some extent fragmenting the clear company structure, may be necessary to stimulate entrepreneurship.

A final pressure is the most familiar to others but perhaps not to a company which has 82 per cent of the worldwide market in large computer systems. The computer market went through a pronounced slowdown last year and competition from the Far East is growing.

"We have faced competition in the past and won, and we will win again in the future," says Fairbairn confidently. US company executives in the 1950s probably said much the same thing.

The recent downturn in computer sales prompted the company to set up a special task force to manage "the largest redeployment of personnel since the aftermath of the oil crisis."

Once number one in the Japanese market, the second largest, IBM has slipped behind Fujitsu and NEC Corporation. Japanese tie-ups with American and European computer companies are increasing. Four million low-priced computer printers were sold in the US last year. Eighty per cent of these came from Japan, and Seiko which makes the Epson plans to start production at a plant in Oregon.

IBM is not invulnerable in the face of a challenge. Its smallest ever product the PCjr was launched to disaster and production was halted last year despite continued company predictions of strong demand.

IBM is responding strongly: 200 executives have been airlifted into Japan to strengthen the local operation. And to stop disease spreading, the company is investing heavily in new technology in its US manufacturing plants.

Despite a sales slowdown last year, IBM's new plant and equipment increased by a third to \$6.1bn. About one third of the planned capital investment budget to 1990, of \$45bn will be invested in new technology.

New investments have modernised plants at Lexington, Charlotte, and Endicott. At the Lexington typewriter plant automation cut the human labour in each machine by 75 per cent. Three thousand employees were retrained.

Throughout manufacturing we are having to retrain employees away from skills requiring dexterity toward computer programming skills. In the future we are going to have to employ a different kind of person in our manufacturing plants," says Miss Fairbairn.

So it is likely that the interaction of the security of employment within the firm, with even more productive in the future, in the face of shifting competitive pressures. Most IBMers have a deep rooted confidence in the company's ability to deliver. To Ursula Fairbairn the idea of renegeing on the commitment is inconceivable: "We are here to make sure it does not happen, and it will not."

There is another way of trying to ward off managerial level ossification in big companies: it takes a leaf from the small companies' book. There, the hero of the hour is the entrepreneur, the new frontiersman who creates jobs for others and wealth for himself by taking risks and putting his judgment on the line.

And yet the major economies are dominated by large corporations. In many of these big corporations management decisions are at best made by an ordered, rigorous planning process. At worst they are the output of a high volume, white collar production line, aimed at the mass market.

How can the domination of the big corporations and their style of doing business fit with the new ethic of entrepreneurship? The route which several US corporations are treading is to stimulate "intrapreneurship." Simply to stimulate managers to become driving, risk-taking, imaginative entrepreneurs within the harness of the big firm.

• The West Coast clothing firm Levi Strauss offered employees a budget of \$500,000 to develop new products. Six projects were funded and three resulted in products on the market: flannel lined Winter Jeans, Levi's Maternity Wear, and Tow Horse Brand Jeans.

• Control Data Corporation, the Minnesota-based computer and information services firm, has pursued a policy of helping employees to set up spin-off businesses.

• Gould Incorporated of Illinois has encouraged employees to make business proposals which the company will help to fund, and has also decentralised its management structure to delegate more decisions to the operational level.

But perhaps the most striking example of the corporate innovator is Roger Smith, chief executive of General Motors. Mr

Smith took over the ailing giant in January 1981, and since then has set about jump-starting the corporation.

Mr Smith has pushed a number of new ventures, which are intended to help re-energise the rest of the company through example.

The high-technology "Saturn Project" is aimed at developing new manufacturing systems, and the industrial relations and management structure to go with them.

The project is a laboratory for other ideas. In January 1985 when Mr Smith unveiled the Saturn prototype car, he also unveiled the Saturn Company, with its own dealer network.

Under Mr Smith's leadership GM has also reached out into new markets. The company has forged links with robot manufacturers Fujitsu Fanuc to form GMF Robotics Corporation; acquired the leading computer services firm Electronic Data Systems, and Hughes Aircraft Corporation which is pushing development of lasers and electronic hardware.

He has high ambitions for the General Motors Acceptance Corporation which provides finance for people buying GM vehicles.

"I do not have any trouble seeing GMAC becoming the largest financial institution in the world. If they finance people's cars why can't they finance mortgages, checking accounts and everything else?" he said recently.

Critics have said that Mr Smith's approach smacks of "brilliance" unimpeded by humanity. But there is no doubt that he has had an enormous impact on GM. And the change will continue to shape the company.

The Saturn project still has much to yield, but Mr Smith also talks of a "Jupiter" and a "Triton" to follow.

But perhaps the most important change is the management shake-up.

A two-year examination by McKinsey and Company the management consultants, found that pyramidical layers of management at GM had made managers' risk averse. In 1984 the company's five car divisions and its Canadian offshoot were reorganised to pass more decision making to the operational managers, to reward the successful and root out the unsuccessful.

## The Japanese way

But what if the whole weight of culture and tradition is hostile to such a strategy? Japan is, of course, the paradigm of the "company-as-family" culture; and, far from the common Western perception of Japanese as emotionless inscrutables, the system depends far more than the Western norm on securing an emotional response, precisely the opposite of what we find in families to Westerners, many Japanese company men also seem to ignore their real families in favour of their company ones. Professor Tadashi Hanami, Dean of the Law Faculty at Tokyo's Sophia University, says that "a Japanese company often refers to itself as 'enterprise family' and to employer and employees as 'family members.' This enterprise-family consciousness produces a total commitment by the employee towards the enterprise. However, the sentimental or emotional commitment is nurtured and reinforced by the welfare policy of the enterprise."

The welfare system is not so much an updated version of Victorian paternalism (which was often fairly meagre), as an internalisation of the welfare state. Companies provide health care, family allowances, houses, pensions, or lump sum retirement payments, secure school places for employees' children—even arrange marriages, with a manager or company president playing the formal role of go-between. In return, the company gets the flexibility which army commanders enjoy: they can post their employees anywhere to do anything—as Mr Hanami puts it—"It gives the enterprise greater flexibility to cope with the technological changes, the introduction of new products, the expansion of the scope of business and the opening of new plants."

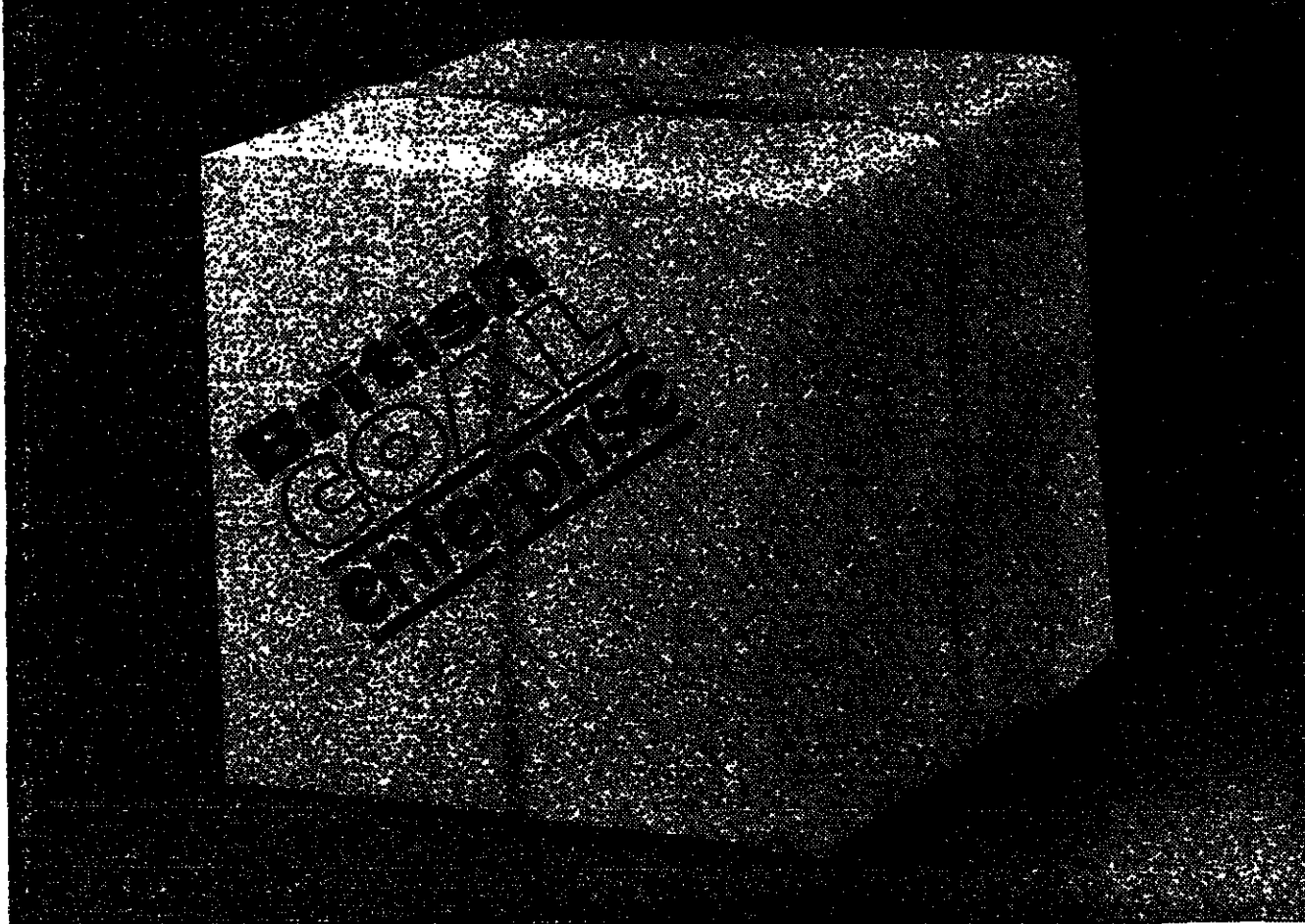
One cannot and should not get too starry-eyed: working for a Japanese company can often be no better than working for any other company, and their relentless collectivism now grates on the nerves of the younger Japanese, who have caught and value the Western individualism. "There is," says Yasuo Kuwahara of the Japanese Institute of Labour, "a narrowing of opportunities in the company (because of the new baby boom) and much more interest is being shown in leisure, especially as the standard of living has gone up. The young generation don't have such strong commitment or belief in their companies."

But so far, this is fringe stuff. At Hitachi's Tokai plant, only 10 per cent of the 110 managers (80 per cent of whom are university graduates) will leave over the next ten years: the rest will travel up to assistant managerial rank (after 6-7 years), to manager rank (in 15 years) and then where their abilities take them, or do not. Those who do leave often simply recognise they are not making the grade, and go off elsewhere, sometimes to the small company sector, or to join the (massed) ranks of the 25 per cent of the working population which is self-employed.

Some, though—the high fliers, or the extra ambitious—do go to other companies, often subsidiaries of US multinational, or the few US-style microelectronic and software companies. The US magazine Inc, in a report pointing to some dissatisfaction in Japanese manage-

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## The IBM way

There is no one way but IBM's way will be as broad as any. The world's (probably) Most Important Company has produced a corporate culture as all embracing as anything the Japanese have devised, with that it operates ceaselessly on its people to keep them hopping. Sneakily, it uses care, consideration and kindness in this quest.

Says Geoffrey Robinson of IBM UK: "The new world of work is obviously a flexible one: but IBM and the Japanese companies and others don't conform to the pattern of people popping in and out, yet do get flexibility. Clearly it's not automatic: you can get flexibility in different ways." In the US, the IBM parent company points one way.

In five years, IBM's revenue could be \$50bn, by 1995 it could top \$100bn. But such growth brings its own problems. For many, IBM is the model employer, offering well paid, secure employment for its workers, all made possible by a rigorous system of planning and a big investment in retraining to ensure mobility within the company.

"The only way we can maintain security is by planning ahead, tactically in the short term and strategically for five years ahead. That security, our investment in our employees motivates them. In turn that brings the profits we can use for retraining and relocation," says Ursula Fairbairn, IBM's head of human resources planning.

This basic philosophy will remain at the core of IBM's personnel approach. The impersonal planning system which grinds the ideals of employment into reality, paradoxically produces intense personal loyalty among IBMers.

And there is no doubt that this is crucial to IBM's continuing success. In 1985 earnings per employee were \$16,164, compared with \$7,694 at General Electric and \$4,612 at AT and T.

The core commitment to maintain employment, which was made an integral part of company planning in 1964, is bolstered by an impressive

array of employee benefits. IBM spends \$60m annually on benefits or about \$15,000 per employee. According to a survey by the American Chamber of Commerce most companies provide around \$8,000.

The IBM sickness plan, for instance, pays full salary for up to 52 weeks within a two-year period. IBMers are able to build up unused leave indefinitely, though this has produced its own problems. Employees show no strong inclination to take it up: the firm owes its workers 17,000 years of vacation.

One of the most innovative IBM programmes provides people about to retire with \$5,000 for training in fields like property and investment management.

All of this requires one thing from labour: one concept which has come to sum up 1980s labour management. Flexibility—in meaning in job descriptions, in hours worked, in pay. Flexibility to imitate and respond to new technologies, to get away from, and on top of, the competition. Flexibility to shift into services and once there, to flex with the customers' needs and requirements.

Flexibility is seen, by governments and by managers as the goal which they must achieve themselves, and which they must prepare labour for.

Flexibility in wages (see chart in macroeconomics section) is now being pursued by politicians of the Right and the Left, as they strive to reduce unemployment rolls by "pricing" workers into jobs, and by managers as they seek to cut labour cost competition. It is the pilgrimage on which all managers are embarked.

Three years later, Big Blue closed its last remaining computer plant in Washington DC. With other changes that year along with higher productivity goals, a further 3,000 people were reassigned.

A recent appeal to employees at a Florida plant to take up offers of new jobs in different areas attracted 1,500 inquiries.

Recruitment is always below planned targets, and peak flows of work are taken by temporary staff and contracting out.

But planning is also used to promote competition. Everything at the company is measured and evaluated. A regular survey of employee attitudes flags morale. Everyone seems to work to quotas which promote competition between groups of reps to reach the coveted 100 per cent club.

Benevolence is based on stringent centralised monitoring of performance. Strongly motivated, so many IBM employees should talk of the sense of individuality the company gives them, that their voice counts. A "Speak up Campaign" encourages employees to submit complaints or suggestions for improvement. At one plant, 278 workers submitted ideas that saved an estimated \$1,784,552.

So IBM's planning in pursuit of employment security seems to create a benevolent circle of employee contentment and profits. To many it is a fixed reference point of good personnel practice. But can it last?

The system will come under a series of pressures in the next few years.

One is the sheer size of the workforce. IBM employs 405,000 worldwide, in 130 countries. In coming years as the company plans to grow with the industry employment will also expand.

As John Ackers, the chairman, said recently: "When you hire 20,000 people in a year that is a lot to begin to educate in your way of thinking and doing business."

A second pressure is diversity. From being a supplier of mainframe hardware to corporations, IBM is becoming a general information technology and services conglomerate. It is moving into unfamiliar, more competitive markets, which require new skills.

At the moment, Miss Fairbairn can call up an analysis of the distribution of skills among the worldwide workforce by tapping the keys of her office computer. But she recognises that will be increasingly difficult and increasingly important in years to come.

Moreover, the move into new product markets has brought the closed company into contact with other corporations through mergers and joint ventures.



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ment ranks, quoted one Histo Gotoh as leaving the electronics company Oki for a micro company because of conservatism at top managerial level. "If they hope to be leaders in technology," Gotoh told Inc., "they need some radical changes at the big companies."

Mr Gotoh seems to be exceptional: the headhunting companies which have established themselves in Tokyo, mainly to serve the US and other foreign subsidiaries, find times hard: they resort to secret, conspiratorial meetings with the heads they are hunting, often a tentative phone call will be brusquely refused, or the object of attention will loudly shout down the phone that he does not want to move from his company or to impress his loyalty on collectors within earshot. But Mr Gotoh's comment has the appearance of identifying a real problem: why does a structure in which company members move in a state of panic through the company to the accompaniment of automatic wage rises based on age and no fear of the sack not be hidebound, at least in some respects. The answer is that it is in some respects. The individualistic software function is not suited to Japanese bureaucratisation, and as well as developing a ring of Silicon Valley-style companies, big corporations are creating new departments in which software engineers are placed and paid more than their fellows—a breach of the norm.

Professor Kuwahara at the Labour Institute links the pressures in the firm to the end of a "scale economy" in which mass production was the norm: now as consumer needs diversify, the company's structure must also diversify, assembling new divisions to respond to the fragmented market signals, using more software to programme into production lines like those at Tokai so that the more discerning 1980s world market may have customised features on their Datsun saloons and Hitachi videos, says Professor Kuwahara. "Companies now find it more and more difficult to satisfy needs by mass production. It is like the elephant and the ant. There are now opportunities for the ants."

The pressures on Japanese companies, pressures which may disorient and introduce a degree of anomie in the country's self-disciplined labour relations, are growing. These include:

- Some signs of a stronger-than-usual push by unions for more unity in the fractured Japanese labour movement, and for more leverage over companies (see union section).
- The high yen, which will make exporting tougher and is already cutting the profits of the big manufacturers.
- Foreign competition, which for most Japanese means a South Korea "doing a Japan" on Japan with low labour costs, high technology plagiarised from Japan, and a highly educated workforce and fanatical hard work. An (official) literacy rate of 98 per cent, an average work week of 57 hours, productivity increased by 40 per cent since 1980, the capture of the biggest imported car share in Canada, the low pricing of such electronics products as VCRs, video cameras and ships (14 per cent of the world market) and steel—Japanese executives and bureaucrats regard all this, and suck in their breath.
- The export of capital, stimulated by the high yen, placing

further strains on the loyalty of a labour force which may see work needed to preserve lower cost employment shunted overseas to preserve foreign markets. The age of Japanese multinationalism will also place great burdens on managing far flung labour forces with vastly different traditions: already, the American autoworkers are trying to get the reluctant Nissan workers union to press the company into unionising its new plant in the deep south.

All of these strains, together with the evident pressure for a more individualistic work style and a bottleneck in company recruitment, have been adduced by some commentators as reason to believe that the Japanese "miracle" is faltering. It is ultimately impossible to predict such a thing, but it should be said that the Japanese success is no miracle, but the product of evident hard work and rational thought. It has been seen by many as an added advantage: egalitarianism. Tadashi Nakamura, from his post near the top of the Labour Ministry, volunteers and emphasises a final point to his interviewer: "I believe that one of the most important things in Japanese society is that there are no big gaps between the lower and higher employee grades. This makes for a more homogenous society. If managers and others higher up the ladder said they wanted more money, they get now they would be frowned on."

The Labour Ministry's latest survey on earnings (for 1983) bears out Mr Nakamura's point: at 22, when university graduates first join companies, they get a little less than skilled workers of the same age, a little more than unskilled workers. At 30, the differentials in monthly pay are very small, with the skilled workers holding a differential of less than 1.1 over the unskilled, and the managerial grades also differentiated by less than 1.1 over the skilled workers. At 40, the differentials have widened slightly to over 1.1 and nearly 1.5 between grades, and to 1.5 bottom to top: at 53, at or near peak earnings for all grades, it is over 1.3 between grades, and 1.3 bottom to top. The annual bonuses show larger differentials at all grades, but even at the 53-year-old peak, it is less than 2.5. This extraordinary closeness is unique among advanced capitalist states. Roy Sanderson, the UK electrician union's official who has done more to popularise Japanese-style labour relations in Britain than anyone, points to that together with the tradition of long and deep consultation, as key factors in the system's ability to endure.

### The German Way

It is different in Germany, of course: German supplies have many fewer constraints about raising from Japan, a highly educated workforce and fanatical hard work. An (official) literacy rate of 98 per cent, an average work week of 57 hours, productivity increased by 40 per cent since 1980, the capture of the biggest imported car share in Canada, the low pricing of such electronics products as VCRs, video cameras and ships (14 per cent of the world market) and steel—Japanese executives and bureaucrats regard all this, and suck in their breath.



Tony Hoskins of Manpower UK: the need for "days off without hassle."

at least, chafe at the system: they are generally anxious to be seen to support it, and to stress its ability to cope with change. Says Bernd Heinemann of the association: "Behind the structured German system there is a lot of flexibility. The question of working time is now being negotiated by both sides. For example, they are taking the average working week of 38.5 hours and seeing what flexibility can be built round it. We have a lot of practice in doing this, and the people directly affected can do this

much better at the workplace than round the green baize tables of Frankfurt or Bonn." Mr Heinemann's comments point in three directions. First, there is the direction of the consensus: the reflex of supporting the system that has served us well. Hans Gert Woelke, at Thyssen, comments that "when small companies open up they must realise they have to live with co-determination. Of course, it has its drawbacks. But the new employer should engage someone to deal with these problems."

But second, when he indicates a preference for the workplace against the green baize of national forums, he voices what has become almost a cliché of 1980s management: the preference for company or plant level negotiations over national level "political" (with or without politicians) deals.

Example at Shell UK, where the workforce has been cut by 5,000 to 15,000 in the past five years—especially in oil refining, where the manning cuts, from 12,000 to 6,500, have still not been enough to meet the demand to go—nearly all decisions are devolved to local level: only the distribution workers have a national agreement. Brian Bowden, Shell UK's personnel director, says that this decentralisation of power is partly to make managers feel better. "In a downturn there are motivational problems for management. There are fewer promotion opportunities, so we need other ways to motivate people. Giving local managers some say over decisions is one way."

Naturally, differentials develop in pay rates for the same job: Mr Bowden says the differences emerge on a geographical basis, responding to being constrained by the trend will continue. "It will be pushed forward as a new generation of managers comes along. Older managers were used to being constrained by the bureaucracy. They were not used to being asked to take decisions."

Professor William Brown of Cambridge University, one of the UK's most acute commentators on industrial relations, says that the trend away from sector-wide bargaining has been going on for the past two decades, with the general aim of gaining more control over the work process: there is no reason, he says, why the trend should abate. "As well as daying the trade unions a role in the determination of broad company policy, establishment bargaining makes it possible for the management to argue that 'capacity to pay' is all important. The recently diminished power of shop stewards has provided a fresh twist. With less to fear from comparability arguments between different establishments, there has been a tendency for managements to take greater advantage of local market and bargaining differences."

At Fiat in Italy, Cesare Annibaldi, the board member for industrial relations, sees a flowering of power to his middle managers as the rigid structure of Italian labour legislation bends and relaxes, as unions are forced to do the same—and, perhaps most importantly, but frequently disregarded, the individual workers express different preferences.

### Mission values' that are vital to Ford

THE "mission values" that Ford is starting to promulgate sound like the offspring of a marriage between public and industrial relations. At the core are the three Ps—some would say the three plagues—people, products, profits. But it is all too easy to dismiss the programme. For Ford, some of the modern assembly-line divisions of late Harold Poincaré's hierarchy of management is trying to change. "It is nothing short of an attempt to change the entire cultural values of the company," says John Scott, until recently educational and personnel research chief at Ford world headquarters. Mr Scott has not moved to head the programme's implementation in Europe, and he is determined to succeed. "We are not doing this because we want a fashionable industrial relations or because we might get good press. We are doing it to survive in a competitive environment, for good business reasons."

The mission values are encapsulated in a few short paragraphs. "Our mission is to improve continually our products and services to meet our customers' needs, allowing us to prosper as a business and to provide a reasonable return for our stockholders." Nothing revolutionary about that, but it is followed by an outline of the means.

"Our people are the source of our strength. They provide our corporate intelligence and determine our reputation and vitality. Involvement and teamwork are our core human values. Our products are the end result of our efforts. As our products are viewed so are we viewed. Profits are required to survive and grow."

It continues: "Quality comes first; customers are the focus of everything we do. Continuous improvement is essential to our success; employee involvement is our way of life; dealers and suppliers are our partners; integrity is never compromised; the conduct of this company worldwide must be pursued in a manner which is

implementation of the new set of mission values began last year, at meetings of senior managers. Now lower level management is being asked to take part in what company chairmen call a "major effort to shape the culture of Ford."

In a letter to management last October, Mr Scott and Ford President Harold Poincaré explain the need for a common understanding of the way Ford should operate, in the midst of changing international competition. "We need a clear understanding of what the company stands for and what our priorities ought to be. We need to develop a consensus on the meaning of what the statement means, and to translate that into our daily work—our planning, our decisions, and our relationships with the world."

The idea of developing a statement summing up the philosophy that should guide the company's operations, and particularly the management of the workforce, first surfaced in the mid-1970s. According to Mr Scott it was the product of several converging factors. The first source of pressure was from progressive plant managers interested in improving industrial relations and the utilisation of labour. This coincided with senior management concerns about the growing competitive pressure from Japan. Managers came back from trips to the Far East with glowing reports about the industrial relations climate, and the way that the skills and initiative of shop-floor workers were released to improve quality and efficiency. At the same time, the union was pushing for more involvement in decision making, and a better quality of working life.

Initially, as many Ford managers freely admit, their arch rival General Motors was quicker and more concerted in efforts to mimic the Japanese. So by the late 1970s, and early 1980s, Ford management were being urged to introduce the Employee Involvement Programme and mutual growth forums.

One of the first steps Ford is taking is to change its system of management appraisal. As an internal document outlining the plan makes clear in the past Ford managers had a series of characteristics which generally went unaltered by performance appraisal. The list includes: short-term focus; top down decisions; quantity before quality; limited involvement with the workforce; fear of failure; and an overarching interest in getting results rather than being interested in how to get them.

Mr Scott says there has been some shift towards more participative management style compatible with employee involvement; a greater interest in quality and improved efficiency. But it has not gone far enough.

"The mission values do not describe where we are now—it sets us the goal of where we have to be to stay in business. We want to develop participative management and employee involvement not as the industrial relations gimmick but as a day to day method of management. We want to give people more room to improve their own working environment, and the quality of their work without managers pointing that out or directing it. And it should free up management to spread their experience over a wider range rather than getting too drawn into the nitty gritty."

Of course, the idea of delegating responsibility downwards fits in with Ford's aim of reducing both its manual and white collar staff. And the idea of Ford waking up to the latest skills of its workforce may sound like "too-little-too-late" for assembly line welders who have pumped welding guns for years, and secretaries who have typed letters after lunch with little hope of a job change.

As one senior Ford manager admits: "Far too long we were happy to allow our people to leave their brains in the parking lot outside the plant, when in fact it's people's initiative that creates the value added."

But whether or not Mr Scott and senior managers at Ford are successful in reshaping the corporate culture, away from the traditional mind of bureaucracy and routine assembly work, and towards participation and delegation, some things will not change.

"We are still going to have to make hard decisions. Even if this is successful there are going to be people in other companies who will be trying to run faster than us," says Scott. "Mission values are not a pleasant little addition to working at Ford, they are absolutely central to our future performance. They are the best that we have got."

At Fiat in Italy, Cesare Annibaldi, the board member for industrial relations, sees a flowering of power to his middle managers as the rigid structure of Italian labour legislation bends and relaxes, as unions are forced to do the same—and, perhaps most importantly, but frequently disregarded, the individual workers express different preferences.

dominated CFT Union saw it as an attack on the rights of the working class: the employers as a sneaky way to bring in an even shorter working week.

A new Government of the Right in power means different priorities (though not, in this area, radically so). Philippe Seguin, the Labour and Social Affairs Minister, has told the employers and the unions to negotiate a system next year on the issue—but has made it clear he will not defend a rigid 39-hour week, and that he wants local deals settled locally. Allied to this, Mr Seguin has also called for negotiations on a new measure which would abolish the regulations which presently force employers to secure official permission to lay off workers, and which is regarded by employers as a burden upon enterprises forced to make rapid changes.

The long running battles and parliamentary crises which have attended the moves show the head of pressure which can build up over the issue, as powerful movements at the base strain against an institutional and legislative infrastructure. But at company level, the changes get made.

The law is now a dead letter: a new government of the Right has different priorities. Philippe Seguin, the Labour and Social Affairs Minister, has focused on the administrative requirements to notify the Government of redundancies a company intends to make as a block on efficiency, and has abolished them. He has further called on the unions and companies to negotiate redundancy and retraining procedures which could take the place of the old bureaucratic requirements, which he would not incorporate into further legislation. Some unions have said they will participate in the talks: but all are hostile to their aims.

In the period of the socialist administration, changes were made within the 39-hour week restraint. Compagnie Joss, a telecommunications company, found when surveying the company-level responses that while some companies simply reduced hours and did nothing more, others made them to 35 hours or even further and introduced changed shift systems to get added productivity; some reduced hours and in addition signed "solidarity contracts" with the Government under which they received subsidies for taking on extra workers (mostly, naturally, in expanding markets). Some were even more radical: "there are companies who are moving in the direction of 24-hour working, often in 12-hour shifts, to utilise expensive capital equipment more fully. We see this trend becoming more and more important. Of course, 24-hour working demands new shifts and some of these are not socially comfortable. It is a trade-off in terms of time off or more money."

Etienne Crespel, a senior executive at the Compagnie Générale d'Electricité, a telecommunications and power generation—says that the company's telecom subsidiary CIT Alcatel reduced its workweek to 35 hours, and still had to lay off 100 people. It proposed to them that some may like to work part-time—"100 were prepared to do so and so we saved 50 jobs".

More radical, the Alsthom Atlantique power plant subsidiary, conforming to Ms Joss's perceived trend of using costly machinery for longer, asked for volunteers to work over weekends in 12-hour shifts—for which they would receive full weekly pay and all the weekends off. "We found that many of the people interested in working these shifts were students and people who were building their own homes. In such locations the investment is so high that it can only pay for itself in the time. This is a strong trend."

The impression managers now give—it is probably correct—is a vividly contradictory one. On the one hand, never has planning at the corporate level been so important; all big companies have groups and teams of strategists and policy analysts and futurists, never has there been so much line responsibility, with the job of pumping ideas and projects through the company to the top of the hierarchy. On the other hand, never has the market, with all its vagaries and uncertainties, been so stressed as the guiding spirit of corporations; never have companies, even large ones, seemed, and proclaimed themselves as being, so much like corks on a swirling, choppy sea. The paradox is very marked: the big corporations are now managing themselves more tightly than ever for an environment which is looser than any of their managers have known it.

In Britain's particularly choppy waters, the corporations with the size and scope to change are doing so as rapidly as anywhere. At Barclays, Britain's second biggest bank, employees in the UK, the market is being won by the corridors by managers anxious to meet it. "Change," says Peter Leslie, the bank's chief general manager, "takes a long time; but the pace is hotting up."

Like competitors, Barclays is now attempting to construct a new series of relationships with its clients. Mr Leslie says that the "key to the branch network will be cross-selling—that is, selling a variety of products rather than just a banking relationship—for example, a

competitive savings account, standard loan packages, insurance products, and getting increased interest in investment products like equities and wider share ownership."

Technology has helped: automatic dispensers take the mass-production side of human tasks, leaving staff freer to concentrate on selling to both corporate and individual customers—especially, of course, to the prized AIs whose wallet can respond to the package proffered. Says Mr Leslie: "The ethos at Barclays will have to change: we have to concentrate much more on being a retailing organisation, where all the staff have some role in customer contact". Over the next two years, some 50,000 staff will have to undergo a substantial training programme to achieve that change in ethos.

Geoff Miller, the company's general manager of finance and planning, says that "staff growth will be related to market growth and the structure of the markets is driving technology change, and the need for more specialisation. We are now moving into the time of the specialist, possibly in a way we will begin recruiting people in mid career whose skills we need, rather than taking people in at the start and keeping them, as all through their career."

### Labour markets

In a widely-noted paper given to the Institute of Personnel Management's conference in 1983, William Brown looked ahead to a "reorganisation" of a British labour market which had long prided itself on its militancy and its independence. He notes that, in Japan, "the individual employee's obligation to his employer is so great that the union's controls over the conduct of work are negligible... insofar as British employees and unions are moving in a similar direction, their bargaining is likely to show similar tendencies. It will become more of a vehicle for innovation in industry. But it will also become more the preserve of a labour aristocracy." (Our italics)

The spectre haunting manpower flexibility is the dual labour market: the creation of the core of stable employees, and the periphery of unstable, temporary, short-term workers. One manager's flexibility is another employer's (or un-employee's) insecurity.

But structures are now appearing in that periphery which may mitigate, though not (foreseeably) wholly alleviate, the harshness of the plight of the temporarily employed. The periphery is becoming more rather, it is being organised. We are witnessing the growth of the 'manpower business'.

One obvious sign of success: it is establishing itself in corporate Japan, where the Government has legislated to permit companies supplying contract labour to operate (under some restraint). In Germany, it often takes the form of a 'leasing' company, with companies specialising in supplying Turkish labour for one-off manual jobs. Most excitingly, it is setting up shop in the Federal Republic of Germany, where the Government recognises that it must get non-domestically existent specialists to achieve the current modernisation. When the Nigerian labour market is so tight, it sent the job out on contract to London, where 300 contracted workers keyboarded it into a computer. In West Germany, more people are working for companies who send them to work for other people.

Worldwide, three manpower businesses compete for the booming trade: Manpower, which claims to be the largest, with branches in 33 countries and headquarters in the US; Adia, Swiss-based, with subsidiaries in 15 countries; and Europe (Alfred Marks) is a UK subsidiary; and the US Kelly Girl.

Mitchell Fromstein, Manpower's European president, says that his research shows that businesses become increasingly committed to the core/periphery duality—"this ring of temporary workers will allow a firm to cover its needs in peak periods and special projects as well as during employees' vacations, illness and special absences. That's where we come in."

He is coming in strong. Manpower's worldwide growth is around 30 per cent a year, and in the UK, at over £1.5bn, in the year ended March 1986, up from sales of £1.1bn in 1985 to £2.6bn last year.

### Conclusion

In that time, it has changed from being largely a blue-collar supplier to being largely (65 per cent) an office workers' supplier: the other major categories—light industrial work, technical work and driving. Manpower, like other similar companies, actually employs the people it hires out: it gives them four weeks' holiday a year, sickness and accident benefits and life insurance. But it does not pay them when they are not working. Tony Hoskins, Manpower UK's managing director, says that three types of workers sign up: "The individual who wants to move into something new, the person who wants to see how they like it. Then there's the people who really like temp work, and they're increasing every week, they want to pick and choose. And then there's the mothers who want to go back to work, but don't want to work full time. They want to take days off without hassle."



MAJOR EUROPEAN countries are suffering from a bad case of stagflation. They seem to have mislaid the idea that the prosperity of all its people is a concern of government. Overall unemployment in Europe has been rising for a decade. Furthermore, labour markets are becoming increasingly polarised, with long term and youth unemployment becoming steadily greater and more entrenched. During the first five years of this decade, youth unemployment rates rose 50 per cent in the United Kingdom, 67 per cent in France and more than doubled in Germany. Present governments continue to rationalise this high unemployment as somehow inevitable and apolitically rule out as unacceptable steps to stimulate demand as a way to reduce it.

One argument in support of this stance is that the unemployment is structural, reflecting problems from supply-side factors. It is alleged that the work experience and skills of the unemployed do not match the requirements of new jobs that a demand expansion would bring, and that growth in industrial capacity has not kept pace with growth in the labour force so that capital would become a bottleneck to employment before unemployment could be reduced very much.

There is rarely smoke without fire, so it is safe to say that today's unemployment is not a structural phenomenon that cannot be brought down quickly to the rates of the late 1970s because of such structural problems. But that misses the crucial point that the building of both physical and human capital are endogenous to the performance of the economy. Starting with today's high unemployment, demand would create its own supply. Fixed investment, relevant work experience and an adaptation of jobs to workers would all flow from a demand-led reduction in unemployment.

The idea that European unemployment is "classical" resulting from excessive real wages—or equivalently an excessive labour share—has been another reason offered against demand stimulus. This idea, which implies firms would be unwilling to expand their sales at existing prices, has had robust support in theory or the data. But even if it had some role in explaining the unemployment of the late 1970s, labour shares have declined since then, making it impossible as an explanation of today's much higher unemployment rates.

The most paralysing line of thought comes from the idea that policy cannot change without losing its credibility as an inflation fighter. According to this idea, a steady anti-inflation policy is expected not only to stop inflation but also to restore high employment. However, the record supports only the first expectation, and that only partly. Real activity does not gravitate towards higher employment without a proper setting of the policy dial.

In the US, highly restrictive monetary policies, ratcheted deep recession. Unemployment started to decline only after the fiscal-monetary combination turned expansionary during 1982. Most of Europe started deflationary demand policies even before the US did and inflation ratcheted down sharply there as well. But unlike the US, Europe has not altered its policies toward expansion and unemployment has continued rising.

In recent years, the economies of Europe and Japan piggy-backed on the strong US fiscal policy that provided them with rising export demand. But that trip is over. Now that US fiscal policy is turning the other way and the dollar has declined sharply, the need for more expansionary policies in Europe is growing more urgent. European economies will have to expand domestic demand just to maintain their growth rates of recent years. To grow faster so as to reduce unemployment, they will have to stimulate domestic demand even more.

Between 1982 and 1985, the US current account deficit grew by \$120bn. This was offset by shifts toward surplus of about \$40bn each in Japan, Europe and less developed countries (LDCs) without oil. In coming years, US policy aiming to eliminate, or at least sharply reduce, the US current account deficit. This will have to be by falling trade surpluses in Europe and Japan. And to keep these changes from raising unemployment further, domestic demands will have to rise.

Looking at the US budget leads to the same conclusion. After rising by 3 per cent of gross national product in the past few years, the US structural deficit is scheduled to move towards surplus by a similar amount over the next three years. The first big step comes this autumn when the structural deficit for fiscal 1987 is expected to decline by \$50bn to \$70bn from its fiscal 1986 level. To avoid a sharp contraction in worldwide fiscal stimulus, Europe will have to move to more expansionary budget policies by then. Lower real interest rates worldwide would provide another offset to the tightening of US budget, and are sorely needed to help LDCs service their debts besides. To be at all safe, the world economy needs both fiscal stimulus and the US and lower interest rates all round.

None of this denies that the odds of an inflation upsurge are lower if demand management remains restrictive and unemployment stays high or even rises than they are if stronger expansions now reduce unemployment. The prolonged period of rising unemployment in Europe has ratcheted down inflation and subdued politically powerful unions that had contributed to the wage-price spiral of the 1970s. But this attack on wage demands through high unemployment returns some time ago. The credibility of the fight against inflation has surely been well established and the plateau of wage increases on which some countries now find themselves must be regarded as quite insensitive to maintained policies that produce sluggish growth and rising unemployment. Perhaps a dip into depression would discipline wage-setting and restore the notch. More optimistically, the present plateau of wage increases is well established



GEORGE PERRY

## The case for some stimulus

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MARTIN WEITZMAN

## The virtue of profit-sharing

in employers' strong self-interest automatically to maintain high levels of output and to keep prices low. There are many possibilities here—including two-tiered wage systems, tax-based incomes policies, employee ownership, profit sharing and several others. I am in favour of maintaining a positive attitude toward all these measures. But as an economist I must say that profit sharing is the most solidly based of the alternatives and, I believe, holds by far the most promise.

A profit-sharing system, where some part of a worker's pay is tied to the firm's profitability per employee, puts in place exactly the right incentive to resist unemployment and inflation. If workers were to allow their pay to be more flexible by sharing profits with their company, that would improve macroeconomic performance by directly attacking the economy's central structural rigidity. The superiority of a profit-sharing system is that it has enough built-in flexibility to maintain full employment even when the economy is out of balance. If workers' compensation were shifted to a lower component of base wages and a higher component of profit sharing, then the average cost (or pay) of an employee could stay the same while the employer's marginal cost of hiring another worker would be lower. Because of the

automatic profit-sharing cushion, employers are slower to lay off workers during a recession. They are more likely to hold on to workers when conditions are good. And, as a very important side benefit, profit-sharing workers have a direct incentive to co-operate in increasing the productivity and profitability of their firm because part of their salary depends on it. A profit-sharing system is not anti-labour and does not rely for its beneficial effects on lower workers' pay. The key thing is not to get real pay down—it could even go up within reason—but to lower the base wage or marginal cost component while raising the profit-sharing component accordingly.

In a profit sharing economy, firms acting in their own self-interest will tend automatically to create a tight labour market, high output, and low prices. This will not happen overnight. But if the incremental, hard-earned decision at the margin has more of a bias under profit sharing to lean toward letting go of fewer workers during hard times and taking on more of them during good times, then gradually the system will ratchet itself toward an even tighter labour market. And standard macroeconomic policy is much more effective in an environment of widespread profit sharing because it is essentially the more wage, not total pay, that is in conjunction with

and is unlikely to be affected much by faster growth.

To the extent that Europe does feel some inflation-unemployment trade-off, there is no reason to believe that demands originating from sources other than policy change—if that means that policymakers are waiting for what would have any specially favourable effects. Whatever special benefits there are to credibility come from the experienced outcomes in markets and on order books, not from the setting of the policy dial that produces them. It was peculiar that Europe's policymakers decided against pursuing stronger demands that would have come from more expansionary budgets or lower interest rates while welcoming the boost to demand that came from the currency declines vis a vis the dollar in 1982-85. If anything, stronger demand from a weakening currency automatically brought with it special inflationary pressures. The only way to make sense of favouring demand from depreciation but not from policy stimulus is that, if anything when wrong, governments should point out that at least they had no misbehaviour.

There may never be a time when more prosperity does not risk inflation. The present is certainly a time when, for Europe, those risks are modest and the costs of not taking them are great. With an enormous policy cushion, inflationary pressures from tight markets are minimal or non-existent. In historical perspective, a long post-war cycle in economic performance and policy consensus has come full circle. For the first 25 post-war years, governments emphasised stimulating investment and real growth, fed by politicians throughout the OECD.

In the 1960s and 1970s prosperity seemed to be delivered mysteriously from above. The grey impersonal machine, which brought together macro-economic demand management and the big corporations, churned out growth.

In the 1980s that approach has been overturned. Prosperity, we are told, will well up from below. The know-how of skilled technocrats has been replaced by the raw energy of thrusting entrepreneurs. In the 1950s and 1960s, European industrial policy encouraged mergers and rationalisation to create firms large enough to compete with the American corporations.

Now attention has turned to fostering small businesses as the most important source of new jobs. Future prosperity will be fed by an enterprise culture which will breed successive generations of entrepreneurs.

The sweeping rhetoric is all very well, a challenge to the comfortable assumptions of the 1960s. But should our economic hopes be pinned on something as naive as "enterprise culture"?

Is small business growth the best, and possibly the only route to future jobs? Are we witnessing a permanent shift towards smaller units of business organisation? Or is their growth the only straw in the wind politicians can grab at in the face of declining public sector and big company employment?

Sorting out what role small businesses have played in employment growth and what role they may play in the future, is a far from simple task.

Half the firms which form the UK small business sector will not be around in five years. To predict the kind of employment small businesses will create means accounting for the 750,000 small firms which will be formed in the next five years.

Small businesses generate jobs through two routes. The most obvious is through growth. For some the key is not small businesses in general but the minority which will grow into medium-sized firms that grow.

So to assess the contribution small businesses have played in job generation and might play in the future, we need to look at both the extent of the small business sector and the way that firms grow out of that sector.

There has been some drift concentrating employment in smaller enterprises, according to a recent report by the OECD employment secretariat. Only six OECD countries provide data for small firm employment across the entire economy. Small firm employment has risen in four—Austria, Belgium, France and Japan. OECD evidence for the manufacturing sector which covers a broader range of countries shows that small business employment has also risen in the UK and Denmark.

The OECD says that the overall impression is stability in small firm manufacturing employment, and that "where the share of small firms has risen the change can best be described as marginal, being less than 3%."

The growth of the small firm sector, however, has to be put in the context of the changing

structure of the economy. It is generally thought that the growth of the service sector has stimulated small business activity. Nearly 60 per cent of service sector employment in Japan is in small businesses, compared with 47 per cent in manufacturing. In the seven countries for which data is available firms employing less than 20 people account for more service jobs than large firms in every country except Sweden, according to the OECD.

So some of the recent growth of small business employment will not be attributable to a burst of entrepreneurial spirit but the continuation of a slow shift in the structure of the major economies. As the trend continues, more employment will be concentrated in small firms.

Moreover, there is mounting evidence that large firms are contracting out peripheral elements of their operations like cleaning, catering and security to smaller firms. So some of the recent growth in small business employment may not be so much job growth as job redistribution.

A recent report by analysts at the National Federation of Independent Businesses in Washington confirms that this development has played an important role since 1979. "If you look at the relationship between consumer spending on services and service employment, it is maintaining a fairly close relationship till 1979. Then with no apparent increase in consumer spending on services, service employment grows up. This means the extra demand for services must have been coming from somewhere, and the natural explanation is big business contracting out."

However, not all the growth in small business employment is due to the expansion of the service sector. In Austria 77 per cent of small business jobs have come through small firms in manufacturing, in Belgium 53 per cent and France 54 per cent.

"In some countries there has been a recent trend towards a growing employment share in small enterprises which is not fully accounted for by shifts in the structure of output towards services. Apparently the average size of enterprises is falling in these countries," says the OECD.

However, the growing share of employment taken by small businesses is not necessarily the poor performance of larger firms. Small firm employment in the UK for instance rose from 13.5 per cent of total employment in 1967 to 15.1 per cent in 1982. However, the absolute level of employment has varied very little rising from 981,000 in 1967 to 1.5m in 1976. It has remained stable since then.

Since 1976, large firm employment (firms employing more than 1,000 workers) has fallen by over 1m to 8m. Between 1977 and 1981, corporations were responsible for 2.8 per cent of all redundancies in the UK (264,200).

So the recent rise in the share of small firm employment is the result of the downturn in big businesses.

Even if small firm job growth has not kept pace with labour shedding in big firms, the small business sector does seem to have weathered the recession more effectively.

In the 1974-76 recession the death rate of small businesses rose by 50 per cent to 158,101 in 1977. However, in the recession of the 1980s, the UK small business death rate hardly rose at all, staying steady at around 9 to 10 per cent.

It seems that the small firms of the 1980s are more robust than their predecessors as well as contemporary large firms.

So there has been some shift towards smaller business units, independent of the impetus given by the growth of services. As the OECD notes, there are signs of a dynamic small business sector developing in several countries which could be a source of employment.

One of the reasons for this is the flexibility that small firms have to adapt production to changing market conditions. But small firms also gain flexibility through the kind of jobs they create.

If more jobs in the future are to be in small firms what kind of jobs will they be? The smaller the firm the lower the wage, according to the OECD. The differential is widest in the US, where small firm employees get 87 per cent of the wage of a comparable worker in a large firm. In Japan,

the differential narrows to 77 per cent, and in most of Europe it is narrower still.

Health insurance plans were available to 35 per cent of American small firm workers in 1983, and pension plans just 17 per cent. Over 85 per cent of large firm workers had access to these benefits.

The OECD concludes that a worker is more likely to be fired from a small than a large firm. Average job tenures with small firms was four and a half years in 1983 compared with nine years in large firms.

Though the evidence is limited, it is enough for the OECD to suggest that "jobs in small firms are not of the same quality as positions in larger firms."

So a growth in small firm employment may give rise to wider wage differentials and a more unequal distribution of company welfare benefits. But a more extensive small firm sector may inject greater flexibility into the economy as a whole.

At first sight comparing the UK and Japan, a more extensive small business sector is associated with better all-round economic performance. Japan has more manufacturing employment in small businesses than any other major economy and the best unemployment record. The UK, on the other hand, has a relatively limited small firm sector in manufacturing, and a high unemployment rate.

However, a recent report by small firm economists at Newcastle University, shows that these are extreme cases. (Small Firms and the Process of Economic Development; Centre for Urban and Regional Development Studies, Newcastle University.)

"There is no evidence to suggest that countries where small firms are dominant do better than countries where small firms are more important. Indeed once the UK and Japan are excluded, it appears that among other OECD economies those who are more dependent on small firms do worse," says one of the authors, Steven Johnson.

The report outlines three types of small business growth which have been particularly important in recent years. The first is exemplified by a traditional area of manufacturing employment: the UK's West Midlands. The area lost a quarter of a million manufacturing jobs in just five years.

However, a recent report prepared for the UK Department of Employment found that unemployment has become less of a force driving self-employment growth or small business start-ups.

A survey of over 300 small businesses found that, between 1975 and 1980, unemployment was the major reason for start-ups. But the survey reveals that unemployment has become less of a force driving self-employment growth or small business start-ups.

So the prospects for job growth in the "stay-small" business sector is mixed. There has been some drift towards smaller business units supporting more employment. But the OECD warns that it would be "superficial" to read into this great job-creation potential.

Moreover, if small businesses are to create the wealth to generate the jobs of the future it is their quality that counts rather than their quantity. Small business growth may be a partial answer to job shedding by large firms but it is not necessarily the flowering of the entrepreneurial spirit.

But to answer the complicated question of whether small firms play in job generation it is not enough to look at the small firm sector.

Snapshots of the share of employment taken by firms of different sizes revealed by periodic government surveys may give a very misleading picture.

If, for instance, at the time of the initial survey a firm had ten employees but then grew dramatically to employ more than 100, it would no longer count as a small business. This would show up on the snapshot as a loss of employment from the small business sector, whereas actually a small business had created more than 90 jobs.

To avoid these difficulties many researchers have concentrated on tracing individual firms through their life-cycle to find out whether employment growth comes from small firms getting larger or firms that are already large.

The most striking evidence for small firm job generation comes from a report by the American economist David Birch. In 1976 he reported on a survey of 5.6m firms, which found that between 1969 and 1976 82 per cent of US private sector employment growth was generated by firms which started by employing fewer than 100 workers.

A similar study by the US Small Business Administration

# 6

## ENTREPRENEURS

# The saviours on shaky ground

the driving force has been a highly competitive wealth-creating sector of small firms. These mainly high-technology firms have grown on the twin pillars of defence spending and the concentration of university research institutions in the area. They have directly created relatively few jobs; but their success in international markets has brought high wages and profits which have boosted the rest of the economy.

A similar set of high technology firms has developed around the university city of Cambridge in Eastern England.

The second example of a set of internationally competitive small firms comes from Italy. Their competitiveness stems from traditional low-tech sectors like clothing and shoes stems from modernisation and investment. Between 1973 and 1978 investment in small firms rose by 159 per cent, compared with a 64 per cent rise in large firms. In 1972 the ratio of fixed investment per employee in small firms was 3 per cent lower than in large firms; by 1980 it was 16 per cent higher.

Central and north-eastern Italy is dominated by small firms: around 65 per cent of employment is in firms with fewer than 100 workers. Moreover, these areas have enjoyed much faster growth than the rest of Italy. In the ten years to 1981, employment in these traditional sectors grew by 8 per cent across Italy; in the central and north-eastern regions employment grew by 21 per cent.

While traditional sectors in other OECD countries have been battered by growing imports from the less developed countries, the Italian share, mainly produced by small firms, has remained fairly stable.

According to the Newcastle report, this ability to compete internationally is built on producing high quality goods; a unique system of co-operation and sub-contracting between the small firms, and the legacy of peasant production.

All three cases show that it is not the absolute number of small firms that count but the quality of those firms. In Boston and Bologna small firms have grown because they have become and remained internationally competitive. In Birmingham they have grown because large firms have failed to maintain their competitiveness," says Steven Johnson, one of the report's authors.

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## The growth of the hidden world beyond the fringe

THE official economies of Western Europe are in reasonable shape. But check-by-jowl their hidden economies are going through a period of sustained growth.

It has become increasingly clear that most developed countries do not have a single economy but at least three: the official, formal economy of legal firms that make tax returns and are governed by employment legislation; the black economy which ranges from tax avoidance and pilfering at work, to fully fledged black market factories, and finally the informal economy of "oddjobs", household and volunteer work.

For several decades these three economies have enjoyed a stable relationship. The households provided workers to firms to produce goods and services. The workers in return got a wage which they spent on officially produced goods and services. The black economy was kept to the margins.

Now that stable relationship is in danger of disintegrating under a range of pressures, from sustained mass unemployment to the increased availability of "domestic capital" which allows more people to "do it for themselves".

This development raises serious political dilemmas for governments. Should hidden sector workers be lauded as standard bearers of enterprise or stamped on as parasitic tax fidlers?

Can governments anxious to cut unemployment afford to see jobs swallowed up by the hidden economy? Or should informal work be seen as a way to augment formal jobs?

But the development of the informal economy also throws out a challenge to societies based on the centrality of paid work. In principle, if growth in informal patterns of work offers a solution of the unemployment crisis, the lack of official jobs for all who want them.

But much informal work is based on an explicit rejection of the rules and ethics of "proper jobs." Can informal work be encouraged without forcing a major change in social values and attitudes?

Various pressures are pumping up the informal economy.

One pervasive long-run force is the increased availability of sophisticated "domestic capital" which raises domestic productivity and encourages growth in workers in the formal economy.

In a recent book "The New Service Economy," Jonathan Gershuny and Ian Miles show how an increase in this kind of self-servicing could curtail the

growth of service sector employment.

The Gershuny/Miles model is very simple. People have a basic set of needs that they have to satisfy like eating or laundering. They can either pay someone to provide these services (for instance by going to a restaurant) or do it themselves (by popping something in the microwave).

As more sophisticated domestic capital becomes available at lower and lower cost it becomes more attractive to self provide these services. Domestic work becomes more cost effective.

If the price of bought services in restaurants or laundries does not fall, through productivity gained or wage restraint, demand for services will fall and service sector employment will suffer.

So work will shift out of the formal economy of laundries and restaurants and into the informal economy of private kitchens. And those industries and activities that produce the domestic capital goods will enjoy a steady demand for manufactured products and employment.

One recent estimate suggested that the average home now has more capital than a small 19th century factory. Commenting on a detailed analysis of changing patterns of demand for domestic goods and services, Gershuny and Miles say:

"Households have been shifting away from the traditional labour intensive modes of provision, away from the purchase of domestic services, and towards good-intensive modes of self-provision. During the 1970s people were buying fewer laundry services and more washing machines, fewer climate tickets and more TVs, and fewer travel tickets and more cars."

The growth of self-servicing in the household economy carries important implications for the future of service employment.

"Many people have assumed that the services would soak up workers displaced from manufacturing. But the attractiveness of self-servicing using domestic capital places service employment under increasing pressure," says Ian Miles.

The second pressure raising the level of informal economic activity is disillusionment with the world of formal work. Sustained high levels of unemployment and disillusion with the attractiveness of jobs in big companies are both seen as fuelling the hidden economy.

This has led some to suggest that informal work offers a solution to the unemployment crisis.

Simply informal household work, odd jobs here and there, volunteer work, all keep people occupied providing others with goods or services they need.

This area of work could expand much more rapidly than the formal economy and soak up the unemployed. To get back to full employment we need to change our idea of what a job is.

"We have to recognise that we are not going to create jobs as we knew them in the past. There will always be plenty of work to do but increasingly people will do this through a mixture of part-time work, work for cash, odd jobs here and there and voluntary work," says Professor Charles Handy.

"This is all work and we need to give it a high social status to encourage people to do it rather than treating it as a second best to a proper job. In the future there just will not be enough proper jobs to go round."

Others see even larger possibilities in the informal sector. For James Robertson, author of "Future Work," industrialisation spells specialisation. The private social world of the household becomes a refuge from the harshness of disorganised work in the big machine.

Mr Robertson argues that advanced societies should build on the qualities of household and demand for domestic goods and services. "Economic growth to human growth; from increasing specialisation; from increasing self-sufficiency; from increasing dependence on professional services to increasing self-reliance; from increasing centralisation to increasing decentralisation."

So, for Mr Robertson, informal, unpaid work offers an alternative to a society that constantly generates a need for employment which it cannot satisfy. But his vision of self-reliant modern artisans is part of a more general attack on the values of the modern world.

But even advocates of the new informal economy recognise there are immense problems translating their visions into reality.

The informal sector may nurture a new flowering of human values and self-reliance, but it also spells insecurity, instability and low social status.

If people are to forego a formal job and weave instead through various kinds of work in the informal sector, they will have to be persuaded that they will not forego the key benefits of formal employment: social status and a stable income.

Societies will not be able to maintain cohesion unless informal work is given a higher status



Still from 'My Beautiful Laundry': a couple of entrepreneurs at work in Mrs Thatcher's Britain.

and formal work is downgraded, says Peter Kelvin, Professor of Psychology at London University.

Unemployment will become accepted as a normal rather than deviant condition. In strictly quantitative terms for a substantial number of ordinary people work will not take a large slice of their lives; it will not therefore be so central to their self concept as work is today many people," he says.

But to translate this shift of values into everyday reality, most advocates of informal work argue that the state should provide a basic income to all people of working age.

Whereas 60 per cent of employed men have access to an income of over £100 a week, according to a study he completed in 1983, only 10 per cent of unemployed men have access

to a scheme would have to come from taxes, levied on firms and workers in the formal economy. Even if this did not sap the formal economy of its vitality it would undoubtedly provoke continuing political controversy.

But the other problem for advocates of informal work as a way out of the unemployment crisis is that what evidence exists suggests the unemployed are the least likely to undertake informal work.

"Most unemployed men do not have access to many of the facilities necessary to initiate productive informal activities themselves," says Ian Miles.

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## Continued from Page 15

To avoid these difficulties many researchers have concentrated on tracing individual firms through their life-cycle to find out whether employment growth comes from small firms getting larger or firms that are already large.

The most striking evidence for small firm job generation comes from a report by the American

economist David Birch. In 1979 he reported on a survey of 5,600 firms, which found that between 1969 and 1976 82 per cent of US private sector employment growth was generated by firms employing fewer than 100 workers.

A similar study by the US Small Business Administration found that between 1980 and 1982 the employment growth in the US came from small firms.

However, these studies have

been challenged by other work. In a report on the Brookings Institution found that between 1978 and 1982, half the new jobs came from medium or large firms. Mr Birch himself has admitted his study was flawed by firm job generation to around 70 per cent in the 1980s.

Nevertheless, it appears that while employment in US small firms has grown since 1979, the contribution they make to job growth is much higher, in a range between 53 and 82 per cent over the long run.

Similar results have been reported from elsewhere. In the 10 years to 1984, 64 per cent of net private sector jobs in Canada were created by small businesses, according to a Canadian Government report. Analysis of firms' contribution to job growth from France and Germany found that only small businesses enjoyed a steady growth during the 1970s.

In the UK only firms employing fewer than 100 workers in 1971 showed any net job growth, according to the most authoritative study by Colin Gallagher and Hugh Stewart at Newcastle University.

However, medium-sized firms also created a large number of jobs, as well as suffering job losses. The authors conclude that: "No one size of firm is responsible for the majority of job generation in the UK."

But small firms have been an important new source of jobs, particularly compared to larger firms. They are a long way from establishing unambiguously the precise extent of the contribution of small firms to job generation but the trend is clear.

At Eustachio, for example, Mr D'Eustachio, the president, emphasises that his workers are paid according to the rates laid down nationally by the unions. He says that the unions have worked hard with the employers to make the valley a success, moving quickly to resolve difficulties such as the valley's mountainous terrain below the nationally agreed rates.

Mr D'Eustachio says the unions in his plant spend more time talking about the company's problems, than about the workers' grievances. The signs of success are many. Some companies are moving up market technologically. Euroflex has just introduced a major programme of computerisation. The valley is now feeling the need to market its products under one brand name. And, perhaps most impressively for a rural area, people are moving back: the population of some of the valley's mountainous towns has increased by as much as a quarter in the past decade.

Government bodies charged with developing the rural south now look on the Val Vibrata as a more promising model than trying to lure large companies to locate major plants in rural areas—the so-called "cathedrals in the desert" approach. So, too, to judge by Mr Angelini's visitors, do some other countries anxious to help their rural areas make the leap from agriculture to industry. They have recently included delegations from China, Yugoslavia and Bulgaria.

And for most of these politicians it is the American example which they are attempting to follow. As Nigel Lawson, the UK Chancellor, said in a recent television interview: "The way forward in the American way. Enterprise culture is the way ahead."

But what is the "enterprise culture" of the US, and what has created it?

"What most astonished me in the US was not so much the grandeur of some undertakings as the unnumbered multitude of small ones," wrote Alexis de Tocqueville in 1835. A similar observation could be made today.

The small business birth rate has risen from 80,000 a year in the 1950s to 600,000 a year in the 1980s. "What lies behind this growth is a reversion to the traditional American values that dominated the pioneering society in the 19th century," says William Dennis of the National Federation of Independent Businesses.

At the root of the high level of business start-ups is a widespread public respect for business and the people who start them, he says.

A recent survey for instance found that over 90 per cent of respondents approved of their sons or daughters starting their own business. A study by Dutch researchers found that American small business owners were felt significantly more highly respected by the public at large than in any other country.

It is too easy to over-emphasise the American love of small business. The same US survey found that people still thought that big businesses were more important sources of jobs, and teachers and farmers rate much more highly than small business owners or entrepreneurs. Most significantly, around 70 per cent of people thought it difficult to found a business which would grow.

Undoubtedly, there are deeply-held American values like respect for the individual and personal independence which are conducive to entrepreneurship. But they have been around for decades, why would they explain the recent growth in small business entrepreneurship?

According to small firm expert David Birch a crucial characteristic of the American enterprise culture is an acceptance of failure. "This is a country that is very forgiving of failure. If you start a company and fail you are seen as innovative, gutsy, a great guy. So what if you failed, you tried and in the process learned a lot," says Mr Birch.

There is a famous story of the Texan banker who refused to loan money to people starting their first business but would happily lend it to people who had already failed twice. In contrast Bernard Tapie, founder of the French conglomerate that bears his name, said recently: "In France you were regarded as a fool if you failed or a crook if you succeeded."

Bob Friedmann of the Corporation for Enterprise Development.

"All countries have faced changes forced on them by a shifting world economy. America has responded better than some because we adapt to change much more quickly, we have less to root us to the ground."

But other developments have underpinned the small business boom. One is the working through of the cultural revolution of the 1960s. The rebellious generation of the 1960s which campaigned against the military-industrial complex, became the founders of many of the small businesses according to William Dennis.

"These people were campaigning against the overweening power of big business. But not only were the big corporations morally tainted, they could not offer good jobs. Promotion ladders were blocked. So for a variety of reasons the baby boom generation became intensely disenchanted with the big corporations."

The small business boom started in 1970 just when the first of the baby boomers were passing 25 and entering the prime age for starting a firm. After a period of dormancy, there has been the growth in female participation in the labour force, says Mr Dennis.

As women have come into the labour force they have been an important source of labour for small firms, many working part-time. They have also become important business starters. The rate of business start-ups among women is eight times that of men.

But the participation of women in the labour force has also generated a need for new service firms with local markets to provide laundry, cleaning and fast food.

So far underlying cultural factors have combined with demographics and social change to produce small business growth. An additional factor has been the government's role.

"Direct government policy has had hardly any effect on small business formation and entrepreneurship," says Bruno Maur of the Presidential Commission on Industrial Competitiveness.

William Dennis puts the point more directly: "The Small Business Administration is more or less irrelevant. They do good work collecting information but that's all. Anyway any entrepreneur worth investing in does not need a Government to tell them where the gaps in the market are."

employees between 1980 and 1982, while firms with fewer than 20 employees generated 61,334 jobs.

But the importance of deregulation goes beyond opening up markets, weakening the power of near monopoly large firms.

Governments can best encourage entrepreneurs to come forward by sending out consistent signals that they want more entrepreneurship," says Bob Friedmann.

"Government cannot tell a society that entrepreneurship is good in computers but bad in steel, good in transport but not in retail, it cannot tell one area and help plan another. You cannot have selective entrepreneurship."

In contrast, a recent review of UK small firm policy urges the Government to adopt a much more selective approach to supporting small firms. (Small Firms Policies in the UK: Centre for Urban and Regional Studies, Newcastle University, May 1986).

The authors argue that Government reform of employment legislation, easing the burden of red tape, providing financial assistance through the Enterprise Allowance and other schemes are aimed at the wrong target.

Moreover, the report concludes that the kind of small businesses that the Government's policy encourages create relatively few jobs in depressed areas, or for those who are regarded as unemployed.

The authors urge a much more selective Government approach to pick the key growth firms which will generate most small business jobs. For instance, one criterion of assistance they suggest is that firms should be able to show an ability to sell outside the UK.

For Friedmann and many other American analysts, however, such a change would be a mistaken attempt to mould small businesses in the image of the big businesses they are replacing.

"The vision of the entrepreneurial economy cannot be restricted to high growth firms that generate big profits for people to drive around in big cars. We have to recognise that entrepreneurship has to be able to answer social problems," says Mr Friedmann.

Whether or not Western Europe will be able to create its own enterprise cultures, with this combination of cultural values and institutional support is as yet unclear.

But while small businesses may not offer a solution to unemployment, they will play an increasingly important role in shaping the future of work.

The attractions of self-employment; the shift towards the service sector; a continuing trend towards contracting out from big firms; the applicability

of new technology to small business production; the growth of the European venture capital industry and the interest of politicians from left and right, should ensure they will retain a crucial role in future developments.

But the clearest result from all the studies of small firm job generation is actually the converse: big firms create most of the source for rising unemployment. It may well be that only when the big firms start hanging out the vacancy signs that unemployment will start to fall again.

Small businesses will generate net employment growth in 40 per cent of small firms, even though 57 per cent of small businesses plan to introduce new technology. Employment in the US 93 per cent of small firms are non-union, in France 82 per cent, Japan 80 per cent and Britain 65 per cent.

Small firms are far more likely to be non-unionised than large firms. A little over half the firms are non-unionised but this rises to 74 per cent among small businesses, and falls to a low of 21 per cent among large firms. In the US 93 per cent of small firms are non-union, in France 82 per cent, Japan 80 per cent and Britain 65 per cent.

Small businesses are far less likely to have more than half their employees of large firms. Across the five economies 42 per cent of small businesses use low technology processes, with a high of 70 per cent in Japan. In contrast, only 23 per cent of big firms use low technology.

Small businesses will not expand their female workforce as much as large firms, and small firm expansion will generate more full time jobs than equivalent growth in large firms. Overall, 80 per cent of large firms employ part-timers, compared to 46 per cent of small firms. Half the large firms said they will employ more women in the future, compared to an average of 42 per cent among firms of all sizes and 41 per cent among small businesses.

Small businesses are also more likely to employ women in traditionally female jobs. While 74 per cent of large businesses forecast that women would increasingly move into male dominated areas of work, only around 40 per cent of small firms forecast this shift.

policy-makers to aim at. If volunteer social work is encouraged with a new social security payment then why not other forms of informal work like housework? If some black economy enterprise is to be praised then why not all?

However, what is clear is that increasingly policy will be unable simply to ignore or suppress the informal economy.

The persistence of high levels of unemployment, the rising real income of those on formal wages and the drift towards self-provisioning will ensure that the informal economy will continue to play an important role.

There are two ways the informal economy could develop, according to Jonathan Gershuny. The state could try to ignore it. But this would sanction large numbers of people to work in a parallel economy unprotected by employment legislation, without social security benefits. The scale of the informal economy and the seeping effects it would have on the rules, ethics and organisation of the formal economy would eventually force the state to take action to suppress informal activity or reform it.

Suppression would be too costly and too messy says Mr Gershuny, so eventually governments will have to start taking a more constructive approach to work in the informal sector.

This would require relinquishing the goal of creating full employment in the formal economy and replacing it with a new vision.

"In the future we could look to the formal economy to provide efficient material production and to the informal economy for services," argues Mr Gershuny.

"This would involve the state in the active promotion of community-based services in such fields as child care, care for the elderly and job loss. It would involve the modification of laws relating to very small companies, to relieve them of administrative and heavy tax burdens."

"It would require a change to social security to remove high marginal tax rates on low wage earners, and to provide some working exclusively in the small informal sector. And most important, it would involve the state taking action to encourage people to take part in the economy in both the formal and informal economies."

Giving the informal economy a realistic role in future employment strategies could be one of the most important challenges of the next 15 years.

## The FT jobs poll

SMALL businesses will grow strongly in the next two to four years but they will not be the only job-creating firms. Job losses will be concentrated in the large firms, and particularly in the service sector, and institutional support is as yet unclear.

But while small businesses may not offer a solution to unemployment, they will play an increasingly important role in shaping the future of work.

The attractions of self-employment; the shift towards the service sector; a continuing trend towards contracting out from big firms; the applicability

of new technology to small business production; the growth of the European venture capital industry and the interest of politicians from left and right, should ensure they will retain a crucial role in future developments.

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"Perhaps the very survival of our institutions in this country for so long without revolution owes much to the sense of responsibility of those who enjoyed the power of capital."

Michael Heseltine (when Environment Secretary) February 14, 1982.

**M**ASS unemployment has ushered in a remarkable phenomenon in most of the advanced countries which have suffered under it: the corporate charitable impulse, or "caring capitalism." In these countries, business leaders have assigned time and money to assist the unemployed of their fellow citizens—some of whom they may have deprived of employment in the first place.

The impulse is, as the extract from Mr Heseltine's speech above makes clear, as solidly grounded in self-interest as in altruism: but that this is so merely underscores the strength of it. Says Yves Béhar, chief executive of Most Hennessey's champagne division (an unlikely place to find care for the dispossessed): "If we wish to preserve a liberal society, then it is our responsibility as employers to assist in the process of employment creation. Mr Béhar's own national traditions teach him to be wary of a *sons of the soil* revolt—and these apart, Most's lost orders in the largest foreign markets mean to give up champagne with much else in the 1977 revolution.

But the imperative is as strongly felt in states like the UK, where the political traditions are gradualist. Sir John Harvey Jones, the retiring chairman of ICI, endorses the new practice of corporate concern because, he says, he does not wish to see his workers in his plants just mobs who have nothing to lose. He has witnessed, with his fellow citizens, the increasing incidence of riots and lawlessness which—while showing no clear or unambiguous link to unemployment—still appear to carry uncomfortable resonances of a movement of the rejected. Even in those countries where the post-war social democratic state has practically monopolised care for the casualties of the employment scene—as in most of the West European countries—business is now reclaiming areas which were once the preserve of the enlightened Victorians. As police chiefs everywhere order water cannon and tear gas, industrialists strive to keep those who could be the objects of these preparations off the streets.

Sometimes the two strategies for containment meet in one location. At a *Times* plant in Wiesel, steel cladding is engineered on to a Mercedes chassis to give police protection against mobs—while the same plant takes on more engineering

apprentices that it really needs, as part as its contribution to preserving social peace.

This development is momentous for its relative novelty and still more for what it means for the future. Once in, business will not wish to exit out of an area where it can both do good and be seen to do good—and play a useful role for itself in determining some of the parameters of the local labour market. Overall, in underpinning the viability of a free market, liberal state at a time when Governments have failed to guarantee anything like full employment, private business may be partially replacing, certainly substantially modifying, the state as a source of security and opportunity with one which sees private enterprise as at least as important.

### The US experience

The US led and still leads the way in the field: the relatively more modest role most federal administrations play in the domestic social arena, and the continuing preoccupation on the part of large corporations to develop and increase their social role—often Government-pushed, as in the positive actions to promote the employment of minority groups and of women—has produced a corporate culture which is unusually allocative importance in both rhetoric and action to community programmes.

The long-standing tradition of American corporate philanthropy underwent major change in the late 1960s. The wave of riots that swept through many major cities prompted business leaders to reassess the role their businesses could play in local communities.

One of the hardest hit was Detroit. "The city was burning, we could hardly stand by and watch," recalls Ken Judge of Ford Motor Company head of Ford's community programmes.

With the other two major car producers Ford help set up New Detroit. An open democratic forum for community representatives and business leaders to discuss priorities for community action it plunged the big corporations into unfamiliar territory.

"I will never forget the chairman of General Motors being told by a seventeen-year-old black youth 'there is plenty of grass around but your cow is eating it all'," says a senior Ford executive.

Apparently Henry Ford II was close to being ousted for the first and only time in his career. Ford's commitment to New Detroit continues, along with contributions to health and education programmes. And Ford has always tried to use the New Detroit model, to organise its work.

It rarely goes into a project without other companies, and hardly ever funds something

# 7

## BUSINESS & SOCIETY

### The corporate capital impulse

directly, preferring to work via intermediaries.

"We look upon a large part of our community contributions as 'non-discriminatory, almost like an annual tax which we expect to pay,'" says Ron Taub, head of the Ford Motor Company Fund. The fund will distribute \$12.4m this year, with the largest chunk going to educational programmes.

Ford's contribution may look impressive but it has slipped down the ranking of corporate donors in recent years. Near the top is IBM.

In 1984 IBM contributed \$45m to charity, more than the largest private US charity. And like everything that IBM does the programme is rigorously planned, targeted and audited. Corporate social responsibility is written into the ethical code that guides all IBM employees.

The company's involvement in job training is extensive. Last year it expanded its long-running Job Training for the Disadvantaged to fund 57 community training centres in inner city areas. The programme has a placement rate of 88 per cent.

IBM estimates that the 2,500 graduates of the 1984 programme went from collecting a combined welfare check of \$5.7m to bringing in a pay check of \$30m.

As well as providing direct cash funding for projects IBM donates both equipment and personnel. One of the most innovative schemes provides employees with full salary for a

year to work on social and community projects.

Ford and IBM exemplify the scale, diversity and strength of US business involvement in the community. It is an accepted part of business life, embedded within the organisations in corporate responsibility departments, and in the communities.

But on the back of this stability US businessmen are innovative. One of the most impressive examples of organised corporate involvement is the insurance industry.

Insurance companies' role in community affairs is stimulated by an industry-wide body, The Centre for Corporate Public Involvement. After a meeting of industry chief executives in 1981 the centre began to promulgate a set of agreed priorities for the insurance industry's social responsibility effort covering: health, education, the long term unemployed, and the homeless.

"We started with a scheme to target low income households with \$20m special housing loans. In other words doing something which was not that far from ordinary business. But since then we have moved into new areas and new ways of doing business," says the centre's director Stanley Karson.

In 1984 companies linked to the centre undertook 1,128 community projects. Arts and cultural programmes were the most popular, followed by youth and educational programmes. Thirty-five per cent of com-

panies worked directly with the unemployed.

A second innovation in the US has come from Boston. Rather than organising across an industry, Boston firms have started to work with the local education system through the Boston Private Industry Council.

The Boston Compact that has emerged is based on a clear trade between industry and education. Industry promises priority hiring of Boston High School Graduates in exchange for specific improvements in student performance. In a related initiative two insurance companies, John Hancock and Western Life, have each provided endowments of \$1m to the public schools.

"The exciting thing about the Boston Compact is that not only is business well organised locally but it is also aiming at institutional reform rather than ad hoc projects," says Anne Heald of the German Marshall Fund who has followed the project. "Rather than providing money at arms length business is getting into the overall design of programmes."

IBM has also shown considerable innovation in dealing with plant closings and workforce reductions. Ford set up a joint training programme with the Union of Automobile Workers to provide laid off workers with a route into the job market.

Cummins Engine took a different approach. Faced with the prospect of retrenching their workforce by half, the management established a venture capital fund within the firm to start employees on their way.

Through it, they have been able to secure a common theme. "Businesses are there to make profit and we are there to help them," says Mr Karson, or as IBM put it, "slightly more philosophically, 'We serve our interest best when we serve the public interest.'"

However, this approach has ensured a consistency and scale of commitment which dwarfs anything done by business elsewhere. And American business is moving ahead in this area.

According to Ford's Ron Taub this is part of a general political shift. "I think we are having to recognise that as the state withdraws from these areas business gets drawn in more and more. And that means we have to be better organised and more thoughtful about what we are doing."

In Western Europe, the organised movement towards bringing business into the community is more recent—though there are plenty of examples, everywhere, of companies which provided social and other amenities for their workers for a century or more, and which have sought to retain a paternalist style which shrank from creating redundancies and which attempted to soften the blow. A Swiss example is the Swiss-born, Paris-apprenticed inventor of the bush roller chain introduced into his Manchester factories a 45-hour week, a canteen and a social union for welfare services—all in the 1890s, and way ahead of his fellows. He was, says the Renault company historian, "powerfully influenced in doing so by his reflections upon home conditions in the poor neighbourhood from which many of his workers came."

But the modern variant is different—most of all in taking a corporate concern out into the community, beyond the confines of a present, or even of a past workforce. For Gyllenhammar, Volvo's busy chairman, has pioneered innovative working practices and styles at his own plants in Sweden: and he has taken the same concern out into a pan-European arena, by forming a group of big industrialists (Agnelli of Fiat, Dekker of Philips and Sir Ian MacGregor of the National Coal Board among them), to address employment and related problems.

Mr Gyllenhammar's prompting and, relying heavily on Volvo's cash, a report by the US Aspen Institute on Work and Human Values (December 1985) drew on transnational research to warn British political leadership that "the strategy of improving economic efficiency without regard to social-political consequences is unavoidable—not on the grounds that it will not work but on the grounds that politically it will not be given the chance to work."

It is perhaps less true to speak of one movement Western Europe, in the sense of a common strategy, as of a common alarm over mass unemployment

which is evincing a series of responses, widely differentiated by tradition, industrial structure and culture showing some similar characteristics. In Italy, for example, where the informal economy is of tremendous importance, the company-led initiatives are much less important than, for example, the co-operative movement and regional and municipal level initiatives. In West Germany, the sudden curbs of mass unemployment in the past two years has meant that the response has been later than in the UK and France. In every country, the private sector's actions are intertwined in increasingly complex ways, with public funding at every level and are generally highly dependent on public funds for their effectiveness: typically, business does not commit large amounts of its own money, but rather large amounts of time and of managerial expertise.

"Typical top—and this, unsurprisingly, is a desire to do good to others which doing good to oneself enlightened self interest is more or less frankly admitted to be the name of the game. On the one hand this can be high street store chains seeking social peace in the neighbourhoods in which they wish to sell their goods; on the other it can be big companies establishing training programmes which can assist their internal labour markets as well as the choice of those they train in the external labour market. It is a matter of choice, after political choice, as to how cynical one wishes to be about this: most of those who are active in the field prefer to concentrate on the results, rather than the motives."

Among the countries with the most severe and intractable problem, Britain has shown it is prepared to take some (enough) of Mr Gyllenhammar's message. Business was drawn in to the alleviation of unemployment from the first half of the 1970s, as the unemployment totals grew: as Professor John Richardson of Strathclyde University has pointed out, this was simply an extension of the role of business with unions and Government at national level, and that "as the economic crisis worsened, the role of the business community increased in delivering policy responses to the unemployment problem, in providing facilities for the Training Opportunities Scheme courses, in sponsoring those on job creation courses and in providing work experience and training opportunities under the Youth Opportunities Programme and the Youth Training Scheme."

That role, mirrored by all businesses where they had a national corporate identity, gave company executives a certain insight into and experience of the unemployment problem, and generally know at first hand: but when it did begin to encroach upon their expertise, and when, in the early 1980s, the unemployment of their own children could not find work after school or university, and worse, when they saw co-evals in the managerial ranks of other companies being laid off while little hope of a new job—then the feeling that "something must be done" became urgent.

There was a further spur. In the summer of 1980, riots flared in Brixton and elsewhere in London: St Paul's in Bristol followed; after a four year lull, Birmingham's Handsworth burned, and later riots raged again in London's Tottenham and Brixton. The scenes of burning cars, looted shops and (largely) black rioters lunging and parrying with police across high streets like medieval warfare had been confined to the US or the "special case" of Ulster. Now it was down the road.

Marks and Spencer, holding that the wealth of the high streets depends on the health of the back streets, poured time and effort into areas like Brixton, bringing over urban expert Norma Jarboe on secondment from US Citibank to assist. BAT Industries led the redevelopment of the once famed, then abandoned, Bon Marché department store in Brixton into little shops and workshops, and the transformation of an old transit shed in Liverpool's Toxteth into "managed workshops."

One company—Pilkington—is credited with being the first to set up an organisation which

has become the model for others in the UK and abroad: that was and is the St Helen's Trust, established in the town of the same name since 1978. The company, a world leader in glass making of all kinds, had like others a history of paternalism: but it was the present, rather than the past, which impelled the company into an activist position.

It had developed, under the chairmanship of Sir Alastair Pilkington in the 1970s, the float glass production process which allowed it to produce for its market with many fewer direct production workers: Sir Alastair, looking ahead, realised that the effect on the town would be dramatic. With other employees in the town with the borough council, the Chamber of Commerce and the local trade union officials, the company began to feel its way towards a role within the community.

The perceived need met a man of ideas and energy in Bill Humphrey, a former Pilkington executive who had worked for Shell, Rank Xerox and for the Manpower Services Commission in London: Humphrey persuaded the committee which Pilkington had assembled that it should back him in establishing the trust with the aim of creating real, not long term jobs in St Helen's primarily by energising those in the community, both employed and unemployed, to start their own businesses.

The task was huge: Pilkington's workforce was falling from some 18,000 in the town in 1978 to some 7,000 today: Rockware, another glass manufacturer, closed its plants, as did Jefferson Smurfit and British Sidac; the General Electric Company, Bechams and Ransomes Glass were all cutting back in the eight years between 1978 and the present, one third of the St Helen's workforce was made redundant and unemployment from the already (then) high level of 8.5 per cent to some 20 per cent.

David Bolt, who succeeded Humphrey as director of the Trust, says of it: "It is based on the idea that started it—that we should try to get indigenous growth through helping people to have a go and making it easier to have a go. The Trust is a centre for expertise of the kind that an entrepreneur needs—knowledge of what money is available at local, regional and national level, a knowledge of private sectors, a knowledge of what the land and the buildings are and which are suitable, the ability to tailor company plans to the needs of the business and of the investors. Pilkington funds about half of the Trust's £120,000 a year running costs, and—with other companies—provides seconded management staff."

Anthony Pilkington, the company and the Trust's present chairman, believes his efforts have slowed the tide of unemployment, if not turned it. Significantly, he believes the Trust has been able to overcome the factional bitterness which the issue inevitably engenders and which has in other communities produced stasis. "I make only one condition for the board of the Trust—that all of us leave our politics outside of the meeting. Once you enter the room, you're only here to create jobs."

It has done. Mr Bolt says some 450 companies have been started, many in manufacturing: less than 50, he says, have failed. Most are very small, but they are getting bigger: 10 have an initial capitalisation of £100,000 and many are expanding and outgrowing their first plants, with some 50 companies doubling in size in the past year.

"We have," says Mr Bolt, "run fast to keep up with the rate of redundancies: but I think now we may just be turning the corner."

As the Trust was getting into its stride in the early 1980s so the Confederation of British Industry was signalling its alarm. It could feel, too, the cold wind of disaffection: in a document produced in January 1980, it warned that "if the existing system with its social and political unacceptable levels of unemployment, then free enterprise itself could be under threat."

Later that year, the Special Programmes Unit was launched, to assist companies to place YOP trainees: after conducting research into the specific problems faced in areas of high unemployment, the unit called for the creation of more local agencies (of the St Helen's type) which could manage and co-ordinate Government funds, promote training and assist in start-ups.

Since then, the CBI has remained wedded to the active promotion of business-led community involvement—stimulated, from time to time, by the pleadings of its more active, or more conscience-stricken members. At the 1981 annual conference, held on the heels of the London riots, Christopher Bailey of Bristol Channel Ship-repairers proposed an action group on unemployment (set up early in the following year); in 1983, more riots in Brixton and Handsworth helped produce a chorus of concern which was translated into a CBI demand that the Chancellor allocate £10m to employment creating measures in his next Budget.

But it was Business in the Community which made the real change. Its parentage, oddly, included a Labour Cabinet Minister: Peter Shore, when Environment Secretary in the Callaghan Government, worried by the growth of inner city crime and unemployment, saw public and private partnerships working in the area on the US West Coast and brought his experience back to London to begin discussions between companies and local authorities. Labour left office, but the initiative blossomed into a conference at Sunningdale, from which came a working group which in turn established—as the 1980 riots flared in the course of their ses-

sions—Business in the Community.

BIC, in turn, took off when a member of its board, Stephen O'Brien, sold off his money broking company, Charles Fulton, and was persuaded to devote himself full time to the project. Mr O'Brien, an energetic and committed man, had already started Project Fulfillment while in the City, aimed at providing training for youngsters of the kind who were not much in evidence in Thamesmead Street—unskilled, under educated, often black—so he had a track record.

He quickly lifted the organisation into a high profile group which won the trust of Government (which liked self-reliance) and business (which wanted a vehicle for activity). He forged a relationship with the Prince of Wales, who suggested more work to help the young black unemployed.

Mr O'Brien organised a further conference in Windsor in November 1984, which brought captains of industry into seminars with the footsoldiers from the black neighbourhoods, to the surprise and benefit of both.

BIC used existing institutions—like local enterprise agencies—to build partnerships between public and private projects: through Cathy Ashton, formerly a vice-chairman of CND who joined Mr O'Brien in the spring of 1983, it began to overcome the distrust of local authorities, unions and politicians. Now, Norman Willes, the TUC general secretary, launches BIC appeals and local letters to the under BIC agents to talk about job creation with yuppie managers. "Only BIC could do that," says Miss Ashton, "because we insist that all sides consult with each other and reach agreed ways forward."

The movement in the UK is now diverse: the companies which have done most and/or been longest in this filter are Marks and Spencer, Shell, Barclays and the other clearing banks, BAT, Boots, the big brewers, British Steel Corporation, the National Coal Board among others, and have set up a trust in a community group of which he or she is a member: Boots gives its surplus equipment to voluntary groups, and has set up a trust in Nottingham to assist them.

Two contrasting examples—Barclays Bank's Quaker origins have always inclined it to charity: but the unemployment crisis, and Mr Michael Heseltine's Merseyside initiative in 1981, drew it more deeply than others into job creation, both through staff secondments and donations of around £400,000 a year, much of that some 100 enterprise agencies, and to Project Pull Enterprise.

Colin Harman, head of the bank's social responsibility group, says that he concentrates on youth unemployment, and on areas where the state does not have a direct role which it might supplant. He is frank about the bank's enlightened self interest: "The bank has to get out and sure that people know what we are doing and that we are acting in a responsible way, rather than just being associated with big profits and South Africa."

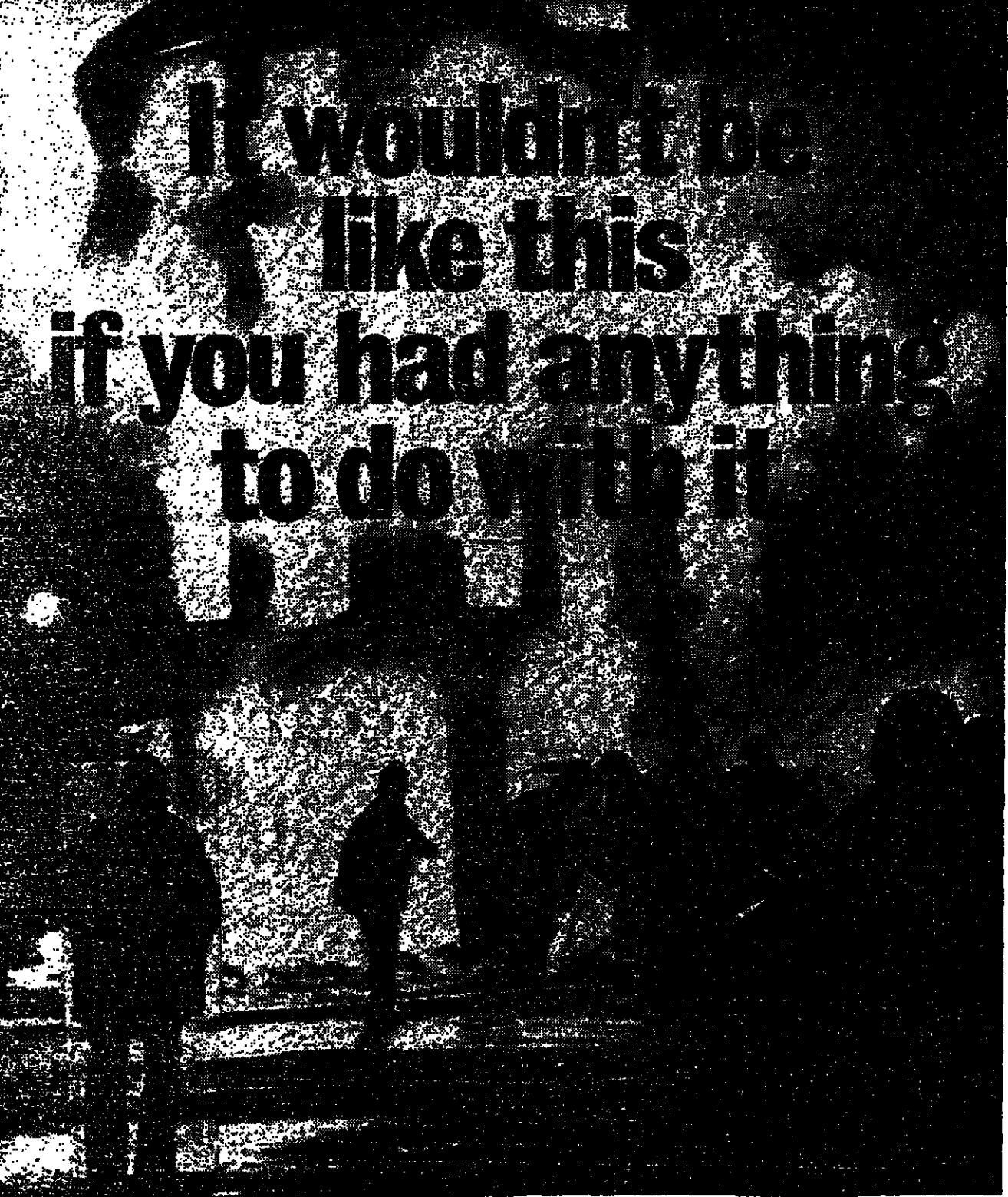
The National Coal Board, on the other hand, has been for 40 years of its existence a state corporation with defined duties to its workers and the environment—but with no formal concern for unemployment or the community in a broader sense. But in early 1985, as the year-long miners' strike drew to a close and as a result of prompting from Peter Wainwright, the Energy Secretary, it established NCB Enterprise, in the words of Merrick Spanton, its chairman, "to assist in the creation of long-term employment opportunities in the coalfield areas of the UK and hence to assist in wealth creation for the country as a whole."

The funds allocated to it from Government, initially £25m, have been quadrupled to £100m: the rise is not unexpected to the very large pit closure programme which has followed the end of the miners' strike. Its accent has been on helping the unemployed start up in business for themselves, through creating places in managed workshops and through training in new skills: it is also looking out for new investment, both domestic and foreign. In its first year of life it managed to create 500 job opportunities a month: it has doubled its target to 1,000 for this year.

All of this activity, as well as seeking to assist entrepreneurs, is giving birth to its own as well in a full circular movement. Peter Whates, a former development officer at the Voluntary Centre, set up earlier this year as a "corporate social responsibility consultant": so far, he makes a living from his home near Milton Keynes. He helped develop, over the last four years, a programme called Crossover (funded by the Rowntree Trust) which eases employees into early retirement by setting them new goals in the voluntary sector. The programme recognises that people retiring in their 60s or early 50s have 20 to 30 years of active life ahead—a further working lifetime in which the desire to do something useful or mean the huge need for useful work to be done.

For all of this the British experience is in many ways still quite shallow. Executives are still given depreciating sneers at the business of "doing the socially responsible thing." "It may," says Mr Whates, "turn out to be just the 30s thing, like quality circles and workers' involvement." But the roots are getting deeper and stronger.

Continued from Page 15



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To see how you can be involved contact Stephen O'Brien, Chief Executive on 01-253 3716. BIC, 277a City Road, London EC1V 1LX.



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### The French experience

French employers, too, have seen riots—notably in Lorraine—as well as continuing inter-communal and racial tensions in the cities, especially Marseille. And like the British, the French Government has sought to assist initially grudging private benevolence with public generosity, with programmes like "Chômeurs Créateurs" (the unemployed as entrepreneurs), which seeks to give a self-start boost to the jobless. The previous socialist government was initially doubtful over the role of the private sector in unemployment relief, and the doubts were more than met on the private sector's side: but in the latter part of its term of office, and now under the centre-right coalition Government of Jacques Chirac, more encouragement is being given and business feels it is being asked to do more.

The underlying problem, says Etienne Crespel, a senior executive of the Compagnie Générale d'Electricité, the electronics power and telecommunications group—is the continued drop in industrial employment, with 1m industrial jobs lost over the past ten years. "Just as we had a rural exodus in France, so now, even as that exodus is still continuing, we have an industrial exodus too. No big industrial group can avoid the consequences. As our productivity rises (by 8 per cent in many of CGE's activities) faster than our sales (around 4 per cent), so the difference is people who must go. The trend will continue for at least five years: beyond that we don't know."

In January 1983, Mr Crespel was seconded to begin CGE PI (Promotion Industrielle), now composed of a team of managers in the solid CGE headquarters in Paris's Rue La Boétie who advise and chivvy the group's affiliates—like the power company Alsthom Atlantique, the telecommunications group CIT Alcatel and the cable makers Cables de Lyon—into assisting the unemployed. In part it is trying to tempt companies, French and foreign, into high unemployment areas.

It is slow and hard work: but it has had some results: the Italian Paccetti company set up a precision forging the apprenticeship system that German companies have played the social role so far: by staffing up with more apprentices than they need. At Thyssen, the crude numbers of apprentices in the steel division has remained the same—around 3,000—while their percentage to the rest of the workforce has grown from 5 per cent to 12 per cent. "If we didn't do this we'd increase unemployment even more," says Mr Woelke.

In Hoesling, Mayor Alfons Mueller is looking at an unemployment rate at a relatively benign 6 per cent, less than half that of neighbouring Cologne's 12 per cent. This low figure has meant that one of the town's three big chemical employers have felt impelled to dabble in community schemes (they have some 400 young trainees among them)—though Mr Mueller himself has set up a training school for young workers, run by the Rheinische Beruf Akademie, and the Catholic Workers Association, of which he is president, runs another training institute for youngsters with 110 places. "The trouble is," Mr Mueller grumbles, "the young often lack motivation."

Germany's next problem, not so far down the road, is a possible labour shortage as the population shrinks in the 1990s and beyond: this approaching people famine limits employers' desire to act on the present surplus—though there are the beginnings, strong especially in the suddenly unemployed Ruhr towns, of a willingness to give "friendly" assistance to entrepreneurs. Siemens, the country's biggest electrical manufacturer, has for several years assisted the unemployed to start small businesses sometimes using company patents and technologies. The challenge for both private companies and public authorities, says Christopher Hull, a researcher at West Berlin's Science Centre, "is to conceive and implement strategies of intermediation between firms in need and institutions with problem-solving resources. What is required is not so much money, advice, etc. at the small firm sector in general as to improve the mechanisms whereby the available resources are effectively relayed to the individual firm."

here won't work for lower wages—and besides, companies and institutes prefer to move south, where it's warm."

Mr Benard has started a programme of apprenticeship training for young people in vineyard culture and, through an association of young managers of which he is a member, has set up a finance company to assist struggling young entrepreneurs who have ideas and nothing else. But his activism is coloured with a certain pessimism: "We have the responsibility to prove that a liberal society can be dynamic and at the same time care for those who are laid off. If we don't do that, then I don't know what kind of employers we would be."

### The German experience

West German employers were late at the social responsibility starting gate, in part because employment has hit them late, in part because they already have a strong sense of social responsibility in the country's admired training system and co-determination practice, which has worked relatively well and with less enthusiasm than in the past, remain committed. Some industrialists, like Thyssen Engineering's Werner Bartels, dismiss the notion of employment creation curbs. "We don't see it as our job to help people start up their own companies."

But at the company's Duisburg headquarters, Hans Gert Woelke, the Thyssen group's member for personnel, takes a more sanguine view. It is a grimy steel town with the Thyssen works alone of it: the company employs some 31,000 people in its steel division, but that is down 20,000 from its late 1970s peak and many of these came out of Duisburg's hide. Unemployment there now stands at 15.2 per cent.

Mr Woelke had a meeting earlier this year with a group of the town's ministers and confesses to having been shocked by the witness they bore on the effects of long-term unemployment on their flocks and his ex-workers. "I heard things I scarcely could believe were true. There are men who have been unemployed for years, and their homes early in the morning and come back at 5.00 at night to give the impression to their children they are working," Mr Woelke says the company is about to take an interest in their fate. "We are prepared, to a certain extent, to put money into this."

But in large measure it has been through the apprenticeship system that German companies have played the social role so far: by staffing up with more apprentices than they need. At Thyssen, the crude numbers of apprentices in the steel division has remained the same—around 3,000—while their percentage to the rest of the workforce has grown from 5 per cent to 12 per cent. "If we didn't do this we'd increase unemployment even more," says Mr Woelke.

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On this claim, the corporation, rather than the Government, has both the superior grasp of detail and the more informed vision of the future, and thus is more able to construct a "coherent" universe in which change is managed better than by vote-seeking politicians or battered bureaucrats (of which Mr Chirac was one). It is a potentially dangerous vision if pushed beyond the confines within which the Moot chairman would expect it to reside—but a seductive one for companies, nevertheless. The corporate plunge into society has helped address, often inadequately but always better than nothing, the largest social problem of the day. It has left some executives exhilarated by the experience, unlikely to wish to come out of the water yet awhile.

But this is likely to change. Alain Chervier, Moot chairman and an énarque to his fingertips, makes large claims for the scope of the private sector: "In a period where the unresolvable dominates, corporations are the organisations which are closest to reality. So they're an indispensable factor in establishing order. The company doesn't claim universal knowledge, but it knows its job: it knows where it has to go."

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THERE IS a curious paradox about work in the modern world: in more ways than one, people's lives depend on it and yet we have done almost everything in our power to reduce its burden. In a sense, we—the interest groups, parties and governments of modern societies—have acted as if we want least what we need most. Many otherwise puzzling phenomena have to do with this paradox and as we look for solutions, we have to remember its origins.

People's lives continue to depend on work. This is not a vague, philosophical statement but a hard fact. Paid employment, crystallised as it usually is in jobs, is at the core of social organisation and individual identity. It provides people with the means of existence both by direct income and by being the basis of transfer income. It is the reference point of most entitlements which define people's chances of participation. It describes the pattern which structures people's days, years, lives. Most other activities, including education and leisure time pursuits and retirement, appear related to the requirement of work. Once this pattern begins to crumble, people begin to wonder what to do with their lives. In this sense, it remains true to say that modern societies are work societies.

But work is dwindling and continues to do so. Two processes conspire to bring about this effect. There is the deliberate attempt not only to make work easier in physical terms but to reduce the hours which people spend at their jobs. Few now work more than half the waking hours of these days. There is also the cumulative effect of technical change. Technology may create new jobs, but it also replaces human labour. Perhaps, both the deliberate reduction and the replacement of work by technology are about to take an active factor, that is, the cost of work. But whatever the reasons, the picture of life has changed. Education, leisure, retirement have become important while work has lost.

It is useful to remember this background as one discusses the three most obvious effects of the paradox of work: significant long-term unemployment, changes in the nature of work and possible changes in the dominant features of people's lives.

Economists like to argue that if only labour markets were functioning properly, there would be no unemployment. In theory, they are obviously right, but then the theory is little more than a definition of labour markets. In reality, at least two major issues cannot be overlooked. One is the cost of removing all obstacles to the functioning of labour markets. These obstacles are from another point of view the achievements of a century of social reform. They include reasonable real wages, systems of income transfer and thus non-wage labour cost, in fact the whole paraphernalia of the welfare state. Disabling the welfare state would lower effective demand and recreate conditions of conflict which social policy helped to mitigate. One must wonder whether anyone can regard the cost of such policies as bearable.

But there is another issue. It is that modern economies require less working time from individuals than they used to a century or even a quarter-century ago. Current levels of welfare can be sustained, and significant growth brought about, while individuals spend less time than more time in paid employment. In this sense, and in this sense only, the work society is running out of work. Less dramatically put, the seemingly abundant service of human work—of paid and payable employment, to be sure—is getting scarce.

This takes us straight to the most serious aspect of contemporary unemployment. Scarcity often raises issues of distribution; scarcity of work is no exception. Those who have not have it often try in vain to get it. In the present world the have are of course the overwhelming majority. But this merely serves to emphasise their power. Virtually all known organisations and institutions conspire to draw a boundary between those at work and those out of it. It is particularly difficult for those to get in who have never been in, that is for the young. But the predicament of immigrants, or of those who for reason outside their control have dropped through the net once, is not much better. The majority class protects its interest thus contributes to the emergence of a new underclass.

This is not true in all countries nor is it the whole truth anywhere. The most important qualification is that the boundary between the new classes is not hard and fast. Increasingly, a grey area is developing which includes those on limited-term contracts or part-time work. In some countries those who for reasons of seniority are the first to go if there have to be lay-offs. The Japanese notion of a core workforce and a periphery of less stable employment appears to become general. This is not said with purely critical intent. Not only is such unorthodox employment for many the only way into the world of work, but it also offers at times a highly desirable combination of adaptability for enterprises and flexibility for individuals. Moreover, it may be the beginning of a new distribution of work, though one which appears more precarious than the one to which we have grown accustomed.

For some redistribution of work is necessary. The unemployed are an indictment of all societies and call for the revival of the spirit of citizenship which has inspired so much of the history of the past two centuries. This means that increases in productivity cannot in future simply be translated into wage increases for those who have leisure time. Leisure time is essentially empty, there to be filled by anything, by junk food for the soul, as it were, or by an extraordinary waste of lives! Against such fallacies one cannot emphasise too strongly that human life is, or should be, activity throughout. It is about doing things rather than sitting passively to be entertained, or perhaps just used. In this process of activity education is not a functional, but an autonomous endeavour. Even traditional skills have a firm place in this connection. With the emergence of jobs the unity of life and work which has characterised the ages has been lost, though enormous opportunities of growth have been gained. Perhaps there are ways of putting the two, life and work, together again as a continuous stream of activity.

One further thought is in place. Using the opportunities of the work society which is running out of work rather than mourning about it, will certainly not solve all problems. Above all, it will continue to be true that there is much to do that is not done because we cannot do it, and it does not lend itself to voluntary activity. It would seem that this is the place to revive the old notion of service, however objectionable it may seem to some. A general community service, building on the many voluntary beginnings which already exist, could be a part of a more sensible world.

To many, all this will sound idealistic, or at any rate philosophical. They should consider the alternative. The paradox is real: we have reduced what our societies are built on, work. We cannot undo such change and return to an earlier age, nor should we. Thus, we must deal with it in a forward-looking manner. This involves a few hard decisions. The majority class will resist any attempt to re-distribute employment, as it is doing already. As long as it succeeds, unemployment will remain high, and will threaten the fabric of our societies. Moreover, if we do not recognise the opportunities of autonomous activity which we are offered by changes in the world of work, a heterogeneous existence will become even more prevalent. People will be the playthings of influences which no one controls, unless someone manages to control them for his personal power. Social stability as well as liberty depend on our grasping the nettle. The future of work is the test.

The author is professor of social sciences, Universität Konstanz.



RALF DAHRENDORF

## When people are just punch-balls

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This takes us straight to the most serious aspect of contemporary unemployment. Scarcity often raises issues of

distribution; scarcity of work is no exception. Those who have not have it often try in vain to get it. In the present world the have are of course the overwhelming majority. But this merely serves to emphasise their power. Virtually all known organisations and institutions conspire to draw a boundary between those at work and those out of it. It is particularly difficult for those to get in who have never been in, that is for the young. But the predicament of immigrants, or of those who for reason outside their control have dropped through the net once, is not much better. The majority class protects its interest thus contributes to the emergence of a new underclass.

This is not true in all countries nor is it the whole truth anywhere. The most important qualification is that the boundary between the new classes is not hard and fast. Increasingly, a grey area is developing which includes those on limited-term contracts or part-time work. In some countries those who for reasons of seniority are the first to go if there have to be lay-offs. The Japanese notion of a core workforce and a periphery of less stable employment appears to become general. This is not said with purely critical intent. Not only is such unorthodox employment for many the only way into the world of work, but it also offers at times a highly desirable combination of adaptability for enterprises and flexibility for individuals. Moreover, it may be the beginning of a new distribution of work, though one which appears more precarious than the one to which we have grown accustomed.

For some redistribution of work is necessary. The unemployed are an indictment of all societies and call for the revival of the spirit of citizenship which has inspired so much of the history of the past two centuries. This means that increases in productivity cannot in future simply be translated into wage increases for those who have leisure time. Leisure time is essentially empty, there to be filled by anything, by junk food for the soul, as it were, or by an extraordinary waste of lives! Against such fallacies one cannot emphasise too strongly that human life is, or should be, activity throughout. It is about doing things rather than sitting passively to be entertained, or perhaps just used. In this process of activity education is not a functional, but an autonomous endeavour. Even traditional skills have a firm place in this connection. With the emergence of jobs the unity of life and work which has characterised the ages has been lost, though enormous opportunities of growth have been gained. Perhaps there are ways of putting the two, life and work, together again as a continuous stream of activity.

One further thought is in place. Using the opportunities of the work society which is running out of work rather than mourning about it, will certainly not solve all problems. Above all, it will continue to be true that there is much to do that is not done because we cannot do it, and it does not lend itself to voluntary activity. It would seem that this is the place to revive the old notion of service, however objectionable it may seem to some. A general community service, building on the many voluntary beginnings which already exist, could be a part of a more sensible world.

To many, all this will sound idealistic, or at any rate philosophical. They should consider the alternative. The paradox is real: we have reduced what our societies are built on, work. We cannot undo such change and return to an earlier age, nor should we. Thus, we must deal with it in a forward-looking manner. This involves a few hard decisions. The majority class will resist any attempt to re-distribute employment, as it is doing already. As long as it succeeds, unemployment will remain high, and will threaten the fabric of our societies. Moreover, if we do not recognise the opportunities of autonomous activity which we are offered by changes in the world of work, a heterogeneous existence will become even more prevalent. People will be the playthings of influences which no one controls, unless someone manages to control them for his personal power. Social stability as well as liberty depend on our grasping the nettle. The future of work is the test.

The author is professor of social sciences, Universität Konstanz.

On this claim, the corporation, rather than the Government, has both the superior grasp of detail and the more informed vision of the future, and thus is more able to construct a "coherent" universe in which change is managed better than by vote-seeking politicians or battered bureaucrats (of which Mr Chirac was one). It is a potentially dangerous vision if pushed beyond the confines within which the Moot chairman would expect it to reside—but a seductive one for companies, nevertheless. The corporate plunge into society has helped address, often inadequately but always better than nothing, the largest social problem of the day. It has left some executives exhilarated by the experience, unlikely to wish to come out of the water yet awhile.

But this is likely to change. Alain Chervier, Moot chairman and an énarque to his fingertips, makes large claims for the scope of the private sector: "In a period where the unresolvable dominates, corporations are the organisations which are closest to reality. So they're an indispensable factor in establishing order. The company doesn't claim universal knowledge, but it knows its job: it knows where it has to go."

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**ELECTRICITY**  
—Energy for Life—



Daily Talking of 'Illustrations' in the British Enterprise Centre

Glen Copps



From San Diego up to Maine  
In every mine and mill,  
Where working men defend their  
rights,  
It's there you'll find Joe Hill  
Ballad of Joe Hill, US folk song

**W**ILL THEY? Will Joe Hill, the spirit of unionism, still make converts when the mines and mills are transformed into robotised plants and fast food joints? Is the freedom of men (and women) still dependent on being (as a British pop song put it a decade ago) "part of the union"? Or is freedom now being exercised to choose not to be part of a union, because it is no longer necessary, or politically attractive, or just plain worth the money?

"The members," says Yoichi Takahashi, president of the Hitachi Workers Union, "are changing. We all have lots of things. They are losing some of their dedication to unions. They are losing their enthusiasm for corporate life and putting more emphasis on families and personal life."

And Richard Vine, an American in Paris, director of the Atlantic Institute, puts it with Anglo-Saxon directness: "The political power of the unions is at an end, though they still possibly have the power to tie up governments."

Everywhere, antagonists, supporters, themselves are telling unions to "change and adapt" in order to survive. But there is a real question in this—what to change and adapt to? To be sure, unions were being written off in the late 1960s, when unionisation rates, especially in the US and West Germany, were falling sharply; but the recovery in Western Europe, and in Japan (not in Japan or the US, where rates continued to fall, though very slowly in Japan) owed a great deal to the growth of the public sector and white-collar salaried workers, who were unionised using industrial unionist techniques. Now, the "new workers" are usually in small companies, or are in secondary labour markets where they slip in and out of jobs, or are working for high-tech companies or service companies with little or no traditions of unionism and often with personnel policies designed to keep them out: above all, the unions do not have the assistance of (most) governments.

Colin Crouch, a fellow of Trinity College, Oxford, points out that union strengths have fluctuated widely for 70 years or more—but concedes that "there are good reasons for seeing a difficult future for European (and US) trade unions for some years ahead... the context of the 1970s was one of demonstrable success for union bargaining activity and of increasing incorporation of unions into national policy making by governments. It must be doubted whether white-collar unionisation will proceed at the same pace during a prolonged recession when unions are no longer playing a central political role."

Unions are assured to give up class politics, especially in those countries like France, Italy and the UK, where class struggle has been explicitly or implicitly a feature of their activities; and it is certain that the class-consciousness which has been this dimension inscribed within the UK miners' strike of 1984-85—has acted as a warning light, rather than a beacon, for unions everywhere. But what is the alternative? Arthur Scargill, the British miners' president, was fond of saying that in launching his men against the industry's management and the Government, he was repudiating the policies of John L. Lewis—the acquiescence, by the president of the US miners in the 1940s and 1950s, in cutbacks in the workforce in exchange for more cash for those who remained. That repudiation led to sacrifices for nothing: yet today's Lewisites find themselves on the losing ground, too, facing tough, battered employers who want to cut both numbers and pay.

They can't take the John L. Lewis route, says Richard Vine, "because the modern employers want hardly any industrial workers at all, because you'll no longer have a large-scale industrial process. In another 20 years you just won't have huge production centres."

Underlying the decline of unionism is, of course, the rise of unemployment that has shattered unions' industrial and political strength, snatched away their members in the best unionised, least adaptable areas and corroded them well often desperate, rarely well supported protests against the scourge. The recessionary pressure which largely gave rise to mass unemployment meant that employers usually meant it when they threatened to close plants, that members were scared out of militancy which they anyway saw as hopeless, and that the solidarity bred of self-confidence shrivelled in each man, or plant, for himself.

The reason most commonly adduced, after unemployment, for trade union weakness is the move into services for manufacturing—because it was in manufacturing that unions first established themselves and it is argued, they are still totally rooted in the sharing arena. In general terms, it was not misery or deprivation which created unions in the first industrialised countries—but skill, craft traditions and the ability to exercise a countervailing force on that of the employer. These traditions, broadened to include unskilled workers' unions in the early part of the century and mass white-collar unionism in the 1960s, remained dominant to the present—even

where, as in most countries, the engineering and other skilled unions like printers, electricians and woodworkers, are in a minority within the movement. This hegemony of craft and skill has meant labour movements which were, which are and which may continue to be strongly interested in the preservation of skill and skill differentials, often conservative in that they are resistant to changes in skill patterns, tending to be socialist or social democratic (in Italy and France, often Communist) in political choice, tending towards an inner-union democracy based on activism and strongly oriented towards male workers.

It is not inevitable that unions do badly when the service sector grows: public sector growth was one of the reasons why union membership grew in the 1970s. The industrial model of unionism is well adapted to recruiting and organising large numbers of, for example, civil service clerical workers—though where unions were politically high profile, as in France, workers in the Government sector often felt, or were (as in West Germany), constrained from joining.

But perhaps unionism by its very nature is ill-suited to organising the confusing mix of workers who increasingly characterise the labour markets—and it is not at all suited, and only recently and half-heartedly tried, to organise ex-workers on the dole and about-to-be workers in training schemes. In a major and sober analysis of the situation for workers and their unions, the US AFL-CIO notes that, by 1990, 75 per cent of the US workforce will be in (mainly private) service industries, but that only 20 per cent of its 1985 membership is in these sectors (heavily concentrated in state and federal bureaucracies, at that).

The report says: "Increasingly, workers are members of two-earner and even three-earner families in which one or more individuals are part-time workers, holding approximately 20 per cent of the workforce holds a part-time job. At the same time, more workers are employed in unstable operations whose life span is a few years, rather than several decades, and are classified as 'independent contractors' or 'managers' or 'supervisors' rather than as 'employees'." These interrelated developments dilute the incentive to run the risks currently associated with engaging in organising activity.

This switch from primary and secondary manufacturing employment to services has meant that the proportion of women workers (especially those working steadily in all countries: they, together with many new entrants into the jobs market, often find unions either unappealing, or daunting or even alienating. In many countries, with the possible exception of the Scandinavian states, unions have so far had real difficulties in transmitting their culture to the new generation. Alfred Pankert, chief of the Labour-Management Relations Section at the ILO, notes that labour market changes—especially the dynamic of "their own" include in particular "the mass arrival of women on the labour market and the quest by certain groups, especially women and young people, impelled by necessity or personal taste, for new life-styles in which work occupies a less important and restricting role than in the past."

When Mr Takahashi, from his perspective as the company union boss, laments the decline in corporate values, he does so both for the union and the company: indeed, like many Japanese union leaders (but not only the Japanese) he sees the two as essentially indivisible. Japanese managers and intellectuals devote much agonising thought to this Takahashi of Tokyo University, noting a big steel company poll which showed declining loyalty to company and union in more or less equal measure over a 12-year period, says that "increasing bureaucratisation (in large organisations) inevitably intensifies the member's sense of alienation and apathy, and thus leads to a loss of loyalty despite the organisation's emphasis on conformity."

All of this is happening as managements and governments are getting together. In the 1980s, in advanced industrial countries, only France passed legislation which was "friendly" to the unions (the series of Aurox Laws, which underpinned workplace and bargaining rights)—even this did not prevent a continued decline in union membership.

In the US, the Labor Department wholly ceased to be big labour's voice in the administration and instead became, often, its antagonist: the National Labour Relations Board's judgments on the crucial issue of union recognition were the unions' foe, generally hostile. In Japan, the Government maintained its accustomed hands-off stance on industrial relations—but its tentative steps towards market liberalisation—as in the recentisation of contract labour companies—has been weakening organised labour. In West Germany, the passing of "Paragraph 116" making it more difficult for those benefiting from strikes to claim social security during a strike, which lays them off, has united the labour movement in a least rhetorical denunciation of the Kohl Government, and led to the unprecedented absence of an invitation to the Federal Chancellor to speak at the unions' conference in June; in Italy, the Craxi Government succeeded in breaking the automatic indexation of wages (the "scala mobile") in the summer of 1985, after the most rousing of campaigns by the unions and the powerful Communist Party.

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# 8

THE UNIONS

## The battle now is against oblivion

which the ends of both are seen to coincide, and there is a real effort to be harmonious about agreeing the means.

The union movement in Japan, though its organisational structure is largely a post-war development, is rich, diverse and highly political; and enterprise unionism is not the whole story. The two big federations—Sobro (about 4.5m members, largely in the public sector) and Domei (2.2m, mainly in the private sector) are strongly socialist and social democratically oriented respectively.

A third federation, Chrysoreon (1.5m) is both wholly private and politically neutral: while a fourth, Shinanbetsu, is the last grand and tiny (60,000 member) echo of the once-dominant Communist tendency within the unions.

This structure, and the stance adopted by Japanese enterprise unions, is not due merely to some indefinable national characteristic: it owes much to the national culture in which it operates and from which it springs, but it is also, more than elsewhere, a response to the pressures of the rising yen, carried the day: the steel companies settled for 2.6 per cent, the shipbuilders for zero; the car manufacturers offered between 4.4 and 4.6 per cent, accepted in April; by May, the settlement level was coming

out at just under 4.5 per cent, with the newly privatised telecoms network NTT paying 5.8 per cent and the private railways paying between 5.5 and 5.6 per cent. Takeo Naruse, head of research at Nikkeiren, the employers' organisation, says: "Once discussions came to micro, company level, then the big companies, with big exports, made it clear that things were bad—and then discussion became rather reasonable."

Being "rather reasonable" is what Japanese unions are famed for: they are being copied in the US and the UK. At Fremont, just south of San Francisco, the joint Toyota-General Motors "New United Motor Manufacturing Inc." car plant, the United Auto Workers have copied Japanese union attitudes and got jobs back for 2,500 members following a shutdown in 1983 when the then wholly GM-owned operation was swamped with disputes and a huge 20 per cent absentee rate.

That is very similar to what happened at Hitachi's UK subsidiary at Hirst, a bleak industrial estate just over the hill from the Rhonda Valley. There, a General Electric Company/Hitachi joint venture suffered low productivity and low quality output—until Hitachi took over in 1984, agreed with the electricians' union to operate a single union deal (to the

fury of the other unions, issued identical blue jackets to everybody, tore down the status barriers, put rousing mottos everywhere: "We are one" and the Hitachi grand motto—and became terribly efficient.

Japan's employers know when they are on to a good thing. Takashi Kashiwaga, Hitachi's board member for personnel, emphasises the unity of interest and the dislike of management for Western-style flexibility: "We here in Hitachi think that lay-offs are bad. It is not that our lifetime employment system is mandatory—rather that management and unions together evolved a practice of avoiding lay-offs. The mobility of human resources is a Western concept: here the concept is to make best use of the resources we have."

Japanese workers very often depend on their enterprises for more than just their jobs: they depend on them for their pensions, for medical care, for housing and for many social activities. (Toshiro Nishiguchi, researching Toyota's labour relations, noted that part of the young managers' work was organising free-time activities for employees who were placed in their educational peer groups. He quotes a weary young manager saying: "On Sundays I have to go to work, dragging my tired body, to do folk dancing with our young ladies. On such occasions I often feel myself foolish and pretty vacant. But I must do it with patience because the primary job of a manager is to improve the morale and atmosphere of the plant.")

It is in part because of this warm embrace—Ronald Dore calls it "welfare corporatism"—that Japanese unions simply do not act like their Western brothers. When the two cultures meet, the effect is sometimes comic: at a Ford union officials' conference in Hamburg in April, Hayato Ichihara, president of the union at Mazda (which Ford is in) was treated with a mixture of awe and horror by his fellow delegates as he unveiled his "vision of industrial harmony" promoting a creative contribution to automotive culture.

Mazda is to establish a plant outside Detroit in 1987: Ford sees the linkage as a way of Trojan-horsing in Japanese industrial relations to its industrial culture. Mr Ichihara would, many of the delegates thought, soon be the enemy within.

At the same conference, the British Ford negotiators presented a report on the UK emphasising the effectiveness of strike threats and pay deal victories: Mr Ichihara and his colleagues smiled benignly, as if it were merely an example of quaintness, on a par with haggis, Jimmy Airlie, the (Communist) UK engineering union official who leads negotiations with Ford, hardly seemed on the same planet as Mr Ichihara: but another British union

official did confess that: "We would like to change, but the trouble is we've got so much political baggage we can't get rid of."

The basics of the Japanese system are unlikely to change: indeed, the movement in the West is towards enterprise unionism, rather than a Japanese movement towards industrial or craft unionism. Its crucial accompaniment is economic success; and there are now worries being voiced that a persisting high yen may shake lifetime employment, thus threatening the basic bargain. But for the present, the lesson for unions looking for a future is clearly this: if capitalism works for them, it can also work for us—to the point where them and us are one. And we, as Hitachi would say, are one.

### Workout campaign

The same union conference at which Mr Ichihara so offended Western sensibilities was attended by representatives of the Industrie Gewerkschaft Metall, the 2m-strong West German engineering union, the most powerful in the world. IG Metall members work in Ford Germany: they are also on the board. One of the main reasons why the European Ford unions cannot formulate an effective policy is the tacit but powerful opposition of IG Metall to moves they see as dangerous to the company and their position in it. An International Metalworkers Federation official attending the event said: "The Germans are the good part of the European company. The German unions know this and are keen to keep pole position."

That is so. The German union-management relationship is under strain now, but you have the feeling that it can bear it. Also, the level of hostility expressed towards the Kohl Government is a little—by international standards—overdone. The steeply rising unemployment curve shocked the unions and the Kohl Government, often under prompting from its liberal partners, has gingerly trimmed a few union sails. But the central social democratic basis of the state is yet intact: as with the Japanese unions and managements (and many who know both countries remark on the parallel) the social partners deem that it is more to gain by hanging together than hanging separately.

"Social equilibrium and social stability are the most important elements of a political infrastructure," says Monika Wulf Mathies, leader of OTV, the public service workers' union. This, perhaps, is incontestable in all countries, but you would not hear it from (say) a British, French or Italian union leader. The shared concern, still (like Japan) to overlay the

Continued on Page 20

## NOT EVERYBODY SWITCHES OFF WHEN YOU MENTION UNEMPLOYMENT

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desolation of a self-induced defeat with social peace and material success still operates: the mixed economy still functions, and the main actors still have the big parts.

Bernd Heinemann, a senior official in the Bundesvereinigung des Deutschen Arbeitgeberverbände (employers' association) says: "Here the unions have a stake in the collective bargaining process. We need strong partners, so that agreements can be honoured at all levels." The strength is only in part at national level: more important, however, is the plant level relationship, where the co-determination works council system, which puts workers on the board and ingrains consultation into the industrial process is enshrined in law. Says Mr. Heinemann: "The workers council leaders are a little like the princes of the old independent German states. They are more powerful in their plants than the national union leaders. The relations at plants with workers' councils function well, independent of the relations at national level."

On the Thyssen supervisory board, Hans Mayr, president of IG Metall, sits as first deputy chairman; Karlheinz Wehls, a roll turner, is one of the two deputy chairmen. Robert Baumann, a safety foreman, Kurt Kistner, a cost account clerk and Herbert Mosel, an electrician, are board members, as are three union officials. Mr Mayr and Hans Gert Woelke, executive board member for personnel, talk often and openly: recently, Mr Woelke pointed out to his nominal superior that the union was enforcing the same hourly rate in the group's Emden and Hamburg shipyards made life difficult in a fearfully competitive market. Mr Mayr said there was no chance of changing policy: the conversations will continue. "Perhaps," says Mr Woelke self-deprecatingly, "the example of the shipyards is not a good one. Even if we halved the wages we would not be able to compete. South Korea (the main competitor) now functions almost as a military force."

Both men agreed, however, on their opposition to the Government plan (presently postponed) to increase representation of managerial level employees and non-unionised minorities on works councils: a Liberal (FDP) initiative which the Government majority party (CDU) had half-heartedly pushed. "If it were changed it would make my job more difficult," says Mr Woelke; "we would have two groups on the board competing for representation and influence."

Over in Essen, at Thyssen Industries, Werner Bartels chafes more obviously against the restraints but accepts the system: "I have to get agreement from the unions for change: it's sometimes very difficult, sometimes very expensive: over the past three years, we've paid Dm 240m in compensation for lay-offs. But I wouldn't like the US system—I know it well, it's sometimes much more expensive."

Down at plant level, at Thyssen Industries' Hülse, Hille machine tool plant in Witten, Heinz Dörmann, the managing director, is categorical: "The unions are looking for profit, like the management, because they know profit is necessary to give jobs. If we have to fire people, the works council knows it five months before and know why."

A shared belief in the necessity of profit, a shared memory of, or grounding in, recent trauma and thus a deliberate emphasis on bar-

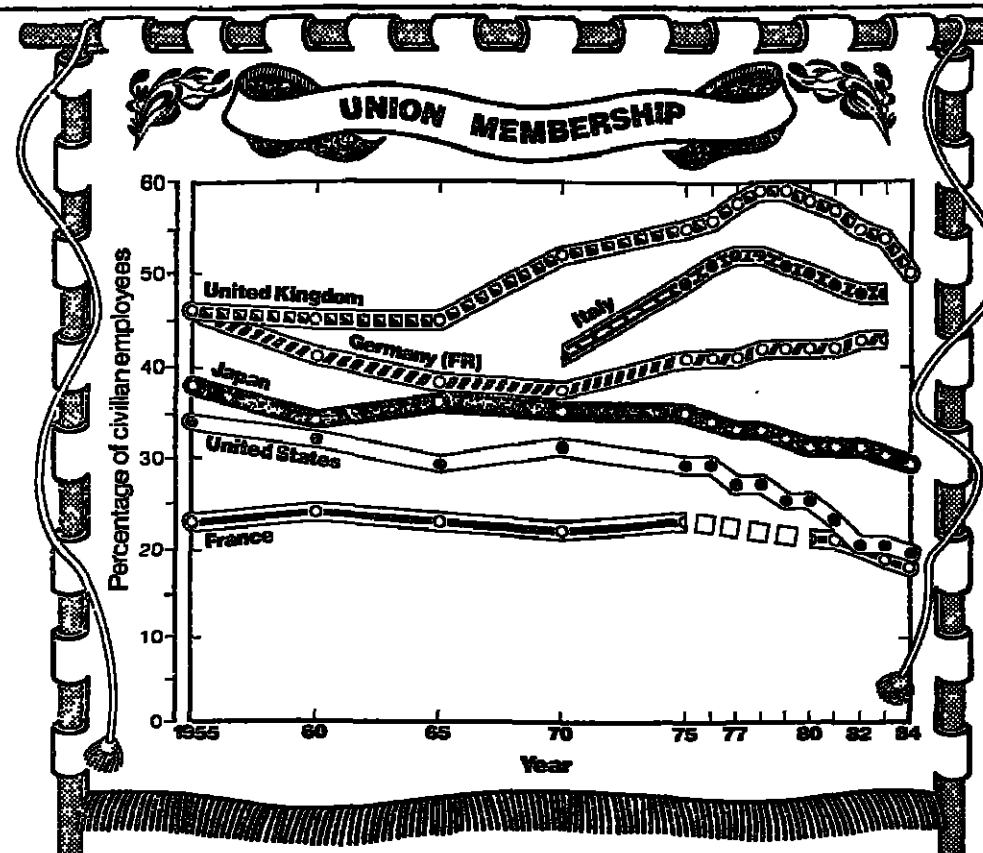
mony and stability, even a shared contempt of less well ordered, less successful nations—these really do cross the labour-capital boundaries in both West Germany and Japan. Both are seen as models. It is clearly nonsense to say that others cannot construct something similar, because both these systems have been constructed, rather than being a timeless part of the national wallpaper. For the foreseeable future, they will survive: but the internal and external pressures which cause them to be formed may not be felt sufficiently strongly elsewhere to make them wholly exportable.

### Question of balance

But the fly in the ointment in both countries is, for employers and governments in one way and for the unions in another, the fear of an end to their internationally enviable consensus because of domestic opportunities on the part of one side or the other. Wulf Mathies, in common with almost all trade union leaders in West Germany, is deeply hostile to what she sees as Kohl's imitation of Reagan—and Thatcherite—economics. "In developed countries a new poverty is appearing, creating rivalry between those who have work and those who have not because there will always be a person who is able and willing to take the most miserable job just to make a living. The denunciation of the Government, which reached a climax at the Deutsche Gewerkschaftsbund (union federation) conference in June, saw Norbert Blum, Labour Minister, I G Metall member and well to the pro-union left-wing of the CDU, get booed and whistles when introduced to the conference. It also saw a vocal minority actively and openly to support the opposition Social Democrats in next January's general election. Ernst Breit, the DGB president, told the congress that the Government's proclaimed "turning point" (wende) in economic management was "the work of con-men. There are social engineers at work here against whom we must sell our might... and in the gears of neo-conservatism! That would be a badge of honour for us."

This causes great anxiety among employers and on the Right. Alfons Mueller, on Mr Blum's wing of the party and with its base in the Catholic Workers' Association, a strong supporter of co-determination and of unions, is particularly concerned. "I'm really worried that the socialists will gain more and more influence in the trade unions and that they have more and more influence on the SPD. We have to think how this can go on—if the DGB unions continue to act in this way, and become better at attacking the Government than the SPD, I don't know if it will come to a split, but I do hope the DGB realises the danger of working within a united movement." And he adds, significantly: "The co-operative nature of the modern German system was a result of the Nazi experience and the problem is that the young officials, and the young company executives, don't have these memories and don't have the same care."

Rheinhard Ebert, head of the DEA's labour market division, believes that the unions are in a quandary constructed of their own success: "They have done a lot for their members and helped to produce wealth. Now they must look for a different basis on which to motivate workers to join and continue to support them. Some of the political actions must be seen in this light: they have been taken to motivate members. But they



are speaking more to themselves than to others."

Japan's unions do not have mass unemployment to fuel their dissatisfaction: and the powerful plant union leaders, even less beholden to national union structures than the "state princes" of West Germany, remain consensual and pro-company—so long as the companies continue to deliver full employment, the most carefully policed part of the industrial bargain. But they do have alert, ambitious left-wingers in the national union structure who are pushing for greater unity and greater militancy; among them, Hiroshi Takahashi, head of Sohyo's labour policy division, who proclaims a turning point in union wage-push tactics. Now that we're moving towards service oriented industries, the unions there are playing a major role in wage negotiations, moving away from the dominant role of steel and manufacturing unions. The Nikkeiren employers group concedes that wage levels in services—NTT and railways, for example—were above the average.

Mr Takahashi, typically, appeals to a global view in his criticism of the softness of Japanese enterprise unions: "Because Japanese unions are company level, they are open to being persuaded that things are very bad when the conditions are adverse—but when times are good, the employers simply say nothing, and the unions don't take advantage. The employers look sourly at this, and grumble, in exactly the same way as their German counterparts, that the left-wingers are getting too powerful. But, also like the West Germans, they continue to believe that the enterprise level unions will retain the all-important pragmatism: and in Japan at least, the politicisation of unions is not obvious."

In West Germany clearly, in Japan more ambiguously, there are signs that the balanced corporatism of the post-war period is meeting large tests, and that the power of the unions is under some question. Just as some Western unions are seeking to emulate them, so they are voicing sharp doubts about the advantages of incorporation. What remains, however, is evidence that the corporate model is more or less intact even while much of the advanced world has

retreated from corporatism in the name of liberalisation and efficiency.

### Main alternative

There is always "on offer" in the labour movement, an alternative to incorporation or oblivion: victory. Victory variously defined as anything between a proletarian syndicalist revolution which displaces the ruling class to a state where the unions have a continuous hegemony over industry and society.

Of the advanced countries, France, Italy and in a rather different way Britain have, since the war, exhibited the strongest interest in such a route. In France, the biggest union confederation, the Confédération Générale du Travail, has throughout its history been largely inseparable from the French Communist Party (PCF); even now, where the distance between the industrial and political wings is greater than before, Communists dominate its ruling councils and always speak from a script they compare to the present incumbent, Henri Krasucki, is also a member of the party's central committee. The PCF, a flirtation with Eurocommunism in the mid-1970s apart, remains attached both to the Soviet Union and to class struggle: when its militants engage in industrial strife—as at Renault last autumn, and in the 18-month occupation of the SKF ball-bearing plant in Ivry ending last June they are routinely engaged in pitch battles against the police, even against other (non-CGT) workers. When the occupation of Renault plants at Le Mans and Chalais-le-Roi ended in mid-October last year, Pierre Bérégovoy, the Socialist Finance Minister, told the CGT that "its current loss of influence can only continue if it keeps on agreeing to serve as an instrument of the Communist Party."

Mr Bérégovoy was not being particularly controversial: George Marchais, the now embattled PCF leader, has steadily put pressure on Mr Krasucki to use the CGT as a battering ram against the Government from which, since June 1984 the Communists have been absent and whose policies the PCF saw as class treachery. He was also right about the influence of the CGT's admitted membership has declined from 2.35m members in 1976 to 1.8m in 1983. But no one outside the union believes the figure for the steel and mining industry employers federation calculated the 1983 figure to be 880,000, falling to 635,000 in 1984. And in 1985, the CGT affiliate organising the 150,000 navy officers referred to its parent body as being "reduced to less than 800,000."

The revolutionary route, even at a time of mounting unemployment under a Government of the moderate Left was being deserted in droves. Aline Touraine, one of the best known of France's sociologists, says that "the tragedy of French trade unionism is not its radicalism but its constant subordination of social struggle to political strategy. From that flows its feeble capacity to manage industrial conflict. From that comes the strong grip of the Communist party on the unions."

Some lessons have been taken. The CGT, in common with all other union centres, broke with tradition and gave to guidance to its membership on how to vote in the March elections. But the lessons have not gone too deep: Mr Krasucki, and all other Communists on the CGT executive, signed appeals to vote "PCF" in a personal capacity.

The Italian unions suffered a solar plexus blow when, in the midst of a major strike at Fiat in Turin in 1980, thousands of workers took to the streets to demand a return to work. Says Angelo Gennari, an official of the Christian-Democrat-inclined CISL union federation: "After the Fiat strike, the union veto on change was removed. It had an immense psychological impact. For the first time for 15 years, organised workers found another force organised against them."

The defeat of the referendum on the reduction of the scala mobile (automatic wage indexation system) in 1985 was a blow for the Communist led union federation, CGIL, (the largest) and for the Communist Party. Carlo Petrucci, of the Confindustria (employers association) says that "this showed an increase in the maturity of the

workers."

An index of the change is that the CGIL, itself—unlike its Communist Party-led equivalent in France, the CGT—is willing to roll with the punch.

The unions retain their social partnership role: in Italy, as in Germany, a common revisionism from the Fascist period still gives psychological support to an ideology which lays stress on strong and independent bodies. Indeed, the recessions has seen a strengthening of national level Government-employers-union negotiations over issues like deregulation of Italy's labyrinthine labour law framework while at plant level, negotiations over increased flexibility and productivity have been pushed along by managers.

Cesare Annibaldi at Fiat emphasises that the company has always, still does, negotiate changes (though not the decision to change) with its unions—though its unionisation rate is down to 35.5 per cent from 40 per cent in 1980. He concedes that "in the past, there were some plants where the power of the middle managers compared to shop stewards was not as it should have been. Now, he says, the position is as it should be."

In the 1980s, the automatic (arrogant?) assumption that workers were disciplined into political camps by their unions has suffered many knocks, and have receded: the future of Italian unions, assured for the foreseeable period ahead, is nonetheless likely to be more modest than in the 1960s and 1970s.

### View from UK

Britain has never had a powerful Communist Party: in

part for that reason, in part because the dominant left party, Labour, has never felt it necessary or been able to make the kind of theoretical discrimination between revolutionary and social democratic roads that the German SPD and the French socialists have, radical syndicalism has remained a strong strain within the ranks of a Labour movement routinely, before the 1970s, caricatured as more methodist than Marxist, more earthy than lion. That strain was in the 1980s, most ably articulated by Arthur Scargill, elected president of the National Union of Mineworkers in 1982; and the 1984-85 miners' strike, in which the "Here We Go" chant lifted from the football terraces expressed, in the heady early months of the strike an apparently endless ambition of the aroused vanguard of the working class.

It was right about that: the miners' strike was the longest, bloodiest, most bitter strike since the (miner-inspired) general strike of 1926. But he was wrong about it radicalising the Labour movement. Instead, it forced a reluctant Neil Kinnock, the Labour leader, privately, then (after the strike was over) publicly to draw the line between gradualism and the strategy of the coup, between reform and revolution—a service for which much thought not ally of the Labour Party seemed grateful.

In the wake of the strike, the Labour Party and the unions both saw a general movement to the right in their governing bodies and policies, consolidating a movement dubbed "new realism" which the now retired TUC general secretary Len Murray launched in 1983 after Labour's slaughter in the general election—but which it took the most obvious object lessons to weld into place.

The revolutionary road, then, appears to be getting rockier. No major figure in Italy or the UK now speaks in the accents of the 1970s radicals: and in France, those who do appear to be speaking from a script they find impossible to put down. In none of the advanced countries does there exist a persuasive model for the future which is, as it has been understood for the past century, revolutionary.

### View to the future

Is it then, a slow decline to oblivion for those unions in the West which have not found some corporate support? Not surprisingly, exactly this perspective was put by a British miner, sacked during the strike and now turned student, to a seminar in the north-east city of Durham. "I think unions are finished. I just don't see any future for them under capitalism."

His pessimism—or, to put it in reverse, the optimism of those who believe and wish that that decline is terminal—is presently excessive. But it is sure that those union movements faced with unfriendly Governments and tougher bosses are finding it hard work re-establishing a social and industrial base on which their futures as major social actors can be guaranteed.

In France, unions are seeking to make themselves more amenable to a modern world which they see passing them by.

One way is de-politicisation: it has been evident at least since the 1970s, that the strong political orientation of the French unions has been an albatross: and the probable gainer has been the non-political Force Ouvrière which claims a rise in membership from 837,000 in 1975 to nearly 1.2m in 1984. The most articulate exponent of a new route for the unions has been Edmond Maire, leader of the Confédération Générale du Travail, a socialist whose support for the Government helped the CGT's membership fall from around 1m in 1975 to around 850,000 in 1985. Mr Maire has, especially since the March defeat for the Left, pushed his own brand of "new realism" which sought real emancipation through collective guarantees and social security, is running down.

Mr Maire's redefinition depends on the perception, common to others in other countries, that—as he says—"the historic dynamic of the workers' movement, which sought real emancipation through collective guarantees and social security, is running down."

Enge progress has been made in this area, so that while we must defend these gains in collective bargaining and extend them to those who don't have them, still no longer sufficient motivation for transforming movement (une action de transformation). On the other hand, the change in the nature of work is an essential part of the new trade union perspective. This is wholly new, in that it puts the individual back at the centre of the union.

From there, Mr Maire moves to proposing several highly revisionist theses—among them that "the company appears to be the main location of wealth creation"; that workers have a "double role" as producers of wealth and as union members; that "achieving a financial result which allows a company to survive is not specifically a capitalist function"; and that "we don't seek the total abolition of the private ownership of the means of production, nor do we wish the disappearance of market relations."

This philosophical pragmatism may be only a rationalisation of what happens, naturally, in most enterprises anyway. At Moot Hennessy, Alain Chavallier notes with pride that the company received an award (one of the judges was Edmond Maire) for the way in which it observed the (socialist) Government's labour legislation. Yves Benard, Most, champagne workers are between 30 and 40 per cent unionised—double the French average—and he talks of a "long tradition" of union-management co-operation—"this tradition means that the representatives, even the CGT, take into account the problems of the company. Our agreement on flexible working was signed by all the unions—though the CGT probably signed it against the advice of their national leaders. But the CGT has that attitude because of the 50 years of social dialogue behind us."

British agonising has been less elevated, and perhaps the

problem is less acute. In gross terms it certainly is: where the lowest estimates put France's unions at around 13 per cent of the working population, few would seriously dispute that the UK unions organise less than 40 per cent, and conventional figures are around 45 per cent. Throughout the Thatcher period, increases in real wages have remained consistently ahead of inflation, leading to a schizoid response from Government which veers from proclaiming that workers have never had it so good to exhorting them to have it less good for the sake of international competitiveness.

Many sectors, heavily unionised in the better years, remain so now with few problems. John Kerslake, general manager of Barclays personnel division, says: "We respect unions: we see them as part of the representative structure of the bank and we're certainly not out to clobber them. They generally show a high degree of understanding of the pressures and the working of the industry. We wouldn't really want to develop enterprise unions: the current position is workable for both sides."

But in the areas where unions exercised a powerful monopoly hold on their industries, British employers have proved that who dares, wins. The steel unions were broken after a ten-week strike in 1980: the civil and health service unions achieved little in their prolonged disputes in 1980 and 1982; the miners were smashed in 1985; even in national newspapers, the drive for new technology and higher profits achieved success as a new newspaper, Today, introduced "real" news printing (cutting out typesetting by printers) and as Rupert Murdoch's News International continued to produce a print union newspaper behind police lines and barbed wire.

Most unions are attempting an accommodation. At one extreme, the electricians union, the EEFU, has Japanese-style trade unionism, pioneering single union, "no-strike" deals which promise industrial peace for recognition and consultative councils: their main successes have been in Japanese-owned subsidiaries, and they have found followers in the engineering union.

In the centre of the movement, John Edwards, the clever new leader of the General and Municipal Workers echoes Edmond Maire in identifying individualism as a horse to ride: at his conference in June, he showed his members' figures forecasting relentless employment decline in their best organised sectors, and proposed a campaign to push unions as champions of individual rights—eschewing self-interested special pleading in favour of real changes for real members.

On the left, Ron Todd, leader of the country's biggest union, the Transport and General Workers, acknowledges that the ground has shifted irreversibly and that unions must develop "the commitment to make sense

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Continued from Page 20

of the new forces—among which he counts “the amazing power of the consumer” have acquired to change their tastes and demands across a world market.”

But the unions, Right and Left, remain unambiguously attached to the Labour Party, 80 per cent of whose income they provide. It no longer promises them, as it did in the early 1970s, a union-dominated Labour future: indeed, Neil Kinnock has sought to impress upon them that a future Government which he headed would retain the individual rights legislated in by the present Government, and would pursue what amounts to an anti-inflationary incomes policy irrespective of their putative opposition. But it holds out the hope, at least, of lower unemployment, a return to a corporatist approach, a bolstering of union power at the workplace—certainly enough, in hard times, to retain the loyalty of the union leadership.

Some see the TUC's influence on the relationship as a mistake. John Lyons, leader of the power engineers and a recent convert to the Social Democratic Party, concedes that the TUC should and anyway will retain a “special relationship” with Labour, but insists that “it should enter into discussions with other parties in the country which form a future Government, or be part of a future Government. The relations will not be the same as with the Labour Party, but it is the TUC's job to influence thinking about the economy, industry, employment and industrial relations legislation in any party likely to take part in the country's future Government.”

The battleground, then, is corporatism versus liberalism: the first promises, and already gives, unions a TUC's influence is at best ambiguous about it. For the unions of France, Italy and Britain, the search is on for a corporatist which encompasses the “new forces.” Ron Todd and others like him unambiguously recognise, and convincingly promise, a more efficient delivery of the unions' side of the corporate bargain.

There can be no certainty as to the outcome of the unions' strategies. Says Colin Crouch: “In those countries where there is a strong legacy of successful tripartite co-operation, the unions will probably be able to use that legacy to ease some of these dilemmas, and they will face little pressure for attempts by employers to marginalise them. But in countries lacking such traditions the unions' future will be extremely difficult. Despite the increasing integration of the world economy, there is likely to be a divergence in patterns of industrial relations in Western Europe.”

### The US

The United States is another case apart. There, unionisation is down to French levels—around 15 per cent—but the unions lack the corporate support which still permeates large parts of the French industrial and political establishment.

The post-war industrial relations settlement built on New Deal and wartime policies which were supportive of unions and collective bargaining. Until the 1980s, unionisation appeared accepted as part of the American way in the industrial states.

There were, though, always major companies which took the non-union route: IBM is the most famous, but also Motorola, Sears Roebuck, and Delta Airlines. From the 1980s, new companies, and established companies with weak unionisation, increasingly adopted “human resource management systems” which cut out or by-passed union-dominated collective bargaining by using direct communication with workers, increased (above union minima) pay and enhanced status for supervisory staff. It worked: the unions, mostly organised in the AFL-CIO confederation, did not show any corresponding innovation in their bargaining and organisation strategies, and were progressively corralled into their northern big-industry redoubts. By the recessionary late 1970s, they were unmistakably in dangerous decline.

Matters have not improved. The Reagan administration, while its head occasionally likes to recall that he is the first former union president (of the screen actors' guild) to make it to the White House, has been unrelentingly hostile to organised labour. It solved an air

traffic controllers' strike by arresting the strikers, destroying the union. It made a series of appointments to the Department of Labor and to the National Labor Relations Board who were openly inimical to unions.

Further, the industrial redoubts were frequently in trouble, and have developed a style of bargaining known as “concessionary” or “give-back” bargaining in which unions only retained their organisation by agreeing to mass redundancies (often large), wage cuts, or wide-scale changes in work organisation, often by lengthening working hours in some cases, as at General Motors, new Quality of Working Life programmes have been instituted with union support: in others, they have contributed to union weakness.

In an important survey of “US Industrial Relations in Transition,” Thomas Kochan, Robert McKersie and Harry Katz argue that “we believe there is a central contradiction in the current operation of US industrial relations. Leaders from all parts of society are calling for an expansion of co-operative efforts at the workplace. They are also asking union leaders to support these co-operative efforts and to continue moderating their wage demands. At the same time, the dominant trend in strategic business and industrial relations is toward making the highest levels within firms to shift investments and jobs to nonunionised settings. Moreover, Government policies are not encouraging the movement in which the labor movement can feel secure about its future as a viable force in American society.” But where labour is still organised as in the Detroit car industry—it is powerful, and it produces and sustains a rich culture. The Ford Rouge plant in Detroit is such a place.

It looms over south-western Detroit, a mass of smoking chimneys, railroad tracks and factory after factory. The sprawling 1,100-acre Ford Rouge complex is more like a natural phenomenon than a manufacturing plant. It seems to move to a rhythm of its own, sucking in iron ore, labour and other raw materials at one end, and pumping out cars at the other. It is inconceivable that the stroke of an accountant's pen could bring this enormous industrial machine to a halt. But bit by bit that is what has happened.

Henry Ford first suggested building a fully integrated manufacturing facility in 1918. The idea was to make all the components for a car within a single complex. And it still has some of the trappings of the past: a power station which generates enough electricity to serve a city the size of Boston; over 100 miles of railway track and 16 Ford diesel locomotives. But gone are the two iron foundries, the battery plant, the tyre fac-

tory along with transmissions, radiators, and electrical parts. “We constantly face the threat of work being transferred elsewhere—outsourced to the company elsewhere in the US or abroad. But Ford's initial idea was insouciant and ironically that is what General Motors have done at Buick City, and Volkswagen at Wolfsburg. But the company seems to be happy to let the Rouge go,” says local union president Bob King.

Mr King's Local 600, the United Auto Workers organisation in the area once had a membership of 30,000—the army of people who worked in the Rouge in the 1950s and 1960s. Now after automation and decentralisation, the Rouge employs just 16,000. In the past eight years employment fell by half.

Since 1982 when the company came to the bargaining table looking for concessions the union has been treading a tight rope.

“We wanted to cooperate then and we did, with a wage freeze, profit sharing, greater flexibility and the like—and we are prepared to hold to our side of the bargain in the future, we have to be flexible. But we can never be sure that the company really wants to hold to their part of the deal,” says Mr King.

While urging on union members the new company values of “people, products and profits,” the company's management still turns all too easily to the threat of “outsourcing” to get what they want in industrial relations.

Nevertheless, Mr King admits some things have changed for the better. In a room down the hall from his office, union members were tapping away at word processors on a company-sponsored training course. According to Mr King: “That kind of thing would have been unimaginable eight years ago—the whole company training programme since 1982 has been enormously popular.”

There is also greater involvement and information than there used to be. It is now much more common for the company to open up its books. And there has been investment in the Rouge plant.

In the largest single plant conversion in the company's history the Dearborn engine facility was turned into one of the most modern in the US, at a cost of \$600m. The outlook for workers there looks rosy. But it stands cheek-by-jowl with plants which have not been much changed since the Second World War.

“I do not think the union is going to split into two groups—one made up of the high productivity workers in modern plants—and the other drawn from workers in older plants, threatened with closure. The line of solidarity is too strong in the Rouge,” says Mr King.

Nevertheless, the union has changed in the past few years. According to Mr King, profit

sharing is here to stay, as is a willingness to contemplate changes to working practices, and job classifications. The union has also recognised the need to reach out beyond the Rouge to maintain its base. Of the local membership, 2,000 are health workers, organised through a membership drive which last year netted the national UAW a further 30,000 new members.

“We have to be flexible, to be able to respond to the different challenges that the company is throwing us. We cannot be tied to the old rules of the past about how a union should behave.”

But Mr King emphasises that flexibility does not mean capitulation. “The good things that we have now—like the national training programme, and schemes to guarantee the income of laid-off workers have not been bright ideas suggested by management, they have only come through hard negotiation, and the union showing its strength.”

And the uneasy truce between union and management, going back and forward between conflict and co-operation is likely to continue.

After two years of good profits there is a growing sense in the Local that the time of reckoning has come. The concessions demanded of the union in the early 1980s still rankle, and according to Mr King the Local's members want to see whether the company will live up to its side of the bargain, by investing in the Rouge and lifting threats of outsourcing.

“You can have as much training, employee involvement, protected employee programmes, and profit sharing as you like—but it is no good if you do not have a job.”

“The company does give us more information but there are tremendous threats facing this industry over the next 10 years, and we have this constant worry that the company are not really addressing that issue honestly with us. It is all too possible that in 10 years' time the Rouge will be just another assembly car manufacturing elsewhere.”

People in the area talk of the Rouge as if it has a personality. Though a young, progressive union leader, Mr King admits to a fascination with the power of the ageing industrial giant. He started work there in 1972, turning down a place at post-graduate law school to take up a Ford apprenticeship. For the chance to work in the midst of the Rouge.

### Seeds of resurgence

If anyone wants to know how the unions might come back, they should come to the Rouge, for as Wall Street goes into its daily frenzy, politicians squabble in Washington, and Ford accountants check the books, the Rouge thrives on. It is hard to believe it could be different. As one union member put it: “It would be like watching the Grand Canyon.”

The unions are, of course, trying to recover some ground. The AFL-CIO has formed a high-level committee on the Revival of Work, whose second report, in February 1985, recognised that “unions now face employers who are bent on avoiding unionisation at all costs. The committee estimated employers spent \$100m annually on doing so and who are largely left free to do so by a law which has proved impotent and a Labor Board that is inert.” It somewhat optimistically saw some “seeds of resurgence,” and called for a range of improvements and changes of attitude, the most among which was to abandon the sledgehammer, everybody's-the-same approach in favour of “multiple models for representing workers tailored to the needs of different groups.”

David Schechter, an AFL-CIO economist, says that “one way the AFL is adapting to changed demands of membership is to offer them a new credit card service for members at a 14 per cent interest rate.”

And John Zahusky, a collective bargaining analyst at the AFL-CIO, reflects that “this in a sense is moving the unions back to some of their older roles as friendly societies, giving members direct benefits rather than just trying to represent them through collective bargaining.”

In the US, union oblivion is frequently talked of as not only possible, but inevitable: the unions are still on their mettle to prove it otherwise.



Ron Todd of Britain's TSWU

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#### Will new jobs be beyond the reach of unions?

Firms with more than half their workforce organised in unions will show net job growth of only 2.8 per cent, less than one tenth the average growth for all firms.

Though non-unionised firms will have only an average employment growth, they will be far less prone to job losses. Non-unionised firms make up 53 per cent of the sample but only 29 per cent of the firms projecting job losses.

In contrast, while a quarter of firms have more than half their workers in unions, they make up 42 per cent of the firms expecting to shed labour. This trend is most marked in Britain where strongly unionised firms make up half the sample but account for 90 per cent of the firms planning to cut the labour force.

Unions are underrepresented in areas of employment growth. Service

employment will expand more than manufacturing in every country except the US. Outside America services will produce net employment growth of 34 per cent compared to manufacturing growth of 4.75 per cent.

But 63 per cent of firms with more than half their workforce unionised are in the manufacturing sector, while 73 per cent of service firms are either non-unionised or have less than a quarter of their workers in unions.

Small businesses will be a major source of job growth but 74 per cent of them are non-unionised. In the US 88 per cent are non-union, in France 82 per cent, Japan 80 per cent and Britain 65 per cent.

Only one in 10 small businesses have more than half their employees in unions.

New technology will be another source of job loss, according to the poll. But unions make very little difference to firms' plans to introduce new technology. Just over a quarter of the firms introducing new technology have half their workers in trade unions. Workers in firms which are heavily unionised do not show a marked resistance to technical change. Across the sample 21 per cent of firms said their workers resisted the introduction of new technology, but only 19 per cent of

heavily unionised firms reported resistance.

Will unionised firms establish ways to involve their workers in decision-making outside normal collective bargaining?

Forty-two per cent of firms say they do or plan to involve their workers in production decisions through meetings and discussions outside the normal trade union channels. Joint consultative committees of some kind are most common in Japan, with 68 per cent of firms using them, followed by 62 per cent in France and 52 per cent in Britain.

One third of these firms say that these new channels of communication will become more important than negotiations with trade unions. Only 19 per cent of the British employers adopting this approach to industrial relations say it will outweigh trade union bargaining.

Are unions the source of pay problems?

Japanese employers think that the industrial relations climate will be the most important factor influencing employment there in the next two years. Sixty-five per cent of Japanese employers say this would influence

employment compared with a low of 16 per cent in Great Britain.

Only one-fifth of employers say that union strength would affect pay within their firm, though 47 per cent of the firms surveyed are unionised. Paradoxically, although Japanese employers are most worried by the industrial relations climate, only 5 per cent think that unions will affect pay within their firm, compared with 15 per cent in France and 16 per cent in Britain.

Given the unions' low influence in British pay negotiations, it is not surprising that 82 per cent of British employers think that another round of trade union legislation would be unlikely to help in maintaining or increasing employment.

Among strongly unionised firms, 64 per cent think that labour costs are a factor which will influence employment, compared with an average across all firms of 58 per cent.

In West Germany, 48 per cent of firms say they think an incomes policy would help to boost employment, compared with an average of 12 per cent elsewhere. British employers also show strong support for a new incomes policy: 59 per cent say they would support a new agreement between the Government and unions, though only 9 per cent say they think this would generate more jobs.

# 9

POLITICS

## A 'victim class' caught on the path to progress

THE EXPRESSION of concern over unemployment is the necessary component of political rhetoric of our days. At the very lowest, it is the tribute that vice (or policy vacuousness) pays to virtue (or remembrance) of full employment past. Of the major industrial economies, only Japan does not suffer from high, structural unemployment: only the US, with an unemployment rate at 7.1 per cent has actually reduced its jobless.

The big West European states, especially the UK, are caught in its grip. Much of the agenda of international policy formation derives from this concern. The Tokyo summit in May 1986 provided a forum for further pressure on Japan and West Germany to reflate in order to provide jobs in the Mezzogiorno. The European Commission's debates on lowering the barriers to market freedom within the Community are couched in the language of labour market efficiency designed to create employment.

Debate on the immorality of South African apartheid swirl round the rock of the objection that effective sanctions mean loss of jobs in the industries of its trading partners. Government ministers, including Prime Ministers, fly about the globe to act as super salesmen; and women) so that they may announce that their timely

intervention with the king of her or their special relationship with the president of there has created or saved a thousand jobs among their own voters.

The expenditure on employment measures, and the inventiveness of government responses, has been unparalleled in history. In part, this is because all Western European countries had adopted social insurance and other welfare programmes when unemployment was seen as a largely frictional and residual problem: now, these entitlements are proving hugely costly to service. No government can afford simply to pay the benefits and wait for the day—relatively distant in some cases—when demographic factors rescue them: all must actively intervene in their labour markets to make work, raise the training level of the unemployed and encourage new relationships between public provision and the private sector.

It is not a movement which can be much distinguished on political grounds. Tony Hubert, a researcher at the European Centre for Work and Society in Maastricht, says that “it is difficult to ascertain differences between so called right-of-centre and left-of-centre governments in not only the amount of public finance they have devoted to this field but also to the changing nature of their approaches.”

Two radical political figures of the west in the 1980s have been conservatives: Ronald Reagan and Margaret Thatcher. “I believe,” said Mr Reagan in January 1983 in the second year of his presidency, “that we have started government on a different course, different than anything we've done in the last half century since Roosevelt began with the new deal.” Five years into her premiership, Mrs Thatcher said that “I believe that five years ago the British people made me Prime Minister primarily because they sensed that socialism had been leading them a life of debilitating dependency on the state when what they really wanted was the independence and freedom of self-reliance and responsibility.”

The chart gives some of the main programmes in the four big European economies: most of these have been initiated, or at least greatly extended, in the 1980s. Taken together, they indicate a huge intervention into a world—the labour market—once largely unregulated: it is an irony that this very great expansion of the state has taken place against the background of a rightwards shift (at different times and speeds) in the politics of all the major industrialised economies.

### Reagan & Thatcher

Though both politicians, especially Margaret Thatcher, are controversial and at times divisive figures—particularly, in recent times, on foreign policy issues—they have seen under their leadership the development of a reluctant consensus on at least some issues of their domestic policy: and nowhere has this been more evident than in the employment field. In the US, and more particularly in Western Europe where the labour market has been more tightly regulated and structured, the rhetoric of free enterprise, individualism and anti-statism has been ingested not just into political debate, but into policy formation and even into language and programmes of opposition parties.

It is the Left which has felt the heat most over the past few years of unemployment growth, the left which has made, or has been forced to make, the largest change of ground. In none of the six major advanced countries does a party of the Left hold power—even in Italy, where the socialist Bettino Craxi is Prime Minister, the Right has the largest share of the governing coalition; and this hegemony of the Right co-exists with, and in part because of, a groping bewilderment on the part of the Left as to what it would do with the economy in general, and the unemployed in particular.

Continued on Page 22

## SUPPORT FOR BLACK BUSINESSES

Three new business advice agencies have recently opened their doors in inner city areas.

Black Business in Birmingham, the Deptford Enterprise Agency and the North London Business Development Agency are part of the black business initiative announced last September by the Home Secretary.

Each agency provides the full range of essential advice, support and training services necessary to encourage and develop enterprise and self-employment in the local community. The agencies are open to all.

The setting up of these agencies owes much to the help, commitment and enthusiasm of our partners:

- national and local businesses (with the invaluable assistance of Business in the Community)
- ethnic minority community organisations
- other government departments
- local authorities.

We look forward to forging new partnerships and opening more business advice agencies in other inner city areas.

If you would like to help us or if you would like further information, please contact Sue Wale, Home Office, Queen Anne's Gate, London SW1H 9AT. Telephone: 01-213 4073

HOME OFFICE



Continued from Page 21

Daniel Bell, the Harvard sociologist, says that a Democratic administration pledged a liberal (leftist) programme is impossible while that programme is not seen to have a coherent answer to US domestic issues, including employment change and industrial policy. In the last Presidential election a union-backed (Wallace) Mondale came a poor second to an incumbent president who won many union members' votes. This was a vivid display of the loss of authority by a group which may be unable again to find a Democratic (or a Republican) candidate who will campaign on the issues that attract organised labour. They include import controls, high public spending, support for declining industrial areas, opposition to state-level right-to-work (anti-union shop) laws and support for collective bargaining. Of recent Presidential aspirants, only Mr Mondale and Edward Kennedy have made these concerns a part of their programmes: no one on the horizon is likely to do much more than genuflect towards them. Americans have not become less socially liberal overall (pace the moral majority); but, as Brian Girvin, an historian and commentator on conservative politics, notes, the rejection of economic liberalism, which is associated with inflation, has been the motor for Reagan's success.

In Western Europe, the most recent and most notable socialist experiment was that undertaken by the French socialists, voted out of office in March 1986. Their combination of Keynesian expansionism, redistributive taxation, enlargement of the state sector and reform of collective bargaining held at bay unemployment — but it also contributed to a three-decade, France, rising inflation a balance of payments deficit and a swing to the Right. France was pursuing demand-led growth at a time when all other major market economies were retrenching: as Robert Lekachman of New York's City University, a friendly commentator on the country, put it, the lesson was "that socialism in one medium-sized country is unworkable if that country's major trading partners pursue substantially different national policies."

Dr Lekachman pushes the thought a little further, noting that the necessary conditions would be co-ordinated moves to the Left in Western Europe, together with a Left Government in either the US or Japan, the only economies large and rich enough to go it alone — and the most conservative. "Socialism, in short, has its fairest prospect where it is least likely to occur."

These thoughts provide the basis for reflection within the French socialist party — still the largest in the Assembly —

during the Chirac Government's honeymoon period. The debate taking place within and around the party is, contrary to the lurch to the Left of the British Labour Party after it had lost power in 1979, very much within the framework of the centre-left: the period of austerity which the socialists administered in the last three years of their Government has not provoked widespread charges from within of treachery — though these charges are being made by a presently failing Communist Party.

Indeed, some of the strongest arguments come from the Right of the party, where former members of the Government are seeking to find an accommodation with socialism and a base of support no longer conforming to an undifferentiated description of "working class." Among those who have taken the lead in this debate is Paul Quilès, former Minister in the last year of the Socialist Government: for him, the party's commitment, in its 1971 declaration of principles, that the majority of workers should abolish class and take for themselves the means of production and exchange, is old hat.

Says Mr Quilès, "who would still define the socialist party by reference to the notion of the 'class front', the up-to-date version of the class struggle? Social classes exist, certainly, but economic, cultural and technical changes have so altered French society to the point where its social structure does not depend on 'who does what' but also on 'how' and 'for whom.' Further discussion has been somewhat muted because of the need to support the embattled Socialist President Mitterrand until elections two years hence. But at the party convention in the Paris suburbs of Pré St Germain at the end of June, something of the same current emerged. Laurent Fabius, the former Prime Minister, told the conference that the party must now be responsible in its criticism: "For we are no longer condemned to govern for a few months every 20 or 30 years. We have become the alternative party of Government; without abandoning our objective of transforming society, we must refuse to take an all-or-nothing attitude."

Mr Quilès' message was taken right into the party itself: on March 22, soon after the socialist (narrow) defeat, he told the executive committee of his party that concepts such as the class front, a break with capitalism and workers control ("autogestion") were no longer relevant and had to be dropped. "Some utopias cannot be flourished any more," he told them, "even if they were forces for mobilisation before 1981, because we have confined them with the proof of power."

The need to re-think and re-order the priorities of socialism spreads throughout the democratic socialist movement of Western Europe: all parties of

the left are seeking to reassemble a political/ideological base. Donald Sassoon, a historian at London University, says that the Right's electorally successful critique of the state has "contributed to the crisis of Left politics and engendered a welcome wave of self-criticism."

Mr Sassoon distinguishes three responses to the "crisis": from those socialist parties in power, or with a share in it — as the Spanish and Italian — has emerged a centrist strategy which "ends up by accepting most of the neo-liberal critique of the welfare state and in particular the concept of over-loaded government"; from sections of many parties, a continued fidelity to class politics and hope in the ultimate collapse of capitalism; from two major parties, and sections of all, a "Europeanist" option which accepts the case that socialism cannot be attempted in one economically isolated country and that a European community, at once strengthened and democratised, is a necessary companion to future Left progress.

The Italian Communist Party and the German Social Democrats have constructed an improbable "alliance" against this last current. Achille Occhetto, a senior official of the PCI, willingly concedes that "no coherent left exists as yet," and that "the conservative offensive has established a new agenda for the debate between free marketeers and social reformers." Mr Occhetto challenges the European Left to put itself at the head of necessary modernisation which "can only be achieved if it is prepared to abandon its traditional defence of the status quo." Then, and only then, could it open a debate with a section of the strong, those for instance involved in the new technology, the new professional classes and the forward-looking entrepreneurs who are willing to work towards employment and growth in the context of a new framework of industrial relations and democratic control of the economy. Mr Occhetto is emphasising the PCI's adoption of a democratic socialist position and its rejection of a class struggle strategy. Gianni De Michelis, the (socialist) Labour Minister in the Italian Government, gives, in the interview published in this supplement, the socialist-centrist strategy for coping with market and technological pressure.

The German SPD has, since its loss of power in 1982, moved to incorporate some of the concerns of the "Greens" (it proposes now to pursue economic growth within ecologically defined guidelines), become more overtly responsive to the needs of the third world, taken a more sceptical stance on Nato nuclear policy (while still maintaining a large and hostile distance from unilateralism) and emphasised the trans-European nature of future policy.

Pulled in to the centre to find votes and to recognise precisely those economic and social factors which now engaged the continental Left, the Labour

## A marriage, Italian style . . .

"WE NEED a mixture of deregulation of the labour market and state intervention in it," Gianni De Michelis, who launched a debate about the future of work in Italy while Labour Minister in the Craxi government, is with these words pointing to an intriguing marriage of ideas about work normally found at different points of the political spectrum.

Governments should break down the barriers which have sprung up on the path to a more freely running labour market. But they should not be afraid to step in and help things on their way if they fail to reach their destination: full employment or something like it.

In other words, any formula to combat unemployment must come in two parts: measures working patterns and to channel jobs in directions where they would not naturally flow.

This two-pronged treatment proposed by Mr De Michelis flows from a two-fold diagnosis: the slowdown in growth among the major economies plus the inability of ossified working patterns to cope with new social and technological demands being put on them.

What we considered work 10 years ago was very different from what we will consider work to be in the future," Mr De Michelis says, citing two examples of these changes: a job rotation. "The model of work used to be of a secure job in a unionised workplace," he says. But not any longer: workers will have to become more used to switching jobs and employers. "We will have to think more of job rotation and less of job satisfaction," Mr De Michelis argues.

Self-employment. Mr De Michelis sees more self-employment as the most radical sign that secure jobs in large organisations are in decline in Italy, even including the small businesses which fall through the official net, more than a quarter of all workers are already self-employed.

He goes further to talk of a blurring of the distinction between employed and self-employed, just as there has been a merging of blue and white collar work in Italy. Networks of small entrepreneurs who do work on contract for the giants like Benetton have some of the characteristics of employees (complete dependence on one company) and some of those of the self-employed (flexibility in

leadership has responded with a pragmatism unthinkable in the early, left-galloping eighties. Neil Kinnock, the party leader, has served notice that he means to continue a Conservative law which enforced ballots for union elections and before strikes, while at the same time conducting a guerrilla war on the far left and taking time to commend the Japanese industrial system. Roy Hattersley, his deputy and shadow chancellor, has in a range of speeches advanced a highly revisionist definition of socialism which accords a large place to markets.

Mr Hattersley concedes that "our (Labour Party) attitudes towards markets have some times been wrong" — and joins the European Left in its agreement that the need for a reassertion of its basic philosophic position. His tentative proportions are that "a substantial market economy, or at least a promotion of efficiency and to the maintenance of a free society" (this last a leaf from the Conservative book — though not invested, as he says, with their "moral significance") — but also that "markets cannot in themselves guarantee either the optimum distribution of resources or the maximum satisfaction of individual needs." He says that "in some sectors of the economy they can contribute to both ends."

All this is closer to Europeanism than to Europeanism, or to a common sense of the "working class" is no longer automatically "our people" and that some at least of the advances made by the Right have to be preserved (and may even be worth preserving). Common too: a tacit sense that the "dirty work" being effected by Governments of the Right would have had to be done or already has been done, by Governments of the Left. The UK Labour Government's adoption of a "dirty work" being effected by Governments of the Right would have had to be done or already has been done, by Governments of the Left. The UK Labour Government's adoption of a "dirty work" being effected by Governments of the Right would have had to be done or already has been done, by Governments of the Left.

Those who again take power — the SPD and the Labour Party — must mount serious bids in the next year or two — will probably find the terrain as rocky as before, though the German Social Democrats would benefit from both demographic change and from a still existing corporatist framework. A future Labour Government, however, would find a debilitated union movement, a virtual collapse of the tripartite forums, a largely privatised economy and — perhaps worst — wage increases still running ahead of inflation because one of the goals the Conservative Government has not achieved is bringing down wage rates in order to assist job creation.



De Michelis thoughtful of his own working arrangements.

Mr De Michelis is a Socialist. Yet he welcomes the trend away from the large, regulated, unionised organisations with which the Left has traditionally felt most comfortable.

"Our problem is to accept these changes and to accelerate them. We need to reduce the gap between the job destruction in the old industries and job creation in the new industries," he says.

Only thus, he believes, can we lay down the conditions for what he calls "21st century's full employment."

He emphasises two initiatives which run with the grain of these changes: Deregulation and flexibility. "Until a few years ago, our labour market was completely regulated," he says. And it is not now. Italian laws are still rigid in areas like hiring and firing. When recruiting new workers, companies must take those offered by the state labour exchanges. If they lay workers off, they have to re-hire the same ones if they expand later.

Negotiations between the Italian Government, employers and unions have begun the painstaking task of chipping away at these laws.

"We want deregulation, not for ideological reasons, but because it will help changes in our labour market. We are on the road towards flexibility," he says.

He wants more part-time and temporary jobs, virtually absent from the non-black areas of the Italian economy thanks in part

Put at their lowest, the aim of these measures is to persuade the black, "unemployed economy" to surface: more ambitiously, they are designed to encourage new patterns of work throughout the Italian economy.

Self-employment. Mr De Michelis is keen to encourage young people to start their own businesses, partly to deal with the 30 per cent youth unemployment mountain in Italy, but also because he thinks there is a gap here in enterprise creation.

In the past, he says, most small businesses in Italy have been formed by workers leaving larger organisations to go it alone, the "work-to-work" route, as he calls it.

Mr De Michelis wants to encourage young people to move straight into small businesses: the school-to-work route. He has developed aid packages for that purpose. The more traditional kind, like a panoply of measures to help the Mezzogiorno, the depressed south.

Does this pragmatic blending of measures from both camps — the liberal and managed views of the labour markets — offer a way out of the ideological warfare of the 1970s and 1980s?

Other businesses, consumers, the environment, etc. A much more broader coalition of interests.

The pressures on businesses to become more politically astute come from within and outside the company.

Inside the company Ford has developed a new approach to labour relations, particularly in the US, which centres on the Employee Involvement Programme. This mimics Japanese quality circles, which the same aims of enhanced efficiency and quality.

For executives think the programme is essential to ensure the future firm's competitiveness. But according to Mr Pestillo it carries far-reaching implications for the running of the company.

In the past we used to pay high rates to debts because they were easy to manage. Now we have to include people much more in the decision-making about production, and we hope the system will spread through our operations.

The next stage of employee involvement takes us into the 1980s. Ford US has laid off 83,000 hourly manufacturing employees. Over the next few years it plans to reduce its white collar staff by about 20 per cent.

In the past these workers would have been laid off with no more than a pat on the back and special unemployment benefit. But according to Mr Pestillo the company now has to recognise a responsibility to them, their families and the economy outside Ford.

"This kind of change can have such an impact on the individuals involved and the economy outside that we have responsibility to try to control the dislocation to ensure a soft landing through retraining and retraining programmes. The recognition of the responsibility is not just a people aside is something new."

Decisions affecting the local labour markets in Michigan or Genk are at one end of the spectrum. At the other are decisions about its multinational operations: outsourcing and joint ventures.

These decisions, which may once have been straightforward matters of profit and loss, have turned into political decisions where companies cannot afford to be politically naive, and passive.

Outsourcing of production has introduced much needed cost-cutting into labour costs, says Mr Pestillo. But that benefit has been won at the expense of plunging Ford into politics.

The economic logic of drive companies towards joint ventures, but their extent will be acceptable. Overcoming these political obstacles is not just a matter of good lobbying.

## Inside Ford

"In the past to be a good businessman you only really had to be good at cost and price. In the future the good businessman will also have to be a good politician."

Competitive pressures on business are growing not just in the labour market, and the market, but also in the market for political acceptability, according to Pete Pestillo.

Mr Pestillo is Ford's vice-president responsible for developing the company's new co-operative labour relations strategy. But his job goes beyond the hard graft of handling union management relations.

"Labour relations is just a part of communications and persuasion more broadly. Unions are just one coalition that we have to deal with. In the future we will increasingly have to deal with claims from Gov-

## The FT jobs poll

WHAT WILL the next few years hold for women's employment, part-time and "peripheral" workers, youth and the long-term unemployed?

Will the trend towards higher female employment continue? Overall 42 per cent of firms expect to employ more women than they do now, and even 32 per cent of firms which plan to shed labour expect to nevertheless employ more women, the Gallup poll shows. This trend is strongest in Japan and the US where around 60 per cent of employers plan to expand their female workforces, and weakest in France and West Germany where 24 per cent of firms expect to employ more women. This growth in women's employment will not be exclusive to the service sector, 40 per cent of manufacturing firms overall, and 65 per cent in the US expect to take on more women.

Will women increasingly move into traditionally "male" areas of work? Forty per cent of employers say that women are now doing jobs in their firm that were only done by men in 1980. Overall 52 per cent expect this move to continue whilst only 1 per cent expect it to be reversed.

The shift will go furthest in Japan where 70 per cent of employers think they will in future employ women in jobs now solely done by men, followed by 65 per cent in the US, and 53 per cent in Britain. West German employers expect the smallest change, with only 28 per cent expect-

ing to employ women in areas of work traditionally dominated by men. Why will employers be taking on more women?

The main driving force behind this shift towards women playing a bigger role at work is that more are applying for jobs. Fifty-two per cent of firms reported this as a factor behind higher female employment. The next most important factor was that women have special skills, mentioned by 36 per cent, whilst only 13 per cent said it was because women are prepared to work for lower wages. The major exception to these trends is in West Germany where 64 per cent of employers who plan to take on more women, said it was because they were willing to work part time.

Will there be a big growth in part-time and other forms of flexible working? Part-timers are used by 64 per cent of firms overall, but West Germany is well above the average with 86 per cent of firms using part-timers, while France is well below average with 44 per cent.

Staff on lower-term contracts are the next most widely used group of flexible workers. They are employed in 38 per cent of companies overall, by 64 per cent of West German firms, but by only 18 per cent of British firms. The next most important group are staff from temporary agencies, which are used by 32 per cent of firms. Only 7 per cent of firms employ homeworkers, though this rises to a

peak of 27 per cent in West Germany. German firms emerge as the most flexible, with an average of 40 per cent of firms using some kind of flexible workers compared with an average of 27 per cent elsewhere. This may well explain why German firms are far less likely than firms elsewhere to sub-contract work.

However, part-time and other "flexible" workers make up less than 10 per cent of the workforce in most firms.

Only 3 per cent of firms expect to employ more part time and flexible workers while 7 per cent expect to cut their use of flexible workers. However, a relaxation of laws governing part time work would induce 45 per cent of French firms to expand employment, and 41 per cent in West Germany. Firms employing part-timers show slightly below average job growth of 16 per cent, compared with an average net job growth across all firms of 20 per cent.

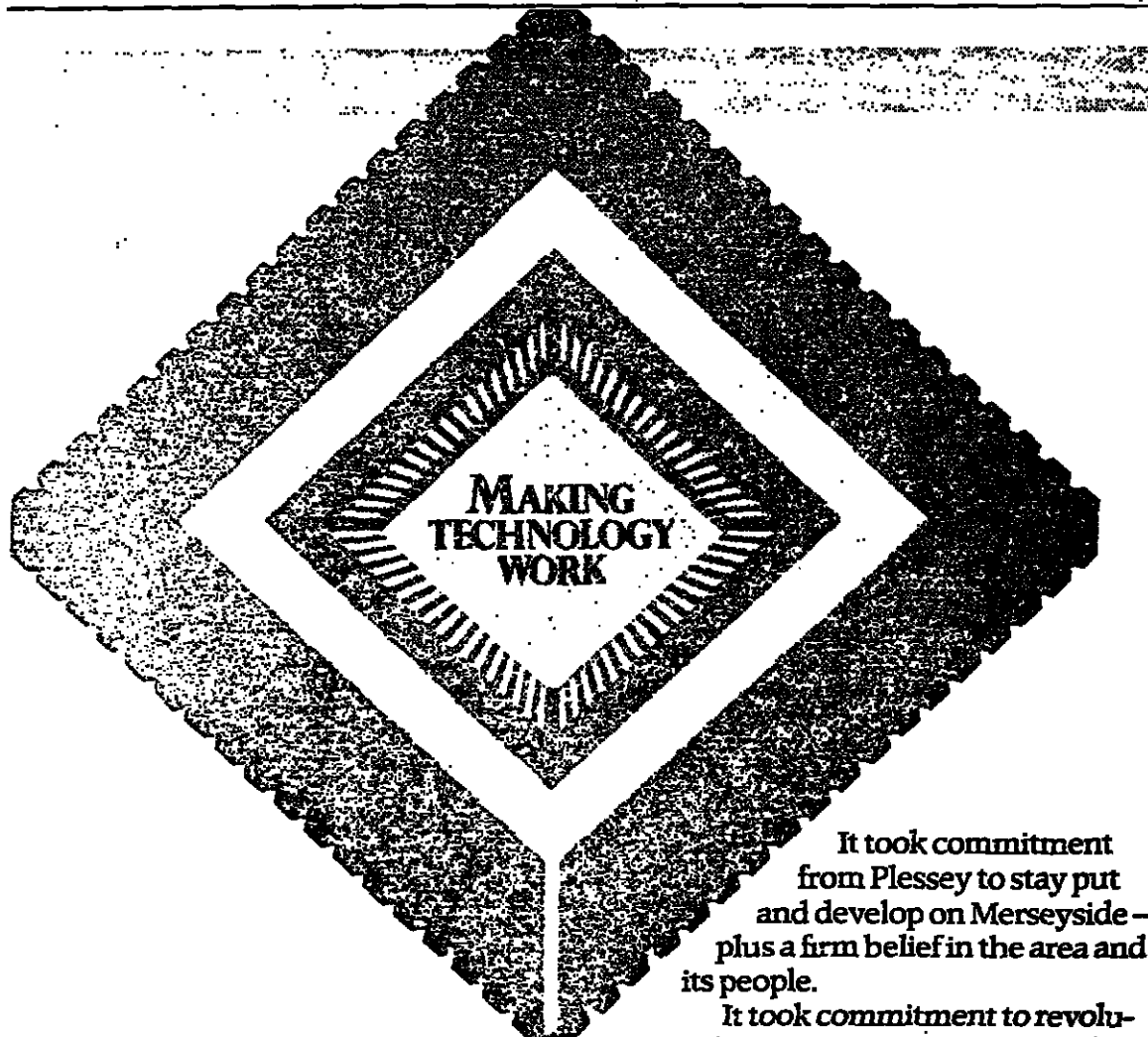
Firms employing part-timers and other forms of flexible workers are no more likely to be profitable in two years' time than firms who do not employ flexible workers. However, the group of firms which employ homeworkers do show better than average profitability, probably because of the overhead savings that come from homeworking.

Will lower youth pay lead to higher youth unemployment? A little over half the firms say they

would take on more workers below the age of 24 if the differential between youth and adult pay was 15 per cent wider. This would be most effective in boosting employment in Japan where 59 per cent of firms say they would expand employment, and Britain where 54 per cent of firms say they would respond favourably to such a change.

What are the prospects for the long-term unemployed? Only 26 per cent of firms say they are not reluctant to take on the long-term unemployed. Reluctance to take on long-term unemployed may have lost skills and work habits is strongest in Japan, where 74 per cent of firms say they are very or extremely reluctant to take on the long-term unemployed. Firms in countries with high levels of long-term unemployment are by and large less wary of the long-term unemployed. In Britain 40 per cent of employers say they are reluctant, and 41 per cent in West Germany.

What is to become of the work ethic? The work ethic has weakened in all of the major economies in the last 20 years, and will continue to decline in the coming decade. The poll shows that 94 per cent of German employers think that less importance will be attached to hard work in the coming decade, compared with 84 per cent in Japan, 52 per cent in Britain, and 44 per cent in France.



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## Continued from Page 3

"The sharp rise in unemployment between 1980 and 1984 was accompanied by an impressive deceleration in inflation," he says.

"Yet although unemployment rates are generally projected to level off or increase somewhat more over the period 1985-1988, inflation is expected to remain relatively stable."

Both these comments address the same worry: that despite a lengthy period of high unemployment wage inflation has not slowed enough to price workers into jobs. Why has pay not responded enough to restore near to full employment? And why is it that ever increasing amounts of unemployment seem to be needed just to keep inflation stable?

The stubbornness of wage inflation has prompted a search of new explanations for what obstructs competitive downward pressure on wages.

One possibility is that the wave of reforms introduced by the Thatcher Government in the UK, and others in Europe, to free up the labour market may not have gone far enough.

Despite radical reforms to the legal position of UK trade unions, the "trade union mark up" which is a measure of the extra pay a worker receives just for being a member of a union, stands at a record level in the UK. According to calculations produced by Professor David Metcalfe of the London School of Economics, the mark up rose from 8 per cent in 1979 to 12 per cent in 1983.

Allied reforms to minimum pay legislation, individual employment protection, and employers' social security contributions may free up the bottom end of the labour market. "These reforms may well have some impact but it is clear that the problem of wage pressure comes from the well paid rather than the lower paid," says Professor Nickell.

Between 1980 and 1984 workers in the bottom 10 per cent of the UK earnings distribution took a real wage cut, whereas those in the top 10 per cent enjoyed a real wage rise of 12.6 per cent.

The rolling programme of trade union, and labour market reform may rightly be regarded as one of the most significant achievements of the Thatcher Governments. But it is clear that there are sources of pay pressure which structural reform has failed to cap.

A second possibility is that the general level of unemployment may be a poor guide to the extent of competitive pressure in the labour market. The rise in unemployment in most of Europe, and particularly in the UK, is largely due to a rise in the share taken by long term unemployment.

"The majority of people now as earlier are never unem-

ployed, while those who are unemployed nowadays really get it in the neck," says Professor Layard.

The growth of long-term unemployment raises serious questions of social and distributive justice, but as the OECD Employment Outlook points out, it becomes an economic trap.

"Many of the long-term unemployed are in the most depressed areas where the chances of finding work are very low. The mere fact of being out of work for a long period of time may itself be a negative signal to employers. Finally skills and work motivation may deteriorate through disuse."

So though the long-term unemployed are counted in the active labour force, many have become so discouraged that they no longer really compete for jobs. This means they exert little downward pressure on wages.

This has led some economists to suggest that a demand expansion targeted at the long-term unemployed in depressed regions could be a macroeconomic free lunch.

"Getting the long-term unemployed into work would hardly diminish the counter-inflationary impact of the current level of unemployment," says Gaby Davies.

"Indeed if training and job experience made the long-term unemployed more of a competitive force in the labour market, it could conceivably lead to higher employment and a lower real wage."

Programmes to reintegrate the long-term unemployed into the labour market thus have a social and economic rationale. New economic analysis shows that it is these workers and firms which are the source of pay pressure. But why should these firms calculate they will reap greater profits by keeping their existing employees and paying them above the market clearing rate rather than taking on new labour at lower wages?

"The need to retain skilled workers in a competitive market and our profitability are the major factors influencing what we pay skilled people," says John Kerslake, head of personnel at Barclays Bank.

"The reality is there is more than one England, and unemployment does not affect pay bargaining very much especially in the south east."

In strictly economic terms it may be in firms' profit seeking interests to pay above the market clearing rate to reap productivity gains over a period of years. The net benefits of this approach may well outweigh the rewards of taking on low wage labour with all the attendant redundancy and turnover costs.

Firms may well strike implicit contracts with their key employees by offering them secure well paid employment, insulated from the competitive force of the labour market.

"If you rented a warehouse on a long let, the rent would not vary according to the periodic

business position of the renter. Why should it be different with labour that firms want to keep for a long period," says Prof David Mitchell of the University of California.

And unions have a strong incentive to go along with a company personnel policy which offers stable, well-paid employment for their members.

Unions are not a grey mass of identical workers who automatically have common interests. The widespread practice of distributing redundancies on a "last in-first out" basis means that unless the entire firm is faced with closure, senior workers may feel little threat of losing their jobs.

While the most vulnerable workers might see some merit in taking a pay cut to protect their jobs, they could well be outvoted by senior workers who do not need to offer a lower wage to secure their employment.

So in some European countries the rise in unemployment may just have redirected the wage inflation problem rather than solving it.

As one senior OECD official puts it: "The continuing problem of wage rigidity may be best explained by the conflict of interest between employed workers, and managers, who are on the 'inside' sitting at the pay bargaining table, and the unemployed 'outsiders'. They have no say at the table, and that is particularly true of the long-term unemployed. It is a plausible story."

It seems that the only factor which has and could lower wage push from the secure insiders is a rise in unemployment: permanently high but stable unemployment may pose too small a threat.

The "insider-outsider" approach suggests that outsiders cannot force themselves into the bargaining process, even if they all wanted to. And even if the unemployed outsiders could find a place at the pay bargaining table employers may calculate it is not in their interests to accept lower wage offers.

As two Oxford University economists Derek Morris and Peter Sinclair note in a recent review of international unemployment: "until recently it was thought that unemployment would be temporary, arising

from adverse shocks and the transitional costs of bringing down inflation. But there are reasons for believing that unemployment breeds unemployment."

## Labour markets

Simply because one knows no solution one is inclined to turn a blind eye to the wage problem in a full employment economy," wrote Keynes in 1945.

The lesson from the UK and other European economies over the past four years, is that wages can still be a problem in a high unemployment economy.

Of course, the rise in unemployment has produced wage moderation. "The period 1980-84 was the longest period of unit labour cost stability recorded since 1928-30," the OECD notes in a recent review.

But despite this moderation there are problems. Ever increasing amounts of unemployment are required to keep inflation stable. Between 1983-75 unit labour costs in manufacturing in the major seven OECD economies grew at 3.2 per cent per year. During this period unemployment in these economies was 3.05 per cent.

But in the following decade the average rate of inflation rose to 5.9 per cent over the period, unit labour costs grew by 7.8 per cent per year.

The accompanying table shows OECD estimates of how more and more unemployment has been required to keep wage and price inflation stable.

Unemployment is an extremely costly way of controlling pay inflation. So in the past few years economists and policy makers have searched for new ways of restraining wage growth.

As a starting point one could look at how labour markets function in relatively successful employment economies.

In "The Economics of Worldwide Stagflation" Bruno and Sachs draw up an index of labour market efficiency with two dimensions.

The first is the degree of "corporatism" in wage setting, simply whether unions, employers

and the Government come to an agreement over the permissible level of wage increases, and forces it. Bruno and Sachs argue that this relies on well established channels of consultation, an underlying social consensus, and centralised bargaining. This gives unions leaders and employers' federations the clout to bring recalcitrant members back into line.

The two economists find that the more corporatist economies were able to slow inflation much more effectively over the 1970s and early 1980s.

Their findings are confirmed by a more recent study completed at the London School of Economics.

"We found that unions are not necessarily bad for employment. It depends how they are organised in bargaining," says Professor Charlie Bean.

"Labour markets can work efficiently with unions, if they have a high degree of corporatism." The other dimension of the Bruno and Sachs index of labour market efficiency is "money wage responsiveness". They find that in the US and Canada it takes a relatively long time for price increases to be reflected in subsequent wage bargains.

In most countries prices are evenly and completely reflected in prices within 18 months," says the OECD's David Coe in a recent report. "In the US it takes four years for price rises to be fully transmitted to wages."

There is a menu of new ideas on offer which claim to meet the need for a more efficient labour market. But no authors claim could be usefully applied throughout the OECD.

The choice facing Governments with a pay problem are stark. One is to pursue a policy to encourage the competitive characteristics of US labour markets. But freeing up labour markets is a long haul.

Another is to pursue some kind of centralised incomes policy, along the lines of the highly corporatist economies. But in the UK for instance incomes policies are associated with the political turmoil of the 1970s. This casts doubt on their economic effectiveness.

So a third option is to look to reform pay bargaining, or tax based incomes policies to reform pay bargaining. But the attraction of their novelty also brings the risk of uncertainty.

There is a menu of new ideas on offer which claim to meet the need for a more efficient labour market. But no authors claim could be usefully applied throughout the OECD.

## Estimate of how much unemployment is required to keep inflation stable %

	US	Germany	France	Italy	Netherlands	Japan	UK
1967-70	3	1	2.5	4.2	4	1	1.96
1971-75	6	1.5	3.5	7	5	1.2	4.02
1976-80	6	3	3	6.2	10.2	2	8.20
1981-83	6.2	8	8	6.2			10.47

All estimates from David Coe "Monetary Wages and Wage Flexibility" OECD Economic Studies - Autumn 1985 except for UK - from Layard and Nickell "Unemployment in Britain" Centre for Labour Economics January 1986.

and not just in high unemployment countries.

## Profit sharing

Interest in profit sharing has been stimulated by the low unemployment of Japan where profit related bonuses are an important part of pay for large numbers of employees. The UK Chancellor has embarked on a consultation process with the prospect of tax breaks to encourage firms to introduce profit sharing.

The economics popularised by MIT economist Martin Weitzman are relatively simple. If pay is fixed and demand for a firm's output goes down, then the most direct way to cut labour costs is to reduce employment. If pay were related to profitability through a profit-share bonus, pay would vary and not employment.

So profit-sharing is good for maintaining employment. What is less clear is that it will generate extra employment.

Martin Weitzman says that profit-sharing firms will seek vacuum cleaners, sucking in labour. "In a wage system the firm has a stark choice. The employer knows that if it hires an extra worker it will have to pay the going wage, say £100. But that extra worker may only generate £90 in revenue. The firm would have no incentive to hire because the extra costs would outweigh the extra revenue."

But in a profit-sharing system the firm's incentives would be dramatically altered. If pay were set as a share of revenue paid a worker £1 above the norm it might also have to pay the tax authorities an extra £1. This would discourage firms from being going about pay.

But the unions would also realise that a £1 increase to them would be a £2 increase to the employer and put jobs at risk. Says Weitzman: "The most efficient and innovative firms, who might well regard pay rises above the norm as

justified because of productive gains."

One of the main attractions of the plan is that it would roll on like any other tax: it would run itself. But the lack of political clout could be a drawback. It relies on a national norm being established.

However clever modes of enforcement, no incomes policy is likely to work unless there is a fairly widespread understanding of the rationale for the policy and a fairly widespread acceptance of it," says Professor Ronald Dore.

## Two-tier pay

Advocates argue that if firms find it profitable to employ more workers at going rates of pay a second lower tier of pay for all new workers should be introduced. The pay of these already employed would not go down, as it would initially under profit sharing, so they would not object.

Some labour market economists would say many of the labourists in the UK is developing toward a clear two-tier system.

"The outcome of current Government policy is likely to be two clear segments of the labour market, much more distinct than in the past," says Oxford University industrial relations specialist Ken Mayhew. "On the one hand there is likely to be a core of workers with high wages, reasonable career prospects, and pay. And on the other there may well emerge a group of secondary workers with poor pay, low security and few prospects."

The development of a rigidly two-tier market raises all kinds of questions of social justice. But it would still leave a major economic problem. Pay pressure would come from the high earnings groups, the core of the workforce. There would be little or nothing to cap this pressure.

Copies of this report are available from the Press Office, Financial Times, Bankers House, Cannon Street, EC4A 3DF, Price £4.50.

## Incomes policy

The best known and most widely used income based incomes policy (TIP) is the brainchild of Prof Layard. Simply a tax on wage settlements above a certain norm would alter the incentives of both employers and unions.

And those who bargained with whatever pay packages they wanted," says Prof Layard. "So far as the incentives of a firm paid a worker £1 above the norm it might also have to pay the tax authorities an extra £1. This would discourage firms from being going about pay."

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## Unit Labour Costs in Manufacturing (% changes p.a.) &amp; Unemployment (% labour costs)

	Lab costs 1963-73	Unemp 1960-73	Lab costs 1973-83	Unemp 1973-83
US	2.4	4.80	7.0	7.55
Japan	3.9	1.25	2.8	2.1
Germany	4.0	0.80	4.4	4.6
France	3.1	1.30	10.8	6.1
UK	4.8	1.95	14.3	6.6
Italy	5.3	5.3	16.4	7.55
Canada	2.4	5.1	9.9	8.3
Total	3.2	3.05	7.6	5.9

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## The FT jobs poll

WHERE WILL jobs be gained and where lost in the major economies over the remainder of the decade? Is manufacturing employment in the major economies a steady state? Will small firms be the only source of job growth? Will profitable firms expand their workforces or will the route to profitability lie through further labour shedding?

Will new technology create as many jobs as it destroys? Will more jobs in the future be for part time workers and women, beyond the reach of trade unions?

To answer these and other questions about the future of work The Financial Times commissioned a special poll of employers in the five major economies. The Gallup polling organisation, interviewed 1,041 employers in the US, Great Britain, Japan, West Germany and France, in the first weeks of June. These are the main findings. Further details are available through the sections of the report.

Which countries have the brightest employment outlook?

Overall 78 per cent of employers think that employment in their country will get worse or stay at the same level over the next four years.

In the five countries 32 per cent think unemployment will get worse, while 21 per cent think it will get better. Japanese employers emerge as the most pessimistic, with 55 per cent expecting unemployment to rise, while only 4 per cent think it will get better. German employers are the most optimistic: 42 per cent think unemployment will fall whilst only 12 per cent think it will rise. In Great Britain employers predicting a rise in unemployment outstrip those forecasting a fall by 24 per cent.

However, a look at employers' plans for their own firms reveals a slightly different picture. American firms emerge as by far the most optimistic.

In the sample as a whole 37 per cent of firms expect to take on staff in the next two years, whilst 17 per cent expect to shed labour: a net job growth of 20 per cent of firms.

However 51 per cent of American firms expect to employ more people in two years time, a net job growth of 40 per cent of firms, twice the average. Net job growth will be 22 per cent in Japan; 17 per cent in Great Britain; 15 per cent in West Germany, and just 5 per cent in France.

Will job growth be concentrated in services or will manufacturing grow as well?

Service employment will expand more than manufacturing employment in every country except the US.

Fifty-nine per cent of US manufacturing firms expect to take on workers in the next two years, and the manufacturing sector shows net job growth of 49 per cent. This compares with an average net job growth of 4.75 per cent in the manufacturing sectors of other countries.

However, the US service sector will also perform well in the next two years, and across the sample as a whole the service sector shows net job growth of 34.75 per cent. In Britain, West Germany and Japan, service firms make up 38 per cent of the sample but account for nearly half the job growth.

Banking and finance will be the leading employment growth sector in Britain, with 83 per cent of firms

expecting to recruit staff, and Japan with 60 per cent expecting to employ more.

Will growth only come from small firms?

The small business sector will provide the largest net job growth in every economy except the US, where medium-sized firms will generate most jobs.

In the small business sector, a net 37 per cent of firms expect to expand employment in the next two years. This compares with an average for all firms of 20 per cent, and no net job growth in the big firms sector.

The US small business sector leads the others with 43 per cent net job growth, though US medium-sized firms do even better showing 50 per cent net growth. The Japanese small firm sector will enjoy job growth in 40 per cent of firms, while the British small business sector will produce 37 per cent net growth.

Big firm employment will grow, but at below average rates in every country except France (33 per cent net decline), and Britain (9 per cent decline). Firms employing more than 1,000 workers make up around one fifth of the sample as a whole but account for 39 per cent of the firms projecting job losses.

Will profitability be the route to more employment or will labour shedding be the route to profitability?

Sixty-nine per cent of firms expect to be profitable in two years time. The major exception to this cross country trend is in Japan where only 24 per cent of firms expect to be clearly profitable in 1988. Great Britain leads the field with 84 per cent, followed by the US 79 per cent, West Germany 76 per cent, and France on 70 per cent.

Firms expecting to be profitable in two years time account for 74 per cent of job gains, and nearly half the job losses.

However, labour shedding is more likely to be a route to profitability in Britain than anywhere else. In the sample as a whole 12 per cent of profitable firms expect to cut jobs, but in Britain half the firms that forecast future profits expect to shed labour.

Will new technology create as many jobs as it destroys?

In every country more firms using high technology will expand than decline. But net job growth in the high technology group of companies will be 16 per cent, below the average net growth of 20 per cent for all firms.

Only in Britain will firms using high technology show stronger job growth than firms using low technology. Outside Britain firms using low technology will show above average employment growth of 24 per cent. The only exception to this trend is in the US where firms using medium technology will put in the best performance (38 per cent net expect to take on workers).

Overall 45 per cent of firms said they had plans to introduce new technology which would affect employment in their firm. Japanese firms will lead the push with 68 per cent planning to bring in new technology. British firms are second with 59 per cent planning to introduce new technology. But there is a clear link between new technology and job losses. Firms expecting to introduce new

technology make up 45 per cent of the sample as a whole, but 64 per cent of the firms projecting job losses, and only 37 per cent of firms expecting to take on more workers.

How will the unions fair?

Non-unionised firms are far less likely to suffer job losses than firms with more than half their workforce unionised. Non-unionised firms make up 53 per cent of the sample as a whole but only 29 per cent of the firms who project job losses. However, non-unionised firms make only an average contribution to job growth. A quarter of the firms surveyed had more than half their workforce unionised but they account for 42 per cent of the firms forecasting job cuts.

This trend is most marked in Britain where heavily unionised firms make up a little over half the sample, but formed 90 per cent of the firms planning to cut their workforces.

Across the five countries, firms with more than half their workers in unions will show net job growth of 2.8 per cent, a fraction over one tenth the average growth rate for all firms.

Will there be a big shift towards part time, and other flexible forms of working, and will firms needing flexible workforces show stronger employment growth?

In the last few years there has been growing interest in the "flexible" form of employment, based on various forms of flexibility. The main results are:

Contracting out has been and will be a major source of job loss. In five years time 55 per cent of firms in the major economies will be contracting out some of their work to other firms. This ranges from a high of 82 per cent in Japan, and 61 per cent in Britain, to a low of 34 per cent in West Germany.

Whereas in the sample as a whole there will be net growth in 20 per cent of firms, this will amount to only 3.8 per cent in firms contracting out.

Those firms intending to increase the amount of contracting out they do make up 22 per cent of the sample as a whole but represent 35 per cent of the firms expecting job losses.

Across the five countries 34 per cent of employers said they intended to pursue flexibility within the firm by compressing job classifications and cutting demarcation lines. This ranges from 50 per cent in France, to 35 per cent in Britain, with Japan and the US in the mid-twenties.

Firms intending to compress job classifications project net job growth of 11.8 per cent, well below the average growth figure. While firms planning this change comprise around a third of the overall sample they make up 44 per cent of the firms expecting to employ fewer people.

The link is strongest in Britain where the move to simpler job categories is a factor behind job losses in 59 per cent of the firms expecting to shed labour. In contrast in France and West Germany the compression of job classifications generates strong job gains as well as job losses.

Overall 64 per cent of firms use part-time workers. 38 per cent use workers on fixed term contracts, 32 per cent use workers from a temporary agency, and only 7 per cent use homeworkers. German

firms emerge as the most flexible. On average 42 per cent of German firms use some kind of flexible workers, compared with an average of around 27 per cent elsewhere.

There will not be an explosive growth in part time and other forms of flexible working. Only about 3 per cent of firms expect to increase their use of flexible workers, whereas 7 per cent expect to reduce their reliance of flexible workers.

Firms employing part timers show slightly below average employment growth of 18 per cent. Only in Japan do firms employing part timers show better than average employment growth. Firms employing part timers make up 64 per cent of the sample as a whole but account for 72 per cent of firms projecting job loss.

Are firms introducing new technology and flexible forms of working more likely to be profitable in the future?

Firms introducing new technology and flexible forms of working are not